

Communication Skills For Professionals

Lecture Series by Dr. Mahim Sharma

*Lecture 5:
Barriers to
Communication*

Noise, of infinite kinds, shall be referred to as a Barrier in Communication

Usually Leads to Lack of Understanding that can cause confusion and contempt

Barrier

Something that Prevents or Controls Progress or Movement

Hindrance in the way of the Desired Outcome

Five Steps if Noise Occurs

1 Identify the Problem

It takes Courage and Humility to Acknowledge that there has been a Flaw

2

Find the Barrier

The Creation of Noise occurs at various Levels in the Communication Cycle

3

Work on Alternate Solutions

The cause of Hindrance can be Supplemented and Replaced

4

Opt for Best Solution

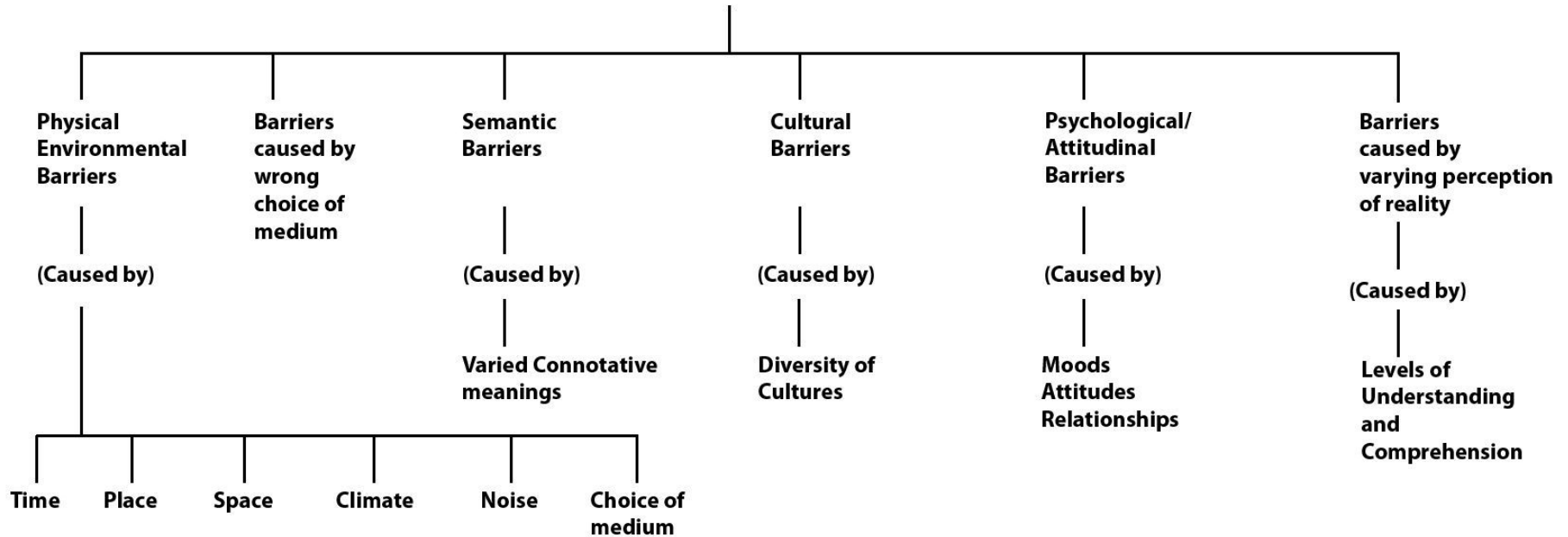
Focus on Attaining an alternative that can be more or most Efficient

5

Follow Up Rigorously

To Validate the Efficiency of the Alternative, One must take Feedbacks for Effectiveness

Barriers to Communication



Physical Barriers

Noise may be Physical, Psychological, Semantic and Visual

Time can define the length of content and the points to be expressed

Space and distance can cause communication to be ineffective

Physical Environment hampers the fluidity of information

Medium one chooses for communication affects the quality

Physical Disability has a gap of Semantic Association

How to Eradicate Physical Barriers

Identify areas where Noise is most probable to occur

Allocate definitive Time to all segments of your message

Proximity with the sender should be considered before the dialogue

Surroundings should be accommodative and not hostile

Consider a channel that is relevant to receive information

Understand the need to evolve manners in which to Communicate

Semantic Barriers

Different Languages may cause miscommunication

No Clarity in speech can mislead the Receiver

Using Jargons causes a gap when information is received

Badly Expressed Message due to lack of Vocabulary and Kinesics

Wrong Assumptions affiliated to similar sounding words

Connotations may vary from **Words and visuals**

How to Eradicate Semantic Barriers

Acknowledge Language difference and work towards a solution

Clarity should be the prime concern while making one understand

Simplicity of language shall go a long way in mass appeal

Structured Message creates a deeper, long lasting impact

Doubts should not be delayed and should be clarified at the earliest

Supplement, Compliment body language and words

Cultural Barriers

Language difference often leads to diverse interpretations

Value and Moral system may vary from Culture to Culture

Social Relations of Cultures are varied and diverse

Concept of Time is different from one Culture to another

Concept of Space between two people varies in Cultures

Gestures vary heavily from one Culture to another

How to Eradicate Cultural Barriers

Soul of the meaning lies in the idea and not the message

Respect norms and values even though you may not believe in them

Relational Dynamics should be a two way process

Be Aware of notions of Time that are associated with work

Understand the Cultural Variation of Proximity between two people

Research about the common and varied gestures of Cultures

Psychological Barriers

Economic Background creates an impact on Interpretation

Social Stereotype, Upbringing can alter the level of Communication

Attitude, Closed Mindedness and Experience hamper meaning

Distortion of the message from one source to another

Self Image can make or break an impression or meaning

Wrong Assumptions about the message or the sender

How to Eradicate Psychological Barriers

Maturity of affiliating trust with people from all strands of life

Accommodating individuals beyond their affiliations is crucial

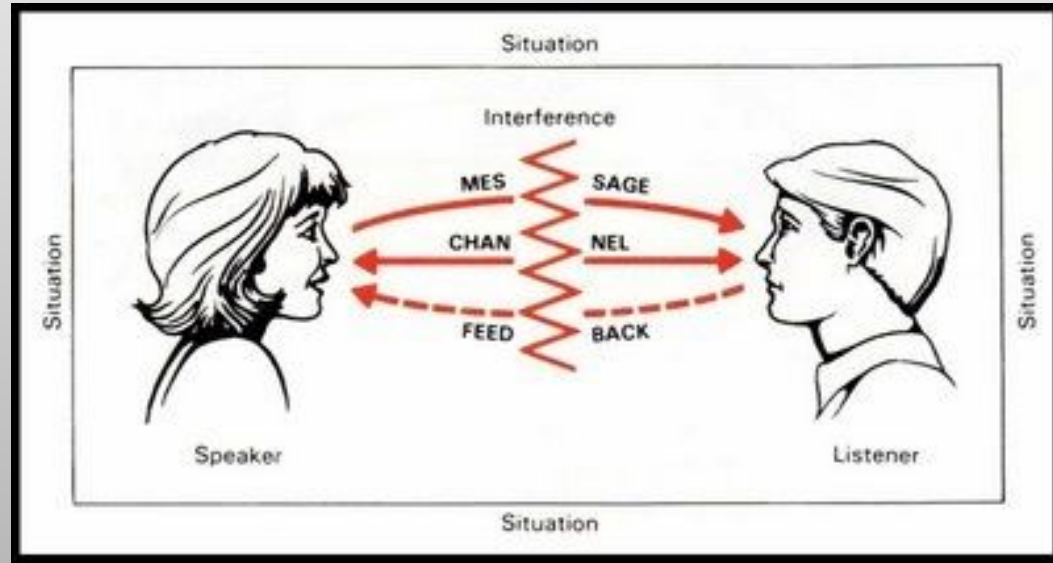
Be Open to criticism and suggestions from varied sources

Attentiveness while the message is being received and passed on

Humility goes a long way in communication

Associating worth with the message moulds the meaning

Acknowledge Noise in Order to Minimize it



Thank You