

**FEDUP**

# **Your Lightning Fast Delivery Partner**

Welcome to FedUp, your trusted partner in delivering packages swiftly and safely. Our commitment to excellence ensures your parcels reach their destination on time, every time. Experience unparalleled courier services designed to meet all your shipping needs.

**Documentation By:  
Syed Muhammad Hassam Uddin**

# TABLE OF CONTENT

## Contents

CERTIFICATION OF COMPLETION.....	3
PROBLEM STATEMENT.....	4
CUSTOMER REQUIREMENT SPECIFICATION .....	5
Project Plan .....	6
Project Overview.....	6
Objective .....	6
Project Scope .....	7
Inclusions: .....	7
Exclusions:.....	7
Project Timeline .....	8
Week 1 Initiation (1 weeks) .....	8
Week 2 Planning & Design (1 weeks).....	8
Week 3 Development, Testing and Deployment (1 weeks).....	8
E-R Diagrams .....	9
Final Check List.....	9
ACKNOWLEDGEMENT.....	10
PROJECT SYNOPSIS.....	11
System Modules:.....	12
Admin.....	12
Agent.....	12
User .....	12
Module Description .....	13
HARDWARE AND SOFTWARE REQUIREMENTS:.....	14

# **CERTIFICATION OF COMPLETION**

This is to certify that **Syed Muhammad Hassam Uddin, Osama Alam, Fariyal Yusuf and Muhammad Rehan** have successfully completed the Courier Management System Development Project on **May 31st 2024**

We recognize the dedication, hard work, and commitment demonstrated in developing a comprehensive web application for courier management, which has significantly enhanced operational efficiency and customer satisfaction.

**Presented by: Batch FN 319**

**Presented to: Aptech Tariq Road**

## PROBLEM STATEMENT

The current courier management system of the organization is handled manually, which poses several challenges in terms of efficiency, accuracy, and customer satisfaction. Manual handling of records leads to errors, delays, and difficulty in tracking and updating the status of consignments. This negatively impacts the organization's ability to provide timely and accurate information to its customers regarding their packages.

# CUSTOMER REQUIREMENT SPECIFICATION

Courier management system is a management software designed by considering various factors in courier billing system. The proposed web app will help to manage customer information, package details, generate reports, app billing. Courier management web application will be a comprehensive and complete application will be able to manage all its operations and also the tracking and manage delivery info all registered consignments or packages, manage customer related information. The web app provide necessary info of status. Admin will update the details of both sender and receiver include status of booked package or consignment.

1. Login Page
2. Register Page
3. Front pages of website for advertisement and visitors
4. Admin panel
5. Agent panel
6. Customer panel
7. Add Packages
8. Manage Packages

# Project Plan

## Project Overview

Project Name: Courier Management System Development

Project Manager: Syed Muhammad Hassam Uddin

Start Date: May 7th 2024

End Date: May 31st 2024

Project Sponsor: Aptech Tariq Road

## Objective

Develop a web application to automate and streamline the courier management process, enhancing operational efficiency and customer satisfaction.

# Project Scope

## Inclusions:

Development of a web-based application.

Features for customer information management.

Package tracking and status updates.

Real-time tracking capabilities for customers.

Automated status updates by admin.

## Exclusions:

Mobile application development.

Hardware procurement or setup.

Maintenance and support beyond the initial launch phase.

# Project Timeline

## Week 1 Initiation (1 weeks)

Project Kickoff Meeting

Requirement Gathering and Analysis

Project Charter Development

Phase 2: Planning (3 weeks)

## Week 2 Planning & Design (1 weeks)

Detailed Project Plan

Resource Allocation

System Design Document

Database Design

User Interface Design

## Week 3 Development, Testing and Deployment (1 weeks)

Backend Development

Frontend Development

Integration of Modules

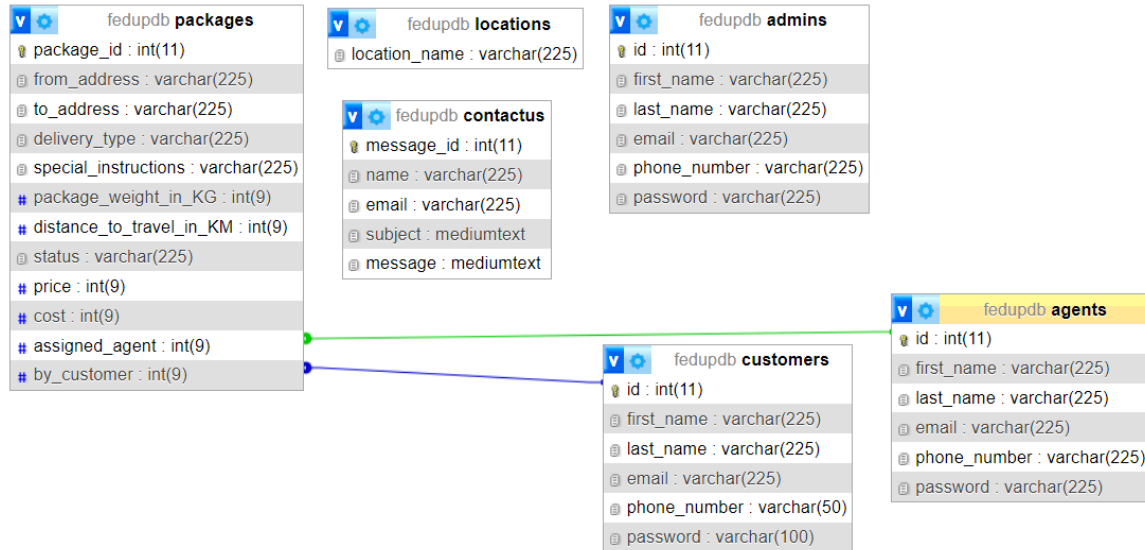
Unit Testing

Final Deployment

Post-Deployment Updates



# E-R Diagrams



## Final Check List

1. Login
2. Register
3. View all packages
4. Create new accounts
5. Front Website
6. Backend Panel
7. Logout feature

## ACKNOWLEDGEMENT

First of all, we would like to thank Almighty Allah for giving us strength and ability to complete this project.

And then, we would like to express my special thanks of gratitude to our teacher Sir Noman and Sir Saad who guided us on the project “Courier Management System”, FedUp Delivery. They also helped us in doing a lot of new learning and we came to know about so many new things we are really thankful to him.

We are highly thankful to Sir Noman and Sir Saad for his guidance and constant supervision as well as for providing necessary information regarding the project & also for his support in completing the project.

Lastly, we would also like to thank our parents and friends who helped us a lot in finalizing this project within the limited time frame. We also express our sincere gratitude to E-Project team from Aptech Head Office, for their valuable guidance and support for the completion of this project. We earnestly hope that this project will provide all the necessary information required by the user to fulfill his/her inspiration. However, suggestion and Feedbacks for improvements will be thankfully welcomed & acknowledged.

## PROJECT SYNOPSIS

Courier management system is currently handled manually by the organisation and facing various challenges in maintaining records and providing information to it's customers. Tracking and handling of couriers is becoming tedious for the organisation.

# System Modules:

## Admin

- Login
- New courier
- View all courier details
- Send SMS – From to
- Send delivery SMS
- Update/ delete courier
- Create agent
- Manage agent
- Manage customer details
- Status count

## Agent

- Login
- New courier
- View all courier details
- Send SMS From to
- Send delivery SMS

## User

- Register
- Login
- View status

# Module Description

- Admin Login
  - Admin will have his/her own login details (username, password) to access the system
- Update bill– Admin , Agent
  - They can also update the Bill with the entries and if there is any modification. Agent can view the list of details of his location only.
- Manage Customer details
  - Admin can manage all the Customer Details in a separate and secured Database
- Logout
  - At last they can logout if they have done with their actions on the database.
- Admin & Agent Dashboard
  - Status Counts
    - View total status count for shipment, in progress, delivered.
    - Admin will view all location status counts.
    - Agent can view only from or to location of his branch.
  - Add Shipment
    - New Courier
  - Manage Shipment
- Admin Dashboard
  - Add Agent
    - Can view only “from or to” location
  - Create Agent city wise login
  - Manage Customer
    - Search
- User Login
  - Shipment status

User can print tracking details

# HARDWARE AND SOFTWARE REQUIREMENTS:

## Hardware

- A minimum computer system that will help you access all the tools in the courses is a Pentium 166 or better
- 128 Megabytes of RAM or better

## Operating System

- LINUX / Windows 2000 Server (or higher if possible)

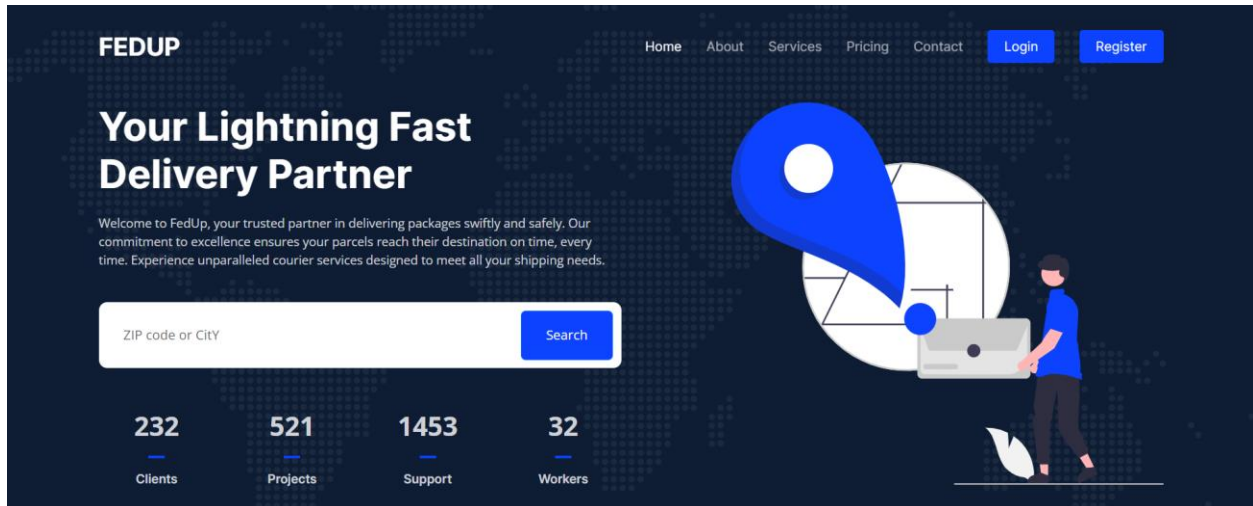
## Software

- PHP
- MySQL
- PERL
- Apache

# User Guide

## Front-end Website Screenshot:

### Home Page



#### Prestige

Elevate your brand with packaging that speaks volumes in simplicity and sophistication. Our meticulous attention to detail ensures every product is presented with elegance and care. Stand out on shelves and in deliveries with packaging solutions designed to enhance your brand's image and leave a lasting impression.

[Learn More](#) →



#### Efficient

Streamline your logistics with our reliable delivery services tailored to meet your needs. From swift local deliveries to efficient nationwide distribution, we ensure your packages arrive on time, every time. Trust our dedicated team to handle your shipments with precision and professionalism, so you can focus on what matters most—growing your business.

[Learn More](#) →



#### Convenience

Experience unparalleled convenience with doorstep delivery services designed for your comfort. Whether it's groceries, packages, or essentials, we bring it straight to your door with care and efficiency. Enjoy peace of mind knowing your deliveries are handled seamlessly, allowing you to save time and effortlessly manage your day.

[Learn More](#) →

### About Us

At FedUp, we're dedicated to revolutionizing the logistics industry with our commitment to reliability and innovation. With years of experience, we specialize in seamless delivery solutions that prioritize customer satisfaction above all else. Our mission is to simplify your logistics challenges while enhancing your brand's reputation through exceptional service and personalized care. Join us in shaping the future of delivery, one satisfied customer at a time.



#### Courier Link

Connecting packages to destinations seamlessly. Reliable, global shipping solutions at your fingertips.



#### Courier Border

Securing seamless borders for your deliveries. Trustworthy, global shipping solutions at your service.

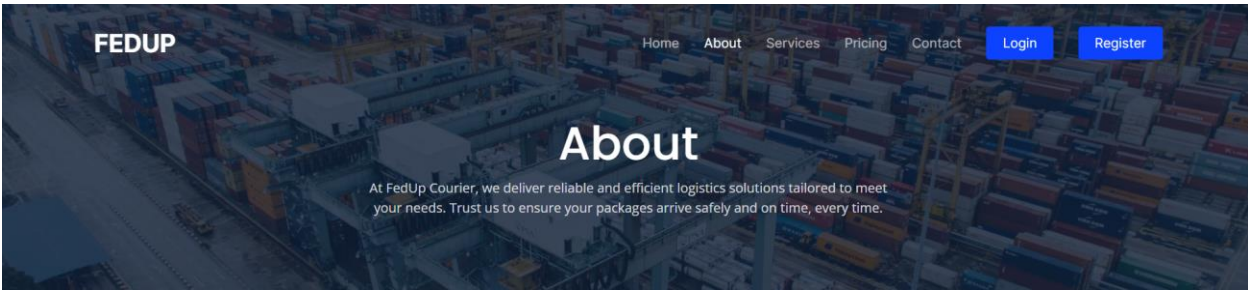


#### Courier Signal

Strengthening connections in global shipping. Reliable, responsive logistics solutions tailored for you.



Activate Windows



[Home](#) / [About](#)

## About Us

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Activate Windows

Go to Settings to activate Windows.

232

Clients

521

Projects

1453

Hours Of Support

32

Workers



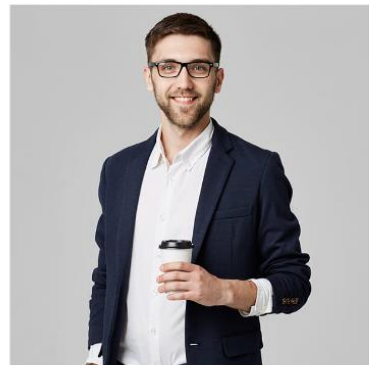
## OUR TEAM



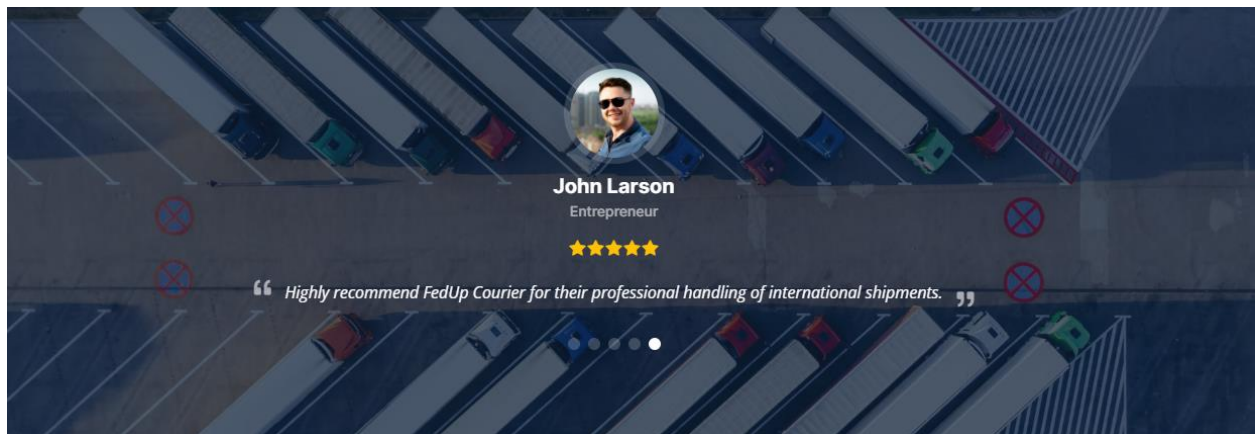
**Walter White**  
Web Development



**Sarah Jhinson**  
Marketing



**William Anderson**  
Content



## FREQUENTLY ASKED QUESTIONS

- ? How can I track my package with FedUp Courier? ▾
- ? What are your delivery options? ▾
- ? How do you handle international shipments? ▾
- ? What packaging materials do you use? ▾
- ? What should I do if I have an issue with my delivery? ▾

# Services

Explore a range of comprehensive logistics solutions tailored to meet your shipping needs efficiently and securely.

[Home](#) / [Services](#)



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Elevate your brand with packaging that speaks volumes in simplicity and sophistication. Our meticulous attention to detail ensures every product is presented with elegance and care. Stand out on shelves and in deliveries with packaging solutions designed to enhance your brand's image and leave a lasting impression.

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[Learn More](#) →



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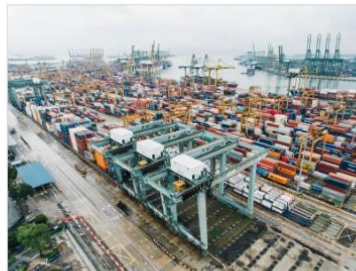
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## OUR SERVICES



### STORAGE

Maximize efficiency with our comprehensive storage solutions tailored to fit your needs. From short-term warehousing to long-term storage, we offer secure facilities equipped with state-



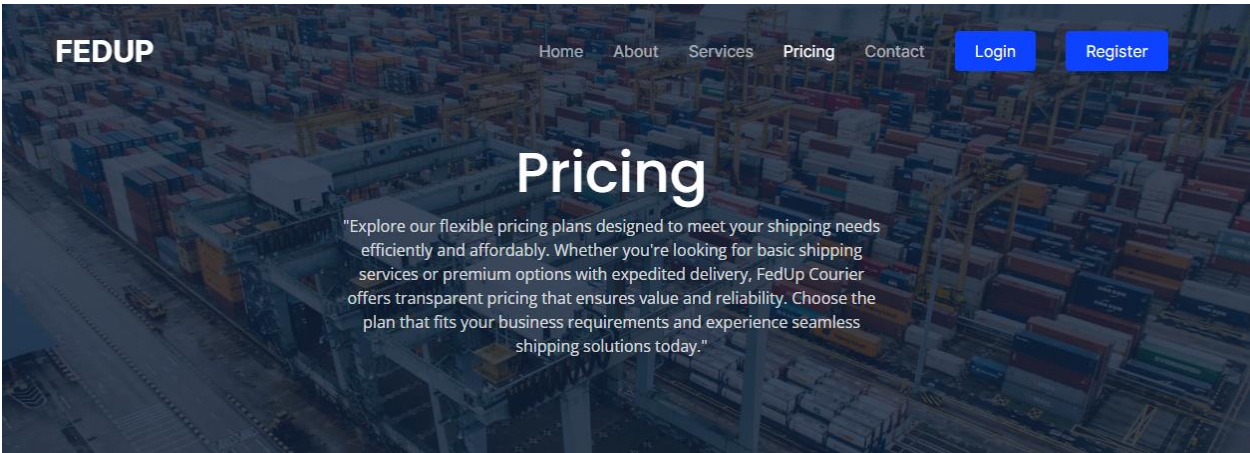
### LOGISTICS

Streamline your supply chain with our expert logistics solutions. From warehousing to distribution, we ensure efficient management of your goods. With advanced technology and a dedicated



### CARGO

Deliver excellence with our tailored cargo solutions. From logistics planning to secure transportation, we ensure your cargo arrives on time and intact. Trust our dedicated team and robust network for



## PRICING

### Free Plan

\$0 / month

- ✓ Global shipping to major destinations
- ✓ Basic tracking and updates
- ✓ Standard packaging materials included
- ✗ Expedited delivery options

Buy Now

### Business Plan

\$29 / month

- ✓ Global shipping to major destinations
- ✓ Basic tracking and updates
- ✓ Expedited delivery options
- ✓ Enhanced packaging materials included

Buy Now

### Developer Plan

\$49 / month

- ✓ Global shipping to major destinations
- ✓ Advanced tracking and updates
- ✓ Expedited delivery options
- ✓ Enhanced packaging materials included

Buy Now



FEDUP

[Home](#)[About](#)[Services](#)[Pricing](#)[Contact](#)

Login

Register

# Contact

For any inquiries or assistance, please don't hesitate to contact us. You can reach us by phone at [Your Phone Number] or email us at [Your Email Address]. Our team is committed to providing prompt and helpful responses to ensure your experience with FedUp Courier is seamless and satisfactory.

[Home](#) / [Contact](#)



**Location:**

A108 Adam Street, New York, NY 535022



**Email:**

info@example.com



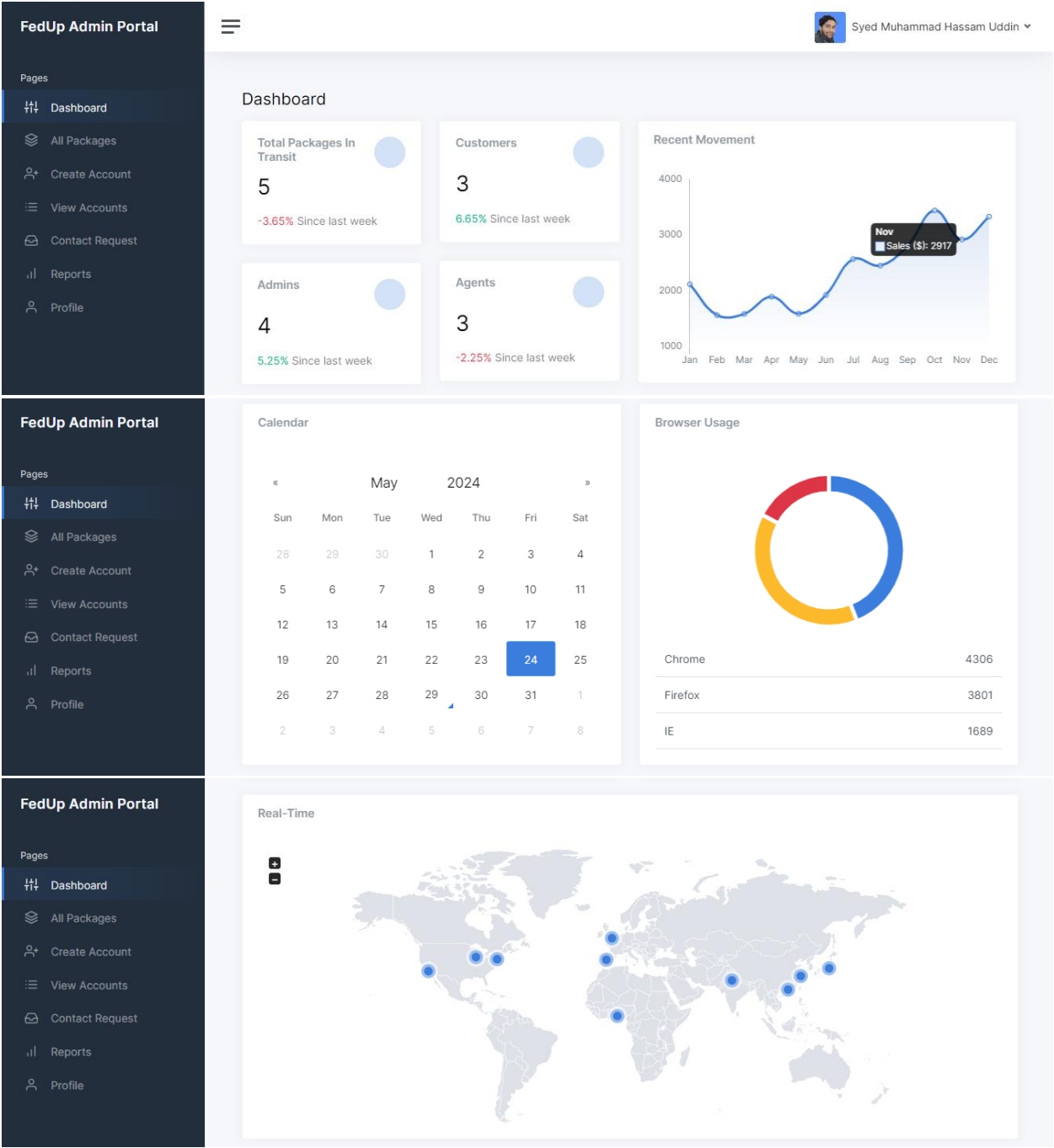
**Call:**

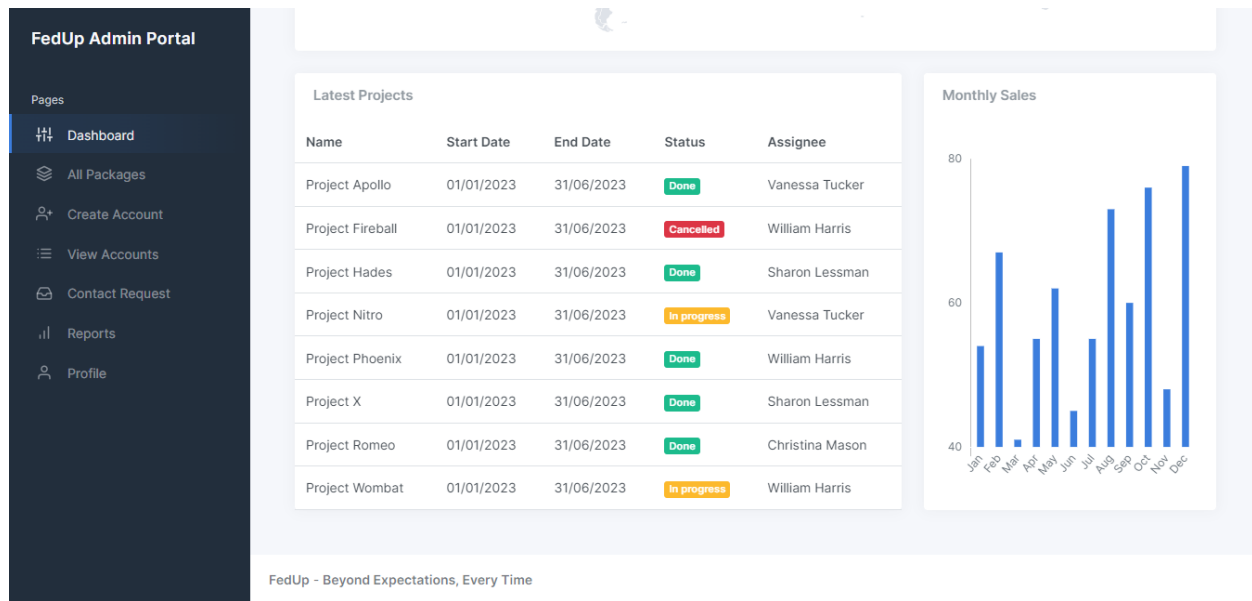
+1 5589 55488 55

Message

Send Message

# Admin Portal:





## All Packages:

FedUp Admin Portal

Pages

Dashboard

All Packages

Create Account

View Accounts

Contact Request

Reports

Profile

Packages Dashboard

View Packages

Package Id	From	To	Delivery Type	Special Instructions	Weight in KGs	Distance to Travel in KM	Status	Price	Cost	Agent Assigned	By Customer
1	Karachi	Islamabad	standard	No special instructions	5		Warning: Undefined array key "status" in C:\xampp\htdocs\FedUpUI\packages.php on line 113	1	1	1	<a href="#">Edit</a> <a href="#">Delete</a> <a href="#">Location Update</a>
2	Lahore	Pakistan	standard	No special instructions	5		Warning: Undefined array key "status" in C:\xampp\htdocs\FedUpUI\packages.php on line 113	1	1	1	<a href="#">Edit</a> <a href="#">Delete</a> <a href="#">Location Update</a>
3	Rawalpindi	Absolutely	standard	No special instructions	5		Warning: Undefined array key "status" in C:\xampp\htdocs\FedUpUI\packages.php on line 113	1	1	1	<a href="#">Edit</a> <a href="#">Delete</a> <a href="#">Location Update</a>
4	Hyderabad	Islamabad	standard	No special instructions	5		Warning: Undefined array key "status" in C:\xampp\htdocs\FedUpUI\packages.php on line 113	1	1	1	<a href="#">Edit</a> <a href="#">Delete</a> <a href="#">Location Update</a>
5	Karachi	Islamabad	standard	No special instructions	5		Warning: Undefined array key "status" in C:\xampp\htdocs\FedUpUI\packages.php on line 113	1	1	1	<a href="#">Edit</a> <a href="#">Delete</a> <a href="#">Location Update</a>

Syed Muhammad Hassan Usdin

## Create Accounts:

FedUp Admin Portal

Pages

- Dashboard
- All Packages
- Create Account
- View Accounts
- Contact Request
- Reports
- Profile

Syed Muhammad Hassam Uddin

### Create Accounts

First Name

Adam

Last Name

Sandler

Email

user@fedup.com

Phone Number

Phone Number

Password

letmein123

Account Type

Select Account Type

Profile Picture Upload

Choose File

No file chosen

Create Account

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## View Accounts:

FedUp Admin Portal

Pages

- Dashboard
- All Packages
- Create Account
- View Accounts
- Contact Request
- Reports
- Profile

Syed Muhammad Hassam Uddin

### All Users

Admin Id	First Name	Last Name	Email	Phone	Actions
1	admin	admin	admin@admin.com	123456789	<div>EditDelete</div>
2	Syed Muhammad	Hassam Uddin	hassam@gmail.com	123456789	<div>EditDelete</div>
3	Fariyal	Something	fariyal@gmail.com	123456789	<div>EditDelete</div>
4	Usama	Alam	Usama@gmail.com	123456789	<div>EditDelete</div>

### Agents

Agent Id	First Name	Last Name	Email	Phone	Actions
1	agent	agent	agent@agent.com	123456789	<div>EditDelete</div>
2	Hammad	Tariq	hammad@gmail.com	123456789	<div>EditDelete</div>
3	Noor	Something	noor@gmail.com	123456789	<div>EditDelete</div>

### Customers

Customer Id	First Name	Last Name	Email	Phone	Actions
1	customer	customer	customer@customer.com	123456789	<div>EditDelete</div>
2	Rehan	Something	rehan@gmail.com	123456789	<div>EditDelete</div>
3	Aman	Ullah	aman@gmail.com	123456789	<div>EditDelete</div>

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## Contact Us Submission:

FedUp Admin Portal

Pages

Dashboard

All Packages

Create Account

View Accounts

Contact Request

Reports

Profile

Syed Muhammad Hassam Uddin

Contact Us Submissions

Submitted Messages

ID	Name	Email	Subject	Message
No submissions found				

## Admin Profile:

FedUp Admin Portal

Pages

Dashboard

All Packages

Create Account

View Accounts


Contact Request

Reports

Profile

Profile [Get more page examples](#)

Profile Details



Syed Muhammad Hassam Uddin  
Lead Developer

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Skills

[HTML](#) [JavaScript](#) [Sass](#) [Angular](#) [Vue](#)  
[React](#) [Redux](#) [UI](#) [UX](#)

About

Lives in [Karachi, Pakistan](#)  
Works at [FedUp](#)  
From [Karachi](#)

Elsewhere

[Twitter](#)  
[Facebook](#)  
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[LinkedIn](#)

Personal Information

Update Password

Old Password

New Password

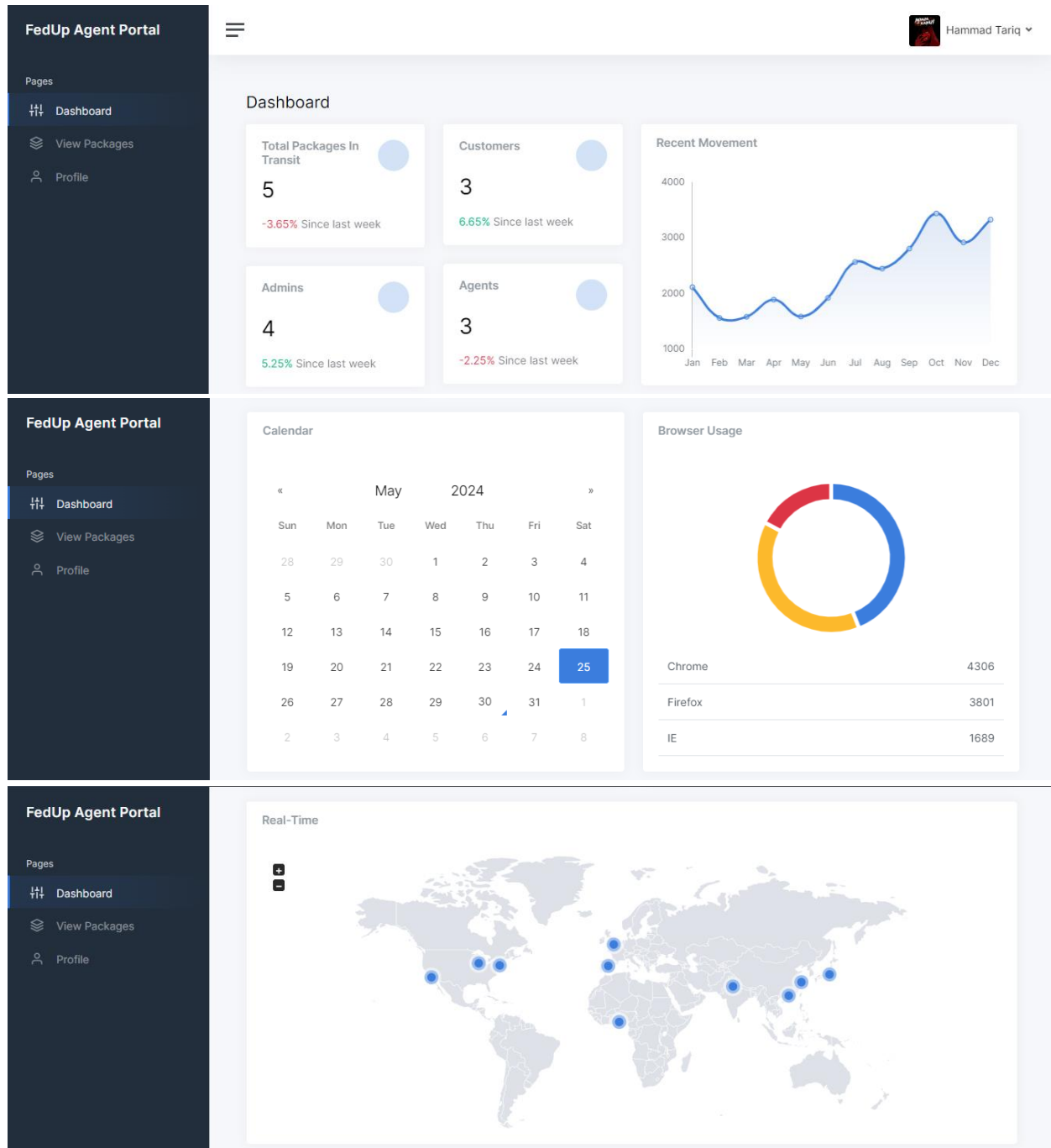
Confirm New Password

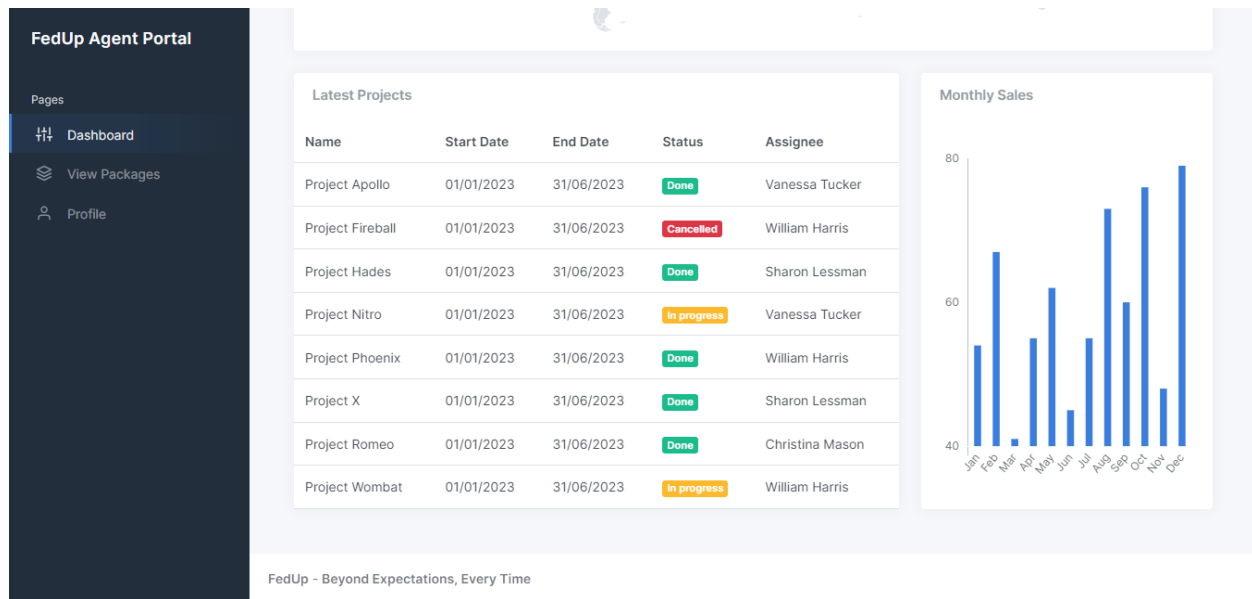
[Update](#)



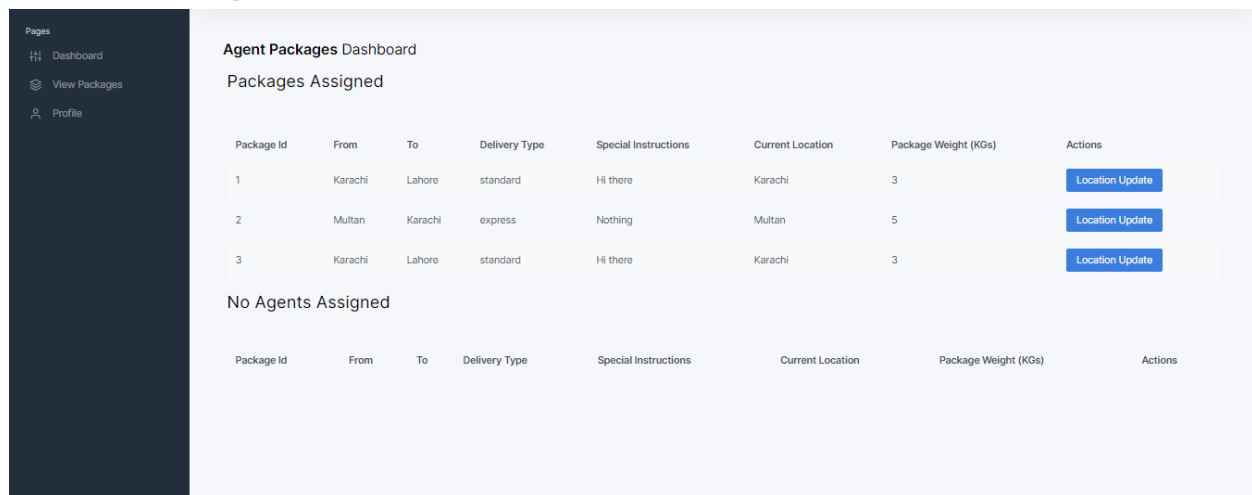
# Agent Portal:

## Dashboard:





## View Packages:



## Agent Profile:

FedUp Agent Portal

Pages

Dashboard


View Packages

Profile

Profile

Get more page examples

Profile Details



Hammad Tariq  
agent

About

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Works at [FedUp](#)  
From [Karachi](#)

Elsewhere

[Twitter](#)  
[Facebook](#)  
[Instagram](#)  
[LinkedIn](#)

Personal Information

Update Password

Old Password

Enter Your Old Password

New Password

Enter Your New Password

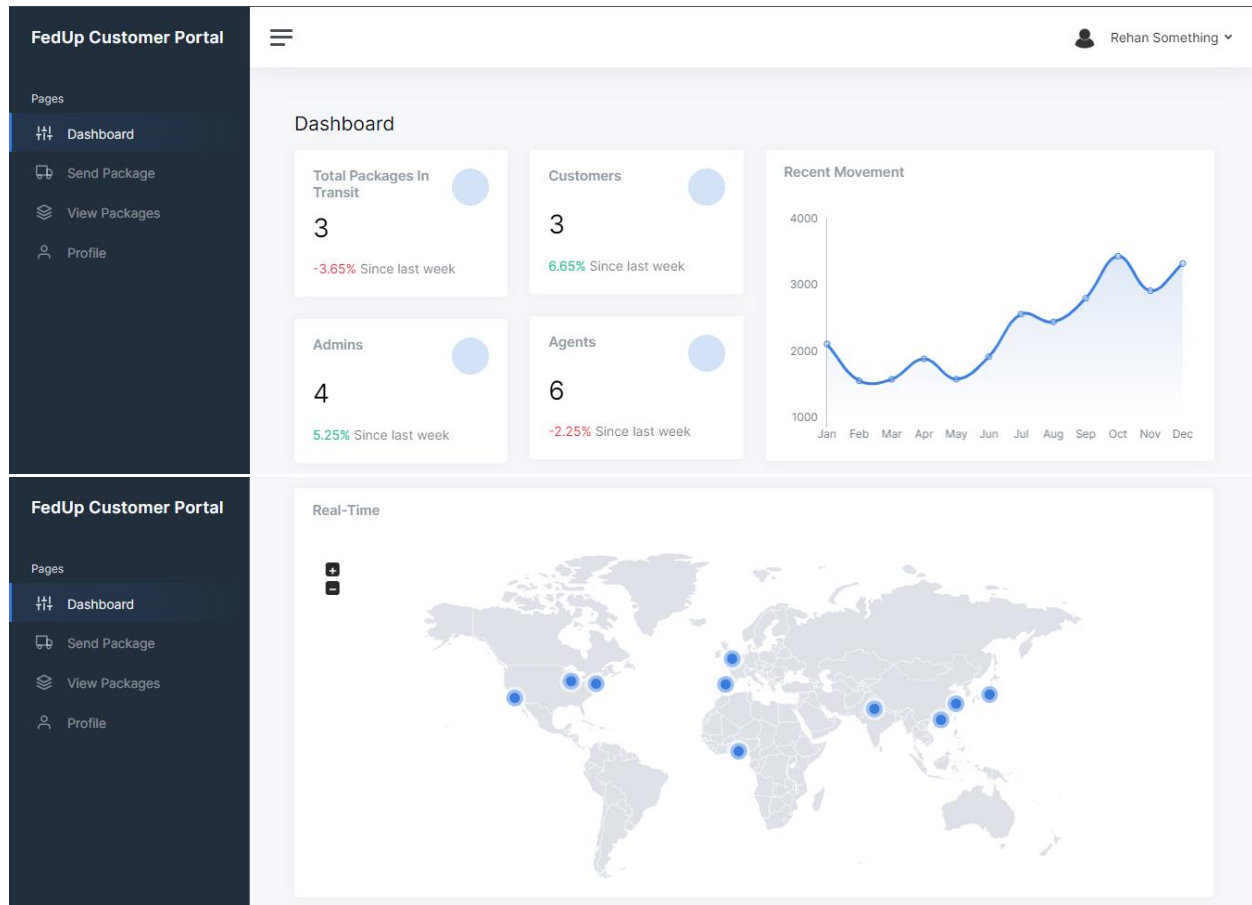
Confirm New Password

Confirm Your New Password

Update

# Customer Portal:

## Dashboard:



FedUp Customer Portal

Pages

Dashboard

Send Package

View Packages

Profile

Calendar

«May2024»

Sun	Mon	Tue	Wed	Thu	Fri	Sat
28	29	30	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1
2	3	4	5	6	7	8

Browser Usage

Chrome	4306
Firefox	3801
IE	1689

FedUp Customer Portal

Pages

Dashboard

Send Package

View Packages

Profile

Latest Projects

Name	Start Date	End Date	Status	Assignee
Project Apollo	01/01/2023	31/06/2023	Done	Vanessa Tucker
Project Fireball	01/01/2023	31/06/2023	Cancelled	William Harris
Project Hades	01/01/2023	31/06/2023	Done	Sharon Lessman
Project Nitro	01/01/2023	31/06/2023	In progress	Vanessa Tucker
Project Phoenix	01/01/2023	31/06/2023	Done	William Harris
Project X	01/01/2023	31/06/2023	Done	Sharon Lessman
Project Romeo	01/01/2023	31/06/2023	Done	Christina Mason
Project Wombat	01/01/2023	31/06/2023	In progress	William Harris

Monthly Sales

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# Send Packages:

FedUp Customer Portal

Pages

Dashboard

Send Package

View Packages

Profile

Send Package

From

Gwadar

To

Gwadar

Package Weight (In KGs)

10

Special Instructions

Please keep upright

Delivery Type

☐ Standard Delivery

☐ Express Delivery

☐ Overnight Delivery

☐ Fragile Delivery

Schedule Package Delivery

Rehan Something

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# View Packages:

FedUp Customer Portal

Pages

Dashboard

Send Package

View Packages

Profile

Customer Packages Dashboard

View Packages

Package Id	From	To	Delivery Type	Special Instructions	Package Weight (KGs)	Status	Price	Actions
1	Karachi	Lahore	standard	Hi there	3	Karachi	2550	Cancel
2	Multan	Karachi	express	Nothing	5	Multan	2388	Cancel
3	Karachi	Lahore	standard	Hi there	3	Karachi	2550	Cancel

customer customer

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# Customer Profile:

FedUp Customer Portal

Pages

Dashboard

Send Package

View Packages

Profile

Profile [Get more page examples](#)

Profile Details

customer customer  
customer

About

Lives in Karachi, Pakistan  
Works at FedUp  
From Karachi

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[Instagram](#)  
[LinkedIn](#)

Personal Information

Update Password

Old Password

Enter Your Old Password

New Password

Enter Your New Password

Confirm New Password

Confirm Your New Password

Update