# Sample Supplier Contract

\*\*SUPPLIER AGREEMENT\*\*

\*\*This Supplier Agreement ("Agreement")\*\* is entered into by and between [Buyer Company Name], a [State/Country] Corporation, with its principal office located at [Address] (“Buyer”), and [Supplier Company Name], a [State/Country] Corporation, with its principal office located at [Address] ("Supplier"), collectively referred to as the "Parties" or individually as a "Party."

### ARTICLE 1 - REBATES/VOLUME DISCOUNTS

1.1 \*\*Eligibility for Rebates/Volume Discounts:\*\* The Supplier agrees to provide the Buyer with rebates or volume discounts on the total quantity of goods or services purchased as per the following schedule:

- \*\*Tier 1:\*\* Purchases of $[Amount] - [Discount%] discount.

- \*\*Tier 2:\*\* Purchases exceeding $[Amount] - [Higher Discount%] discount.

- Discounts will be applied on the next purchase invoice following the achievement of the above thresholds.

### ARTICLE 2 - SLAs/SERVICE CREDITS

2.1 \*\*Service Level Agreements:\*\* The Supplier guarantees the following service levels:

- \*\*Response Time:\*\* Response to inquiries must be within [X] hours.

- \*\*Uptime:\*\* Minimum uptime of [X]% during any calendar month.

- \*\*Support Availability:\*\* Support available from [time] to [time] [timezone], Monday through Friday.

2.2 \*\*Service Credits:\*\* For each 1% of uptime below the agreed level, the Buyer shall receive service credits worth [X]% of that month’s service billing.

### ARTICLE 3 - PRICE PROTECTION

3.1 \*\*Protection from Price Increases:\*\* Prices quoted in this Agreement shall be fixed and not subject to increases, except as mutually agreed upon in writing by both Parties.

### ARTICLE 4 - FOREX (FOREIGN EXCHANGE)

4.1 \*\*Exchange Rate Risk Management:\*\* All payments made under