Synergyze ERP - Quick Reference One-Pager (VJRIPL, KKCL, Scotts Garments)

# License Usage Summary

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| Entity | License Type | Primary Roles |
| VJRIPL (Voygenes) | Brand License | Procurement Manager, Sales Manager, Finance Controller, Tech Support |
| KKCL (Killer Jeans) | Brand License | Procurement Manager, Sales Manager, Finance Controller, Tech Support |
| Scotts Garments | Manufacturer License (CMP Model) | Vendor Admin, Production Manager, Warehouse Manager, Finance Controller, Logistics Coordinator, Tech Support |

# Key Controls & Governance

• Purchase Orders logged & governed by Procurement Managers.  
• Production WIP, QC, and Warehouse updates governed by Scotts Production & Warehouse Managers.  
• Escrow payment, invoice reconciliation controlled by Finance Controllers.  
• Compliance checks, KYC verifications auto-handled by Tech Support.  
• Sales allocation, retail channel updates controlled by Brand Sales Managers.  
• Full traceability maintained via Transaction Execution Logs.

# Escalation Matrix

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| --- | --- | --- |
| Issue Type | Primary Contact | Escalation Contact |
| Operational Delay (Production, Warehouse) | Production Manager (Scotts) | Super Admin (Synergyze) |
| Financial Discrepancy (Invoices, Payments) | Finance Controller (Brand/Manufacturer) | Tech Support, Super Admin |
| Compliance/Technical Errors | Tech Support | Compliance Officer, Super Admin |
| Procurement Discrepancy | Procurement Manager | Brand Admin, Super Admin |