Prasad Hande

Mob: +91 973097328, +91 9373722926 Email: [prasad.prasad.hande@gmail.com](mailto:prasad.prasad.hande@gmail.com)

* To develop a professional mindset in order to achieve organizational goals by continuously acquiring new skills, gaining knowledge and developing into a great team player
* Seeking career in a globally competitive environment on challenging assignment that allows me to lead an active professional life

EXECUTIVE PROFILE

* Customer-focused IT professional with 4 yrs. and 5 months of valuable experience in leading organization and contributing to projects implementing technology transition and cutting edge methodologies to enhance end-user productivity.
* Repeated success in the areas of Solutions Architecting and Delivery & Application Development. Technical strength includes Apex, Visualforce, SOQL
* An effective analyst, problem-solver, and communicator, able to forge solid relationship with upper-level executive leaders. Excellent motivational skills merged with strong leadership to build and sustain forward growth momentum while motivating peak individual performance from team members
* Emphasis on introducing key technology solutions to meet the dynamic needs of a business environment. Recognized for utilizing excellent communication and interpersonal skills at hierarchies of the organization.

PROFessional Summary

* Have 2.9 years of experience in Salesforce Customization and Configuration.
* Worked on Profiles, Permission Sets and Automate OWD Sharing Settings.
* Worked on creation of Record Types and assign page layouts as per requirements.
* Worked on Data Migration using Data Loader and Process Builder.
* Experience in creation of Users, Page layouts, Workflows, Process Builder, Approval process and Reports.
* Experience in implementing HTML, CSS, in Visual force pages.
* Experience in writing Apex Triggers, Apex Classes, Visualforce Pages, Batch and Schedule Apex.
* Worked on Standard, Custom and Extensions Controllers in Visual force pages.
* Experience in writing SOQL queries for verification of data.
* Experience in performing Unit Testing and Code Coverage.
* Worked on Custom component, Email templates, Custom settings and Test Class.
* Experience in deployment using Change sets.
* TECHNICAL SKILLS
* Apex, Visual Force, SOQL, HTML, CSS
* Force.com IDE, Eclipse(force.com extension), Workbench, Data loader, Soap UI
* Jira
* Windows XP/7

EMPLOYMENT SNAPSHOT

* As Associate Consultant in Capgemini India Pvt. Ltd. October 2014 To Till Date

Project profile

Project 1:

|  |  |
| --- | --- |
| Project Title | DOSD CRM |
| Client | Dell |
| Duration | July 2016 to Till Date |
| Technologies | Apex, Visual Force, Triggers, Approval Process, Salesforce.com |
| Role | Salesforce Techno Functional |

Description:

This program is designed for dell's premier customers those who own / have more than 100 quantities of any dell's product (Corporate customers). Under this program they are able to request any part that they are facing any issue with by login in Dell's website. The CRM solution is designed and implemented on the Salesforce.com CRM platform.

Roles and Responsibilities:

* Participated in software and architectural development activities within DOSD CRM engagement.
* Analysing and understanding the Business Requirements of the application to be developed.
* Created custom objects and Relationships between various Custom Objects according to the requirement.
* Designed and developed Validation rules, Workflow rules and Sharing rules.
* Created Record Types and Page layouts as per requirement.
* Involved in creating Profiles, Permission sets, Users, sharing rules, Public Groups and Roles.
* Worked on Profiles, Permission sets and Organization Wide Defaults.
* Developed Apex Classes and Triggers, Controllers and Visualforce pages to support the custom functionality.
* Involved Batch and Schedulable Apex as per the requirements.
* Preparing TDD of the Requests.
* Handling bugs and ensuring test classes have a coverage of more than 90%.
* Monitoring Production Deployments and Resolving urgent issues surfaced during the deployment.
* Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com objects.
* Deployed the code from Sandbox to Production and was part of release activities.

Project 2:

|  |  |
| --- | --- |
| Project Title | EAS - Enterprise Application Support |
| Client | Dell |
| Duration | November 2014 to June 2016 |
| Technologies | Core JAVA, SQL 2008/12/17 |
| Role | JIRA Consultant/Administrator |

Description:

Providing Services to the bug tracking applications, Jira and confluence. End to end delivery of creating project in various applications, which helps Customer to continue their development, testing and deploying in production. Handling Issues raised by User.

Roles and Responsibilities:

* Worked as an administrator of Atlassian JIRA and Confluence.
* JIRA installation, upgradation and deployment.
* Understanding client requirement and design new Workflow in Jira.
* End to end set up of project creation in Jira.
* Analysis on new Plugins and recommend to project teams.
* Various customization and enhancement of the application.
* Space creation in Confluence.
* User management in Jira and Confluence.
* Integration of JIRA with Confluence.
* Look towards application performance maintenance from back end while checking the log and restart the application when required.
* Analyse and provide the solution to the user for their project related issue.
* Root cause analysis of Incident and provide solution.
* Provide services to the customer within defined ETA.

EDUCATIONAL QUALIFICATIONS

|  |  |  |  |
| --- | --- | --- | --- |
| Degree | Board/University | Year Of Passing | Result |
| BE(Electrical and Electronics ) | Sant Gadge Baba , Amravati University | 2014 | 8.43(CGPA) |
| H.S.C(Computer Science) | Maharashtra State Board | 2010 | 64% |
| S.S.C | Maharashtra State Board | 2008 | 82% |

OTHER ACTIVITIES:

* Performed Guitar solo in MY JASHAN event at Pune.
* Selected in CTC event as City Finale level in MUSIC.
* Representing Capgemini Cricket team in corporate level tournaments.

PERSONAL PARTICULARS

* Name : Prasad Hande
* Gender : Male
* Marital Status : Single
* Nationality : Indian
* Languages known : English, Hindi, Marathi
* Passport Number : Z3654397
* Current Address : Sudam Niwas, Rahul Nagar, Shivane, Pune - 411023

Declaration

I hereby declare that all the above given information is true to the best of my knowledge, I shall make the best use of any opportunity given to me and will remain a valuable asset to the organization.

Date:

Place: Prasad Hande