

## Xiao Hongyue

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### Experience

SAP Labs China 2012.4–Present

#### Role 1: Software Project Management

- Organize workshop to analysis project requirement, make project plan and allocate resource.
- Help colleagues solve block issues in time.
- Host scrum meetings, including plan, review, retrospect and daily scrum, collect meeting minutes and action items.
- Track project progress and control risks by agile tools (e.g. Burndown Chart), help the scrum team make deliverables iteratively in each milestone to stakeholders.

#### Role 2: Quality Assurance and Management

- Write test cases with product owner, collaborate with designers and developers on end user interaction and implementation details.
- Test plan management, bug lifecycle management, quality assurance on various KPIs, e.g. performance, language, environment and usability, etc.
- Host acceptance test for customers and stakeholders, maintain customer relationship, collect potential requirements and improvement for the next phase.

#### Role 3: Customer Engagement and Team Building

- Drive customer co-innovation and engagement, arrange customer interview and follow-up.
- Design user stories, make demo videos both internally and externally, e.g. global conference, customer activities.
- Organize team activities to build team atmosphere and trust.

#### Projects

- 2017.10–Present SAP Extended Warehouse Management, Pack Outbound Deliveries
- 2016.12–2017.09 SAP Extended Warehouse Management, Pick by Cart
- 2015.08–2016.10 SAP Transportation Resource Planning 2.0, rail-car solution
- 2014.05–2015.12 Engineering Change Simulation go-live on Music Group
- 2013.01–2014.06 Credit Insight co-innovation with ChemChina
- 2012.02–2012.12 Mobile Workflow Management 1.0 and 2.0 released to Chia Tai Tianqing

#### Others

- Scrum master, design thinking coach, Bikablo/Business Model Development and Innovation course certified.
- President of dancing club, 200+ active members, help to build positive and health atmosphere for SAP who certified as “Great Place to Work”, organize dancing classes and annual party, give speeches on behalf of business women and club in all hands meeting for SAP global executives.
- Vital ambassador, spokesperson of SAP in magazine and WeChat.
- Spot award, early talent mentor.

### Education

2009.09–2012.04 Shanghai JiaoTong University Master, Software Engineering

2005.09–2009.06 Shanghai University of Electric Power Bachelor, Electric Power System and Automation

### Language & Skills

- **English:** CET-6
- ISTQB certified Tester
- JIRA, Microsoft Office, SAP GTP, Bugzilla, Redmine, Camtasia Studio, Photoshop
- Marathon National first-class athlete, popular chef in XiaChuFang