Hello,  
   
Thank you for the clarifications provided.

However, please be advised to address the following request to complete reviewing the account:

**1.IDs:**The previous ID provided was not accepted. A color copy of valid government issued ID for each of the individuals listed in your Business Ownership details is required. Please provide this via email or scan (Ex: passport, driver's license, voting ID, etc.). \*\*Be sure to include the front and back of the ID you are submitting.

**2.Privacy, Refund & Delivery Policy :** Your website should include privacy, refund and delivery policies for your customers. Please place these policies on either your home page or your purchase page. Please keep in mind that the Delivery policy must provide all customers with a written delivery timeframe.

Feel free to use our examples:

* Sample refund policy:

<https://knowledgecenter.2checkout.com/Documentation/01Product-catalog/Sample_Refund_Policy>

* Sample privacy policy:

<https://knowledgecenter.2checkout.com/Documentation/01Product-catalog/Sample_Privacy_Policy>

3.Please provide copies of your last 6 months payment processing/paid sales history. We can accept to review processing statements for less than 6 months of commercial activity so you must be able to provide us with screenshots from your current or previous payment processor.

* These screenshots will need to confirm the list of transactions occurring through this URL or another URL that you own with active sales from the last 6 months.
* These screenshots must contain your name, your company name or account name, as well as any charge-back and refund activity.
* Additionally to the screenshots you can also send .csv or .xls files detailing these sales.

   
Once you have completed all these actions please respond to this email, log into your account and resubmit the application by pressing the Request activation button. Our team will then continue your account review.

Please bear in mind that all the requested documentation must be uploaded into your cPanel.

You can securely upload the requested documentation by accessing the following link: <https://secure.2checkout.com/cpanel/manage_documents.php>   
   
Looking forward to your reply!

Ana Maria P.

Underwriting Analyst

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake please let us know by reply and then delete it from your system; you should not copy the message or disclose its contents to anyone.