Yongding Sun

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SUMMARY

Hi everyone, I'm an experienced ServiceNow Developer with 3+ year experience. I have been working on Azure Cloud Integration, catalog item, workflow, flow designer and currently working with ITSM module as an Integration SME. I also have knowledge in Azure, Ansible automation, Azure DevOps, Agile and Linux. I have a passion with IT and IIOT. Thanks!

EXPERIENCE

Application Engineer/ ServiceNow Developer ITSM

Chevron   November 2020 - Present

Cloud Engineer/ ServiceNow Developer

Chevron   February 2019 - November 2020

Technical Analyst Intern

Chevron   May 2018 - August 2018

Software Engineering Internship

AJA Video Systems   May 2017 - August 2017

Did Q&A test on problem video convertors and fixed issue on pixel shifting on V2 Digital convertor. Developing a utility tool for NTV2 SDK, parsing through Video cards' verilog code find input and output widget and check the router between them. Learning about video and audio standards.

Front Desk

Rapid Graphics   August 2016 - January 2017

assist costumers, providing excellent service

EDUCATION

California State University, Fullerton <div align="right">2021 - 2023</div>

Master's degree , Computer Software Engineering

<div align="right">2014 - 2018</div>

Bachelor's degree , Computer Science

SKILLS

C++
C
Oracle Database
IT Service Management
Object-Oriented Programming (OOP)
Computer Security
HTML
css
c
Microsoft Azure
Customer Service
ServiceNow
Web Application Security
Agile Application Development
JavaScript
Microsoft Visual Studio Code
linuxs
ansible

LANGUAGES

English

LANGUAGES

Chinese (Simplified)

RECOMMENDATIONS

He is very passionate about learning technologies and I am his Senior in the same group. He put all his efforts to learn ServiceNow Platform and within short span working with strong confidence and even troubleshooting the issues amazingly. He has very Good knowledge on ITSM, Core Configurations on Servicenow Platform, Cloud Management Platform.
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CONTACT DETAILS

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(Personal Number)

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