

HOW TO SCHEDULE A PICKUP OF YOUR SPUTUM SAMPLE

CALL 800-GO FEDEX (800-463-3339)

Say **“Schedule a Pickup”**

- Follow the recorded prompts
- Indicate, when prompted, that you are **“Using a Stamp”**
- Indicate, when prompted, that yours is an **“Express Pickup”**
- Confirm your **address and time of pickup**

OR

- Say **“Customer Service”** and wait for a FedEx representative to join and take your information

When you confirm your pickup time, you will be given a confirmation number that will be needed should you want to cancel the scheduled pickup.

HOW TO CANCEL A SCHEDULED PICKUP

CALL 800-GO FEDEX (800-463-3339)

Say **“Cancel a Scheduled Pickup”**

- Follow the recorded prompts
- Have your confirmation code when you scheduled the pick-up

OR

- Say **“Customer Service”** and wait for a FedEx representative to join and take your information