Elizabeth Pagano

(p) 512.366.0215   (e) elizabeth.pagano@gmail.com

EDUCATION

University of Texas at Austin, *Austin, TX*
Master of Science in Information Studies, Graduated 2006

Capstone Project: Explored the viability of implementing Greenstone Digital Library Software for the Texas Heritage Digitization Initiative and developed a "picture of the day" program to display historically resonant images from a database of digital images.

Portland State University, *Portland, OR*
Bachelor of Arts, English, Graduated 2004

Graduated summa cum laude, studying English Literature with an emphasis on Film Theory.

RELEVANT EXPERIENCE

2008-Present

Butler Hill, *Consultant*
Analyzed natural language queries to determine and analyze navigational intent.
Provided feedback to search engine development teams to ensure accurate Internet search results.
Worked in a collaborative, virtual work environment.
Maintained software and equipment necessary for a functional home office.

2007-2008

Palamida Corporation, *Research Associate*
Aided in the development of workflow standards for emerging projects.
Evolved and implemented data collection schema.
Researched and compiled information relating to open source software. Edited created records to ensure database compliance and functionality. Tested software in development, and provided feedback to increase its usability.

2005-2007

University of Texas Libraries, *Digital Technician*
Austin, TX
Encoded digitized texts in XML.
Digitized rare materials, slides, maps and works of art for the UT Library system and collections.
Performed quality control of materials in Photoshop.
Proofread and corrected digitized texts for publication online.
Created and maintained Excel sheets to document and communicate workflow.

2005

Austin Public Library, *Wired For Youth Librarian*
Austin, TX
Designed and implemented creative community programming for youth.
Instructed in computer and Internet usage.

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VOLUNTEER EXPERIENCE

2009-2010

Partners in Literature, *Austin, TX*
Read and discussed stories, poems and plays with students in a classroom setting.

Texas Archive of the Moving Image, *Austin, TX*
Assisted in public education programming for TAMI's Film Round-Up series.

2008

IRCO, *Portland, OR*
Tutored ESL students in an afterschool program.

2003-2004

SMART, *Portland, OR*
Tutored at-risk elementary-aged children in literacy.

2004

IRCO, *Portland, OR*
Mentored and tutored teen-aged Bosnian and African refugees.

TECHNICAL SKILLS

Windows, SharePoint, Microsoft Office, Visio, MacOSX, SSH, HTML, XML, Photoshop, DocWorks, CSS, PHP, MySQL.

Practical and academic experience with Dublin Core, MARC, Z39.50, AACR2, as well as a familiarity with other bibliographic and metadata standards.

OTHER SKILLS

Read and write French and Italian, can speak with some practice.

REFERENCES

Available upon request.