



Muminu Kitiri

Contact

Address:
Dubai International city

Phone:
+971557398354

E-mail:
dasilvalemaistro@gmail.com

Additional Skills

- Excellent customer service.
- Effective multi-tasker.
- Thrives in fast paced environments.
- Committed team player

Professional Summary

Barista with 2 years of experience specialized in serving both hot and cold coffee drinks. Passionate in educating customers on company's drink menu and providing recommendations based on their preference. Prepare and serve different espresso drinks including pour overs, possess excellent customer service skills and also possess knowledge about how different equipment work. Looking to further develop my coffee knowledge, skills and expertise in a busy cafe or restaurant.

Work Experience

04-2022/07-2024

La Brioche Restaurant

Barista/Waiter

- Greeted customers warmly, assisted them with the selection of menu choices, provided recommendations, when necessary, took orders accurately with a professional and positive manner.
- Skillfully prepared and served a variety of coffee beverages like espresso, latte, cappuccino, flat white, caffe latte, Hario V-60, Chemex and others while paying attention to details (roast type, syrup amount and dairy amount).
- Ensured the quality and consistency of coffee by following established recipes and brewing techniques.
- Maintained cleanliness and organization of coffee preparation area, including the coffee grinder, espresso machine and other equipment.
- Assisted in assembling of teacups according to coffee recipes and quality standards.
- Opened coffee preparation area during the morning shift and ensured espresso machines and grinders are switched on, cleaned and prepared before the arrival of the senior and head baristas.
- Responsible for calibrating the espresso machines and grinders in case the senior barista is absent.
- Monitored inventory levels (checked coffee bean roast date, milk expiry date, take away cups amount) and communicated with the senior barista and management to ensure timely restocking of ingredients and items.
- Handled customer enquiries and complaints with a positive and professional demeanor.
- Communicated effectively with other colleagues to coordinate task and deliver prompt services.
- Adapted to changing work requirements like changing shifts
- Assisted chefs in preparing salads and sandwiches when cafe area is not busy.

Education

09-2020

Ayungha College
High School Certificate

Languages

| | |
|---------|-------------|
| English | — Native |
| French | — Excellent |

References

Available upon request