

# Fernando Guigou

## CURRICULUM VITÆ

IT Analyst - Consultant - Certified Scrum Master - Agile / Lean Practitioner

### EXPERIENCE

Jun 2010 TODAY	<b>Account Manager for Off-Shore Development at Synchronit (own Swiss Co.)</b> Supervision of a distributed off-shore team (Uruguay, Spain & France) and local coordinators in Munich, for fixed-price and time-and-material offers. The overall service includes not only Off-shore development but also different improvements to SDLC like SCRUM implementation, XP practices, etc.
May 2012 Dec 2012	<b>Consultant at Credit Suisse (Switzerland)</b> Implementation of Infrastructure Automation with iWave. Member of the "Orchestration Competency Center" in Lausanne, with the purpose of syndicating, enabling and facilitating the implementation by the RDOs (Regional Deployment and Operations) of the necessary workflows for the automation of infrastructure management. Major achievements include: Tutorial & Demo Videos, Trainings, Guidelines and Reference Implementation.
Jan 2010 Dec 2010	<b>Process Consultant at Credit Suisse (Switzerland)</b> Business Service Management implementation with Managed Objects. End-to-End dependency visualization and monitoring. Major achievements include the development of an implementation Methodology that ensures the scalability and consistency of the solution, as well as implementation recommendations to support and ensure project success (after other previous pilot projects, this one finally decided the purchase and usage of the solution).
Feb 2009 Dec 2009	<b>Release Management Consultant at ACS (Xerox Co., in Switzerland)</b> Deputy and Support for the Release Manager. ACS offers Ticket Vending Machines (TVM) worldwide, with a central management system (ARCOS) that allows remote terminal management. Major achievements have been: a web-based system to monitor the different environments, enhancements in the automation of the release process and development of a customized installation tool.
Jul 2008 Nov 2008	<b>Senior Java Developer at Sixt (car rental, in Germany)</b> SOA PoC Implementation. Java-based Service-Oriented Architecture for a proof of concept for the Limousine Service.
Jun 2007 Mar 2008	<b>Senior Developer at Credit Suisse (Switzerland)</b> User Interface re-engineering of an Order Tracking System, from UI redesign, development and implementation of web2.0 widgets, until the hand over to an off-shore team in Singapore. Support to the project manager for the team selection in Singapore.

Dec 2005 Nov 2006	<b>Product Consultant at Redwood (Holland, Switzerland)</b> Technical on-site support for Cronacle (advanced batch scheduler) at UBS in Zurich. Responsible for issues-solving and escalation to Holland HQ, organization and discussion of new requirements with Dev. Team in Houten (NL).
Jan 2004 Dec 2005	<b>Entrepreneurial Project for a Web-based Office Solution</b> First attempt to build an independent company, for the construction of advanced web solutions. <a href="http://openweboffice.org/">http://openweboffice.org/</a>
Jan 2001 Dec 2003	<b>Technical Manager at J&amp;M Management Consulting (Germany)</b> Hands-on manager & consultant, participating in different projects: <ul style="list-style-type: none"> <li>• Jan 2003 – Dec 2003: INA Schaeffler, Herzogenaurach Development &amp; Implementation of a customized system to enhance the original SCM solution.</li> <li>• Jul 2002 – Dec 2002: Siemens PG (Power Generation), Berlin Interface implementation between SAP and i2 Factory Planner</li> <li>• Jul 2001 – Jun 2002: Siemens ICN, Munich Technical superuser, responsible for knowledge transfer to Siemens Dev Tem. Reference person for the STC on functional and technical aspects. Development of an alternative solution for project success.</li> <li>• Jan 2001 – Jun 2001: Fujitsu-Siemens Computers, Augsburg Development of additional modules for an Advanced Planning System. Concept, design &amp; development of report capability improvements, in order to offer better decision support.</li> </ul>
Jul 1998 Jul 2000	<b>Project Leader at Telefonica (Argentina)</b> Reengineering of a customer fidelity program, from Natural / Adabas to an Oracle / Web platform.
Jun 1996 Dec 1997	<b>Data Migration Analyst at Bell Sygma (Uruguay, Canada)</b> Responsible in the conversion team for the interfaces between the new billing system and the legacy CRM, gradually replaced by the new solution sold by Bell Sygma (Canada) to ANTEL (Uruguay).
Oct 1993 Jun 1996	<b>Analyst – Technical Support at UTE (Uruguay)</b> Maintenance of the billing system for the electricity company in Uruguay. Trainer & Technical Support, as member of the DB & Dev Support department. Development of support tools, like CIR (see “Presentations”).
Aug 1984 Sep 1993	<b>Programmer - Analyst at Hospital de Clinicas (Uruguay)</b> Development of different systems (Inventory, Bed Assignment, Patient Registration, Nutrition System). Support and coordination with other organizations. In 1993 participant of the 6th Meeting of the INTOX project of the WHO (World Health Organization) in Québec, Canada.

## TECHNICAL SUMMARY

Programming Languages & Standards	Java, JPA, Hibernate, Spring, EJB, WebServices, Struts, JSP, Perl, PL/SQL, Cobol, Natural, HTML, JavaScript, CSS, ColdFusion. Learning: LISP & Ruby
IDEs & Tools	Eclipse, IDEA, JBuilder, Ant, Maven, CVS, SVN, Continuum, TeamCity, Archiva, JBoss, WebLogic, Tomcat, Apache
Databases	Oracle, MySQL, SQL-Server, DB2, Adabas
OS	Windows, Linux, Unix, MVS, OS/390

## BUSINESS AREAS / INDUSTRY SUMMARY

BSM	Business Service Management, ITSM, ITIL
SCM	Supply Chain Management
EAI	Enterprise Application Integration
CRM	Customer Relationship Management
ERP	Enterprise Resource Planning
Industries	Telecommunications Banking Hospital Computer Manufacturing Electricity Software Development Consulting Open Source Projects

## EDUCATION

Diploma	1990 - IT Analyst – UDELAR Universidad de la Republica – URUGUAY
CSM	2012 - Certified Scrum Master, Zurich, with Jeff Sutherland
XXIX Course I.R.I. (Italy)	1991 - Six months scholarship in different italian cities, to learn about computer center organization. Course offered by I.R.I. and italian government to state-employees, with a selection based on the study-proposal presented by the applicants.
Scholarship extension	1991 - “Technology Transfer” and “Artificial Intelligence” trainings at Italsiel (IRI group company) and Società di Cooperazione allo Sviluppo “Il Canale”.
Diverses	2000 - Java (CWG – Buenos Aires) 2001 – EAI Crossworlds (IBM – Germany) 2001 - SCM (i2 Technologies - Brussels)

## WORKS PUBLISHED

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“IT in the Public Administration: Strategies and Alternatives”  
Guía de la Computación, March 1992

“IT as an Strategic Development area”  
JIAP (Jornadas de Informática en la Administración Pública), 1993

“From Desktop to Webtop”  
Guía de la Computación, November 2004

## LECTURES GIVEN

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“Strategies and Alternatives for the Software Production in Uruguay”  
InfoSur, April 1992, Montevideo

“Development of a Nutrition System (DieTiX)”  
Congreso Uruguayo de Administradores de Servicios de Salud (CUDASS) June 1992, Montevideo

“C.I.R. –Control de Integridad Referencial-”  
XII Congress of Adabas Users, November 1994, Buenos Aires

## OTHER ACTIVITIES

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Five years coursed in Psychology, without concluding the final thesis.

Psychologic orientation for teachers at Erwy School college (1990)

## LANGUAGES

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Spanish	Mother Tonge
English	Excellent
French	Good
German	Good
Italian	Excellent
Portuguese	Excellent