Developing Name Entity Recognition for Structured and Unstructured Text Formatting Dataset

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Abstract—Named-Entity Recognition (NER) is a task that extracts the entity information from dataset into several different entity classes. Most of current NER research train the NER model from structured data such as news and Wikipedia article. Whereas, there are several tasks that generate an unstructured dataset such as speech-to-text task. In this paper, we did NER research for unstructured text formatting dataset in Indonesian language using deep learning approaches including LSTM, Bidirectional LSTM (Bi-LSTM), GRU, Bidirectional GRU (Bi-GRU), and Convolutional Neural Network (CNN). We used NERGRIT CORPUS as our dataset and modified the dataset into four types of structured and unstructured datasets. Afterward, we run several experiments scenario by combining all types of data modification and the deep learning algorithms that we used and we obtain that the highest F1 - Score was obtained when using Bi-GRU for standard dataset, lowercase with punctuation dataset, lowercase without punctuation dataset, and lowercase and clean dataset equal to 71.04%, 70.61%, 68.12%, and 67.45%, respectively.

Index Terms—name entity recognition, unstructured text formatting, deep learning

I. INTRODUCTION

Named-Entity Recognition (NER) is one of the important sub-task in Natural Language Processing (NLP) research. NER is a necessary step for question answering [1], text summarization [2], information extraction task [3] and to improve the quality of machine translation [4]. NER manages to identify proper name entities such as person, organization, location, event, values, etc. Several techniques have been implemented for NER that depend on manual features and pays attention to improve feature selection such as ruled-based approaches [1], supervised-learning approaches [5], unsupervised learning approaches [6], etc.

NER has been frequently studied in structured format text. For example, the used of LSTM-CRF model on CoNLL-2002 [5] and CoNLL-2003 [7] datasets with several languages in which models rely on two sources of information about words, which are character-based word representations learned from the supervised corpus and unsupervised word representations learned from unannotated corpora [8]. The used of hybrid Bi-LSTM and Convolutional Neural Network (CNN) architecture and also propose a novel method of encoding

partial lexicon matches in neural networks and compare it to existing approaches that competitive on CoNLL2003 [7] and OntoNotes datasets [9], and the used of ensemble supervised learning algorithm including simple logistic, direct scheme, and features combination of word-level, sentence-level, and the lookup list for Indonesia Named-Entity Recognition on newspaper article [10].

There are several studies in NER that used deep learning approaches including Long Short-Term Memory (LSTM), Bidirectional Long Short-Term Memory (Bi-LSTM), Gated Recurrent Unit (GRU), Bidirectional Gated Recurrent Unit (Bi-GRU), and Convolutional Neural Network (CNN). In [11] they present NER system for Bangla online newspaper dataset that not publicly available. They used GRU as the model to identify four named entities including Person, Organization, Location, and Day. They obtain F1 - Score equal to 98% on training set and 69% on test set. In 2018, [12] presents NER using Bi-LSTM as their model. By using CONLL2003 [7] dataset they obtain 91.48% of F1 - Score. Furthermore, in [13] they present LSTM model on several tasks including NER. By using LSTM on CONLL2003 [7] they obtain 90.5% of F1–Score. CNN model was used in [14] for Chinese NER. They used CNN model on several dataset such as OntoNotes [15], MSRA [16], Weibo NER [17], and Resume NER [18] for each datasets they obtain 74.45%, 93.71%, 59.92%, and 95.11% of F1 - Score, respectively. Lastly, in [19] they present Arabic NER using Bi-GRU model on ANERcorp [20] dataset. By using this model they obtain F1-Score equal to 89.74%.

However, there are several problems that can not use the structured text formatting dataset, such as analysing text of speech-to-text results that do not have a good structured text formatting and analyzing the unstructured text in tweets. There are several studies that used unstructured format text on tweets for NER research. In 2016, [21] presented NER for twitter using a hybrid model of Bi-LSTM and CNN on dataset that was provided by W-NUT 2016¹. Next, in 2018, [22] did research on NER for Indonesian tweets using Conditional Random Field (CRF) classification on formal tweets, informal

¹http://noisy-text.github.io/2016/index.html

TABLE I NAMED-ENTITY CLASS USED IN STUDY

| Class | Class Abbreviation | Example | |
|------------------------|--------------------|---|--|
| Cardinal | CRD | 5,68 juta (5,68 million), dua (two), 26,58 juta jiwa (26,58 million people) | |
| Date DAT | | Senin 4/8/2018 (Monday 4/8/2018), 7-24 Juni 2018 (7-24 June 2018), | |
| Date | | April 2018 | |
| Event | EVT | Operasi Ketupat (Ketupat Operation), Idul Fitri (Eid Al-Fitr) | |
| Facility | FAC | Sekolah Lanjutan Pertama (Junior High School), | |
| racinty | TAC | tol Jakarta - Cikampek (Jakarta - Cikampel Highway) | |
| Geopolitical | GPE | Jakarta Timur (East Jakarta), Indonesia, Amerika Serikat | |
| Geoponticai | OLE | (United State of America), Kabupaten Simalungun (Simalungun District) | |
| Language | LAN | Bahasa Rusia (Russian language), Bahasa Indonesia (Indonesia language), | |
| Language | LAIV | Latin | |
| Law | LAW | Hak Kekayaan Intelektual (intellectual Property Rights), | |
| Law | DAT! | pasal 13 UU Ayat 2 (Article 13 section 2 of the constitution), | |
| Location | LOC | Taman Nasional Moyo Satonda (National Park of Moyo Satonda), | |
| Location | | Pulau Sumbawa (Sumbawa island), Perairan Sumbawa (Sumbawa waters) | |
| Money | MON | Rp 3.000 (Three thousand Rupiah), AUS33, 66, US 70 | |
| Ordinal | ORD | Tiga (Three), 3, Keenam kalinya (Sixth time), Pertama (First) | |
| Organization | ORG | PT Kereta Commuter Indonesia (Kereta Commuter Indonesia Inc.), | |
| | | World Bank | |
| Person | PER | Andika Putra, Anjar Nugroho, Aditya | |
| Percentage | PRC | 50 persen (50 percent), 10% | |
| Product | PRD | Life Jacket, Figura Shisha Lion, Chicken Grill | |
| Quantity | QTY | 19,162 gram, Dua jam (Two hours), 19 tahun (19 years), | |
| | | Satu sampai tiga bulan (One until three months) | |
| Religion | REG | Islam, Budha (Buddha), Kristiani (Christian) | |
| Time | TIM | 17.00 WIB (17.00 PM), 08.00 - 15.00 WIB (08.00 AM - 15.00 PM), | |
| Time | | Pukul 07.30 (07.30 AM) | |
| WoArt | WOA | Layang-layang Bali (Bali kites), Lambang Garuda Pancasila | |
| WOAII | | (Garuda Pancasila emblem), Bhinneka Tunggal Ika (Unity in Diversity) | |
| Political Organization | NOR | Kepala BNN RI (Chief of BNN of Indonesia Republic), | |
| 1 Ontical Organization | NOK | Kepala Dinas Pariwisata NTB (Head of Tourism Authorities of NTB) | |

tweets, and combined tweets. Although tweet and the results of speech-to-text do not have a good structured text formatting, yet the structure format in twitter and speech-to-text are not similar. In twitter the *out-of-vocabulary* (OOV) appear more frequently due to human writing style such as abbreviate words, typographical error, etc. Whereas, the results in speech-to-text merely dealing with lowercase and no punctuation. Therefore, in this research, we modified the dataset from NERGRIT CORPUS [23] into four different types of datasets including standard dataset, lowercase with punctuation dataset, lowercase without punctuation dataset, and lowercase and clean dataset. These types of modifications were done to address several unstructured text formatting datasets like speech-to-text output that we explain before.

In this paper, we used several deep learning approaches such as LSTM, Bi-LSTM, GRU, Bi-GRU, and CNN. Since those algorithms gave a good performance on previous NER researches in [8], [24], and [10].

The rest of paper is organized as follows. Section II describes briefly of our related works. Section III describes the dataset and methodology we used in this research. Furthermore, Section IV presents experimental results on datasets using several models. Lastly, Section V describes our conclusions and future work suggestion from this work.

II. RELATED WORKS

The used of deep learning approach for NER research has shown the good performance for English language dataset [9]. Unfortunately, for Indonesian language is still rarely done because of the availability of dataset. In 2016, [9]. It uses a hybrid Bi-LSTM and CNN for NER research. They used two different dataset i.e. CONLL-2003 [7] and OntoNotes [25]. For each dataset they obtain $91.62\%\ F1-Score$ on CoNLL-2003 [7] and 86.28% on OntoNotes [25].

There are a few relative research on NER in Indonesian language. In [26] they presented NER for Indonesian Language using various deep approaches as hybrid models of Bi-LSTM and CNN. Extracted information from articles with the structured format text into four different classes such as Person, Organization, Location, and Event. They obtain 79.43% of F1-Score by using the hybrid models of Bi-LSTM and CNN.

In 2017, [27] presented a recurrent neural network (RNN) framework based on word embeddings and character representation for Biomedical Named-Entity Recognition. On the top of the layer they add CRF layer to jointly decode labels for the whole sentence. For the features of their model they used word embeddings and character embeddings. By using the hybrid of Bi-LSTM and CNN architecture and the features they obtain 86.55% F1 on BioCreative II gene mention (GM) corpus [28] and 73.79% F1 on JNLPBA 2004 corpus [29].

III. DATASET AND METHODOLOGY

A. Dataset

The dataset that we used for training and testing data is obtained from NERGRIT CORPUS [23]. NERGRIT CORPUS is a corpus that conducted from news articles and annotated for the NER task. The output tags are annotated with "BIO" format for indicating the position of the token in entity, which stands for (B)eginning, (I)nside, and (O)utside [30]. For instance, if we have the sentence "Susi Pudjiastuti pergi ke Makassar kemarin." (Susi Pudjiastuti went to Makassar yesterday.), we should BIO tag its sentence as "Susi-B Pudjiastuti-I pergi-O ke-O Makassar-B kemarin-O .-O". The NERGRIT dataset contained 435,344 tokens with 24,314 unique tokens, splitted into train set (309,095 tokens with 20,263 unique tokens), validation set (61,682 tokens with 7,812 unique tokens), and test set (64,567 tokens with 7,980 unique tokens). Unfortunately, the NERGRIT dataset does not have a sentence separator. In this dataset, a punctuation that sticks to word will count as a different token.

The list of named-entity class and example is described in Table I. We modified the dataset from structured text format into four types of dataset including *standard*, *lowercase with punctuation*, *lowercase without punctuation*, and *lowercase and clean dataset*. Before we modified the NERGRIT into four types dataset, we made did a data preprocessing from the NERGRIT dataset including adding a sentence separator, correcting typos and wrong labels, removing duplicate sentences, and removing unnecessary phrase/sentence (like figure captions) and character (like extra space).

1) **Standard dataset.** This dataset type is the well formatted dataset, i.e. have proper capitalization and punctuation. This dataset was built by combining the train, validation, and test NERGRIT dataset that we preprocessed as we describe before like adding sentence separator, correcting typos and wrong labels, etc. This dataset type is prepared for tagging NER in well structured data like news article. "Ekspor dilakukan melalui Pelabuhan Tanjung Priok, Jakarta Utara." (Export was done through Tanjung Priok Port, North Jakarta.) is the example of a sentence in this type of dataset and shown in Table II.

TABLE II
THE EXAMPLE OF STANDARD DATASET SENTENCE

| Token | Label |
|-----------|-------|
| Ekspor | О |
| dilakukan | О |
| melalui | О |
| Pelabuhan | B-FAC |
| Tanjung | I-FAC |
| Priok | I-FAC |
| , | 0 |
| Jakarta | B-GPE |
| Utara | I-GPE |
| | О |

 Lowercase with punctuation dataset. In this type of dataset, we modified all sentences in standard dataset into lowercase. However, we still keep the punctuation. This dataset type was prepared for tagging NER for text that came from speech-to-text output that has punctuation. "ekspor dilakukan melalui pelabuhan tanjung priok, jakarta utara." (export was done through tanjung priok port, north jakarta.) is the example of a sentence in this type of dataset and shown in Table III.

TABLE III
THE EXAMPLE OF LOWERCASE WITH PUNCTUATION DATASET SENTENCE

| Label |
|-------|
| 0 |
| 0 |
| 0 |
| B-FAC |
| I-FAC |
| I-FAC |
| 0 |
| B-GPE |
| I-GPE |
| 0 |
| |

3) Lowercase without punctuation dataset. In this type of dataset, we remove the punctuation tokens and its tag from lowercase with punctuation dataset in order to prepare NER tagger for lowercase text that does not have punctuation. "ekspor dilakukan melalui pelabuhan tanjung priok jakarta utara" (export was done through tanjung priok port north jakarta) is the example of a sentence in this type of dataset and shown in Table IV.

TABLE IV
THE EXAMPLE OF LOWERCASE WITHOUT PUNCTUATION DATASET SENTENCE

| Token | Label |
|-----------|-------|
| ekspor | 0 |
| dilakukan | 0 |
| melalui | 0 |
| pelabuhan | B-FAC |
| tanjung | I-FAC |
| priok | I-FAC |
| jakarta | B-GPE |
| utara | I-GPE |

4) Lowercase and clean dataset In this type of dataset, we remove the sentence and its tags for each sentence in *lowercase without punctuation dataset* that only have *O* tags for all token in order to check whether we will have better NER model or not for lowercase without punctuation dataset if we reduce the *O* tags from dataset. "*pengiriman ini besar sekali dan dilakukan dengan sangat efisien*" (the shipping is done in a large scale and efficiently) is the example of a sentence that we removed from this type of dataset and shown in Table V.

B. Methodology

In this experiment, we divide each type of our dataset into three subsets which are training set, validation set, and test set.

TABLE V
THE EXAMPLE OF SENTENCE THAT WILL BE REMOVED FROM LOWERCASE AND CLEAN DATASET

| Token | Label |
|------------|-------|
| pengiriman | О |
| ini | О |
| besar | О |
| sekali | О |
| dan | О |
| dilakukan | О |
| dengan | О |
| sangat | 0 |
| efisien | О |

The proportion of the subsets is 60% for training set, 20% for validation set, and 20% for test set.

For the classifiers models, we used several deep learning approaches including LSTM, Bi-LSTM, GRU, Bi-GRU, and CNN. There were several previous works that implemented all these models as in [11] they implement GRU as a model in NER system on Bangla online newspaper dataset that not publicly available. In [12] they implement Bi-LSTM in NER on CONLL2003 [7] dataset. Furthermore, in [13] they implement the LSTM model on several tasks including NER on CONLL2003 [7]. In 2018, the CNN model was implemented in [14]. They implement the CNN model on several datasets such as OntoNotes [15], MSRA [16], Weibo NER [17], and Resume NER [18]. In 2017, [19] implement Bi-GRU as model in Arabic NER on ANERcorp [20] dataset. We develop our models using a deep learning framework namely TensorFlow².

- 1) Long Short-Term Memory (LSTM): LSTM is one of the types of deep learning approaches that have shown extreme success in modeling sequential data and shows great performance in learning long-distance dependencies [24]. For the parameters, we use 30 epochs for training the dataset with 64 of batch size and 0.5 of dropout. Furthermore, we use softmax for the activation function and Adam [31] as the optimizer.
- 2) Bidirectional Long Short-Term Memory (Bi-LSTM): Bi-LSTM is a development model of LSTM. The differences between LSTM and Bi-LSTM are Bi-LSTM can work on both past and future features from the input. However, LSTM only considers the previous history. The parameter we used for this model is the same as the parameters used in the LSTM model.
- 3) Gated Recurrent Unit (GRU): A gated recurrent unit (GRU) was introduced by [32] to make each recurrent unit to adaptively capture dependencies of different time scales. GRU has gating units that modulate the flow of information inside the unit similar as LSTM, however, without having separate memory cells [24]. The parameter we used for this model is the same as the parameters used in the LSTM model.
- 4) Bidirectional Gated Recurrent Unit (Bi-GRU): Bi-GRU is a development model of GRU. The differences between GRU and Bi-GRU are Bi-GRU allows for the use of information from both previous time steps and later time steps whereas

GRU only uses the information from previous time steps. The parameter we used for this model is the same as the parameters used in the LSTM model.

5) Convolutional Neural Networks (CNN): CNN used convolution in place of general matrix multiplication in their layers [33]. In our model, after the embedding layer, we add feature layers, such as convolutional 1D layer and pooling layer. The filter equal to 39 and kernel size equal to 4. In convolutional layer, we add padding to avoid the decreasing number of word embedding sequences. We also add Relu as activation of this convolutional layer. For the second feature layer, we add pooling layer to reduce the spatial size of the convolved feature. Since, we flatten the final output and feed it to a regular neural network for classification purposes. For the parameters, we use 30 epochs for training the dataset, 8 of batch size, and 0.5 of dropout. Same as the previous model we describe, we also use softmax for the activation and Adam [31] as the optimizer in our CNN model.

For the metric evaluation, we use F1-Score [34] to evaluate our models' performance. In this research, we evaluate our models' performance per entity, not token. Table VII shows the prediction label and its true label. If we use the token-level evaluation, the token "Susi" is correct, and the token "Pudjiastuti" is wrong. But if we evaluate our models per entity, "Susi Pudjiastuti" is a complete named entity, so the predictions for "Susi" have to be "B-PER" and "I-PER" for "Pudjiastuti". Otherwise, this is the wrong predicted entity, even token "Susi" is predicted as "B-PER". The F1-Score is a harmonic average of the precision and recall that shown in equation 1 and equation 2. The equation of F1-Score shown in equation 3.

$$Precision = \frac{TP}{(TP + FP)} \tag{1}$$

$$Recall = \frac{TP}{(TP + FN)} \tag{2}$$

$$F1 - Score = \frac{precision \times recall}{precision + recall}$$
 (3)

where TP is True Positive, FP is False Positive, and FN is False Negative.

IV. EXPERIMENT RESULTS AND DISCUSSIONS

Table VIII presents the results of our comparison models using LSTM, Bi-LSTM, GRU, Bi-GRU, and CNN. From table VIII, we can see that Bi-GRU gives the best performance on standard dataset, lowercase with punctuation dataset, lowercase without punctuation dataset, and also lowercase and clean dataset with the F1 - Score for each dataset type is 71.04%, 70.61%, 68.12%, 67.45% respectively.

Based on our exposure, Bi-GRU can give the best performance for all datasets types since the bidirectional run the inputs in two ways, one from past to future and one from future to past and what differs this approach from unidirectional is that in the GRU and LSTM that runs backward preserved the information from the future and using the two hidden states

²https://www.tensorflow.org/

 $\label{thm:local_transformation} TABLE\ VI$ Number of entries for each category for overall datasets

| Class | Class Abbreviation | | Dataset | | | |
|------------------------|--------------------|----------|--------------------------|-------------|---------------------|--|
| Class | Class Abbieviation | Standard | Lowercase with Lowercase | | Lowercase and Clean | |
| | | Standard | Punctuation | Punctuation | Lowercase and Crean | |
| Cardinal | CRD | 4,553 | 4,553 | 4,008 | 4,008 | |
| Date | DAT | 7,791 | 7,791 | 6,378 | 6,378 | |
| Event | EVT | 4,549 | 4,549 | 4,464 | 4,464 | |
| Facility | FAC | 1,788 | 1,788 | 1,706 | 1,706 | |
| Geopolitical | GPE | 11,250 | 11,250 | 11,204 | 11,204 | |
| Language | LAN | 23 | 23 | 23 | 23 | |
| Law | LAW | 2,333 | 2,333 | 2,116 | 2,116 | |
| Location | LOC | 8,707 | 8,707 | 8,549 | 8,549 | |
| Money | MON | 5,821 | 5,821 | 5,017 | 5,017 | |
| Political Organization | NOR | 13,550 | 13,550 | 13,370 | 13,370 | |
| Ordinal | ORD | 718 | 718 | 698 | 698 | |
| Organization | ORG | 9,494 | 9,494 | 9,077 | 9,077 | |
| Person | PER | 13,784 | 13,784 | 13,624 | 13,624 | |
| Percentage | PRC | 3,335 | 3,335 | 2,546 | 2,546 | |
| Product | PRD | 10,245 | 10,245 | 9,937 | 9,937 | |
| Quantity | QTY | 5,165 | 5,165 | 4,702 | 4,702 | |
| Religion | REG | 687 | 687 | 679 | 679 | |
| Time | TIM | 1,506 | 1,506 | 1,103 1,103 | | |
| WoArt | WOA | 579 | 579 | 551 551 | | |
| not in any chunk | 0 | 295,353 | 295,353 | 240,594 | 209,888 | |

TABLE VII EXAMPLE OF NER PREDICTION

| Words | True Label | Predicted Label |
|-------------|------------|-----------------|
| Susi | B-PER | B-PER |
| Pudjiastuti | I-PER | О |
| adalah | 0 | О |
| seorang | 0 | О |
| Mentri | B-NOR | B-NOR |
| Kelautan | I-NOR | I-NOR |

combined that were able in any point in time to preserve information from both past and future. Hence, using the bidirectional model obtains higher accuracy than the other models.

From *lowercase* and clean results, we see that all models give lower performance if compared to *lowercase* without punctuation results. Based on our analysis, removing the sentence that just has an O tag makes our models can not learn that a sentence could just has an O tag. It means, we cannot be balancing the dataset to improve the performance by removing the sentence that just has an O tag. If we want to increase the

performance by balancing the dataset, we need to add a new dataset, either by manual annotation, using text augmentation, or using a particular dataset balancing algorithm.

V. CONCLUSIONS AND FUTURE WORKS

Our experiment results show that the highest performance for all dataset types reached when using the Bi-GRU model. The F1-Score for each dataset type are 71.04% for standard dataset, 70.61% for lowercase with punctuation dataset, 68.12% for lowercase and clean dataset, and 67.45% for lowercase and clean dataset. Bi-GRU considered as the best model due to bidirectional run the inputs in two ways. Thus, the information preserved from the future and using the two hidden states combined that were able at any point in time to preserve information from both past and future.

To enhance the performance, there are several suggestions for future works based on our experiment results. Since the dataset in our experiment is very imbalance, we can try balancing the dataset by manual annotation, using text augmentation, or using a particular dataset balancing algorithm. In terms of architecture, we can tuning the parameter such as batch size, dropout proportion, learning rate, epoch, etc. Furthermore, we can add an embedding layer like word2vec, FastText, etc. since

| Dataset | Model | F1 - Score(%) |
|-------------------------------|---------|---------------|
| | LSTM | 61.65 |
| | Bi-LSTM | 70.41 |
| Standard | GRU | 63.38 |
| | Bi-GRU | 71.04 |
| | CNN | 62.92 |
| | LSTM | 62.08 |
| | Bi-LSTM | 68.92 |
| Lowercase with Punctuation | GRU | 62.48 |
| | Bi-GRU | 70.61 |
| | CNN | 62.47 |
| | LSTM | 60.58 |
| | Bi-LSTM | 66.29 |
| Lowercase without Punctuation | GRU | 61.17 |
| | Bi-GRU | 68.12 |
| | CNN | 63.61 |
| | LSTM | 60.52 |
| | Bi-LSTM | 66.65 |
| Lowercase and Clean | GRU | 61.71 |
| | Bi-GRU | 67.45 |
| | CNN | 62.43 |

in this experiment, we only build embedding from each word in our dataset. In addition to architecture, we also can use other potential features such as character embedding for enhancing the performance of this NER system.

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