

# Silvia Zveiter Rocha

JUNIOR DEVOPS

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*"I am committed and responsible in my work. I move well between business needs and the use of technology. I am motivated by challenges and opportunities for learning and professional growth."*

## Bio

I've worked in IT for over 30 years. For the last ten years, I have been in a management role where I have been responsible for defining what technologies to invest in and how to implement them, according to the organisation's objectives. I enjoy learning and sharing knowledge. My ability to communicate with people from different backgrounds, connecting and empowering them, leads to a pleasant and collaborative working environment. I also tend to remain calm in the midst of a crisis, carefully analysing the problem and possible solutions.

## Experience

### Câmara Municipal de Nova Friburgo/RJ

Rio de Janeiro - Brasil

IT MANAGER

Mai. 2007 - April 2023

- Technical support team leader
- Definition and implementation of user and group policies on Active Directory
- Software and operating systems installations, upgrades and maintenance
- Configuration and administration of Linux and Windows servers
- Technologies: Linux and Windows Servers; Active Directory; bash scripts; Hyper-V; PfSense; LibreOffice.

### ESPM (Escola Superior de Propaganda e Marketing)

Rio de Janeiro, Brasil

IT MANAGER

Jul. 1999 - Jan. 2006

- Technical support team leader
- Administration of Windows servers and desktops
- Analysis and optimization of administrative process
- Support on legacy systems migration
- Technologies: Windows Server; Microsoft Proxy Server; HTML+CSS+Perl; Internet Explorer Admin Kit; Active Directory; Microsoft Office

### COMLURB - Companhia de Limpeza Urbana

Rio de Janeiro, Brasil

SYSTEMS ANALYST

Nov. 1998 - Jun. 1999

- Analysis and development of operational system
- Technologies: Visual Basic + SQL Server

## Education

### UFF - Universidade Federal Fluminense

Brasil

MASTER IN PRODUCTION ENGINEERING

2003 - 2004

- Emphasis on information systems

### ESPM (Escola Superior de Propaganda e Marketing)

Brasil

MBA IN MARKETING

2000 - 2002

- Marketing for business administration

### UFF (Universidade Federal Fluminense)

Brasil

BACHELOR IN COMPUTER SCIENCE

1986 - 1990

- Strong scientific and technological background

## Technical Skills

**Operating systems** Ms Windows Server, Linux (Ubuntu, Amazon)

**Tools and technologies** GitHub, Azure, GCP, AWS, Docker, Kubernetes, Terraform

**Databases** MySQL

**Programming languages** Javascript, HTML, CSS, Java, Python

**Languages** Inglês - B2

## Courses

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Dez-2022	<b>Bootcamp Google Cloud DevOps</b> , Digital Innovation One	<a href="#">dio.me</a>
Oct-2022	<b>Oracle One: Software development   Front-End   Java</b> , Alura Online	<a href="#">alura.com.br</a>
Jun-2022	<b>Agile management: leading change in an agile environment</b> , Alura Online	<a href="#">alura.com.br</a>
Jul-2020	<b>Data Analysis Bootcamp</b> , IGTI	<a href="#">igti.com.br</a>
Jun-2020	<b>Python for data science</b> , LinkedIn	<a href="#">linkedin.com</a>
Apr-2020	<b>IT infrastructure and cloud computing</b> , IGTI	<a href="#">igti.com.br</a>
Mai-2019	<b>Advanced Microsoft Excel</b> , ECG/TCE-RJ	<a href="#">RJ - Brasil</a>
Nov-2018	<b>Knowledge management</b> , ECG/TCE-RJ	<a href="#">RJ - Brasil</a>
Jul-2011	<b>Linux Network Server   Linux System Admin   Linux Essentials</b> , 4Linux	<a href="#">4Linux.com.br</a>
Aug-1999	<b>Official Training Microsoft Windows Server: installation, configuration and administration</b> , Infnet	<a href="#">infnet.com.br</a>

## Honors & Awards

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### DOMESTIC

2023	<b>1st Place</b> , Digital Innovation One and Banco Carrefour Bootcamp CI/CD Competition	<a href="#">Remote</a>
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## Additional information

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**Work permission** Portugal resident card valid until 13-06-2028.