# Robust-MSA: Understanding the Impact of Modality Noise on Multimodal Sentiment Analysis

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#### **Abstract**

Improving model robustness against potential modality noise, as an essential step for adapting multimodal models to real-world applications, has received increasing attention among researchers. For Multimodal Sentiment Analysis (MSA), there is also a debate on whether multimodal models are more effective against noisy features than unimodal ones. Stressing on intuitive illustration and in-depth analysis of these concerns, we present Robust-MSA, an interactive platform that visualizes the impact of modality noise as well as simple defence methods to help researchers know better about how their models perform with imperfect real-world data.

## Introduction

Multimodal Sentiment Analysis (MSA) is an increasingly popular task in multimodal machine learning (Baltrušaitis, Ahuja, and Morency 2018; Soleymani et al. 2017). It aims to analyze speaker's sentiment from a short video clip containing three modalities: visual, audio and text. Although researchers have achieved promising improvements over the years (Rahman et al. 2020; Hazarika, Zimmermann, and Poria 2020), models of this task are not as widely used in applications as those of other popular machine learning tasks. Lacking of ability to give correct predictions on real-world samples is a major cause. Videos in popular MSA datasets, such as MOSI (Zadeh et al. 2016), MO-SEI (Zadeh et al. 2018) and CH-SIMS (Yu et al. 2020; Liu et al. 2022), are usually handpicked samples: speakers' faces are frontal without occlusion; their voices are clear without noise or interruption; the text transcripts are manually revised thus have minimal error. In real-world scenarios, however, such "perfect" samples are not the common case. Speakers may turn away from the camera; their voices may be overwhelmed by environment noise; text transcript, the dominant modality, has to be obtained via Automatic Speech Recognition (ASR) and thus may have devastating errors.

To address these problems, researchers have identified a key challenge in MSA: how to effectively improve model robustness against modality noise (Liang, Zadeh, and Morency 2022; Li et al. 2020). In order to develop a robust model, it's

essential to understand how modality noise affect existing models. In this paper, we present Robust-MSA, an interactive visualization platform for understanding what kind of influence modality noise impose on MSA models.

# **Demonstrating Robust-MSA**

Robust-MSA takes user-generated videos as input. Speech recognition is proceeded automatically after uploading the video. Manually revising of the generated transcript is needed for obtaining a "perfect" instance. Robust-MSA then aligns video with the transcript, and offers customization of noise on word granularity. The platform visualizes videotext alignment results for both original and noise-injected version of the video, and highlights how they differ and lead to wrong predictions. Furthermore, Robust-MSA provides visualization of modality features in a timeline view. This helps researchers better understand how noise affect the feature extraction process and lead to mispredictions.

#### **Noise Generation**

Modality noise in MSA usually results in several common problems at feature level. For example, occlusion and bad camera angle may cause facial detection failure, which leads to zero values in corresponding feature dimension; noisy environment and bad microphone reception may result in ineffective audio features; ASR algorithm and typos may introduce transcript errors and further lead to incorrect text features. Robust-MSA provides six different noise simulator imitating real-world data imperfections on the word granularity. For video modality, "Blank-Screen" and "Gaussian-Blur" are supported. For audio modality, the platform provides "Mute" method and six different kind of "additive background noise" from DEMAND dataset (Thiemann, Ito, and Vincent 2013). For text modality, the options are "Replace" and "Remove". These six methods can well simulate most modality noises from real-world scenarios since they result in the same problems at feature level.

As shown in Figure 1A, to add modality noise to a video, simply drag one of the six methods, drop it onto a word, and the method will be automatically applied to the corresponding modality of the word. The added noise will be highlighted with different background colors according to their modality.

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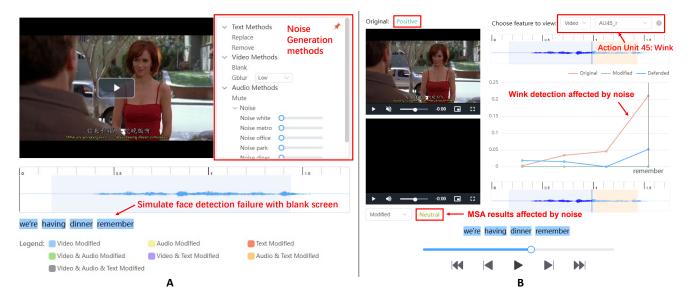


Figure 1: Noise Influence Demonstration. Left: Noise Injection, Right: feature and prediction comparison.

#### **Noise Defence Methods**

Robust-MSA provides three simple noise defence methods, including audio denoising, video motion compensated interpolation (MCI) at raw data level, and feature interpolation at feature level. The audio denoising method denoises the raw audio wave with Fast Fourier Transform (FFT); the video MCI method generates missing frames with Enhanced predictive zonal search algorithm (EPZS) algorithm (Tourapis 2002); the feature interpolation simply does a linear interpolation on missing features. The defended video and features can be viewed on final result page. Researchers can experiment for themselves to figure out whether these simple defence methods help to improve model robustness or not.

#### **End-to-End MSA Pipeline**

Feature Extraction. For real-time application, identical modality features for both training and inference stage are required. Specifically, eGeMapsv02 (Eyben et al. 2015) feature set is adopted as acoustic features, facial landmarks (Zadeh et al. 2017b) and Action Units (AU) (Baltrušaitis, Mahmoud, and Robinson 2015) are extracted as visual features, BERT (Devlin et al. 2018) language model is selected to process textual features. Moreover, a pretrained Wav2vec2 model (Baevski et al. 2020) is used to generate timestamps for video/audio to text alignment. All above customized feature extraction are performed with the help of MMSA-FET toolkit (Mao et al. 2022).

Integrated MSA Models. Currently, Robust-MSA supports eight MSA benchmark models including TFN (Zadeh et al. 2017a), LMF (Liu et al. 2018), MISA (Hazarika, Zimmermann, and Poria 2020), MAG-BERT (Rahman et al. 2020), Self-MM (Yu et al. 2021), MMIM (Han, Chen, and Poria 2021) and TFR-Net (Yuan et al. 2021) for performances comparison on the noisy environment. All models are trained on MOSEI (Zadeh et al. 2018). The final senti-

ment prediction shown in Figure 1B, Robust-MSA averages the models' outputs and map the score into three classes, "Negative", "Neutral" and "Positive".

#### **Noise Influence Demonstration**

To help researchers better understand the affect of modality noise on both extracted features and sentiment predictions, Robust-MSA presents the original video, its noised-injected version, and noise-defended version in alignment with the transcript. To show the alignment results, corresponding audio segment and text are highlighted accompanied by video. Users can also click on a word or use the control buttons below to quickly navigate through words in video and audio. With these convenient operations, users can easily pinpoint video and audio segments where simulated modality noise is introduced. Moreover, the platform visualizes modality features of three versions of the video in a line chart where the x-axis represents corresponding words in the transcript, as shown in the right of Figure 1.

### **Engaging the Audience**

Our demonstration focus on how even a tiny inconspicuous modality noise, such as facial occlusion in a few frames, may lead to incorrect predictions even for models designed to overcome such noises in MSA tasks. As shown in Figure 1A, we modified the original video by dropping the entire visual modality to simulate face detection failure. The results are shown in Figure 1B, the noise-injected video is classified as "Neutral" while the original one is "Positive". From feature view we can inspect the "wink" action unit, which is a crucial visual cue for sentiment prediction.

Hopefully, the demonstration will raise more concerns on this topic and help the audience realize the importance of model robustness to applying MSA models in real-world applications.

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