

SYED AUN ABIDI

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Summary

Call Center Representative with **1 year of experience** at *IF Logics*, skilled in delivering exceptional customer service, handling high-volume inbound and outbound calls, and resolving client concerns efficiently, maintaining accurate records, and meeting performance targets. Strong communication, problem-solving, and multitasking abilities, with a proven track record of improving customer satisfaction and building positive client relationships.

Experience

IFLogics	Karachi, Pakistan
Call Center Representative	04/2023 - 03/2024

Education

Johar Degree College	09/2023 - 07/2024
Computer Science	
Army Public School	08/2021 - 07/2022
Computer Science	

Skills

Call Representative • Sales Closing • Office automation • Account updating • HTML • CSS • JAVASCRIPT • System monitoring

Certification

DISM (in process)

Languages

English	Urdu
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