

## **II: RATES AND CHARGES:**

Both parties declare that they have agreed to the charges and rates specified in **APPENDIX B**, which is an integral part of this contract. **THE CUSTOMER** shall pay **THE SUPPLIER** no later than within the **first five (05) calendar days** following the close of each month of the contract. Both contracting parties duly agree that the validity of the rates and charges appearing in **APPENDIX B**, which is an integral part of this Agreement, is twelve (12) months from the date of this document's signature.

If **THE SUPPLIER** should invoice the Client for any new additional charges or increases of existing additional charges (such as, for example, fuel, insurance, security, high seasonality, among others) applied by third-party service providers (airlines, shipping lines, land carriers, warehouse operators, etc.), Customs Authorities or other authorities, the same shall be previously sent to **THE CLIENT** for its review and approval.

**THE CUSTOMER** grants to **THE SUPPLIER** a general lien on all goods deposited with **THE SUPPLIER** and its sales process for all charges due from **THE CUSTOMER** to **THE SUPPLIER**, according to this contract or other contract or warehousing between **THE CUSTOMER** and **THE SUPPLIER**. This lien shall also guarantee payment to **THE SUPPLIER** of all expenses incurred by the warehouseman for this collection and enforcement of this lien or other collection efforts.

## **III: VALIDITY:**

This contract shall have a term of **2 YEARS AND SIX MONTHS** from the date of signature.

In any case, **THE SUPPLIER** has the right to terminate this Agreement, in advance, by written notice delivered to Client at least (90) NINETY days prior to the effective date of termination.

Likewise, **THE CUSTOMER** has the right to terminate this Agreement, in advance, through a written communication delivered to **THE SUPPLIER** at least 90 (ninety) days prior to the effective date of termination.

# Global Privacy Notice for Passengers

At Bolt, we are focused on making cities for people. To do this, we offer a number of alternative transport solutions including rides, shared cars, e-bikes and scooters, and food and grocery delivery. Your safety is our priority and this includes the safety of your personal data that we process when you use the Bolt services (which includes the Bolt Platform and Bolt App).

Date when this Privacy Notice was last updated: 12 March 2024

## 1. About this Privacy Notice

This Privacy Notice (“Notice”) describes how Bolt Operations OU (“Bolt”, “We” or “Us”) and its group companies and third party partners collect and use the personal data of persons arranging passenger rides services via the Bolt App - each known as a “Passenger”. More information about Bolt and its group companies, such as the relevant Bolt group company for your market, is set out [here](#).

The term “you” or “your” refers to a Passenger. This Notice lets you know how we promise to look after your personal data and tells you about your privacy rights and the choices and controls available to you.

This Notice applies to all individuals globally who use the Bolt Platform to request and receive a ride via the Bolt App. This Notice should be read in combination with all terms and conditions, guidelines and policies that apply to your use of the Bolt services as are made available for your market at <https://bolt.eu/legal>.

• **Legitimate Interests:** When we process your personal data relying on legitimate interest grounds. This includes our commercial and non-commercial interests in providing an innovative, personalised and safe service to you, other Passengers, and other third parties (including Drivers). Where the table below states that we rely on legitimate interests, we have provided a brief description of the legitimate interest. If you would like more information about this (including the balancing test), please contact us using the methods set out in Section 2 “*How do you contact us?*” above. In countries where legitimate interest is not an available lawful basis for Bolt’s processing activities, we will instead rely on an alternative valid legal basis.

• **Consent:** When we ask you to actively indicate your agreement to our use of your personal data for a certain purpose of which you have been informed of. Where we rely on consent to process your personal data, you can withdraw your consent to such activities at any time. Withdrawal of the consent does not affect the lawfulness of any processing which took place prior to you giving your consent to us.

- **Compliance with Legal Obligations:** When we must process your personal data to comply with a law or regulation in the markets we operate in, such as to comply with our licensing conditions and our obligations under tax and accounting laws. Where the legal basis for processing your personal data is compliance with legal obligations, and you choose not to provide the information, you may be unable to use the Bolt services.

- **Vital Interests:** When we process your personal data where it is necessary to protect your vital interests or those of others, for example in the event of an emergency or an imminent threat to life.