AWS engineer will be responsible for maintaining AWS Platform solutions and settling customer's cases through the various customer request channel. You need to apply troubleshooting methods to provide resolutions for our customers and drives continuous improvement in Cloud processes.

**Accountabilities**

* Hands-on experience on AWS cloud platforms
* Automation & Evergreening cloud landscape components
* Developing automation for cost, identifying cloud wastages.
* Continuously working on process improvement.
* Responsible for providing secure, reliable, and agile cloud environment to shell business.
* Supporting Ops team in resolving the issues on priority on automation and DevOps.
* Handling user’s escalation/concerns on day-to-day basis.
* Provide application support and consultancy service to Application and Infrastructure Developments teams and projects.
* Ownership of coordination with vendor support services,
* Ownership of problem and situation management calls and undertake root cause analysis on situations or major incidents related to automation and PaaS services.
* Manage the Implementation, compliance with and maintaining security as per Security Incident Process.
* Manage the demand and the implementation of planned and emergency changes according to defined Change Control procedures and policies and in conjunction with Application Development Teams.
* Operates under general direction. Assignments are very broad in nature and of the highest level of complexity. Able to impact beyond area of responsibility.
* Bachelor’s Degree in Computer Science or related discipline or equivalent experience.
* AWS Certification
* 8+ years’ experience working as systems engineer or, platform engineer supporting production services.
* Proven deep knowledge of working with highly available, distributed systems and Services in a AWS cloud environment.
* Knowledge of Networking technologies (i.e. TCP, Load Balancing, Routing, Switching, Firewalls)
* Experience deploying or managing cloud-based services in large-scale, geographically diverse environments.
* Advanced skill set for leading, understanding and solving complex problems spanning one or more teams/areas with appropriate quality and quantity
* Extensive hands-on experience with Amazon Web Services (AWS) and in designing and implementing scaled cloud systems with a focus on solution architecture, using a range of tools and services
* Good experience with CI/CD, preferably Git or BitBucket
* Deep knowledge of one infrastructure-as-code system (preferably Terraform Enterprise)