

本套试题为 18 年 4 月改革后最新题型全真题库，和目前考试是一样的，是店主根据原稿一点点手工制作，请支持一下

淘宝店铺：<https://shop500319482.taobao.com/>
掌柜旺旺：考试无忧

目标分数 () /200 (问题)

实际分数 () /200 (问题)

(正确答案的个数乘以 5 就是总分)

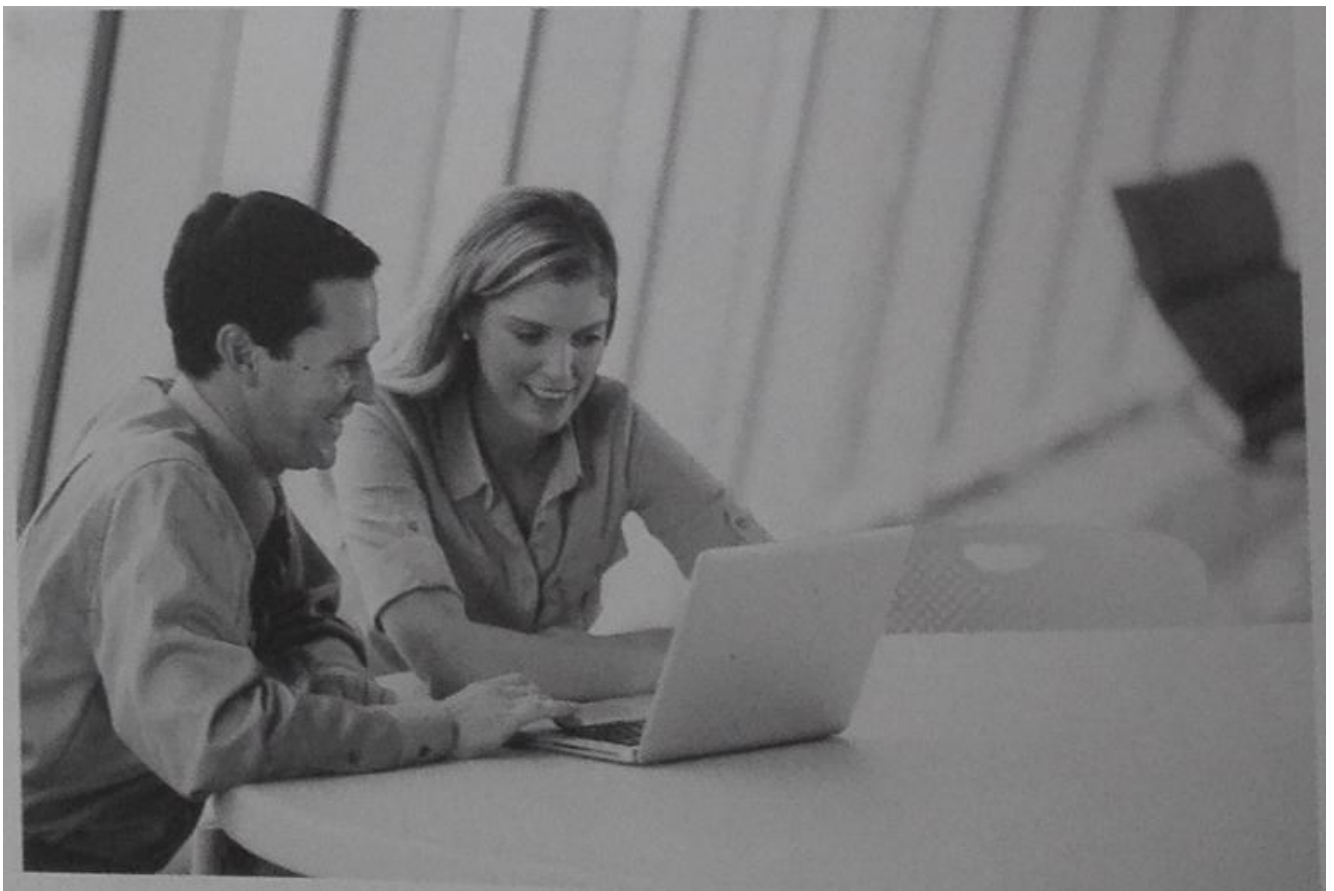
ACTUAL TEST 1

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

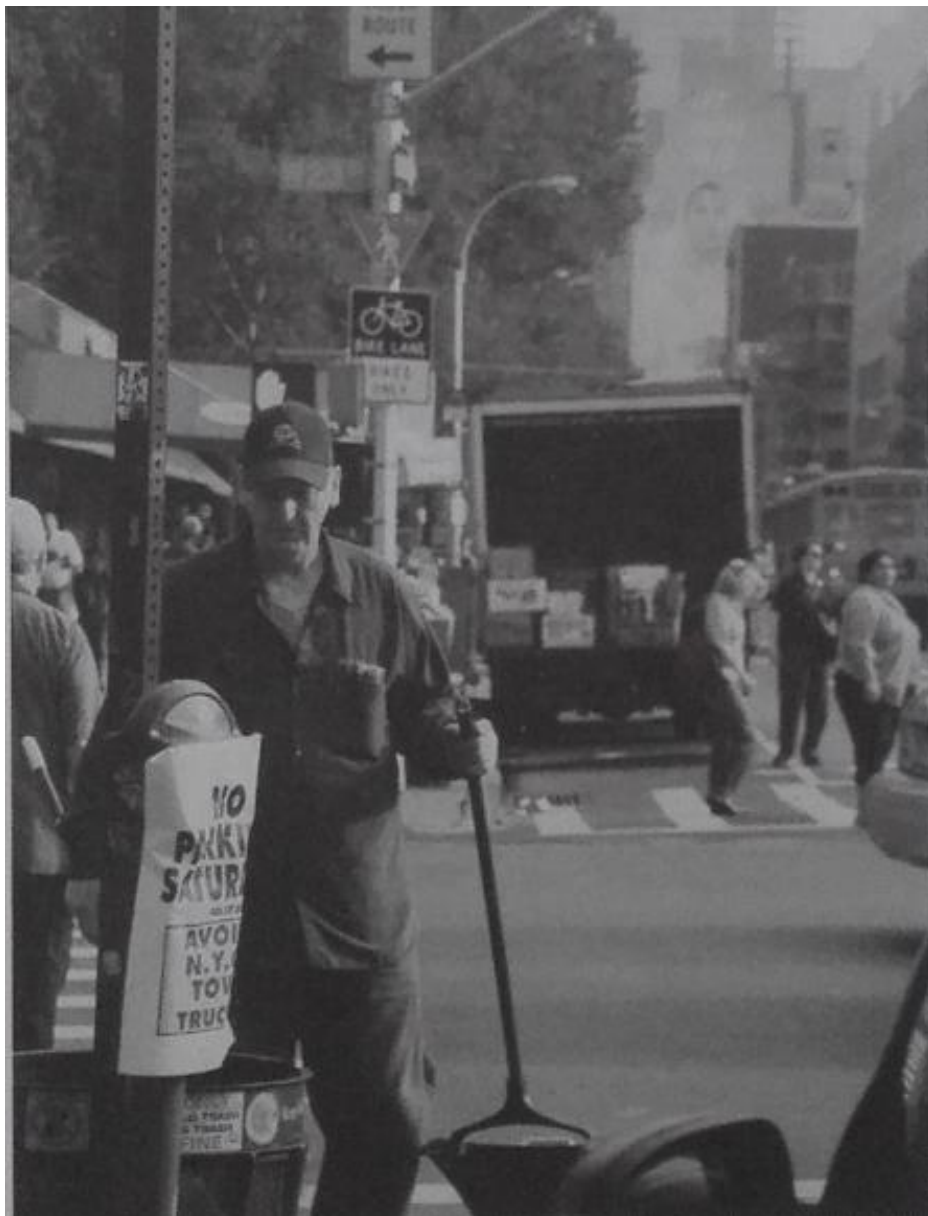


Statement(B), “They are sitting at a table,” is the best description of the picture. So you should select answer (B) and mark it on your answer sheet.

1.



2.



3.



4.



5.



6.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

- | | |
|--|--|
| 7. Mark your answer on your answer sheet. | 20. Mark your answer on your answer sheet. |
| 8. Mark your answer on your answer sheet. | 21. Mark your answer on your answer sheet. |
| 9. Mark your answer on your answer sheet. | 22. Mark your answer on your answer sheet. |
| 10. Mark your answer on your answer sheet. | 23. Mark your answer on your answer sheet. |
| 11. Mark your answer on your answer sheet. | 24. Mark your answer on your answer sheet. |
| 12. Mark your answer on your answer sheet. | 25. Mark your answer on your answer sheet. |
| 13. Mark your answer on your answer sheet. | 26. Mark your answer on your answer sheet. |
| 14. Mark your answer on your answer sheet. | 27. Mark your answer on your answer sheet. |
| 15. Mark your answer on your answer sheet. | 28. Mark your answer on your answer sheet. |
| 16. Mark your answer on your answer sheet. | 29. Mark your answer on your answer sheet. |
| 17. Mark your answer on your answer sheet. | 30. Mark your answer on your answer sheet. |
| 18. Mark your answer on your answer sheet. | 31. Mark your answer on your answer sheet. |
| 19. Mark your answer on your answer sheet. | |

PART 3

Directions: You will hear some conversations between two or three people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Who probably is the woman talking to?
- (A) A travel agent
 - (B) A mechanic
 - (C) A car dealer
 - (D) A guide
33. Why is the woman calling?
- (A) To buy a used car
 - (B) To develop a new car
 - (C) To arrange a maintenance visit
 - (D) To rent a car
34. What does the woman ask the man to do?
- (A) Order a car part
 - (B) Visit her house
 - (C) Give her a phone number
 - (D) Meet earlier
-
35. What are the speakers mainly talking about?
- (A) A flight has been canceled.
 - (B) The departure gate has changed.
 - (C) A coupon has already expired.
 - (D) A departure time has been delayed.
36. Why is the woman going to Tokyo?
- (A) To complain about the service
 - (B) To participate in a family event
 - (C) To attend a gathering
 - (D) To test a new product
37. According to the man, what will the woman receive?
- (A) A voucher
 - (B) A blanket
 - (C) Headphones
 - (D) A camera
38. What does the man say about the research?
- (A) It is due on Thursday.
 - (B) It is well prepared.
 - (C) It should be sent to the managers.
 - (D) It was rejected.
39. What is the woman asked to do?
- (A) Conduct some research
 - (B) Deliver a presentation
 - (C) Meet with magazine editors
 - (D) Pay for some work
40. Why is the woman concerned?
- (A) She missed an important meeting.
 - (B) She will move to another department.
 - (C) She has to deal with a tight budget.
 - (D) She will be busy doing another job.
-
41. What does the woman mention about the Siwon Corporation?
- (A) They are releasing a new product.
 - (B) They are planning an expansion.
 - (C) They have fired an employee.
 - (D) They have closed a local branch.
42. What does the man request?
- (A) For the woman to update some software
 - (B) For the woman to rearrange a delivery
 - (C) For the woman to schedule a meeting
 - (D) For the woman to contact her colleagues
43. What does the woman offer to do?
- (A) Provide a document
 - (B) Place a lunch order
 - (C) Attend a press conference
 - (D) Forward a job application

44. What are the speakers discussing?
- (A) An advertising campaign
 - (B) A job interview
 - (C) A company merger
 - (D) A lecture series
45. What does the man say about the new office?
- (A) It com fully furnished.
 - (B) It is located close to the company headquarters.
 - (C) It is much larger than their current space.
 - (D) It is on the fourth floor.
46. What would the speakers like employees to do?
- (A) Work some extra hours
 - (B) Sign a new contract
 - (C) Attend a training workshop
 - (D) Submit design suggestions
-
47. Why does the woman talk to the man?
- (A) To obtain some directions
 - (B) To inquire about ticket prices
 - (C) To ask his opinion on a speech
 - (D) To confirm a phone number
48. What does the woman say is important?
- (A) That the guests arrive on time
 - (B) That a contract be signed promptly
 - (C) That all employees attend
 - (D) That a photographer be present
49. What does the man agree to do?
- (A) Purchase some prizes
 - (B) Hold a conference call
 - (C) Book some transportation
 - (D) Schedule a meeting
-
50. Where most likely are the speakers?
- (A) In a restaurant
 - (B) In a copy store
 - (C) In an office
 - (D) In a theater
51. Why is the man concerned?
- (A) He has a job interview.
 - (B) He has some copies to make.
 - (C) He didn't submit an expense report.
 - (D) He didn't place an order for a new copier.
52. What does the woman suggest the man do?
- (A) Cancel a meeting
 - (B) Retain a receipt
 - (C) Provide his identification card
 - (D) Change the ink cartridge
-
53. Why did the man go to Miami?
- (A) To take a vacation
 - (B) To assist at a conference
 - (C) To negotiate a business deal
 - (D) To make a delivery
54. What does the woman mean when she says, "We'd like you to lend a hand in the kitchen"?
- (A) She would like to applaud him for his efforts
 - (B) She wants to purchase a new kitchen unit
 - (C) She wants him to help the kitchen staff.
 - (D) She needs a handyman to fix an appliance.
55. What will the woman do next?
- (A) Reserve a hotel room
 - (B) Prepare a meal
 - (C) Book a flight
 - (D) Deliver a presentation
-
56. Where do the speakers most likely work?
- (A) At an office supply store
 - (B) At a mechanic's garage
 - (C) At a newspaper company
 - (D) At an IT support firm
57. What does the man mean when he says, "I've been meaning to contact him"?
- (A) He intended to communicate with a colleague.
 - (B) He has placed a commercial with an advertising firm.
 - (C) He doesn't understand what the woman means.
 - (D) He needs to purchase some more contact lenses.

58. What will the woman include in her e-mail?

- (A) Some driving directions
- (B) A travel itinerary
- (C) A price listing
- (D) A deadline

59. What are the speakers mainly discussing?

- (A) An advertising campaign
- (B) A store membership program
- (C) A business partnership
- (D) A fundraising event

60. What was sold at a discounted price?

- (A) Cakes
- (B) Cookies
- (C) Sandwiches
- (D) Coffee

61. Why does the man say, "It's not too late"?

- (A) He wants to continue the conversation.
- (B) He wants to suggest a plan for this evening.
- (C) He thinks there is still time to take action.
- (D) He believes that an opportunity has already passed.

Markley Home Furnishings& Appliances Discount Coupon	
Total Amount Spent	Eligible to Receive
\$ 100 or more	5% off
\$ 200 or more	10% off
\$ 300 or more	15% off
\$ 500 or more	20% off

62. What problem does the woman mention?

- (A) She cannot locate the checkout counter.
- (B) She was unable to use a discount voucher.
- (C) She is having difficulty finding a product.
- (D) She would like to return some merchandise.

63. What does the man say recently happened at the store?

- (A) New products were launched.
- (B) A product catalog was distributed.
- (C) The layout was changed.
- (D) A customer reward plan was started.

64. Look at the graphic. How much of a discount will the woman receive?

- (A) 5%
- (B) 10%
- (C) 15%
- (D) 20%

INVOICE Vortex Computing Store Customer Name: Bill Patton Date: November 2	
Apex 450 Laptop	\$ 545
Waller ZX Speakers	\$ 45
G4 External Hard Drive	\$ 95
Subtotal	\$ 685
Delivery Fee	\$ 35
AMOUNT PAYABLE	\$ 720

65. What is the purpose of the man's call?

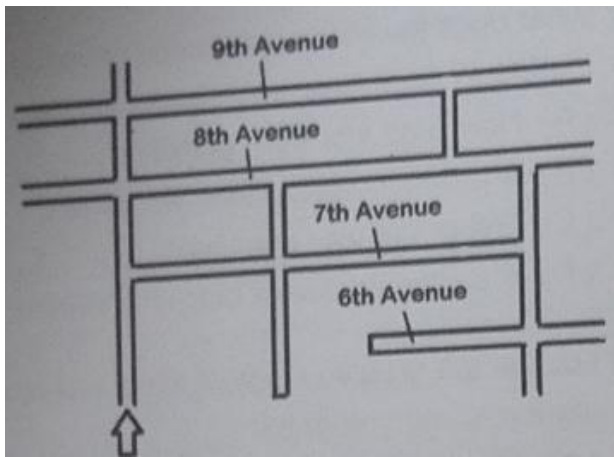
- (A) To inquire about product availability
- (B) To complain about a service
- (C) To change a delivery date
- (D) To make a change to an order

66. What problem does the man mention?

- (A) He did not receive a confirmation e-mail.
- (B) He included the wrong shipping address.
- (C) He has exceeded his allocated budget.
- (D) He will be moving to a new workplace.

67. Look at the graphic. What amount of money will be deducted from the invoice?

- (A) \$ 45
- (B) \$ 50
- (C) \$ 75
- (D) \$ 95



68. What is the conversation mainly about?

- (A) An office renovation
- (B) Road construction
- (C) A training session
- (D) Potential event venues

69. According to the woman, what will the man receive?

- (A) A cash payment
- (B) A training certificate
- (C) A gift voucher
- (D) A complimentary meal

70. Look at the map. Where is the woman's workplace most likely located?

- (A) On 6th Avenue
- (B) On 7th Avenue
- (C) On 8th Avenue
- (D) On 9th Avenue

PART 4

Directions: You will hear some short talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each short talk. Select the best response to each question and mark the letter(A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. Who most likely is the speaker?

- (A) A passenger
- (B) A pilot
- (C) A member of the cabin crew
- (D) A member of the maintenance staff

74. What does the company have to prepare for?

- (A) A training session
- (B) Renovations to the plant
- (C) A safety inspection
- (D) Machinery repair

72. What does the speaker mention?

- (A) The cause of the delay
- (B) Refunds
- (C) Weather conditions
- (D) Attractions

75. What does speaker ask the listeners to do before they leave today?

- (A) Submit updated paperwork
- (B) Set up a meeting room
- (C) Install some equipment
- (D) Read a document

73. What will happen next?

- (A) The passengers will watch a movie.
- (B) The captain will announce the menu.
- (C) The passengers will receive refreshments.
- (D) The customers will pay for their tickets.

76. Why will the listeners meet next week?

- (A) To plan a training session
- (B) To tour a facility
- (C) To set up a meeting
- (D) To talk about some results

77. What department does the speaker work in?
- (A) Marketing
 - (B) Accounting
 - (C) Personnel
 - (D) Property Custody
78. Why is the speaker calling?
- (A) A reservation should be made.
 - (B) A document is missing.
 - (C) Information on some receipts is incorrect.
 - (D) A request was rejected.
79. What does the speaker ask the listener to do?
- (A) Change the schedule
 - (B) Visit an office
 - (C) Submit updated documents
 - (D) Set up a presentation
-
80. What is the purpose of the announcement?
- (A) To present a new employee to staff members
 - (B) To raise awareness of a charity campaign
 - (C) To inform the listeners of a branch closing
 - (D) To make employees aware of a new product line
81. What does the woman mean when she says, "And why wouldn't we?"
- (A) She is confident of a successful year.
 - (B) She wants employees to stop what they are doing.
 - (C) She disagrees with an opinion.
 - (D) She is asking staff members to fill in comment cards.
82. What does the woman ask the listeners to do?
- (A) Telephone account holders
 - (B) Submit design ideas
 - (C) Attend a workshop
 - (D) Read a document
-
83. What is the purpose of the talk?
- (A) To honor an award winner
 - (B) To introduce a new employee
 - (C) To say goodbye to an employee
 - (D) To welcome attendees to a convention
84. Who is Isaac Gibson?
- (A) A professor
 - (B) An executive
 - (C) A marketing manager
 - (D) An electrician
85. What did D-Key Electronics first start doing business?
- (A) 5 years ago
 - (B) 15 years ago
 - (C) 15 years ago
 - (D) 20 years ago
-
86. What problem does the speaker mention?
- (A) A product malfunction
 - (B) A decrease in demand
 - (C) A delay in production
 - (D) A factory closure
87. What has been distributed to the listeners?
- (A) An application form
 - (B) A survey form
 - (C) A product brochure
 - (D) A sales report
88. What does the woman mean when she says, "Now, listen up?"
- (A) She would like to hear some suggestions.
 - (B) She plans to play a recording for the listeners.
 - (C) She would like her microphone to be turned up.
 - (D) She wants the listeners to pay close attention.
-
89. What is the main purpose of the call?
- (A) To request additional job application documents
 - (B) To inform an applicant that a position has been filled
 - (C) To extend an invitation to attend an interview
 - (D) To notify a job candidate of a change in a meeting time

90. What is indicated about Nation One Marketing?

- (A) It operates in several business locations.
- (B) It recently relocated its headquarters.
- (C) It is planning to hire at least five new employees.
- (D) It will open a new branch office next month.

91. What does the man mean when he says, "On top of that"?

- (A) He will explain the schedule of events to Ms. Lee.
- (B) He will describe where Ms. Lee should sign her name.
- (C) He will offer Ms. Lee an alternative meeting plan.
- (D) He will tell Ms. Lee about an additional request.

92. What does the EZ Flooring Company sell?

- (A) Stationery (B) Carpets
- (C) Appliances (D) Furniture

93. According to the advertisement, why do customers like the business?

- (A) It has the best selection.
- (B) It is the biggest store.
- (C) It is conveniently located.
- (D) It has exceptional customer service.

94. What benefit is being offered today?

- (A) An extra discount
- (B) A consultation with a designer
- (C) Membership in a fitness facility
- (D) Free drinks

Boarding Pass

Passenger Name: Mr. Grant Botham
Boarding Starts: 9:00 A. M.
Gate Closes: 9:15 A. M.
Departure Time: 9:25 A. M.
Gate: 26
Date: June 30
Boston to Indianapolis
Flight: BA99
Seat: 17C

95. What is the announcement mainly about?

- (A) A security policy

(B) A technical fault

(C) A flight cancelation

(D) A schedule change

96. What does the speaker encourage the listeners to do?

- (A) Consider taking a different flight
- (B) Keep their boarding passes safe
- (C) Listen for more announcements
- (D) Remain near the departure gate

97. Look at the graphic. When will Flight BA99 most likely depart?

- (A) At 9:25 A. M.
- (B) At 10:00 A. M.
- (C) At 10:15 A. M.
- (D) At 10:25 A. M.

Electronic Waste Recycling (- until July 31)			
Drop-off Station 1	Drop-off Station 2	Drop-off Station 3	Drop-off Station 4
Desktop Computers	Standard TVs	Cameras	Printers
Laptop Computers	LCD/Plasma Monitors	Speakers	Cell Phones

98. What is the speaker mainly discussing?

- (A) A repair service (B) A policy change
- (C) A new business (D) A product range

99. What are the listeners reminded to do?

- (A) Keep their workstations clean
- (B) Submit a written report
- (C) Attend a training session
- (D) Give customers an update

100. Look at the graphic. Where should printers be dropped off in August?

- (A) At drop-off station 1
- (B) At drop-off station 2
- (C) At drop-off station 3
- (D) At drop-off station 4

This is the end of the Listening test. Turn to Part 5 in your test book.

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answer on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Mr. Kline's cultural background is different from _____, so he can view the matter from an entirely unique perspective.
- (A) I
(B) my
(C) me
(D) mine
102. The library contains a wide range of fiction and nonfiction books and is open to students _____ business hours.
- (A) for
(B) total
(C) down
(D) during
103. The shipping manager is worried about making the _____ date because of the record snowfall yesterday.
- (A) deliver
(B) delivers
(C) delivery
(D) delivered
104. Gilbut Media increased its third quarter net revenue thanks to the continued _____ of sales in China and Japan.
- (A) assets
(B) expansion
(C) decline
(D) compensation
105. The sales contract _____ indicates that some photo files may be used for commercial purposes.
- (A) recently
(B) exactly
(C) clearly
(D) elegantly
106. _____ that the global economy is currently in a depression and the decline in domestic spending has been steep, the company's sales are not so bad.
- (A) Consider
(B) Considering
(C) Considerate
(D) Consideration
107. The Federal Reserve Bank's decision on another rate cut implies its _____ to boost the economy by encouraging corporate investment.
- (A) claim
(B) intent
(C) approval
(D) acquisition
108. Several excellent and unique restaurants are located _____ walking distance of our new branch office in London.
- (A) within
(B) from
(C) into
(D) through

109. If _____ by the board of directors, the relocation of General Steel to Detroit will probably occur in October.
- (A) approve
(B) approval
(C) approved
(D) approving
110. Sales of the new cold medicine will be _____ by the Food and Drug Administration until more tests are completed.
- (A) expired
(B) delivered
(C) involved
(D) suspended
111. All the board members _____ from jet lag since they came to London the day before the meeting with some important clients.
- (A) suffer
(B) are suffered
(C) had suffered
(D) were suffering
112. If you are interested in any of our new items, please contact us via e-mail, telephone, or fax so that we can send _____ information.
- (A) further
(B) few
(C) little
(D) detail
113. Our goal is to provide every customer with full service and complete satisfaction, and we look forward to _____ you for many years to come.
- (A) serve
(B) be served
(C) serving
(D) being served
114. The municipal gallery is _____ closed for refurbishment and is due to reopen in September next year.
- (A) presently
(B) quickly
(C) permanently
(D) lately
115. According to the Forest Service, _____ who does not follow the rules will be fined or barred from visiting the mountain again.
- (A) someone
(B) those
(C) anyone
(D) people
116. _____ you require more information, please visit the Oxford Film Festival Web site at www.off.org and click on "Upcoming Events."
- (A) Had
(B) Should
(C) Will
(D) Did
117. Please be _____ that our flight, KS201, is delayed due to the poor weather conditions and zero visibility.
- (A) advise
(B) advising
(C) advised
(D) advisable
118. Highly advanced medical technologies can help surgeons conduct delicate surgeries more _____.
- (A) urgently
(B) clearly
(C) precisely
(D) seriously
119. Some economists expect that fuel prices, _____ have been stable for the past ten years, will likely soar next year.
- (A) that
(B) of which
(C) which
(D) in that

120. Last month, Mandoo Tech debuted a new computer half the size of the computers most people use, making it the _____ computer on the market.
- (A) better
(B) smallest
(C) worst
(D) widest
121. To retain their freshness, these onions and tomatoes should be put into the refrigerator and stored _____ 23 degrees Fahrenheit.
- (A) low
(B) less
(C) lower
(D) below
122. One of the greatest _____ of the social network system is that it offers you instant access to the databases of plenty of libraries and education institutions all over the world.
- (A) profits
(B) flaws
(C) favors
(D) advantages
123. According to the news report, our company's brand value ranked 13th _____ 120 multinational corporations around the world.
- (A) of
(B) among
(C) for
(D) along
124. All of your medical records will be kept _____ and will not be provided to any related or unrelated third parties.
- (A) security
(B) secure
(C) secured
(D) securely
125. The mayor said that the city has severe traffic congestion problems, so it will vigorously invest in trains, buses, and the aging subway system _____ the next 10 years.
- (A) approximately
(B) nearly
(C) over
(D) above
126. The shutdown of the power plant was very _____ as the mechanical problems were repaired more quickly than expected.
- (A) sure
(B) ready
(C) prompt
(D) brief
127. Due to the poor economy, most of the employees will put off taking a summer vacation until the domestic economy _____.
- (A) improve
(B) had improved
(C) will improve
(D) has improved
128. _____ the probationary period is completed, some of the interns will be employed full time, and the company will provide them with competitive salaries and extra benefits.
- (A) While
(B) Once
(C) So that
(D) Although
129. BK Electronics, one of the world's largest multinational companies, now has over 45,000 employees _____ represent over 80 nationalities.
- (A) whichever
(B) who
(C) and
(D) whoever
130. The central bank's monetary policy committee voted _____ to leave the standard interest rate unchanged.
- (A) singly
(B) unanimously
(C) soon
(D) exactly

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following letter.

Dear Ms. Robinson,

I received a collection notice from the Ohio Telephone Company on February 13. The letter states that I owe a past due balance from the September 16 to October 16 billing period last year. The letter also states that my service will be disconnected 131 I act immediately; however, I am informing you for the second time that I paid that bill on January 8.

On January 15, I received a call from one of your representatives about this matter, and I immediately told him that I sent a check to your office for the due amount of \$ 132.57 approximately a week ago. Unfortunately, I failed to get his name. I am 132 that you have not taken care of this matter, 133

I hope that this 134 the matter once and for all.

Sincerely yours,

Bill Moritz

Encl: copy of the check

131. (A) if (B) whether (C) unless (D) as if

132. (A) irritate (B) irritation (C) irritating (D) irritated

133. (A) and I am enclosing a copy of the check herewith.

(B) and I will not pay the bill and will disconnect my service.

(C) and I will make the payment first thing in the morning tomorrow.

(D) and I'm pleased to do business with you.

134. (A) settle (B) will settle (C) has settled (D) had settled

Questions 135-138 refer to the following e-mail.

To: Lisa Hayward < lisah @ kukodesigns. Com >

From: Peter Franklin < peterf @ bestphoto. Com >

Date: September 10

Subject: Fashion shoot on October 3

Dear Ms. Hayward,

It was great talking to you on the phone the other day. I want to confirm the arrangements we made for the fashion shoot.

As we briefly 135, the shoot will feature all of your upcoming Spring Kuko Designs Collection, and we will be using the Central Park Zoo for our location. We are supplying all the models, props, and equipment, and we will be picking up all of the clothing from you on September 25, a list of 136 you will be sending me this week as we arranged.

I will call you as soon as I receive your clothing list. At that time, I would love 137 us to have lunch together. 138

Peter Franklin

Photography Team Manager
Best Photo, Inc.

Encl: Detailed location site for shooting

135. (A) discuss (B) discussion (C) discussed (D) discussing

136. (A) which (B) what (C) them (D) that

137. (A) of (B) for (C) with (D) along with

138. (A) Thank you for giving me a position at your firm.

(B) I'm looking forward to hearing from you.

(C) Please give me a call once you receive the clothing.

(D) I'm sorry that you were not satisfied with our service again.

Questions 139-142 refer to the following letter.

Mr. Geoffrey Thompson
Member for Carlton
3376 Hyde Street
Carlton NSW 2218

To Mr. Geoffrey Thompson,

I am writing to inform you of a dangerous corner where Great Queen Street enters Bay Street. The building on the east side of Bay Street extends so far that it blocks pedestrians from the 139 of drivers in cars exiting the lane.

I used to walk down Bay Street with my dog twice a day. 140 I have 141 had to change my route because I feel so unsafe.

The city council should consider 142 a mirror on this corner so that pedestrians can look down the lane and see oncoming cars.

Yours sincerely,
Sarah White

139. (A) view (B) observation (C) scenery (D) sightseeing

140. (A) I enjoyed walking along the street. (B) I was almost hit by a car many times.
(C) Many camping sites are left unclean. (D) Pedestrians often have a great time there.

141. (A) long (B) following (C) since (D) subsequent

142. (A) put (B) to put (C) putting (D) being put

Questions 143-146 refer to the following memo.

MEMO

To: All cashiers
From: Mary Baker, Assistant Manager
Date: July 12
Subject: New POS
CC: Dave Wilson, Store Manager

Starting this Sunday, we will be installing and using the new point of sale system called Price Smart. Over the past month, all cashiers have received introductory training as well as a Price Smart reference manual. Please take some time to review the training material before next week. In addition, make sure you have your reference manual with you 143 you need to look up a procedure.

Although we will post signs to 144 customers know about the change and to ask them to be patient with us. 145 prepared we are, the less aggravation this change will cause.

If anyone has any questions about the Price Smart system or about the changes that will go into effect next week, please let me know immediately.

146

143. (A) unless (B) while (C) since (D) in case
144. (A) allow (B) get (C) encourage (D) let
145. (A) Good (B) Better (C) Best (D) The better
146. (A) Thank you for your cooperation. (B) It was great to do business with you.
(C) I apologize to you for the system failure. (D) I look forward to having a meeting.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following information.

The Speed Online Shopping Mall Shipping Terms and Conditions

- If you purchase items from our online shopping mall, they are usually delivered within two business days of the placement of your order.
- If products you want to order are temporarily out of stock, they may take up to a week to be delivered to you. We hope you understand it normally takes about two or three days to store goods in our warehouse.
- If an item you ordered is out of stock and must be backordered, we will contact you immediately upon receipt of your request.
- We offer gift wrapping for a small fee. If you want to select this option, simply mark the appropriate box on the online order form.
- We offer free delivery service on all orders of three items or more or if you spend a minimum of \$ 150 and you are within the Los Angeles metropolitan area. You will find delivery rates and other fees on our Web site at www.speedshopping.net.

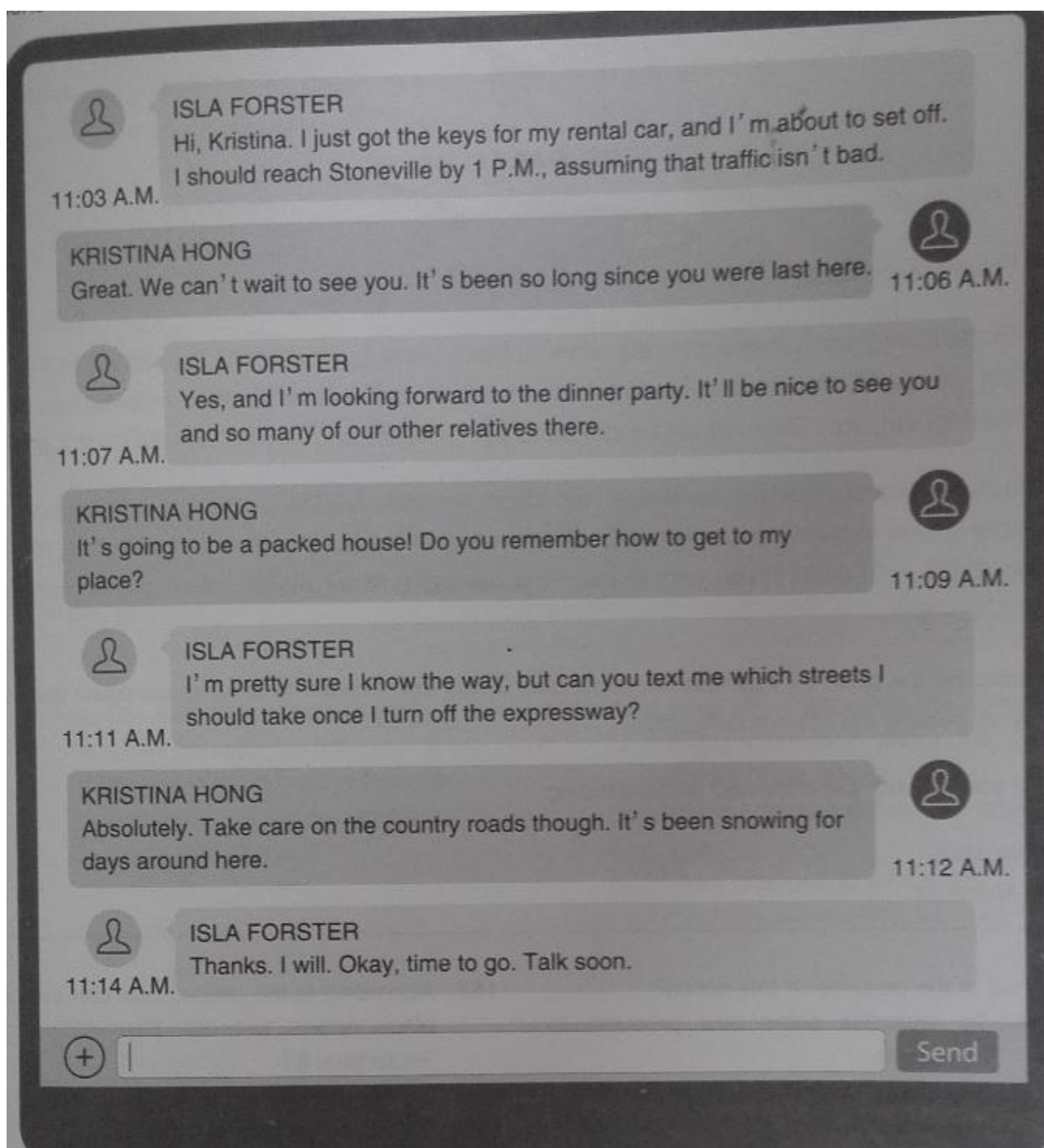
147. What is the stated purpose of the information?

- (A) To promote new products (B) To explain a company policy
(C) To note an address change (D) To announce an increase in shipping costs

148. What will be offered if a customer makes a purchase of \$ 150?

- (A) Free gift wrapping (B) Giveaways
(C) Free shipping (D) Discount coupons

Questions 149-150 refer to the following text message chain.



149. What is suggested about Ms. Forster?

- (A) She is certain there will be heavy traffic.
- (B) She has never visited Stoneville before.
- (C) She is planning to meet some family members.
- (D) She misplaced a set of car keys.

150. At 11:12 A. M. ,what does Ms. Hong mean when she writes, "Absolutely"?

- (A) She recommends that Ms. Forster take the expressway.
- (B) She is concerned that driving conditions are dangerous.
- (C) She agrees to provide some driving directions.
- (D) She is sure Ms. Forster will find a location.

Questions 151-152 refer to the following notice.

TEMPORARY CLOSURE

Date : August 19

Dear Valued customers,

From September 1 to September 8, our store will be closed for business. The reason is that the state gas company, Pacific Gas, is digging up the main road outside our store to install some new gas pipes for our city. The road will be closed to both vehicles and pedestrians during this time.

During this temporary closure, our online and telephone order service will be fully operational. You can order goods through our secure Web site at www.thomasfabric.com or by calling this toll-free number 1-800-7401-0110. If you want to receive a catalogue of our merchandise, please call us at 1-800-8706-0603.

Our store will be open for business on September 9. We look forward to serving you again once the roadwork outside the store is complete.

Thank you for your patience and understanding.

Thomas Miller
Store Manager

151. What is the purpose of this notice?

- (A) To advertise some new products to customers
- (B) To inform customers of a temporary store closure
- (C) To announce plans to enlarge a store
- (D) To advertise discounted prices for a gas company

Questions 153-154 refer to the following message.

152. According to the notice, how can customers place orders between September 1 and September 8?

- (A) By e-mail
- (B) By telephone
- (C) By visiting the store in person
- (D) By going to a nearby store

FOR: Brett Boyett
DATE/TIME: Monday, October 10 / 5:45 P. M.
CALLER: Sean Payton
OF: Payton Interior Design
PHONE: 301-339-0012

MESSAGE:

Mr. Payton called to reschedule your meeting together. It was slated for next Friday at 9:00 a. m., but he needs to know whether you can meet him on Thursday at 9:00 a. m. , the day before, instead.

Please give Mr. Payton a call and let him know if this is possible. He also needs you to bring the measurements and office floor plan to him when you meet next week.

TAKEN BY: Penny Lewis

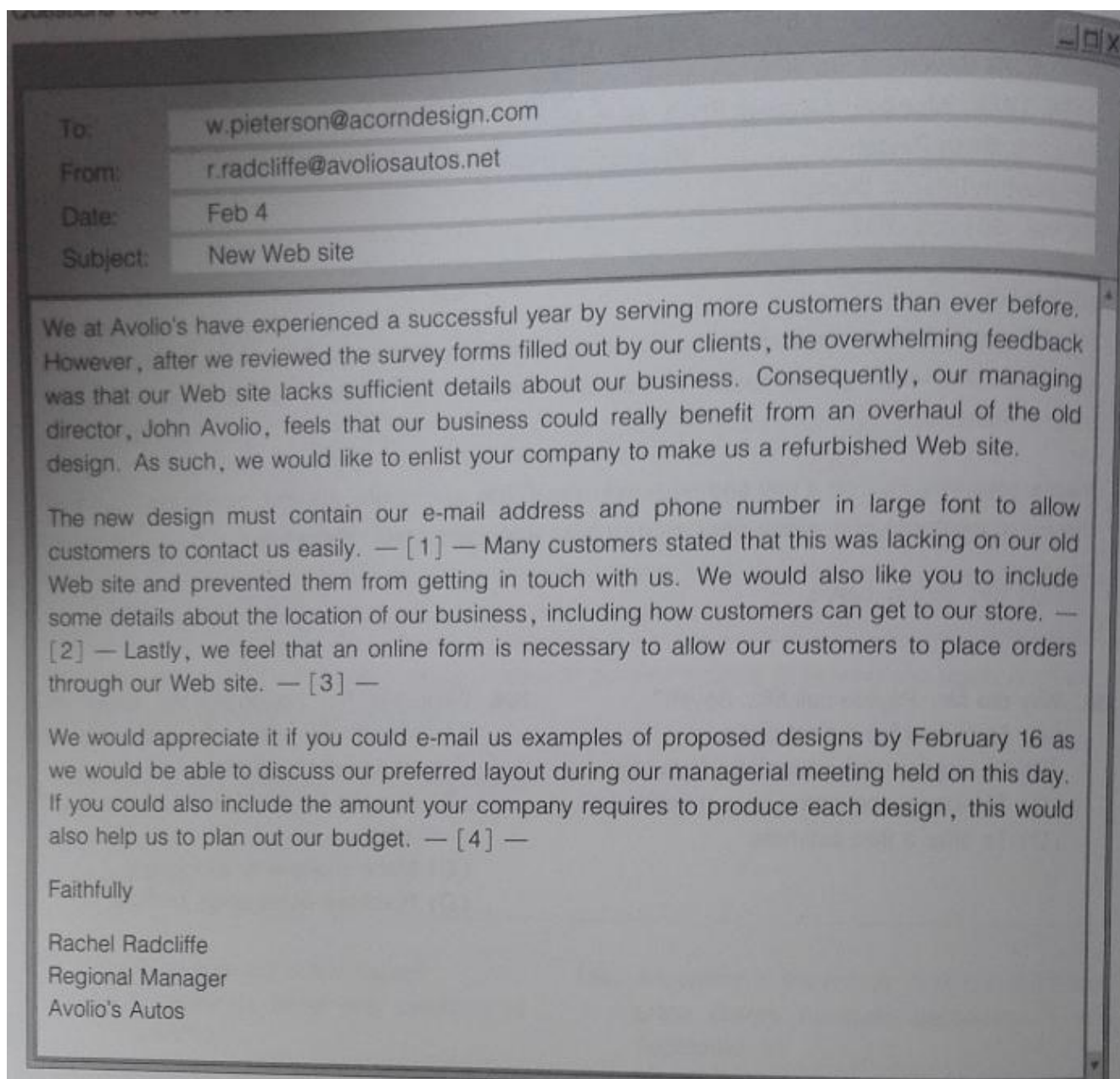
153. Why did Mr. Payton call Ms. Boyett?

- (A) To review his recent order
- (B) To request some brochure from her
- (C) To arrange new time for a meeting
- (D) To offer a free estimate

154. What does Mr. Payton ask Ms. Boyett do?

- (A) Bring information about the size and shape of his offices
- (B) Arrange for the delivery of some samples
- (C) Make changes to a blueprint
- (D) Purchase some office furniture

Questions 155-157 refer to the following e-mail.



155. What is indicated about Avolio's current Web site?

- (A) It was designed by a company client.
- (B) It has been infected by a virus.
- (C) It does not contain enough information.
- (D) It has been edited by the managing director.

156. What should a designer attach to the e-mail when submitting sample designs?

- (A) A timetable of completion
- (B) Proposed invoices
- (C) The minutes of a meeting
- (D) Order numbers

157. In which of the positions marked [1],[2],[3],and[4] does the following sentence best belong?

"We are willing to consider alternative designs, but we feel that using a map would be the best way to deliver this information."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 158-160 refer to the following article.

American Telecom Company Merging with Belle Technix

Dallas, Texas(January 10)—The American Telecom Company and Belle Technix simultaneously announced yesterday that they will merge to become the nation's largest telecommunication service provider. —[1]— The resulting company will be called American Technix Incorporated and will begin joint operations in February.

—[2]— American Technix, Inc. will utilize the strengths of both companies by combining the technological innovations of Belle Technix with the customer base and marketing capabilities of the American Telecom Company in an effort to provide ultra high-speed Internet service and advanced mobile phone services such as multimedia messaging and mobile weblog services. After the merger announcement, expectations regarding American Technix's new services rose for many customers, and—[3]— sales of high-end handsets are starting to pick up.

—[4]—, the new joint company's headquarters will be situated in San Jose, California.

158. What is NOT mentioned about American Technix, Inc.?

- (A) It will create some new job opportunities.
- (B) It will be a large corporation.
- (C) It will begin doing business in about a month.
- (D) It will be formed by the merging of two companies.

159. What kind of company will American Technix, Inc. be?

- (A) A marketing consulting firm
- (B) An investment company

(C) A mobile communications firm

(D) An electronics producer

160. In which of the positions marked [1],[2],[3], and [4] does the following sentence best belong?

"Once the two firms complete the sale of their current main offices"

(A) [1]

(B) [2]

(C) [3]

(D) [4]

Questions 161-163 refer to the following flyer.

Maxx Body Store Join us for the opening of our brand-new renovated store! Opening on Monday, June 23!

After a month of renovations, Maxx Body Store at Ashton Center is now ready! To celebrate and thank you for your cooperation and for waiting, we are offering a special deal during the first week we are open! Every day of the week, we will be presenting small complimentary gifts to customers that spend more than \$ 20.

- | | |
|-------------|--|
| ● Monday | Travel-sized hand moisturizer |
| ● Tuesday | Travel-sized hand sanitizer |
| ● Wednesday | Travel-sized body wash |
| ● Thursday | Travel-sized shampoo and conditioner |
| ● Friday | Travel-sized body butter |
| ● Saturday | Travel kit including face wash, moisturizer, and toner |
| ● Sunday | Full-sized lip butter |

Maxx Body Store is located in Parnasia Hall in Ashton Center and is next to the food court. We are open from 9 to 9 seven days a week and follow the regular mall hours. To check out the different locations of Maxx Body stores, please check our official Web site at [www. maxxbody. Com](http://www.maxxbody.com), where a catalogue featuring all of our different scents is also available.

* Offer is only available at the Ashton Center location.

161. What is the flyer about?

- (A) An advertisement for the opening of a brand-new store
- (B) The weekly menu at a store
- (C) The announcement of a new promotion
- (D) The publication of a store's move to a different neighborhood

162. According to the flyer, what can customers that spend more than \$20 expect on June 27?

- (A) Gift certificates
- (B) A discount of 20% off the total price

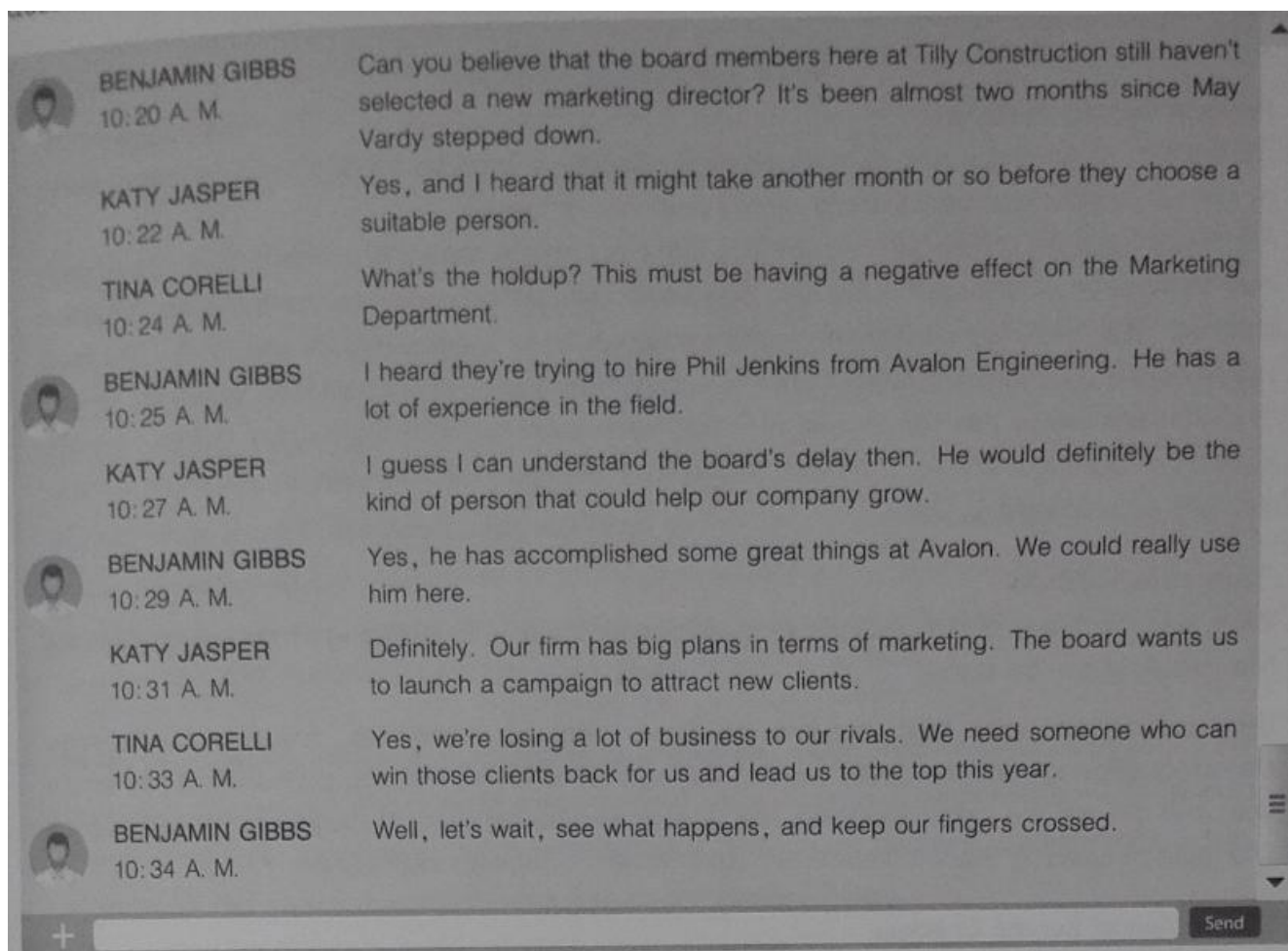
Questions 164-167 refer to the following online chat discussion.

(C) Travel-sized hand moisturizer

(D) Travel-sized body butter

163. What is implied about Maxx Body Store?

- (A) It has more than one location.
- (B) It is expected to build more stores in Ashton Center.
- (C) It will be offering discounts during the first week it reopens.
- (D) It specializes in selling prescription drugs for dermatology.



164. What is the main topic of the conversation?

- (A) The promotion of company employees
- (B) The problems in the Marketing Department
- (C) The resignation of a board member
- (D) The appointment of an executive

165. At 10:24 A. M. , what does Ms. Corelli mean when she says, "What's the holdup?"

- (A) She would like to hear some recommendations.
- (B) She wants to know when a notice will be posted.
- (C) She wonders why a decision has not been made yet.
- (D) She is curious about the deadline for an application.

166. What do the writers suggest about Mr. Jenkins?

- (A) He rejected a job offer from Tilly Construction.
- (B) He has stepped down from his position at Avalon Engineering.
- (C) He would be an asset to Tilly Construction.
- (D) He has worked for several companies in the engineering field.

167. What does Tilly Construction hope to do this year?

- (A) Start a construction project
- (B) Recruit several workers
- (C) Merge with a rival firm
- (D) Become more competitive

Questions 168-171 refer to the following article.

Home Improvement Monthly

Types of Heating Systems:

The majority of American homes are heated with forced-air furnaces that are most commonly fueled by natural gas but also by electricity, liquid propane, or fuel oil.

AFUE is a measure of how efficient the appliance is in using electricity or fossil fuels (oil or gas) over the course of a typical year. An all-electric furnace or boiler has no fuel loss through a chimney. The AFUE rating for an all-electric furnace or boiler is between 95% and 100%. The lower values are for units installed outdoors because they have greater jacket heat loss. However, despite their high efficiency, the higher cost of electricity in most parts of the country makes allelectric furnaces or boilers uneconomic choices. If you are interested in electric heating, you might consider installing a heat-pump system.

Routine Maintenance:

When was the last time you changed or cleaned your furnace filter? Failing to replace or clean the filter regularly can be costly!

Dust and dirt can work their way into the blower and coil assemblies, reducing the furnace's operating efficiency and eventually causing damage to the motor. Heating professionals say simple dust and dirt are the cause of almost half of their service calls; most manufacturers recommend changing or cleaning filters at least every other month.(Once a month is best.)

Get an Annual Service Checkup:

An annual service checkup by a heating professional is usually a good idea. The technician will check the flues and temperature settings, examine the heat exchanger for cracks, and check the safety mechanisms on natural gas units. A \$ 50-\$ 100 annual tune-up can reduce your heating unit's operating cost by three to four percent.

168. What does the article recommend if one prefers an electric heating system?

- (A) Set up the furnace or boiler outdoors
- (B) Replace the old one with an efficient one
- (C) Use a heat-pump system
- (D) Exchange it for an air furnace

169. The word "measure" in Paragraph 2, Line 1, is closest in meaning to

- (A) determination
- (B) gauge
- (C) calculation
- (D) sum

170. What mostly causes problems with the heating system?

Questions 172-175 refer to the following article.

(A) Electrical sparks

(B) Incomplete combustion

(C) Dust and dirty filters

(D) Blocked flues

171. According to the article, what is NOT true about heating systems?

(A) Heating specialists recommend that people clean their filters once a month.

(B) They should receive a service checkup once a year.

(C) Getting a service checkup can reduce heating costs.

(D) Electric furnaces or boilers are being used in most American homes.

London (February 14)— Opera music is not a style usually associated with teenagers, but young musician Charlie Cunningham is hoping to change that.

Mr. Cunningham, who is 18 years old, attended the Mozart School of Music in London for 7 years. After graduating with top honors, his abilities were quickly recognized by Alfred Butler, and, after an impressive audition, he soon signed a contract with Butler's record label, Stanley Music. He went on to sing in a number of musicals in London's West End and made his debut in *The Phantom of the Opera*.

Having conquered the West End, Mr. Cunningham set about recording his first studio album, entitled *Sounds of England*. This album was well received by fans of opera music and entered the English musical charts at number 14. The album greatly increased his popularity, and his Web site attracted 100,000 visitors the week after as a result.

Now, Mr. Cunningham is set to release his second album, called *Reflections*, on February 21. He claims that the new album mixes old new styles and is hopeful of further success. To reserve a copy in advance, fans can visit his agency's official Web site. Customers placing orders before February 18 will receive a 10% discount and an autographed poster.

172. What is the subject of the article?

- (A) Famous landmarks of London
- (B) The professors at a music academy
- (C) A young opera musician
- (D) A new theater opening in London

173. The word "debut" in Paragraph 2, Line 4 is closest in meaning to

- (A) opportunity
- (B) retirement
- (C) first appearance
- (D) preparation

174. What will customers receive for ordering the new album before February 18?

- (A) A signed card by Mr. Cunningham
- (B) A reduction in price
- (C) A discounted concert ticket
- (D) A free music magazine subscription

175. Who most likely is Alfred Butler?

- (A) A music professor
- (B) An opera singer
- (C) An entertainment entrepreneur
- (D) An event organizer

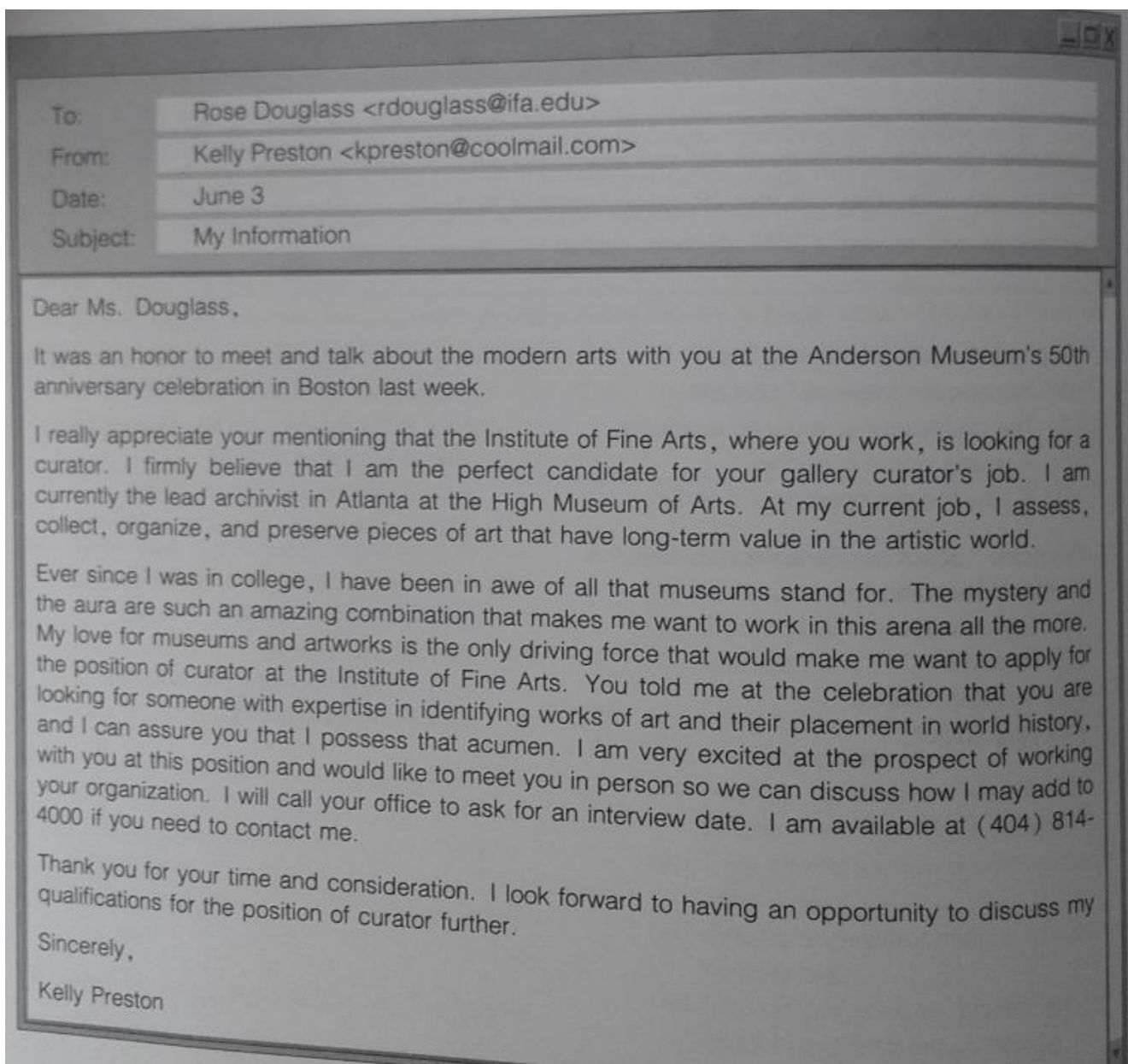
Questions 176-180 refer to the following business card and e-mail.

◆◆◆
THE INSTITUTE OF FLNE ARTS

**Rose Douglass
Director**

The Institute of Fine Arts
1001 North Michigan Avenue
Chicago, IL 60603

Web: www.ifa.edu
Phone: (312) 444-3800
Email: Rose Douglass <rdouglass@ifa.edu>



176. Why was the e-mail written?
- (A) To suggest hiring new employees
 - (B) To obtain help organizing a celebration party
 - (C) To apply for a job
 - (D) To request an interview for a newspaper article
177. What is mentioned about Ms. Douglass?
- (A) She has never met Ms. Preston before.
 - (B) She currently works for a museum in Atlanta.
 - (C) She attended an event in Boston.
 - (D) She is excellent at planning and organizing exhibitions.
178. What does Ms. Preston express interest in?
- (A) Hosting her first art exhibition
 - (B) Working for the Institute of Fine Arts
 - (C) Interning at the High Museum of Arts
 - (D) Buying some paintings from the Anderson Museum
179. Why is Ms. Preston so sure that she is the perfect choice for Ms. Douglass?
- (A) She has an insight into the true quality of art.
 - (B) She has organized many rotating exhibitions.
 - (C) She collects modern artworks and studied Impressionism.
 - (D) She can return faded paintings to their previous states.
180. What city does Ms. Preston want to meet Ms. Douglass in?
- (A) Boston
 - (B) Atlanta
 - (C) Chicago
 - (D) Philadelphia

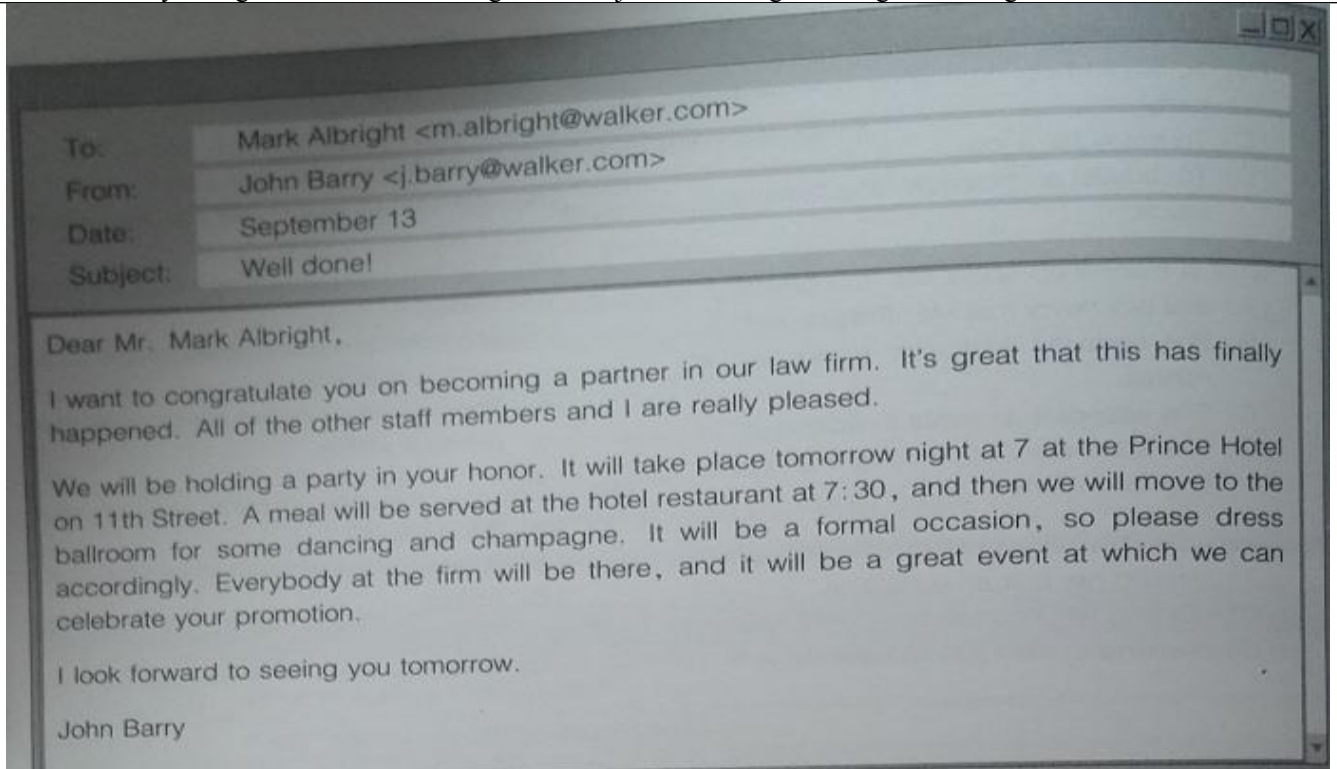
Questions 181-185 refer to the following press release and e-mail.

Mark Albright Made Law Firm Partner

We are pleased to announce that after much discussion, Mr. Albright is to be made a new partner in our law firm.

Mr. Albright graduated from Columbia University, which has one of the most prestigious law schools. After a brief spell working for a law firm in Maine, Mr. Albright joined our company in 2004, and he has worked here ever since. From the time he joined us, he has been dedicated to his work and has strived to improve the reputation of the firm. His performance in court has developed remarkably in the past ten years to the point where he is now considered one of our best court representatives. He recently represented some car owners who claimed that their cars suddenly accelerated on their own and won the case against the car manufacturer, during which the plaintiffs demanded 7 million dollars in compensation for the accidental acceleration of their vehicles.

The founder of the law firm, Mr. Mick Walker said, "Mr. Albright has shown excellent skills and dedication since joining our firm. He is now emerging as an exceptional lawyer in the United States." The name of the business will be immediately changed to Walker & Albright. Please join us in congratulating Mr. Albright on his new role.



181. Where would the press release most likely appear?
- (A) In a company newsletter (B) In an auto magazine
(C) In a newspaper article (D) In a college brochure
182. What does the press release mention about Mr. Albright?
- (A) He will leave the firm shortly.
(B) He attended an excellent law school.
(C) He joined a law firm as a partner.
(D) He lost a recent lawsuit against a company.
183. In the press release, the word "exceptional" in Paragraph 3, Line 2 is closest in meaning to
- (A) accredited (B) sufficient
(C) unreliable (D) outstanding
184. According to the e-mail, where will the party take place?
- (A) At a local hotel
(B) In Mr. Albright's office
(C) At a nearby restaurant
(D) At Mr. Walker's house
185. What is NOT indicated about the party?
- (A) Dinner will be served
(B) Each guest must pay a \$20 entrance fee.
(C) There will be champagne to drink.
(D) It will begin at 7 P. M.

Questions 186-190 refer to the following advertisement, document, and e-mail.

**Gold Star Property Rentals
Studio Apartments Now Available!**

As the CEO of Gold Star, I am proud to announce the availability of a new complex of luxury apartments for private rental. This block of accommodations, named Cedar Heights, was constructed by Karl Melvin & Sons, Inc. , one of the industry leaders in producing highquality living quarters, and was completed last month. The unit is positioned on Stones Avenue, close to the downtown area of Northwich, with a number of local businesses and restaurants located in nearby proximity. These include Gone Fishin', the 5-star seafood restaurant owned by celebrity chef Terrence Boss, and a branch of national chain Tone Gym just two blocks away. Cedar Heights apartments are ideal for commuters as the Grand Park Subway Station can be found just a 2-minute walk from the complex, and a number of local bus routes serve Stones Avenue. With a range of sizes and specifications, we have apartments to fit all budgets and family-sizes. To arrange a viewing, please contact Sally Winter at (555) 2934-4393.

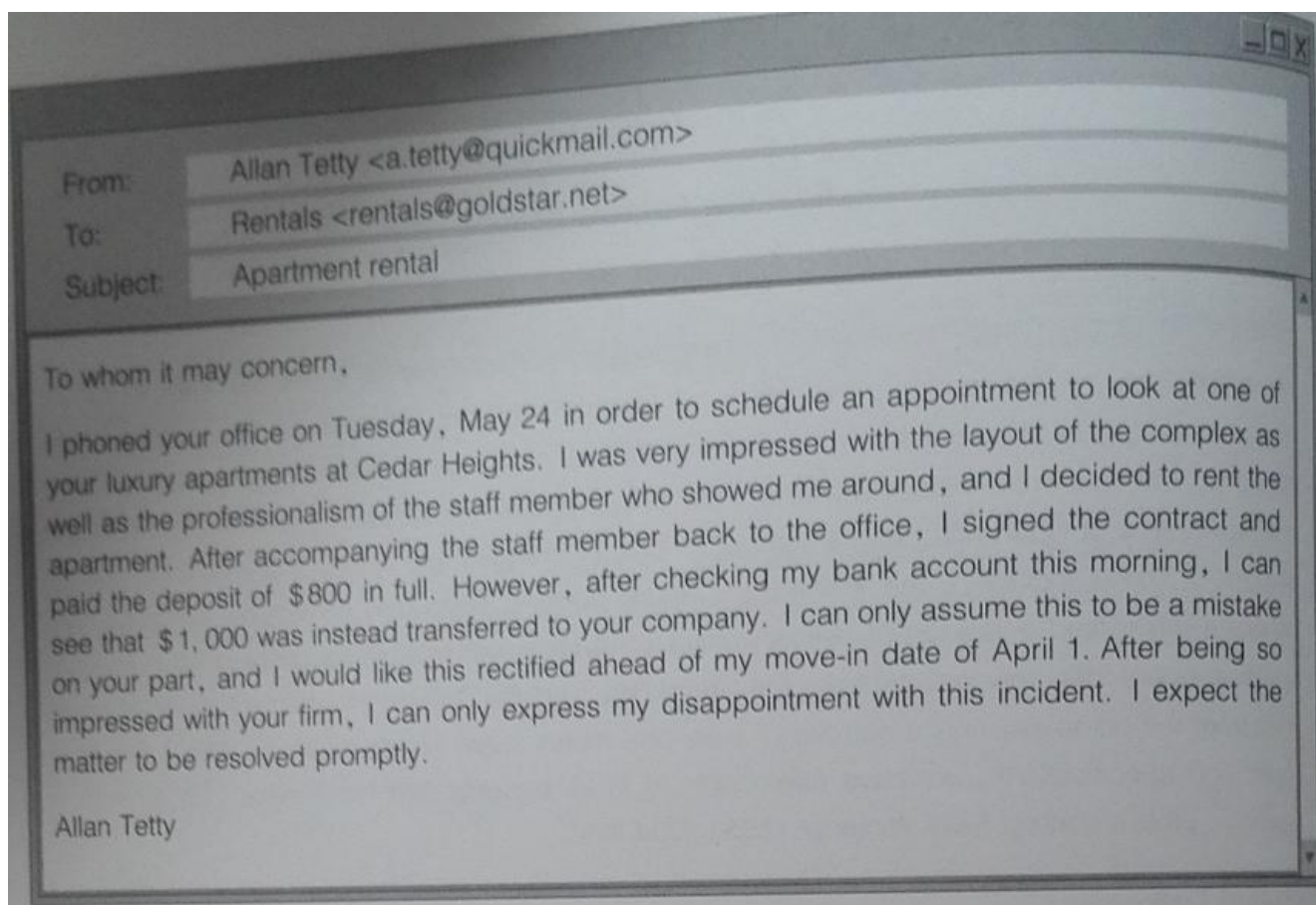
Edward Cullingham
Gold Star Owner

**Gold Star Property Rentals
Cedar Heights, Stones Avenue**

**Available Properties
Category E: Mid-size apartments**

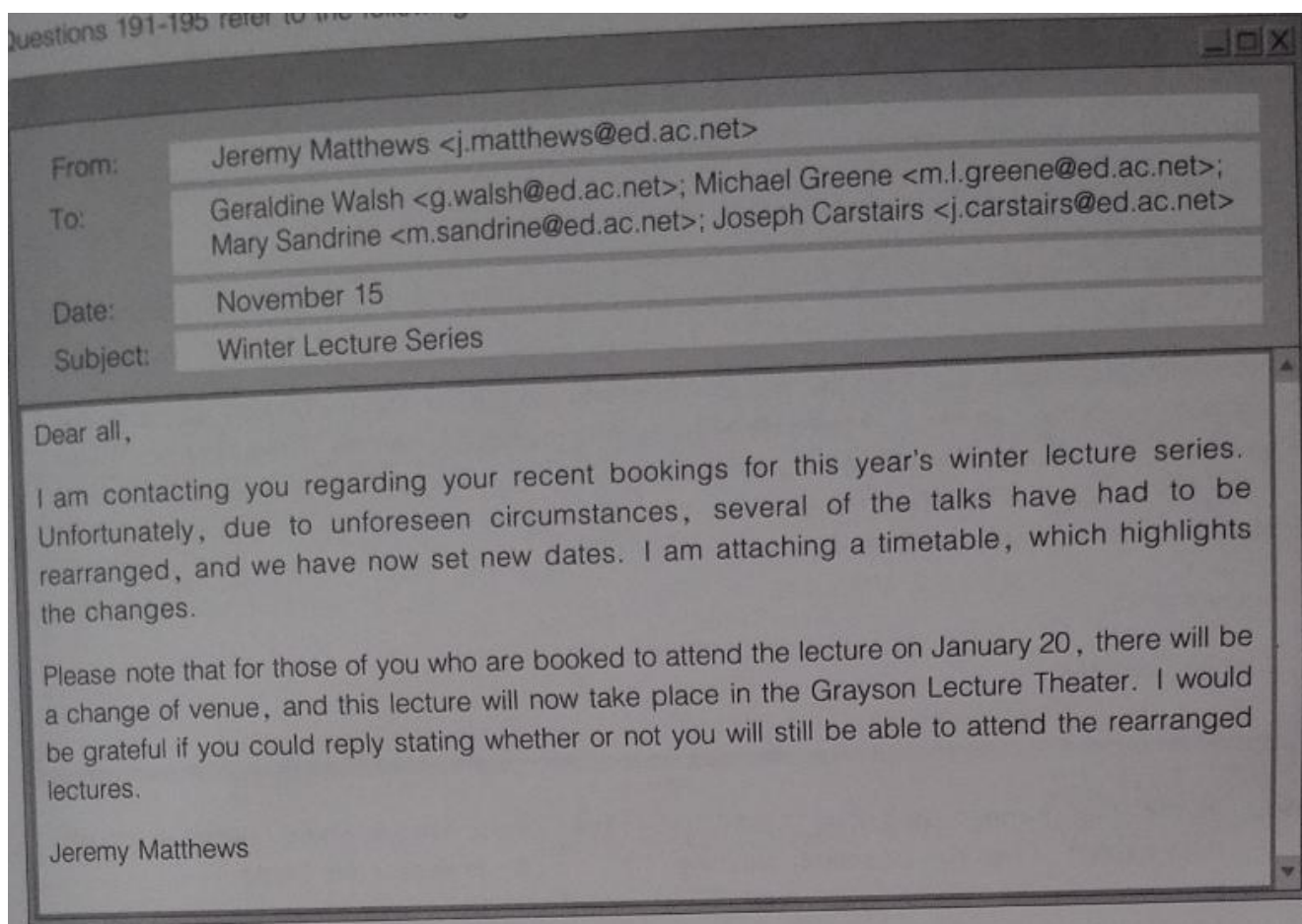
Property Number	Property Code	Size	Monthly Rental Price	Deposit Fee
Apartment 3	#MS986	50m ²	\$1,600	\$1,000
Apartment 9	#MS304	45m ²	\$1,200	\$500
Apartment 14	#MS230	48m ²	\$1,450	\$800
Apartment 21	#MS129	55m ²	\$1,800	\$1,400

All deposits must be paid in full prior to the move-in date.



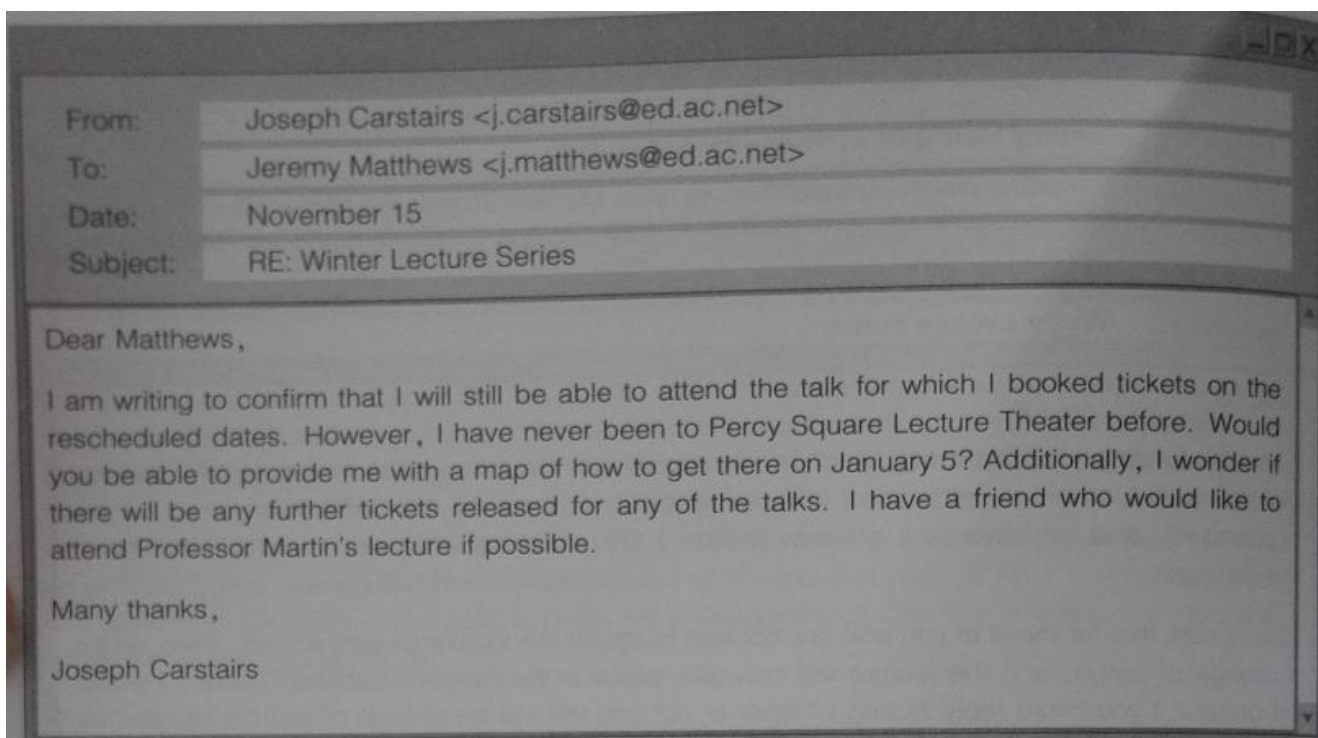
186. In the advertisement, the word “producing” in Paragraph 1, Line 3 is closest in meaning to
(A) inspecting (B) selling
(C) directing (D) making
187. What is indicated about Cedar Heights apartments?
(A) They are all fully furnished.
(B) They have excellent links to public transportation.
(C) They are gym facilities within the complex.
(D) They were constructed as part of a government project.
188. Who did Mr. Tetty most likely speak to on May 24?
(A) Karl Melvin (B) Terrence Boss
(C) Sally Winter (D) Edward Cullingham
189. Which property does Mr. Tetty desire to rent?
(A) Apartment 3 (B) Apartment 9
(C) Apartment 14 (D) Apartment 21
190. What problem does Mr. Tetty describe in his e-mail?
(A) He was overcharged.
(B) An employee at Gold Star was rude to him.
(C) Some documents have been lost in the mail.
(D) His move-in date has been postponed.

Questions 191-195 refer to the following e-mail and timetable.



Winter Lecture Series

Lecturer	Talk	Venue	Date
Professor Jim Carter	Beyond Innovation	Percy Square Lecture Theater	January 5
Dr. Nancy Inkster	The Foundations of Human Equality	Teviot Lecture Theater	January 10
Professor Richard Martin	The Future of Technology	Teviot Lecture Theater	January 17
Dr. Adrian Waldron	Startups: How to Succeed	Grayson Lecture Theater	January 20



191. In the first e-mail, the word “set” in Paragraph 1, Line 3 is closest in meaning to
- (A) arranged (B) stood
(C) mounted (D) laid
192. What are attendees at the Winter Lecture Series encouraged to do?
- (A) Book tickets for this year’s talks
(B) Return their tickets to Mr. Matthews
(C) E-mail Mr. Matthews to confirm their attendance
(D) Arrange a new venue for the talks
193. What talk is Mr. Carstairs attending?
- (A) Beyond Innovation
(B) The Foundations of Human Equality
(C) The Future of Technology
(D) Startups: How to Succeed
194. Whose talk has had a change of venue?
- (A) Professor Jim Carter
(B) Dr. Nancy Inkster
(C) Professor Richard Martin
(D) Dr. Adrian Waldron
195. What problem did Mr. Carstairs describe in his e-mail?
- (A) He cannot make it to the talk now that it has been rescheduled.
(B) He has not received his tickets for the talk.
(C) He requires directions to the venue of the talk he is attending.
(D) He was unable to book tickets for the talk he wished to attend.

Questions 196-200 refer to the following advertisement, booking form, and e-mail.

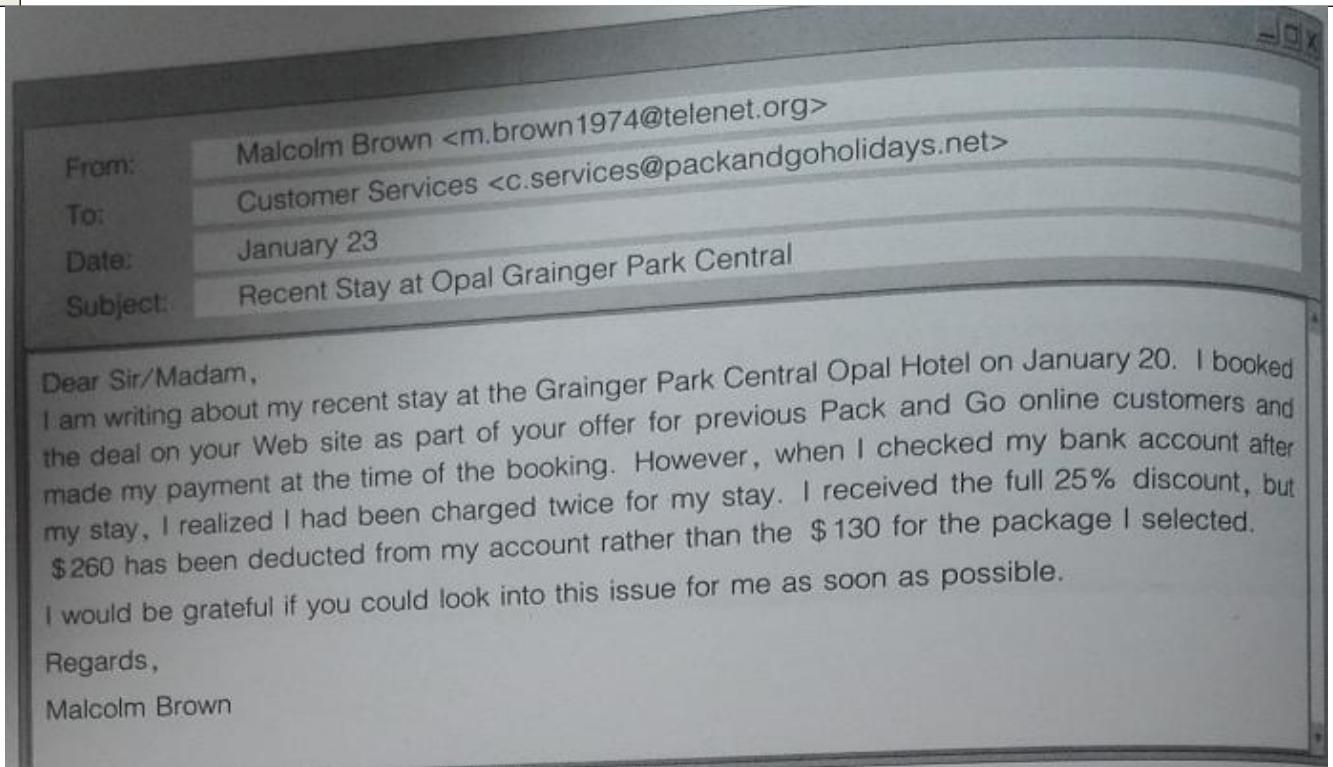
As a way of rewarding your loyalty, Pack and Go Holidays is offering fantastic discounts to customers who have previously shopped with us online. We hear everyone loves a bit of luxury now and again, so we have teamed up with the award-winning Opal Hotel Group to bring you a range of fantastic offers for selected locations all around the country. Whether you’re looking for a romantic weekend away, a place to stay with friends, or somewhere to relax during a business trip, Opal offers unique packages to provide you with everything you could possibly desire during your trip.

More information about this amazing offer is available on the Pack and Go Holidays Web site. To make a booking, simply enter the promotional code OPAL20 to receive an amazing 20% off your purchase. Additionally, if you book before October 1, you will receive an extra 5% discount.

Pack and Go Holidays
Opal Hotel Group Booking Form

The following packages are available at the Grainger Park Central Hotel between January 20 and January 21.

package	What Is Included	Price (Including Early-Bird Discount)
A	Bed and breakfast only	\$85
B	Bed and breakfast with afternoon tea and a complimentary bottle of prosecco	\$130
C	Bed and breakfast with dinner and unlimited access to spa and gym facilities	\$155



196. In the advertisement, the word “hear” in Paragraph 1, Line 2 is closest in meaning to

- (A) listen (B) receive
(C) understand (D) approve

197. What are Pack and Go customers encouraged to do?

- (A) Browse Opal Hotel Group discounts online
(B) Give feedback on their previous bookings
(C) Enter a prize draw to win a package deal
(D) Use the price comparison service

198. What most likely is true about Mr. Brown?

- (A) He does not enjoy afternoon tea.
(B) He has not booked with Pack and Go Holidays before.

(C) He stayed at the hotel during a business trip.

(D) He booked in time to save an additional 5%.

199. Which package did Mr. Brown choose?

- (A) He has not yet made a booking.
(B) Package A
(C) Package B
(D) Package C

200. What problem does Mr. Brown describe in his e-mail?

- (A) He did not receive an access pass for the hotel’s facilities.
(B) He was overcharged for his stay.
(C) He did not receive his booking confirmation.
(D) He received poor service at the hotel.