# Sydney Christensen

#### Contact

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## **Objective**

Eager to contribute to the well-being and success of others. Experienced in providing high-quality customer service and showing up on time ready to work. Focused on customer satisfaction and team productivity.

### **Education**

Brigham Young University, currently majoring in Experience Design & Management with minors in Family Life, Psychology, and Spanish

#### **Experience**

October 2021- current

Account Planner • Domani- Orem, UT

Partner with funeral homes around all over the United States to call and check up on the families they serve. Call families who have lost loved ones and check in on how they are doing, how the service went, and if there is anything they are missing from the funeral home. Offer funeral pre-planning and set appointments for the family service counselors.

July 2021- October 2021

Hostess • Tucanos- Orem, UT

Helped guests to be seated, gave wait times, set up reservations, answered phone calls, worked with waiters, managers, bussers, and cooks, cleaned off tables and answered to customer concerns.

October 2020- April 2021

Security • Westland Construction- Saint George, UT

Scan ID cards, make sure all the construction workers have proper attire, enforce construction site rules and safety regulations, allow the correct trucks and other construction machinery onto the worksite.

February 2019- April 2019

Nanny • Chelsea Hudson- Woodlands, TX

Took care of a 1-year-old girl, fed her, took her on walks, played outside and inside, changed diapers, and helped her fall asleep while her mother was at work. Occasionally watched her 4-year-old boy and ran errands as well.

September 2018- December 2018

Hostess • Station 22- Provo, UT

Helped guests to be seated, gave wait times, organized seating arrangements, set up reservations, worked with waiters and cooks, cleaned off tables and answered to customer concerns.

March 2017- July 2017

Team Member • Chick-Fil-A- Spring, TX

Drive thru window, headset, front counter and helping customers by going above and beyond to make their visit comfortable.

August 2016- July 2017

Math Instructor • Tutor • Mathnasium- Spring, TX

Helped children ages 5-17 years with homework, Mathnasium worksheets, and taught them new math concepts and skills.

March 2014- August 2015

Swim Instructor and Lifeguard • Michael Phelps' Swim School – Buffalo, NY

Taught children ages 2-12 swimming skills and techniques according to their level of achievement and watched for any safety concerns in the water.

### **Key Skills**

Personable
Energetic personality
Excellent work ethic
Critical thinking
People-oriented
Effective time management
Punctual

#### **Volunteer Work**

April 2019- October 2020

Full time Missionary • Church of Jesus Christ of Latter-Day Saints-Madrid, Spain

November 2021- current

Utah CASA volunteer • Court appointed special advocates for children-Provo, UT

#### References

Ashley Farmer (Domani): (435) 862-0054

Todd Houghton (Westland Construction): (435) 703-0137

Chelsea Hudson (mother of 2 children I nannied): (281) 939-2999

Russ Hanson (Westland Construction): (801) 874-6416

Ashley Whitten (mother of 5 children I nannied): (832) 771-7177