

GovHack 2024 Project – Holiday Home NT

Event: Darwin

Region: Northern Territory

Team Name: Grey - 2569

Team Members:

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2. Synthia Islam

YouTube Link: https://youtu.be/EbOU7jVau9U

GitHub Link: https://github.com/synthia26/GovHack2024

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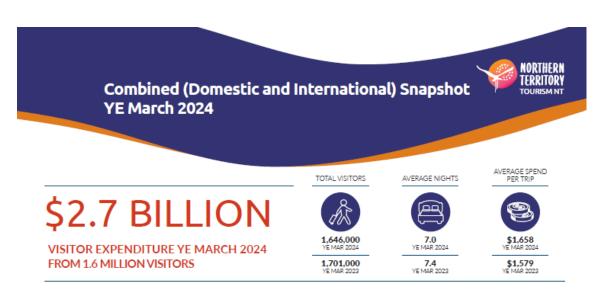
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Problem Statement:

Our analysis of the tourism datasets for the Northern Territory (NT) has revealed several challenges:

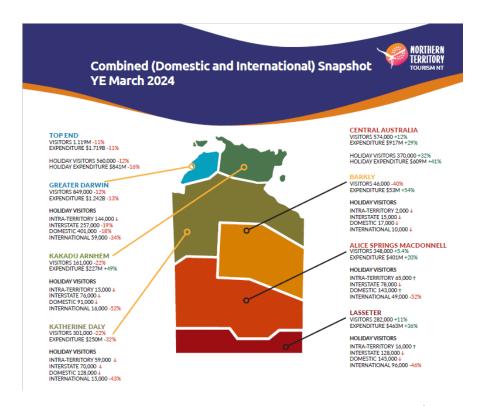
- **Limited Services in Remote Areas**: There is a noticeable lack of tourism-related services in remote areas, especially those focused on promoting local cultures and traditions.
- Insufficient Accommodation Options: The availability of accommodations across the NT is limited, particularly in remote regions, making it difficult to attract and accommodate visitors.
- Lack of Engaging Tourism Activities with Indigenous Communities: Tourists in NT often
 miss authentic cultural experiences due to the lack of engaging activities with
 indigenous communities. Without immersive opportunities like staying with local
 families or participating in traditional practices, visitors may feel disconnected from the
 region's rich cultural heritage.

Due to these challenges, the number of visitors is decreasing in the Northern Territory, which is directly impacting the tourism sector of the NT.



| COMBINED VISITOR NORTHERN TERRITORY SUMMARY | Visitors | | | Change | Holiday | | Change | |
|---|----------|--------|--------|---------|---------|-------|--------|---------|
| YEAR ENDING MARCH | 2019 | 2023 | 2024 | on 2023 | 2019 | 2023 | 2024 | on 2023 |
| Visitors ('000) | 1,948 | 1,701 | 1,646 | -3.2% | 906 | 863 | 895 | 3.8% |
| Visitor nights ('000) | 12,992 | 12,586 | 11,600 | -7.8% | 5,511 | 5,480 | 4,722 | -14% |
| Expenditure (\$ million) | 2,137 | 2,685 | 2,729 | 1.6% | 1,162 | 1,453 | 1,532 | 5.4% |
| Average length of stay (nights) | 6.7 | 7.4 | 7.0 | -0.4 | 6.1 | 6.4 | 5.3 | -1.1 |
| Average spend per trip (\$) | 1,097 | 1,579 | 1,658 | 5.0% | 1,282 | 1,684 | 1,711 | 1.6% |
| Visitor market share of Australia (%) | 1.7 | 1.5 | 1.4 | -0.1pp | 1.9 | 1.7 | 1.7 | Орр |

<u>Figure 1: Overall NT Visitors Report from NT Tourism</u>
(Source: https://www.tourismnt.com.au/research-strategies/research/latest-visitor-data)



<u>Figure 2: NT Visitors Based on Locations Report From NT Tourism (Source:</u>
https://www.tourismnt.com.au/research-strategies/research/latest-visitor-data)

Proposed Solution:

To tackle these issues, our primary solution is the introduction of **Holiday Home NT** as a unique and immersive way for tourists to experience the culture and lifestyle of the Northern Territory's local communities. Additionally, we propose using **an automated data prediction model** to guide and support the promotion and strategic implementation of these holiday homes.

1. Holiday Home Concept (Main Idea):

- This initiative will allow tourists to stay with local families in their homes, allowing them to fully immerse themselves in the traditional Aboriginal lifestyle.
- Tourists will live like locals, sharing meals, engaging in daily activities, and experiencing adventures such as fishing, hunting, and other culturally significant practices.
- By offering visitors a unique and more authentic tourism experience through the Holiday Home concept that promotes local culture and heritage, we aim to fill the gap in accommodation and cultural engagement as well as provide economic opportunities for indigenous communities.

2. Automated Visitor Prediction Model Using Machine Learning (Supporting Idea):

- To ensure the success and sustainability of the holiday home initiative, we will build a machine learning-based model that predicts future visitor trends, including the total number of visitors and the specific locations they are likely to visit.
- These predictions will enable the government and local businesses to identify which areas should be prioritized for promoting holiday homes, particularly in remote regions that are expected to become tourist hotspots in the near future.
- By leveraging these data-driven insights, resources can be allocated more effectively and targeted marketing strategies can be implemented to maximize the impact of the holiday home concept.

Example:

i. Future Prediction of Visitors of 2025 for Overall Northern Territory:



Figure 3: NT Tourist Prediction from Machine Learning Prediction Model

ii. Future Prediction of Visitors of 2025 Based on Different Locations of Northern Territory:

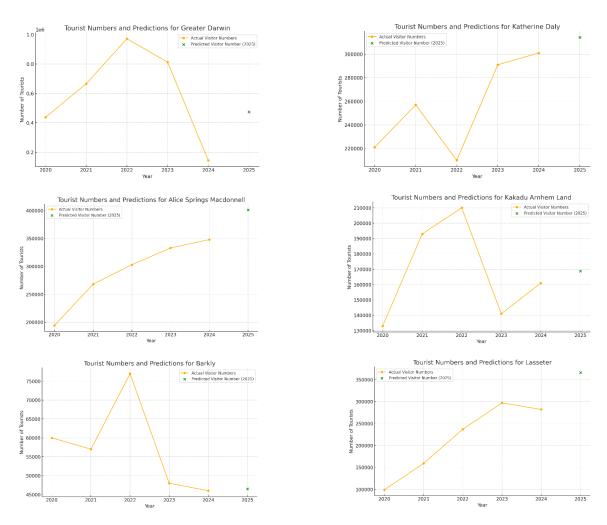


Figure 4: NT Tourist Prediction Based on Locations from Machine Learning Prediction Model

Challenges:

- 1. Data Organization for Prediction: The dataset presented unstructured and diverse information, making it difficult to directly implement machine learning algorithms for visitor prediction. Organizing and cleaning the data to make it suitable for machine learning models was one of the primary challenges.
- 2. Idea Generation and Concept Validation: Developing an innovative tourism concept that promotes local culture while attracting visitors was another challenge. We had to ensure that the concept of holiday homes was not only appealing but also culturally sensitive and economically viable.
- **3. Cultural Integration**: Ensuring that the holiday home concept respectfully integrates the indigenous lifestyle and traditions without causing disruption to the local communities was an important aspect to consider.

Overcoming Challenges:

1. Data Organization:

- We conducted a series of brainstorming sessions to critically assess the dataset.
 After thoroughly analyzing the data and consulting research papers and tourism trends, we managed to clean and structure the dataset.
- By integrating machine learning tools, we sorted the data into useful formats for our prediction model, ensuring accurate forecasting of visitor numbers and locations of interest.

2. Collaborative Idea Development:

Working closely with team members and consulting external resources allowed us to refine the holiday home concept. We looked at successful cultural tourism models around the world and adapted those ideas to the unique context of NT, ensuring cultural appropriateness.

3. Community Engagement:

By involving local communities early in the planning process and promoting the economic and cultural benefits of the holiday home initiative, we were able to gain support from local indigenous leaders. We also plan to provide training and resources to local families, enabling them to participate fully.

4. Cultural Sensitivity:

To ensure the holiday home initiative remains culturally respectful, we proposed creating guidelines for tourists to follow during their stay, ensuring they respect local customs and practices. This will help protect the local way of life while still offering tourists an authentic experience.

Final Outcome:

- **1. Cultural Preservation**: The holiday home initiative will not only promote indigenous culture but also preserve it by making it an integral part of NT's tourism identity.
- **2. Unique and Authentic Tourism**: Tourists will experience a one-of-a-kind, immersive adventure that goes beyond the typical commercial tourism offerings. This will position NT as a unique destination for cultural tourism.
- **3. Strengthening Local Economies**: Local families and communities will gain financial benefits by participating in the holiday home program, generating income directly from tourism without large-scale infrastructure investments.
- **4. Tourism Growth and Economic Impact**: The initiative will contribute to the growth of the NT's tourism industry, bringing in more visitors, increasing tourism revenue, and boosting NT's contribution to Australia's GDP.
- **5. Empowerment of Indigenous Communities**: The project will empower indigenous communities by providing them with new opportunities for economic development and cultural exchange, giving them financial independence and control over how their culture is presented.
- **6. Sustainable Tourism Practices**: Tourists staying in local homes will experience sustainable practices firsthand, such as traditional ways of living in harmony with nature, reducing waste, and utilizing natural resources responsibly.
- 7. Reduced Environmental Impact: Since the holiday homes utilize existing community resources (local homes and infrastructure), the need for constructing new hotels or large-scale tourism facilities is reduced, leading to less environmental disruption and lower carbon emissions.
- **8. Promotion of Eco-Friendly Activities**: Tourists will engage in low-impact activities like fishing, hunting, and learning traditional practices, which are more environmentally friendly compared to conventional tourism activities. These activities will also teach visitors the importance of conservation and sustainable living.

Feasibility:

- 1. Cost-Effective and Scalable Machine Learning Model: The machine learning model is easy to build, cost-effective to maintain, and scalable, allowing it to adapt to new data and predict future tourism trends efficiently.
- 2. Resource Efficiency: By leveraging the resources and infrastructure already present in indigenous communities, the initiative ensures that the tourism experience is resourceefficient, reducing the need for new construction and minimizing energy and water consumption
- **3. Ready Local Population Base**: With a significant indigenous population in NT, there is an existing base of communities that can actively participate in the holiday home initiative, ensuring the project can be implemented quickly.
- **4. Abundant Natural and Cultural Resources**: NT's unique landscapes and rich indigenous culture create the perfect setting for a tourism model that emphasizes adventure, local traditions, and cultural immersion.
- **5. Simple Implementation**: The holiday home concept requires minimal upfront investment and is easy to understand and implement. It leverages existing community resources—local homes and indigenous lifestyles—to offer tourists a distinctive experience.
- **6. Alignment with Global Sustainability Goals**: The project supports global sustainability goals by promoting responsible tourism, reducing carbon emissions, and fostering an environmentally conscious approach to travel and accommodation.

Appendix:

1. For Overall NT Tourist Prediction:

i. Dataset: We have created datasets from the source of NT state report of tourism on visitors from 2019-2024(March). All links are given in the reference section.

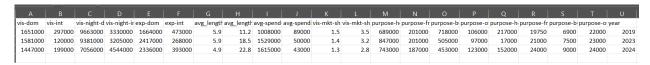
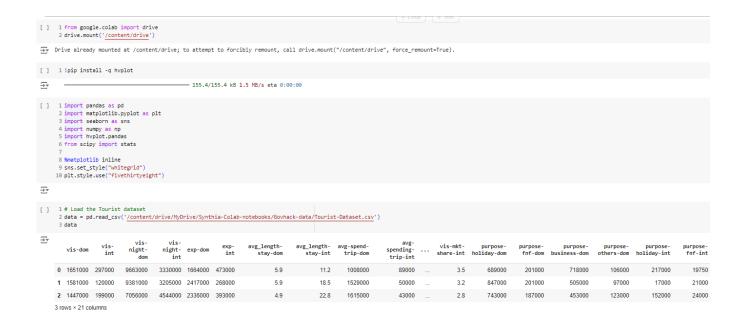


Table 1: Dataset of Overall NT Visitors

ii. Python Code for Machine Learning Model:



```
1 # Check basic information about the dataset
       2 data.info()
    <class 'pandas.core.frame.DataFrame'>
RangeIndex: 3 entries, 0 to 2
Data columns (total 21 columns):
                                       Non-Null Count Dtype
      # Column
           vis-dom
                                                           int64
                                        3 non-null
           vis-int
vis-night-dom
                                        3 non-null
3 non-null
                                                           int64
int64
           vis-night-int
exp-dom
                                        3 non-null
3 non-null
                                                           int64
                                                           int64
           exp-int
                                         non-null
                                                           int64
           avg_length-stay-dom
                                                            float64
           avg_length-stay-int
avg-spend-trip-dom
avg-spending-trip-int
                                          non-null
                                                           float64
                                         non-null
                                                           int64
int64
           vis-mkt-share-dom
vis-mkt-share-int
                                         non-null
                                                           float64
float64
       12
13
           purpose-holiday-dom
purpose-fnf-dom
                                        3 non-null
                                                           int64
                                          non-null
                                                           int64
           purpose-business-dom
       14
15
                                          non-null
                                                           int64
           purpose-others-dom
purpose-holiday-int
purpose-fnf-int
                                          non-null
                                                           int64
       16
17
                                                           int64
                                          non-null
                                       3 non-null
3 non-null
                                                           int64
           purpose-business-int
                                                           int64
       18
       19
           purpose-others-int
                                        3 non-null
                                                           int64
                                                           int64
     20 year 3
dtypes: float64(4), int64(17)
memory usage: 632.0 bytes
                                        3 non-null
[ ] 1 # Check number of rows and columns in dataset
       2 data.shape

→ (3, 26)
[] 1 # Check if there are any duplicates in dataset
       2 data.duplicated()
₹
              0
       0 False
       1 False
       2 False
      dtype: bool
0
     1 # Check if there is any missing data in dataset
        2 missing = data.isnull().sum()
        3 missing
₹
                                      0
                 vis-dom
                 vis-int
              total_visitor
                                      0
              vis-night-dom
              vis-night-int
                                      0
                                      0
             total_vis_night
                exp-dom
                                      0
                 exp-int
                total_exp
         avg_length-stay-dom
          avg_length-stay-int
         total_avg_length_stay
         avg-spend-trip-dom
         avg-spending-trip-int
       total_avg_spend_per_trip 0
          vis-mkt-share-dom
```

vis-mkt-share-int 0

```
[ ] 1 # Tourist Prediction Data Analysis
     2 from sklearn.model_selection import train_test_split
     3 from sklearn.preprocessing import StandardScaler
     4 from sklearn.ensemble import GradientBoostingRegressor
     5 from sklearn.metrics import mean_squared_error
     7 # Calculate total visitors (domestic + international)
     8 data['total_visitors'] = data['vis-dom'] + data['vis-int']
    10 # Calculate the year-over-year change in total visitors (increase or decrease)
    11 data['visitor_change'] = data['total_visitors'].diff()
    12
    13 # Correlation analysis for feature selection
    14 plt.figure(figsize=(10, 8))
    15 sns.heatmap(data[features + ['visitor_change']].corr(), annot=True, cmap='coolwarm')
    16 plt.title('Feature Correlation with visitor_change')
    17 plt.show()
    18
    19 # Drop the rows with missing values in the 'visitor_change' column (the first row will have NaN)
    20 data = data.dropna(subset=['visitor_change'])
    22 # Define a more extensive feature set by including other relevant columns
     23 features = ['total_visitors', 'vis-night-dom', 'vis-night-int', 'exp-dom', 'exp-int',
    24 avg_length-stay-dom', 'avg_length-stay-int', 'avg-spend-trip-dom', 'avg-spending-trip-int']
    25
     26 X = data[features] # Using multiple features now
    27 y = data['visitor_change']
    28
    29 # Standardizing the data by scaling it
     30 scaler = StandardScaler()
    31 X_scaled = scaler.fit_transform(X)
    32
    33 # Split the data into training and testing sets
    34 X_train, X_test, y_train, y_test = train_test_split(X_scaled, y, test_size=0.2, random_state=42, shuffle=False)
    36 # Initialize the Gradient Boosting Regressor model
    37 model = GradientBoostingRegressor(n_estimators=100, random_state=42)
    38
    39 # Train the model on the training data
    40 model.fit(X_train, y_train)
    41
    42 # Make predictions on the test data
    43 y_pred = model.predict(X_test)
    45 # Evaluate the model using Mean Squared Error
 46 mse = mean_squared_error(y_test, y_pred)
   48 # Display results
    49 print("Mean Squared Error on test data:", mse)
    50
```

```
47
48 # Display results
49 print("Mean Squared Error on test data:", mse)
50
51 # Display actual vs predicted results
52 result_df = pd.DataFrame({'Actual': y_test, 'Predicted': y_pred})
53 print(result_df.head())
54
```

iii. Heatmap for Feature Correlation with Number of Visitor Change:

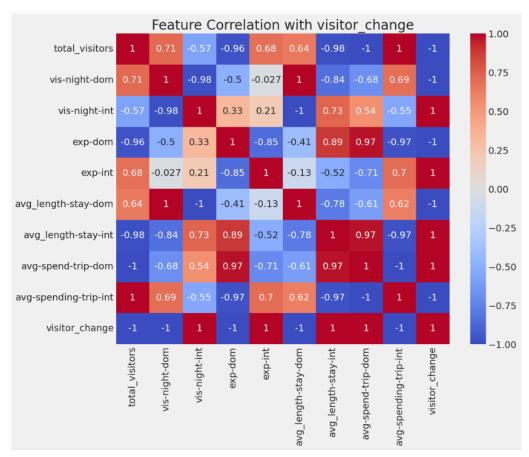


Figure 5: Heatmap of Prediction Model

iv. Output:

Mean Squared Error on test data: 36864000000.0 Actual Predicted 2 -55000.0 -247000.0

2. For NT Tourist Prediction Based on Each Location:

i. Dataset: We have created datasets from the source of NT state report of tourism on visitors from 2019-2024(March). All links are given in the reference section.

| А | В | С | D |
|----------|-------------|-------------|------|
| location | visitor_num | expenditure | year |
| GD | 144000 | 1.242 | 2024 |
| KD | 301000 | 0.25 | 2024 |
| LAS | 282000 | 0.463 | 2024 |
| KK | 161000 | 0.227 | 2024 |
| BA | 46000 | 0.053 | 2024 |
| ASM | 348000 | 0.401 | 2024 |
| GD | 813000 | 1.16 | 2023 |
| KD | 291000 | 0.251 | 2023 |
| LAS | 297000 | 0.481 | 2023 |
| KK | 141000 | 0.181 | 2023 |
| BA | 48000 | 0.054 | 2023 |
| ASM | 333000 | 0.381 | 2023 |
| GD | 972000 | 1.631 | 2022 |
| KD | 210000 | 0.236 | 2022 |
| LAS | 237000 | 0.415 | 2022 |
| KK | 210000 | 0.236 | 2022 |
| BA | 77000 | 0.032 | 2022 |
| ASM | 303000 | 0.34 | 2022 |
| GD | 666000 | 1.015 | 2021 |
| KD | 257000 | 0.166 | 2021 |
| LAS | 159000 | 0.21 | 2021 |
| KK | 193000 | 0.162 | 2021 |
| BA | 57000 | 0.017 | 2021 |
| ASM | 268000 | 0.235 | 2021 |
| GD | 438000 | 0.38 | 2020 |
| KD | 221000 | 0.087 | 2020 |

Table 2: Dataset of NT Tourist based on Location

ii. Python Code for Machine Learning Model:

```
[ ] 1 !pip install -q hvplot
₹
                                        -- 155.4/155.4 kB 3.1 MB/s eta 0:00:00
[ ] 1 import pandas as pd
2 import matplotlib.pyplot as plt
     3 import seaborn as sns
     4 import numpy as np
     5 import hvplot.pandas
     6 from scipy import stats
     8 %matplotlib inline
    9 sns.set_style("whitegrid")
10 plt.style.use("fivethirtyeight")
₹
[ ] 1 # Load the Tourist dataset
     2 data = pd.read_csv('<u>/content/drive/MyDrive/Colab</u> Notebooks/Govhack-data/Tourist-Location-based-Dataset.csv')
₹
       location visitor_num expenditure year
    0 GD 144000 1.242 2024
            KD
                    301000
                                0.250 2024
     1
    2 LAS 282000 0.463 2024
                     161000
                                 0.227 2024
     4 BA 46000 0.053 2024
     5
           ASM
                    348000
                                 0.401 2024
           GD
                            1.160 2023
     6
                    813000
     7
                     291000
    8
          LAS 297000 0.481 2023
            KK
     9
                    141000
                             0.181 2023
 [ ] 1 # Check basic information about the dataset
       2 data.info()
 </pre
      RangeIndex: 30 entries, 0 to 29
      Data columns (total 4 columns):
                      Non-Null Count Dtype
      # Column
      0 location 30 non-null object
1 visitor_num 30 non-null int64
2 expenditure 30 non-null float64
3 year 30 non-null int64
      dtypes: float64(1), int64(2), object(1)
      memory usage: 1.1+ KB
 [ ] 1 # Check number of rows and columns in dataset
      2 data.shape

→ (3, 26)

 [ ] 1 # Get Statistical measures of the dataset
       2 data.describe()
 \rightarrow
              visitor_num expenditure
                                          year
              30.000000 30.000000 30.00000
      count
       mean 265300.000000
                               0.358967 2022.00000
        std 214871.437103 0.391769 1.43839
        min
            46000.000000
                               0.017000 2020.00000
       25% 141750.000000 0.130500 2021.00000
       50% 215500.000000
                               0.235500 2022.00000
       75% 300000.000000 0.396000 2023.00000
       max 972000.000000
                             1.631000 2024.00000
 [ ] 1 # Check if there are any duplicates in dataset
       2 data.duplicated()
```

```
[ ] 1 # Check if there is any missing data in dataset
2 missing = data.isnull().sum()
3 missing

0
location 0
visitor_num 0
expenditure 0
year 0
dtype: int64
```

```
[ ] 1 # Location Based Tourist Prediction Data Analysis
      2 from sklearn.model_selection import train_test_split
      {\tt 3} from sklearn.preprocessing import StandardScaler
      4 from sklearn.linear_model import LinearRegression
      5 from sklearn.metrics import mean_squared_error
      7 # Initialize a dictionary to store the actual predicted numbers along with trends
      8 future_predictions_with_numbers = {}
     10 # Create a mapping for the location codes to their full names
     11 location_mapping = {
          'GD': 'Greater Darwin',
     13
           'KD': 'Katherine Daly',
     14
           'KK': 'Kakadu Arnhem Land',
           'BA': 'Barkly',
     15
           'LAS': 'Lasseter'
     16
           'ASM': 'Alice Springs Macdonnell'
     18 }
     19
     20 # Predict the number of tourists in 2025 for each location and show the predicted numbers along with the trend
     21 for location in data['location'].unique():
           # Get the full name of the location
     22
           full_location_name = location_mapping.get(location, location)
     24
     25
           # Filter data for the current location
           location_data = data[data['location'] == location]
     26
     27
     28
           # Prepare the input features (year) and target (visitor_num)
     29
           X = location_data['year'].values.reshape(-1, 1)
     30
           y = location_data['visitor_num'].values
     31
     32
           # Train a linear regression model
           model = LinearRegression()
     33
           model.fit(X, y)
     35
     36
           \mbox{\# Predict visitor numbers for 2025 and 2024}
           prediction_2025 = model.predict(np.array([[2025]]))[0]
prediction_2024 = model.predict(np.array([[2024]]))[0]
     37
     38
     39
     40
            # Determine the trend (increase or decrease)
     41
            trend = "Increase" if prediction_2025 > prediction_2024 else "Decrease"
     42
     43
            # Store both the predicted number for 2025 and the trend
     44
            future_predictions_with_numbers[location] = {
     45
                "Predicted_Visitor_Num_2025": prediction_2025,
              "Predicted_Visitor_mum_2022": trend
     46
     47
```

```
49 # Plot the actual data
      plt.figure()
51
      plt.plot(location_data['year'], location_data['visitor_num'], marker='o', label='Actual Visitor Numbers')
      # Plot the predicted data for 2025 as a separate point
      plt.scatter([2025], prediction_2025, color='green', label='Predicted Visitor Number (2025)', zorder=5)
56
57
      # Add title and labels
     plt.title(f'Tourist Numbers and Predictions for {full location name}')
     plt.xlabel('Year')
      plt.ylabel('Number of Tourists')
     # Show legend and display the plot
62 plt.legend()
63 plt.show()
65 # Convert to DataFrame for better visualization
66 future_trend_with_numbers_df = pd.DataFrame.from_dict(future_predictions_with_numbers, orient='index').reset_index()
67 future_trend_with_numbers_df.columns = ['Location', 'Predicted_Visitor_Num_2025', 'Tourism_Trend_2025']
69 # Replace the location codes with their full names in the future trend DataFrame
70 future_trend_with_numbers_df['Location'] = future_trend_with_numbers_df['Location'].map(location_mapping)
72 # Display the predicted numbers and trends for 2025
73 print(future_trend_with_numbers_df)
```

iii. Output:

| | Location | Predicted_Visitor_Num_2025 | Tourism_Trend_2025 |
|---|--------------------------|----------------------------|--------------------|
| 0 | Greater Darwin | 474300.0 | Decrease |
| 1 | Katherine Daly | 314200.0 | Increase |
| 2 | Lasseter | 366000.0 | Increase |
| 3 | Kakadu Arnhem Land | 168800.0 | Increase |
| 4 | Barkly | 46500.0 | Decrease |
| 5 | Alice Springs Macdonnell | 401100.0 | Increase |

References:

- 1) https://www.tourismnt.com.au/research-strategies/research/latest-visitor-data
- 2) https://www.tourismnt.com.au/research/tra-summary-sheet-archive
- 3) https://www.tourismtopend.com.au/itinerary-planner?layout=itineraryplanner
- 4) https://northernterritory.com/things-to-do/art-and-culture/aboriginal-cultural-experiences
- 5) https://data.world/datasets/tourism
- 6) https://data.world/codefordc/airbnb-washington-d-c-2015-10-03
- 7) https://data.world/city-of-ny/rma9-fm39
- 8) https://data.nt.gov.au/dataset/?q=tourism&organization=department-of-primary-industry-and-resources&sort=score+desc%2C+metadata modified+desc
- 9) https://data.nt.gov.au/dataset/nt-tourism-accommodation-provider-list-january-december-2020
- 10) https://data.nt.gov.au/dataset/nt-tourism-tours-provider-list-july-december-2020