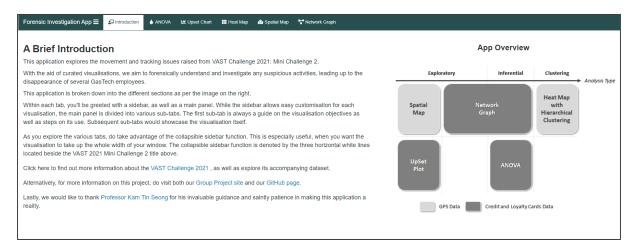
User Guide

Introduction Page

When you first visit the app, you'll be greeted by our landing page. In it, there is a short description of the app, as well as an overall view of the various tabs (ANOVA, UpSet Chart, Heat Map, Spatial Map and Network Graph) in the app.

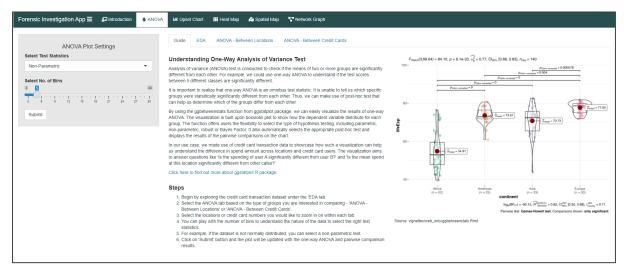


ANOVA (Analysis of Variance)

This tab covers the analysis of variance tests on credit card data.

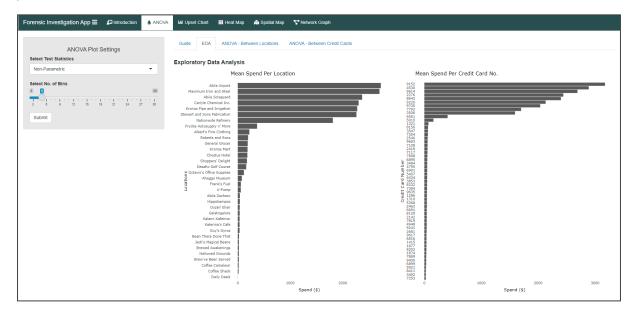
1. ANOVA - Guide

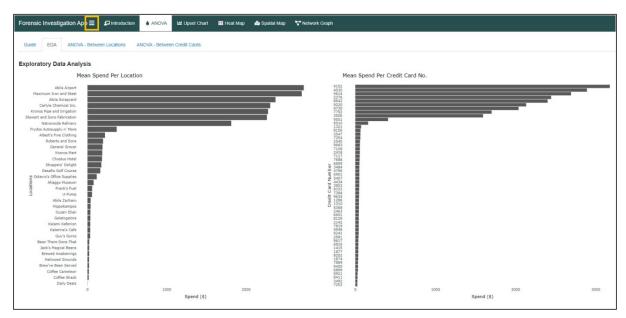
As you click on the ANOVA tab, you will land on the Guide section which explains the objective of ANOVA as well as general steps on its use.



2. ANOVA – EDA (Exploratory Data Analysis)

Two horizontal histograms are displayed side-by-side to illustrate the mean spend per location and per credit card number.

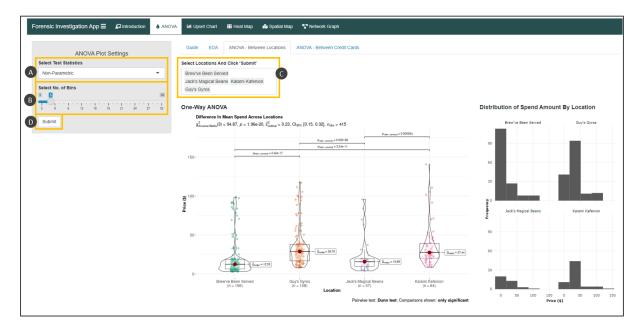


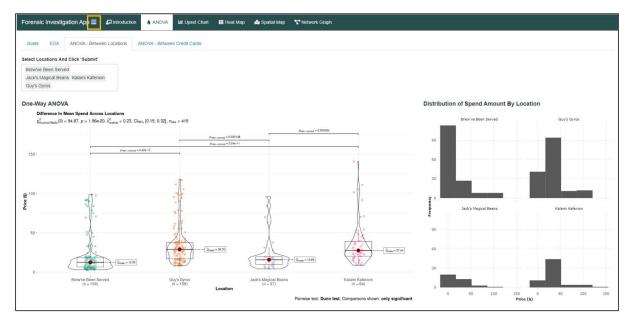


3. ANOVA - Between Locations

Here, we examine the ANOVA tests as well as the spending distributions for each selected location.

- A. Select Test Statistics (Parametric, Non-Parametric, Robust or Bayes Factor) to customize the ANOVA test method
- B. Select number of bins (between 3 to 30) to determine the bin sizes within the histograms
- C. Select Locations (from the drop-down list) to include as part of the visualization
- D. Once options have been selected, click 'Submit' to plot the One-Way ANOVA plot and Histogram Charts

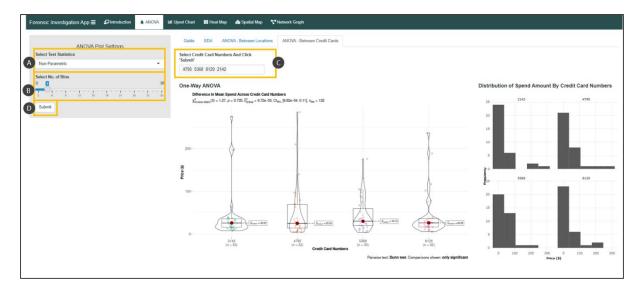


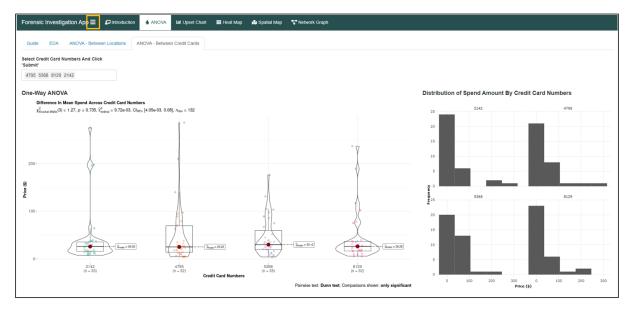


4. ANOVA - Between Credit Cards

Here, we examine the ANOVA tests as well as the spending distributions for each selected credit card number.

- A. Select Test Statistics (Parametric, Non-Parametric, Robust or Bayes Factor) to customize the ANOVA test method
- B. Select number of bins (between 3 to 30) to determine the bin sizes within the histograms
- C. Select Credit Card Numbers (from the drop-down list) to include as part of the visualization
- D. Once options have been selected, click 'Submit' to plot the One-Way ANOVA plot and Histogram Charts



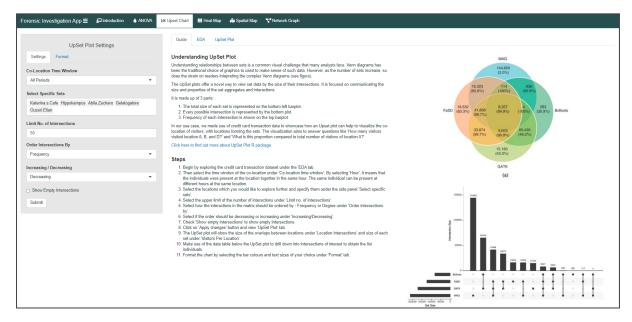


UpSet Chart

This tab covers the UpSet plot on credit card data.

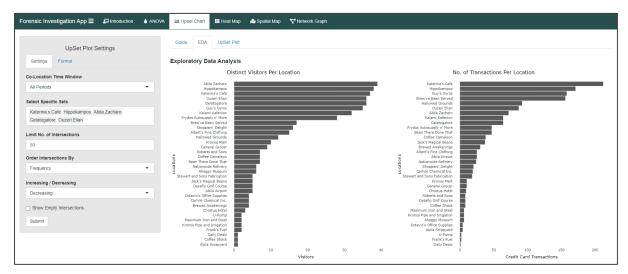
1. UpSet Chart - Guide

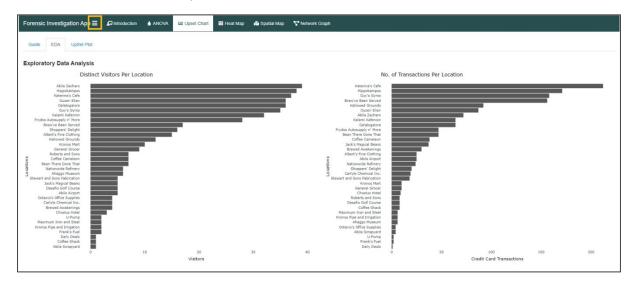
As you click on the UpSet Chart tab, you will land on the Guide section which explains the objective of UpSet plot as well as general steps on its use.



2. UpSet Chart – EDA (Exploratory Data Analysis)

Two horizontal histograms are displayed side-by-side to illustrate the number of distinct visitors per location and the number of transactions per location.





3. UpSet Chart – UpSet Plot

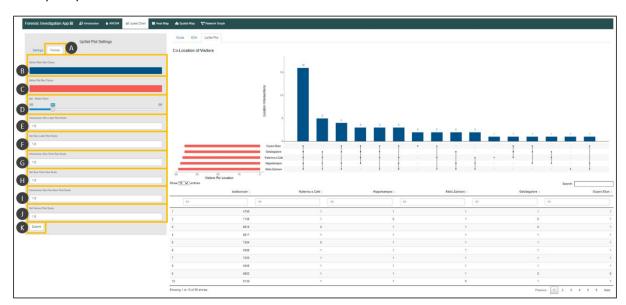
Here, we examine the UpSet Plot on Co-Location of Visitors, by exploring its parameter settings.

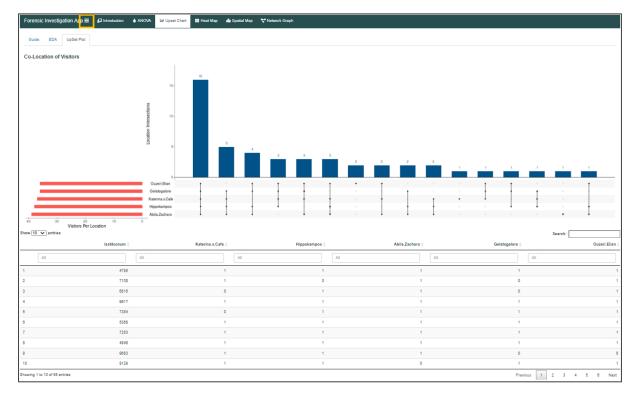
- A. Select the Settings Tab (This gives you the UpSet Plot parameter settings)
- B. Select Co-Location Time Window (All Periods, Day or Hour)
- C. Select Specific Sets (from the drop-down list of locations) to include as part of the visualization
- D. Limit the number of intersections
- E. Order intersections by either Degree or Frequency
- F. Choose to rank either by Increasing or Decreasing values
- G. Check this box if you intend to show empty intersections
- H. Once parameter options have been selected, click 'Submit' to plot the UpSet plot and update the table



Here, we examine the UpSet Plot on Co-Location of Visitors, by exploring its format settings.

- A. Select the Format Tab (This gives you the UpSet Plot format settings)
- B. Select main bar colour
- C. Select the set bar colour
- D. Select the bar to matrix ratio (between 0.2 to 0.8)
- E. Select the Intersection Size Label Text Scale
- F. Select the Size Label Text Scale
- G. Select the Intersection Size Ticks Text Scale
- H. Select the Set Size Ticks Text Scale
- I. Select the Intersection Size Numbers Text Scale
- J. Select the Set Names Text Scale
- K. Once parameter options have been selected, click 'Submit' to update the format of both the UpSet plot and table.



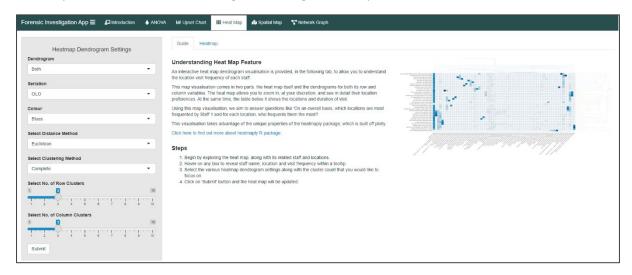


Heat Map

This tab covers the Heat Map with Hierarchical Clustering Dendrograms on GPS data.

1. Heat Map - Guide

As you click on the Heat Map tab, you will land on the Guide section which explains the objective of Heatmap with Hierarchical Clustering as well as general steps on its use.

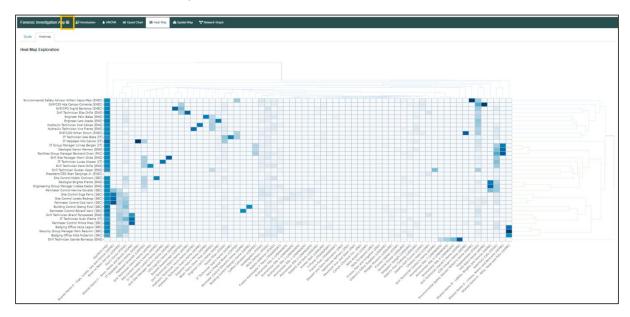


2. Heat Map – Heatmap

Here, we examine the Heat Map on Staff and Locations.

- A. Select whether you intend to show both the row and column dendrograms, either just the row or column dendrogram, or neither of them
- B. Select Seriation method (OLO, Mean, None or GW)
- C. Select Heat Map colour (based on Colour Brewer's colour ramp)
- D. Select Distance Method (Euclidean, Maximum, Manhattan, Canberra, Binary or Minkowski)
- E. Select Clustering Method (Ward.D, Ward. D2, Single, Complete, Average, Mcquitty, Median or Centroid)
- F. Select number of row clusters (between 1 to 10)
- G. Select number of column clusters (between 1 to 10)
- H. Once options have been selected, click 'Submit' to update the heatmap and dendrograms



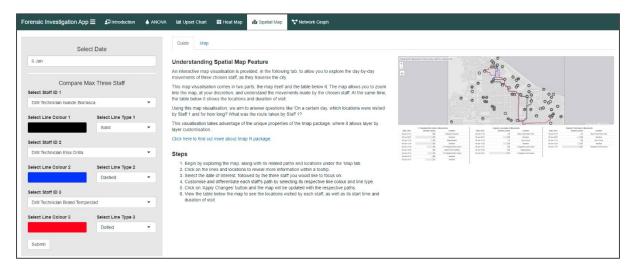


Spatial Map

This tab covers the Spatial Map on GPS data.

1. Spatial Map – Guide

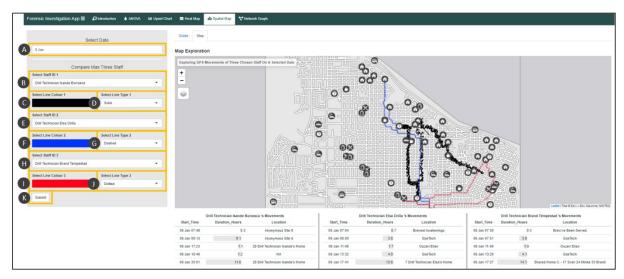
As you click on the Spatial Map tab, you will land on the Guide section which explains the objective of Spatial Map as well as general steps on its use.

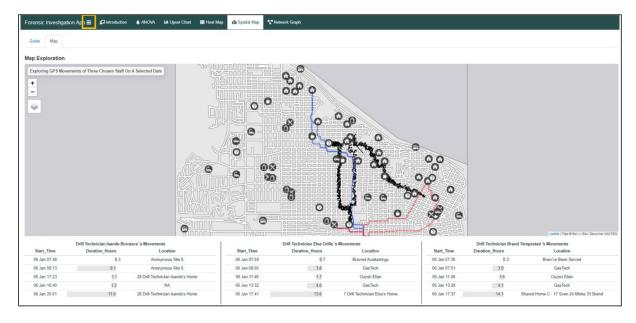


2. Spatial Map - Map

Here, we examine the Heat Map on Staff and Locations.

- A. Select date of GPS (between 6th Jan and 19th Jan)
- B. Select first staff of interest (drop-down list excludes second and last selected staff)
- C. Select line colour on map of first staff
- D. Select line type on map of first staff (drop-down list excludes second and last selected line type)
- E. Select second staff of interest (drop-down list excludes second and last selected staff)
- F. Select line colour on map of second staff
- G. Select line type on map of second staff (drop-down list excludes second and last selected line type)
- H. Select last staff of interest (drop-down list excludes first and second selected staff)
- I. Select line colour on map of last staff
- J. Select line type on map of last staff (drop-down list excludes first and second selected line type)
- K. Once options have been selected, click 'Submit' to update the spatial map and table



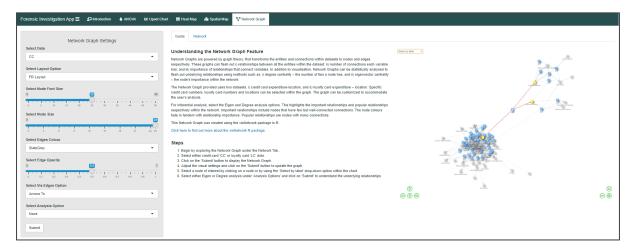


Network Graph

This tab covers the Network Graph on credit card and loyalty data.

1. Network Graph - Guide

As you click on the Network Graph tab, you will land on the Guide section which explains the objective of Network Graph as well as general steps on its use.



2. Network Graph – Network

Here, we examine the Heat Map on Staff and Locations.

- A. Select either CC(Credit Card) or Loyalty data
- B. Select layout option (Random, FR, Circle, Nicely or KK)
- C. Select node font size (between 0 to 50)
- D. Select node size (between 0 to 25)
- E. Select edges colour (either Light Grey, Dark Grey or Slate Grey)
- F. Select edges opacity (between 0 to 1)
- G. Select vis edges option (either Arrows From, Arrows To, or Middle)
- H. Select Analysis Option (Either None, Eigen or Degree)
- I. Once options have been selected, click 'Submit' to update the network graph
- J. Select label number to focus on a particular number

