

The Center for Medicare and Medicaid Services (CMS): A Collective Case Study

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Abstract

In this collective case study of the Center for Medicare and Medicaid Services (CMS), major issues with the CMS Agency that manages Medicare are identified. As the system currently stands, the U.S. government will not be able to withstand the cost of Medicare forever. In 2015, Medicare is estimated to cost the U.S. government \$605.9 billion. The cost of Medicare is projected to double from 2010 to 2030 due to increase in ratio of retirees to workers. Therefore making it evident that better management and distribution of Medicare funding is required to sustain the system. Two major issues surround the current dilemmas being faced by Medicare patients, first one being, poor management and oversight of Medicare funds, and second, lack in training of personnel and imposing of current policies, updates and changes. Case studies for each of the major issues were evaluated. Through evaluating these studies, it was deduced that these issues can be addressed and resolved by CMS. It will require adequate compliance, planning and training from CMS to practitioners in the field to ensure that these issues get addressed.

Keywords: Medicare, distribution, management, training, policies, compliance

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