Sylvia Zhao

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EDUCATION

University of Pennsylvania
Bachelor of Arts

GPA: 3.8/4.0
Double major in Cognitive Science
& Computer Science

Relevant coursework:
Software Design & Engineering,
UX & UI Design, Art of the Web

SKILLS

Design tools
Figma
Adobe Creative Suite

Development
Java
Python
React
HTML & CSS
JavaScript

Design skills
User interviews
Accessible design
Prototyping

INTERESTS

Nail art
Baking
Digital painting

EXPERIENCE

JPMorgan Chase & Co. | UX Designer, Analyst
July 2023 - Present
- Own UX design of 4 home loan tools used daily by 1,200+ Chase home loan officers
- Support front-end development (React) and facilitate developer relations on design projects
- Collaborate with product, content, & developer partners in Agile cycle to design experiences

Logitech | Design Operations Intern
June 2022 - August 2022
- Designed, & coded 8 web pages to facilitate stakeholder & operations interactions for localization
- Compiled training materials used by 500+ employees for project management systems

PennApps Hackathon | Creative Co-head & Designer
May 2020 - May 2023
- Led team of 7 designers to create event website, visual design assets, and merchandise
- Coordinated designs with cross-functional teams to enhance annual hackathon for 500+ attendees

Recurrent | Graphic Design Intern
January 2021 - May 2021
- Created 40+ marketing graphics and illustrations for teen hygiene start-up
- Assessed social media metrics for rebranding

Penn Psychology EDEN Lab | Research Assistant
May 2020 - May 2021
- Co-authored research paper for laughter perception study (published by Journal of Personality)
- Led and programmed laughter study in JavaScript for 300+ participants to streamline research