

University Of Tunis Tunis Business School Information Technology Department



E-GOVERNANCE

Content Of Birth Generator

Web Services Project

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Abstract

Over the last decade, there has been a remarkable increase in the widespread adoption of digital technologies, marking a pivotal moment in the current era. Tunisia has notably positioned itself as a key driver of the digital economy, not only influencing North Africa but also making a significant impact across the entire continent.

However, despite this remarkable growth, certain aspects of digitization in Tunisia remain underdeveloped, particularly within the domain of eGovernance. An illustrative example of this gap is evident in the process of birth certificate generation. Currently, the procedures and information related to obtaining birth certificates are not seamlessly integrated into a digital framework. This lack of digitization poses challenges for citizens seeking such documents, resulting in inefficiencies, delays, and potential inaccuracies in the process.

In addressing this gap, the eGovernance domain has the potential to revolutionize and streamline the generation of birth certificates in Tunisia. Implementing a comprehensive digital solution can provide citizens with convenient and secure online access to birth certificate services.

Introduction

The development of the eGovernance API: Birth Certificate Generator is a significant step towards simplifying the birth certificate process and facilitating seamless interaction with eGovernance services. The technical paper outlines the identified challenges in the current birth certificate generation process, including fragmented systems, lack of centralized platforms, and outdated processes. The API is designed to address these challenges by providing a centralized platform that allows users to generate birth certificates from the comfort of their homes, track the process in real-time, and gain valuable insights and analysis to make informed decisions.

The paper also highlights the key features of the Birth Certificate Generator API, including its user-friendly and secure design, easy implementation, and citizen-centric approach. Additionally, the paper delves into the testing conducted to evaluate the API's performance in terms of security and user experience. The API's security is of utmost importance, as it guarantees the rights of citizenship are given when a birth certificate is issued.

Furthermore, the paper explores potential avenues for future improvements to enhance the API's functionality. As emerging generations have high expectations for easy-to-use technology, there is a need to continuously modernize the birth certificate generation process to meet their expectations. The API can be improved by incorporating new technologies such as artificial intelligence and machine learning to enhance its functionality and provide a more personalized experience for users.

Overall, the eGovernance API: Birth Certificate Generator is a significant step towards modernizing the birth certificate generation process and improving citizen satisfaction. By leveraging this API, government services can provide a more efficient and citizen-centric approach to birth certificate generation, ultimately enhancing the overall eGovernance services.

Problem Formulation and Resolution

2.1 Problem Statement

The process of birth certificate generation faces several challenges, particularly in the context of government services. These challenges include fragmented systems, lack of centralized platforms, and outdated processes. Citizens often have to visit municipal offices to obtain birth certificates, and the average frequency of obtaining a birth certificate is once every 1 to 2 years. This outdated and cumbersome process can be a barrier to efficient and citizen-centric service delivery. Additionally, there is a growing demand for electronic access to government services, including the issuance of birth certificates, which calls for the modernization of systems and the adoption of e-government solutions 5 . Furthermore, emerging generations such as Millennials and Generation Z have high expectations for easy-to-use technology and are more likely to engage with government services if modern, digital channels are utilized 3 . Therefore, there is a clear need to address these issues and modernize the birth certificate generation process to meet the expectations of both citizens and the emerging generations.

2.2 Solution

This API serves as a pivotal solution to challenges in eGovernance services by offering a stream-lined approach to generating birth certificates online, from the comfort of one's home. Traditionally, the process of obtaining birth certificates has been associated with complexities, requiring physical presence and often involving time-consuming procedures. However, with the Birth Certificate Generation and eGovernance API, individuals can now effortlessly navigate through the entire process remotely.

The API addresses the prevalent problem of limited accessibility and convenience in obtaining birth certificates by enabling users to initiate and complete the entire process from their homes. This not only eliminates the need for physical visits but also ensures a user-friendly and efficient experience. By providing a secure online platform for generating birth certificates, the API aligns with the broader objectives of eGovernance, fostering accessibility, and enhancing citizen-centric services.

In essence, the Birth Certificate Generation and eGovernance API stands as a practical solution, revolutionizing the way citizens engage with governance services. The ability to generate birth certificates online not only simplifies the process but also contributes significantly to the overarching goals of digital transformation and user-centric eGovernance initiatives.

Database Design

3.1 Entity Relationship Diagram

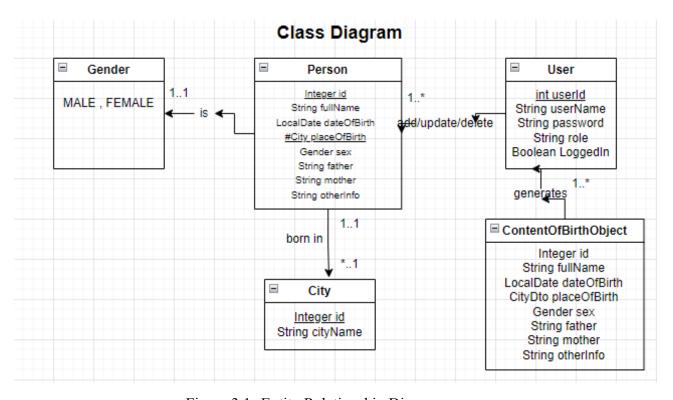


Figure 3.1: Entity Relationship Diagram

The Database contains 3 tables. The Persons table and the Cities table are related by the cityId attribute. The Users table is not related to the other tables.

SEL	SELECT * FROM PERSONS;								
ID	DATE_OF_BIRTH	FATHER	FULL_NAME	MOTHER	OTHER_INFO	SEX	CITY_ID_ADDRESS	CITY_ID_PLACE_OF_BIRTH	
1	1990-05-15	Michael Smith	John Smith	Emily Smith	null	0	null	201	
2	1995-08-22	Robert Johnson	Emily Johnson	Linda Johnson	Married	1	null	202	
3	1988-12-03	William Williams	David Williams	Maria Williams	Single	0	null	203	
4	1992-03-10	Daniel Brown	Sophia Brown	Olivia Brown	null	1	null	204	
5	1985-07-18	Thomas Davis	Ethan Davis	Ava Davis	Married	0	null	205	
6	1997-11-28	Richard Miller	Olivia Miller	Grace Miller	Single	1	null	206	
7	1989-09-05	Christopher Taylor	Noah Taylor	Victoria Taylor	null	0	null	207	
8	1994-04-15	George Carter	Emma Carter	Hannah Carter	Married	1	null	201	
9	1987-01-22	Edward Turner	Liam Turner	Isabella Turner	Single	0	null	202	
10	1999-06-08	Jack Bennett	Ava Bennett	Sophie Bennett	null	1	null	203	
11	1993-02-20	Simon Reed	Logan Reed	Eva Reed	Married	0	null	204	
12	1996-09-12	Jeffrey Walker	Mia Walker	Catherine Walker	null	1	null	205	
13	1986-11-05	Albert Foster	Caleb Foster	Jennifer Foster	Single	0	null	206	
14	1998-04-18	Henry Evans	Stella Evans	Laura Evans	Married	1	null	207	
15	1984-07-25	Victor Mitchell	Lucas Mitchell	Julia Mitchell	null	0	null	201	

Figure 3.2: Persons Table

SELECT * FROM CITIES;					
ID	CITY_NAME				
201	Tunis				
202	Beja				
203	Sfax				
204	Sousse				
205	Medenine				
206	BenArous				
207	Ariana				
(7 ro	ws, 3 ms)				

Figure 3.3: Cities Table

SELECT * FROM USERS;								
USER_ID	LOGGED_IN	USER_NAME						
2	null	Pass456	MANAGER	BALCEM				
3	null	Secret789	EMPLOYEE	ALICE				
4	null	SecurePwd	MANAGER	BOB				
5	null	StrongPwd	EMPLOYEE	EMMA				
6	null	SafePwd123	MANAGER	DAVID				
7	null	Pwd12345	EMPLOYEE	SARA				
8	null	SecurePass	MANAGER	MICHAEL				
9	null	Password123	EMPLOYEE	LILY				
10	null	StrongPassword	MANAGER	WILLIAM				
11	null	SecurePwd456	EMPLOYEE	OLIVIA				
12	null	SafePwd789	MANAGER	JAMES				
13	null	Pass123	EMPLOYEE	AVA				
14	null	SecurePass789	MANAGER	CHARLES				
15	null	Pwd456	EMPLOYEE	GRACE				
16	null	StrongPwd789	MANAGER	DANIEL				
17	null	Password456	EMPLOYEE	SOPHIA				
18	null	SafePass123	MANAGER	MATTHEW				

Figure 3.4: Users Table

Used Technologies

4.1 Backend Framework

Spring Boot: Spring Boot is a Java-based framework designed to simplify the development of production-ready applications. In this project, Spring Boot served as the foundation for creating a robust backend. It offers conventions, defaults, and a wide range of features, allowing for rapid development and efficient handling of various tasks such as dependency injection and web services.

4.2 Integrated Development Environment (IDE)

IntelliJ IDEA: IntelliJ IDEA is a popular integrated development environment for Java development. Its advanced features include smart code completion, code analysis, and integrated tools for building and testing. In this project, IntelliJ IDEA provided a highly productive environment for coding, debugging, and managing project resources.

4.3 API Documentation

Swagger: Swagger is an open-source framework for designing, building, and documenting RESTful APIs. It provides a set of tools for creating and managing API documentation, testing, and client code generation. Swagger was created by Tony Tam and his team at Reverb Technologies in 2011. The framework was later donated to the OpenAPI Initiative, which is now maintained by the Linux Foundation. Swagger is widely used to design and document APIs in various programming languages, and it allows for a more efficient and streamlined development process by providing an easy-to-use interface for creating and managing API documentation.

4.4 API Testing

Insomnia: Insomnia is an intuitive and powerful API testing tool. It allows developers to design, debug, and test API requests with ease. In this project, Insomnia played a vital role in ensuring the functionality and reliability of the PDF content of birth generator. It provided a user-friendly interface for creating and executing test scenarios.

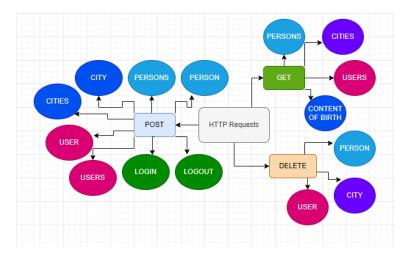


Figure 4.1: HTTP Requests

4.5 Database

H2 (Spring Boot Dependency): H2 is an in-memory database engine that is often used for development and testing purposes. In the context of this project, H2 was integrated as a Spring Boot dependency, providing a lightweight and convenient solution for managing data during the development and testing phases without the need for an external database setup.

jdbc:h2:C:/Users/hp/testdb	Run	Run Selected Aut	o complete Clear	SQL statement:					
	SELECT * FROM PERSONS								
⊞ ÜID LITY_NAME									
⊕	SELECT*FROM PERSONS;								
□ PERSONS	ID	DATE_OF_BIRTH	FATHER	FULL_NAME	MOTHER	OTHER_INFO	SEX	CITY_ID_ADDRESS	CITY_ID_PLACE_OF_BIRTH
	1	1990-05-15	Michael Smith	John Smith	Emily Smith	null	0	null	201
■ □ DATE_OF_BIRTH	2	1995-08-22	Robert Johnson	Emily Johnson	Linda Johnson	Married	1	null	202
⊕ 『 FATHER	3	1988-12-03	William Williams	David Williams	Maria Williams	Single	0	null	203
	4	1992-03-10	Daniel Brown	Sophia Brown	Olivia Brown	null	1	null	204
⊕ □ OTHER INFO	5	1985-07-18	Thomas Davis	Ethan Davis	Ava Davis	Married	0	null	205
⊕ 🗓 SEX	6	1997-11-28	Richard Miller	Olivia Miller	Grace Miller	Single	1	null	206
	7	1989-09-05	Christopher Taylor	Noah Taylor	Victoria Taylor	null	0	null	207
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	15	1984-07-25	Victor Mitchell	Lucas Mitchell	Julia Mitchell	null	0	null	201
	16	1991-12-30	Frank Hayes	Penelope Hayes	Natalie Hayes	Single	1	null	202
	17	1983-06-03	Walter Cooper	Jackson Cooper	Diana Cooper	Married	0	null	203
	18	1997-01-15	Timothy Harrison	Luna Harrison	Pamela Harrison	null	1	null	204
	19	1989-08-08	Ronald Turner	Elijah Turner	Wendy Turner	Single	0	null	205
	20	1994-03-22	Samuel Stone	Aria Stone	Grace Stone	Married	1	null	206
←	21	1996-07-11	Peter Turner	Gabriel Turner	Sandra Turner	Single	0	null	207

Figure 4.2: DataBase

4.6 Frontend Development

HTML, CSS, Javascript, Bootstrap: HTML, CSS, JavaScript, Bootstrap: Frontend development involves creating the visual part of a web application. HTML structures content, CSS styles, and layouts, JavaScript adds dynamic behavior, and Bootstrap streamlines design. Usage in the Project: HTML provided the content structure, CSS styled elements for consistency, and JavaScript added interactivity and validation. Bootstrap facilitated a responsive design, speeding up development with pre-designed components.



Figure 4.3: Login Page

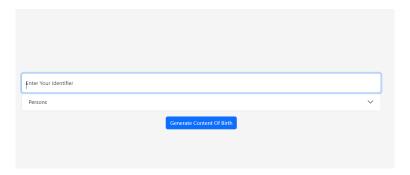


Figure 4.4: Main Page

4.7 Version Control

Git: Git is a distributed version control system that tracks changes in source code during software development. It allows multiple developers to collaborate on a project and maintain a complete history of changes. In this project, Git facilitated collaborative development, branching, merging, and maintaining a reliable version history.

Security Measures

For user authentication,

A straightforward approach was implemented.

Upon login, the system checks if the entered password matches the user's stored password.

If the match is successful, the 'logged-in' attribute is set to true, indicating a successful login.

Subsequently, for logout, the 'logged-in' attribute remains set to false, ensuring a **secure** and **uncomplicated** authentication mechanism.

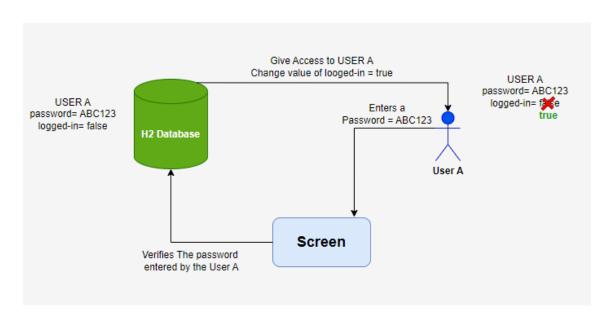


Figure 5.1: User Authentication

Conclusion

The eGovBirth web application aims to revolutionize the process of birth certificate generation within the eGovernance domain. By leveraging the power of Spring Boot and Java, the project strives to provide a secure, efficient, and accessible solution for citizens and government officials alike. The successful implementation of this project will contribute significantly to the overall advancement of eGovernance services. In conclusion, this journey has been a

transformative learning experience, equipping me with a deeper understanding of open source principles, API development, and the collaborative nature of innovative projects. I am eager to apply these insights to future endeavors, leveraging open source methodologies and API-first approaches to create impactful solutions and contribute to the advancement of technology and governance.

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