### Working with keys and relationships

 As you've seen, normalization is the process of identifying and separating out potentially redundant data into separate tables in your database.

\* Once you've identified the data that you want to normalize, you'll need to isolate that data within its own table. Then, you'll need to establish a relationship between the new table and the parent table using a series of **keys and relationships**. This is known as **relationship management**.

Working with keys and relationships

Consider the following two tables. In the last lecture you learned that it would make more sense to break out the employee data into its own table to avoid duplication.

Tickets
ticketid
issue
customername
customeremail
submitteddate

Employees
employeeid
name
username
password
email

For every ticket that is generated in our database, we'll need an employee assigned to that ticket. Although there will only ever be one unique ticket, there might be hundreds of tickets assigned to a specific employee.

To avoid duplication and improve performance, we create an employee table and make reference to that employee via the tickets table.

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#### Working with keys and relationships

In the previous example, the employees and tickets tables are related. Every employee within the company might support dozens, perhaps hundreds of customers and their associated tickets within the tickets table. This would be an example of a **one-to-many relationship**. While the one-to-many relationship is the most common, it's not the only type. There are several types of relationships, including:

- One to One Relationships
- One to Many and Many to One Relationships
- Many to Many Relationships
- Self Referencing Relationships

Let's look at each...

### One-to-one relationships

To help you understand one-to-one relationships, consider the following Customers table:

id	name	address
101	Sally Smith	555 Main St. Houston TX 77001
102	Mark Jones	321 E. Main Gotham NY 10286
103	Frank Davidson	21 Pine St. Beverly Hills CA 90210

id	name	aid
101	Sally Smith	1
102	Mark Jones	2
103	Frank Davidson	3

aid	street	city	state	zip
1	555 Main St.	Houston	TX	77001
2	321 E. Main	Gotham	NY	10286
3	21 Pine St.	Beverly Hills	CA	90210

#### One-to-many relationships

This is the most commonly used type of relationship. Again, consider our tickets / employees relationship. For every employee that we have within our organization, she'll undoubtedly have numerous tickets to take care of. With that said, our previously created tables would begin to look like this:

Tickets	
ticketid	Employees
employeeid	employeeid
issue	name
customername	username
customeremail	password
submitteddate	email

In this scenario, the relationship is established between the employees and tickets tables via the employeeid Copyright © Zak Ruvalcaba field. More on this in a bit...

#### Many-to-many relationships

In some cases, you may need multiple instances on both sides of the relationship. For example, consider an orders table and a products table. A report might need to be generated that outlined how many orders were generated for a particular product per day. At the same time, an order can contain multiple products. The

structure would begin to look like this.

orderid	customerid	date
111	101	04/28/2018
112	102	04/29/2018

productid	name	description	cost
0001	Widget	This is a widget	\$30.22
0002	Gadget	This is a gadget	\$156.18

orderid	productid
111	0001
111	0001
111	0002
112	0001
112	0002

### Self referencing relationships

Self referencing relationships are used when a table needs to have a relationship with itself. For example, let's say a fictitious store has a referral program. Customers can refer other customers to the ecommerce website.

The table may leak like this.

customerid	name	referrer_customerid
0001	Sally Smith	
0002	John Doe	0001
0003	Mark Martinson	0001
0004	Alex Payne	0001
0005	Desiree Watkins	

Customers 0002, 0003, and 0004 were referred by the customer 0001. This actually can also be similar to a "one to many" relationship since one customer can refer multiple customers.

### Keys

Creating relationships in a database begins with keys: primary keys and foreign keys.

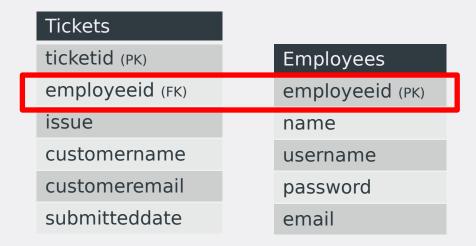
\* In a one-to-many relationship for instance, a primary key identifies a record (usually numeric) in a table as being the parent (primary) in the one-to-many relationship.

In our tickets > employees relationship, the employeeid in the employees table would be the primary key
 while the same employeeid column in the tickets table would be the foreign key.

\* Essentially this translates to: for every one employee in our employees table, they will have many tickets assigned to them in the tickets table.

### Keys

Our one-to-many relationship would end up looking like this:



### Keys

With the relationship now established between the employees / tickets tables, we can now set up the relationships for the other tables in our database. The implementation would begin to look like this:

<b>Primary Key Table</b>	e Foreign Key	Foreign Key Table
employees	employeeid	tickets
status	statusid	tickets
solutions	solutionid	tickets
roles	roleid	employees