Syed Misbah

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medium/data-decoded

Satellite & OTT Broadcasting, Marketing, CPG, Retail, Telecom

DISH NETWORK - DATA SCIENCE MANAGER

Nov '21 - Present

- AI/ML leader at DISH India, led two high impact & three medium impact initiatives
- Total impact of \$3.5M+ in top line revenue and savings, saved 380 hrs. / qtr. in effort
- Identified & converted high ROI opportunities, to boost leadership's confidence in AI/ML solutions
- Built a talent pool of 10+ people that helped us in taking on bigger and high impact problems

Market Mix Modeling (MMX)

- Successfully developed & deployed a MMX solution which manages \$4MM/mo across 7 channels
- Uses a combination of ridge regression-based attribution model and non-linear optimization
- Potential improvement of 7.5% in top-line revenue while reducing marketing spend by 1.8%

Dynamic Creative Optimization (DCO)

- Architected the DCO solution for Sling showing creative to prospects based on real-time data
- Extracted elements from creatives using CNNs, trained regression models to identify best performing
 element for each prospect pattern, and then used this mapping to stitch dynamic creative in real time
- ~29% CTR uplift, 6.7% subscription uplift, and savings of 290 hrs./qtr. Effort

AI Smart Bidding Platform

- Developed the Smart Bidding Algorithm which optimizes for spend on high ROAS patterns (-17% SAC)
- Led MTA (Multi Touch Attribution) initiative for 7 channels to enable holistic view of channel ROAS
- Built subscription & viewership forecasting model > led to +0.12 AUC for downstream churn models

Predictive Reach Booster

- Developing a predictive solution aimed to increase the reach of brands which advertise on Dish
- The core idea is to predict the viewership for each network, household & timeframe
- This enables brands to know the direct & potential viewership before they launch a campaign
- Brands can then target those specific potential households which they cannot reach directly using target files in set top boxes

EVALUESERVE - LEAD, DATA SCIENCE

Mar '21 – Oct' 21

- Led a team of seven data scientists for engagements across manufacturing and energy domain
- Built a deep learning CNN based object detection model which identifies defects in galvanized plates for a steel manufacturing client – improving defect detection by 54%
- Overhauled MLOps pipelines migrated from legacy deployments to microservices architecture

MU SIGMA INC. - DECISION SCIENTIST

Aug '17 - Sep '20

Sales Force Planning & Optimization | Russian Petcare Manufacturer

- Led a team of six data scientist to build a sales force optimization tool to maximize sales uplift & ROI
- Clustered outlets, measured impact of visits using regression & generated optimized visit plans
- ~3% sales uplift(+\$6.2MM) and expenditure reduced by 24%(\$0.5MM) –savings of 960 hrs./qtr. effort

Strategic Revenue Management | US CPG Giant

- Created a sales driver model for attribution of sales to key drivers with MAPE <20% using ElasticNet
- Developed a Trade Promotion Optimization (TPO) framework which enabled client to design optimized promo plans leveraging Seasonality, Pricing, Execution, Distribution, Co-promotion & Cannibalization
- Powered by a linear optimizer atop the sales driver model unlocked potential value of ~\$7MM/year

Competitor Clash Forecasting | US CPG Giant

- Developed a Competitor Clash Forecasting framework to help account managers time promotions
- The framework uses a combination of time series forecasting & attribution models
- 30% reduction in negotiation time and sales uplift of 2%(\$3.6MM) across four retailers in six months

SKILLS

Tech Stack

Python AWS (DE, DS)
PySpark Azure (Basics)
R Dataiku (End 2 End)
SQL / No SQL Neo4j Graph
OR-Tools Tableau / Power BI

Analytics and Math

- Statistics Hypothesis testing, EDA & experiment design
- Regression (Linear / Tree based)
- Classification (Logistic, Decision Trees, Ensemble – random forest/ XGBoost)
- Time Series Forecasting
- Deep Learning Convolution Neural Networks
- Data Pipeline Architectures

Business

- Stakeholder Management
- Problem Solving
- Story Boarding
- · Agile Project Delivery Mgmt.

LEADERSHIP

Mentorship and Support

- Mentor 3 senior DS
- Cross functional ML solution engineer for hardware engg. and ad-tech team

AI/ML Center of Excellence

- Establishing AI/ML COE which will serve as the central team for enabling driving data culture at DISH India
- Trained executive leadership team on evangelizing data & AI / ML

EDUCATION

Bachelor of Engineering, IT

Bangalore Institute of Technology VTU | 2013 - 2017

First Class with Distinction
Academic Excellence Award

Secondary Education

Carmel Junior College, CISCE

2012 – XII : 85% 2010 – X : 88%