Digital Solutions Specialist

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# **EXPERIENCE**

## May – Jun '25 **Pennine Distribution Centre** · Digital Solutions Lead

- Streamlined procurement by architecting an Onsight B2B Sales portal for 8 branches of Worldwide Foods, replacing manual entry with a single-user mobile app workflow.
- Boosted fulfilment by 15% by mapping the product hierarchy on Onsight to the warehouse layout, including pictures, and generating optimal pick paths automatically.
- Resolved cross-system data conflicts and led integrations among Onsight, accounting, ordering, and processing platforms while ensuring interoperability under legacy constraints, increasing the sum value of stock that is nominally available by > £10,000.

## Mar – Sep '19 **Pennine Distribution Centre** · *Database Administrator*

- Consolidated disparate responsibilities into a structured role to centralise operations of Worldwide Foods in one warehouse, with a view to interdependencies.
- Tripled weekly payables by >£100,000 by automating data-entry using my suite of inhouse scripts, clearing a months-long backlog.
- Optimised flow of goods and information with the first stock-labelling system at Pennine; provided extensible templates integrated with Datasym Stockade SQL.
- Comprehensively outlined best practices for different tasks, roles, and trained staff to ensure a smooth transition.

## Summer 2015 Premium Law Solicitors · Administrative Assistant

- Handled all calls and attended to clients as the first point of contact.
- Conducted legal research, drafted correspondence, and prepared court bundles weekly.
- Archived documents, updated lists, and compiled communications before daily meetings.

# Summer 2014 Worldwide Cash & Carry · Retail Intern

Aided customers and maintained store standards in a busy environment.

## **EDUCATION**

2018 - 2024	University of York · Bachelor of Science (BSc) in Computer Systems
	Dissertation: A Writing Aid That Keeps an Argument and an Outline Consistent

# 2016 – 2018 **Rochdale Sixth Form College** · 3 A-Levels

Maths (A), Physics, and Computer Science

Gold award in the UKMT 2017 Maths Challenge.

CREST award for the project: The complexity and Implementation of Hamming Codes

# 2011 – 2016 **Oulder Hill Community School** · 10 GCSEs (A\* to B)

A\* in Maths, Further Maths, Core Sciences, Geography

A in Additional Sciences, Triple Sciences

B in English Language, English Literature, Engineering, French

Finals of the UKMT 2014 Team Maths Challenge

Explored alternative power sources for the school as part of Go4SET

#### SKILLS AND INTERESTS

- Proficient user of Microsoft 365 (Office): Word, Excel (incl. VBA), PowerPoint, Outlook.
- Windows power user experienced with PowerShell and desktop automation using AutoHotKey.
- Qualitative UX research; graphic designer proficient with Photoshop (and Figma for UI design).
- Installed Gentoo Linux on my Thinkpad X220 and used it to play Java Minecraft.
- Provisionally qualified to teach English (ESL). Fluent in Urdu/Hindi and Punjabi.