Silvia **Zveiter Rocha**

SYSADMIN | IT SPECIALIST

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"I have dedication and responsibility in my work. I move well between business needs and the use of technology. I am motivated by challenges and opportunities for learning and professional growth."

Bio

I have experience administering Windows and Linux servers on premises. Also, I am experienced with technical support to users. I work to improve the knowledge I have with a focus on cloud services administration. My ability to communicate with people from different backgrounds, connecting and empowering them, leads to a pleasant and collaborative work environment. Furthermore, I tend to remain calm in the midst of a crisis, carefully analyzing the problem and possible solutions.

Experience

Câmara Municipal de Nova Friburgo/RJ   *Rio de Janeiro - Brasil*

IT MANAGER   *Mai. 2007 - until now*

- Configuration and administration of Linux and Windows servers
- Analysis and optimization of administrative process
- Requirement analysis for information systems
- Technical support team leader
- Technologies: Linux and Windows Servers; Active Directory; bash scripts; Hyper-V; PfSense; LibreOffice.

ESPM (Escola Superior de Propaganda e Marketing)   *Rio de Janeiro, Brasil*

IT MANAGER   *Jul. 1999 - Jan. 2006*

- Administration of Windows servers and desktops
- Technical support team leader
- Analysis and optimization of administrative process
- Support on legacy systems migration
- Technologies: Windows Server; Microsoft Proxy Server; HTML+CSS+Perl; Internet Explorer Admin Kit; Active Directory; Microsoft Office

COMLURB - Companhia de Limpeza Urbana   *Rio de Janeiro, Brasil*

SYSTEMS ANALYST   *Nov. 1998 - Jun. 1999*

- Analysis and development of operational system
- Technologies: Visual Basic + SQL Server

Education

UFF - Universidade Federal Fluminense   *Brasil*

MASTER IN PRODUCTION ENGENEERING   *2003 - 2004*

- Emphasis on information systems

ESPM (Escola Superior de Propaganda e Marketing)   *Brasil*

MBA EM MARKETING   *2000 - 2002*

- Marketing for business administration

UFF (Universidade Federal Fluminense)   *Brasil*

BACHELOR IN COMPUTER SCIENCE   *1986 - 1990*

- Strong scientific and technological background

Technical Skills

Operating systems	Ms Windows Server, Linux
Tools and technologies	GitHub, Azure, GCP, Docker, Kubernetes
Databases	MySQL
Programming languages	Javascript, HTML, CSS, Java, Python
Languages	Inglês - B1

Courses

Dez-2022	**Bootcamp Google Cloud DevOps**, Digital Innovation One	*dio.me*
Oct-2022	**Oracle One: Software development	Front-End	Java,** Alura Online	*alura.com.br*
Jun-2022	**Agile management: leading change in an agile environment,** Alura Online	*alura.com.br*
Jul-2020	**Data Analysis Bootcamp**, IGTI	*igti.com.br*
Jun-2020	**Python for data science**, Linkedin	*linkedin.com*
Apr-2020	**IT infrastructure and cloud computing**, IGTI	*igti.com.br*
Mai-2019	**Advanced Microsoft Excel**, ECG/TCE-RJ	*RJ - Brasil*
Nov-2018	**Knowledge management**, ECG/TCE-RJ	*RJ - Brasil*
Jul-2011	**Linux Network Server	Linux System Admin	Linux Essentials**, 4Linux	*4Linux.com.br*
Aug-1999	**Official Training Microsoft Windows Server: installation, configuration and administration**, Infnet	*infnet.com.br*

Honors & Awards

Domestic

2023	**1st Place**, Digital Innovation One and Banco Carrefour Bootcamp CI/CD Competition	*Remote*

Additional information

Mobility   Valid passport; moving to Portugal in March-2023