

| <b>DDK(THAILAND) Ltd.</b><br>DDK (THAILAND) LTD.<br>Navanakorn Industrial Estate 55/25 Moo 13,<br>Klong Luang, Pathumthani 12120 Thailand  |  | <b>MRR/MIR Report</b><br><input checked="" type="checkbox"/> <b>Material Rejection Report</b><br><input type="checkbox"/> <b>Material Improvement request</b>  |                   | <b>Issue No:</b> QA-19-01-003<br><b>Date:</b> 2019/1/9<br><b>Supplier:</b> Suzuki<br><b>Issue By:</b> Prapapan |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
|--|--|--|-------------------|--|--|---------------------------|----------------------|----------------------------------|-----------------------------------|------------------|----------------------------------|---|------------------|--------|--|-----------|--|-----------------------------------|------------|--------------------|-------------------|------------|------|---------------------------------|------------|------------------|-------------------|------------|--|---------------------------------|------------|----------------------|------------|--|---|--|------------|----------------------|------------|--|--------|-------------------------------------|------------|----------------------|------------|--|------|--|---------------------------------------|--|--|------------|---------|-------------------------|--|--|--|-----------------|--|-----------------------|--|--|--|------------------|--|
| <b>Defect Mode :</b><br><div style="text-align: center; color: red; font-weight: bold;">Plating NG</div>   |  | <b>Nonconformity Degree:</b><br><input checked="" type="checkbox"/> Critical <input type="checkbox"/> Major <input type="checkbox"/> Minor                     |                   |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <b>Item Number:</b><br>21410659  | <b>Part Name:</b><br>BB35C-PAA40AB3-522E-DLF | <b>Reject Found Process / Line</b><br><input type="checkbox"/> Warehouse <input type="checkbox"/> QA Incoming <input checked="" type="checkbox"/> End customer |                   |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <b>Invoice No. :</b><br>18DD219  |  | <b>Lot Number:</b><br>Please see in attach sheet   |                   |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <b>Lot Q'ty/QA Sampling Q'ty:</b><br>90,000 pcs.   | <b>Defect Q'ty:</b><br>90,000 pcs.           | <b>%Defect:</b><br>100.00%   |                   |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <b>Detail&amp;Picture:</b><br>End customer found plating NG so effect to end customer return connector to DDK-T Q'ty 90,000 pcs.   |  |  |                   |  | <b>Problem Category</b><br><b>Quality</b> <input checked="" type="checkbox"/> Appearance<br><input type="checkbox"/> Dimension<br><input type="checkbox"/> Function<br><input type="checkbox"/> Others<br>Pls. specify : _____<br><b>Delivery</b> <input type="checkbox"/> Missing Part(s)<br><input type="checkbox"/> No Inspection Record<br><input type="checkbox"/> Wrong Delivery<br><input type="checkbox"/> No Delivery Tag<br><input type="checkbox"/> Wrong Label / Tag<br><input type="checkbox"/> Incomplete Documents<br><input type="checkbox"/> Others<br>Pls. specify : _____ |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td style="width:10%;"></td> <td style="width:20%;">24pin</td> <td style="width:20%;">40pin</td> <td style="width:20%;">48pin</td> </tr> <tr> <td></td> <td style="text-align: center;">Tateyama denka</td> <td style="text-align: center;">Sanno</td> <td style="text-align: center;">Sanno</td> </tr> <tr> <td style="text-align: center; vertical-align: middle;">Suzuki</td> <td> </td> <td> </td> <td> </td> </tr> </table>  |  |  |                   |  |  |                           | 24pin                | 40pin                            | 48pin                             |                  | Tateyama denka                   | Sanno                                   | Sanno            | Suzuki |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
|  | 24pin  | 40pin  | 48pin             |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
|  | Tateyama denka                               | Sanno  | Sanno             |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| Suzuki   |  |  |                   |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <b>Disposition on Rejected Parts:</b> <table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:15%;">Disposition</th> <th colspan="4" style="width:55%;">Detail/Estimate Cost</th> <th style="width:20%;">Remark</th> </tr> </thead> <tbody> <tr> <td><input type="checkbox"/> Special Accept</td> <td colspan="4">Reason</td> <td></td> </tr> <tr> <td><input type="checkbox"/> Rescreen</td> <td>Q'ty (pcs)</td> <td>Rescreen time(hrs)</td> <td>Rate Charge(Baht)</td> <td>Cost(Baht)</td> <td>0.00</td> </tr> <tr> <td><input type="checkbox"/> Rework</td> <td>Q'ty (pcs)</td> <td>Rework time(sec)</td> <td>Rate Charge(Baht)</td> <td>Cost(Baht)</td> <td></td> </tr> <tr> <td><input type="checkbox"/> Return</td> <td>Q'ty (Kgs)</td> <td>Cost per piece(baht)</td> <td colspan="2">Cost(baht)</td> <td>-</td> </tr> <tr> <td><input type="checkbox"/> Scrap Connector</td> <td>Q'ty (pcs)</td> <td>Cost per piece(Baht)</td> <td colspan="2">Cost(Baht)</td> <td>0.0000</td> </tr> <tr> <td><input type="checkbox"/> Scrap Part</td> <td>Q'ty (pcs)</td> <td>Cost per piece(Baht)</td> <td colspan="2">Cost(Baht)</td> <td>0.00</td> </tr> <tr> <td><input checked="" type="checkbox"/> Other cost</td> <td colspan="3">Cost of customer return part to DDK-T</td> <td>Cost(Baht)</td> <td>7484.27</td> </tr> <tr> <td colspan="4" style="text-align: right;"><b>Total Cost(Baht)</b></td> <td><b>7,484.27</b></td> <td></td> </tr> <tr> <td colspan="4" style="text-align: right;"><b>Total Cost(YN)</b></td> <td><b>25,736.83</b></td> <td></td> </tr> </tbody> </table> <p><i>Note : Exchange rate will up to issue date of claim notice</i></p> |  |  |                   |  |  | Disposition               | Detail/Estimate Cost |                                  |                                   |                  | Remark                           | <input type="checkbox"/> Special Accept | Reason           |        |  |           |  | <input type="checkbox"/> Rescreen | Q'ty (pcs) | Rescreen time(hrs) | Rate Charge(Baht) | Cost(Baht) | 0.00 | <input type="checkbox"/> Rework | Q'ty (pcs) | Rework time(sec) | Rate Charge(Baht) | Cost(Baht) |  | <input type="checkbox"/> Return | Q'ty (Kgs) | Cost per piece(baht) | Cost(baht) |  | - | <input type="checkbox"/> Scrap Connector | Q'ty (pcs) | Cost per piece(Baht) | Cost(Baht) |  | 0.0000 | <input type="checkbox"/> Scrap Part | Q'ty (pcs) | Cost per piece(Baht) | Cost(Baht) |  | 0.00 | <input checked="" type="checkbox"/> Other cost | Cost of customer return part to DDK-T |  |  | Cost(Baht) | 7484.27 | <b>Total Cost(Baht)</b> |  |  |  | <b>7,484.27</b> |  | <b>Total Cost(YN)</b> |  |  |  | <b>25,736.83</b> |  |
| Disposition  | Detail/Estimate Cost                         |  |                   |  | Remark   |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <input type="checkbox"/> Special Accept  | Reason                                       |  |                   |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <input type="checkbox"/> Rescreen  | Q'ty (pcs)                                   | Rescreen time(hrs)   | Rate Charge(Baht) | Cost(Baht)   | 0.00   |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <input type="checkbox"/> Rework  | Q'ty (pcs)                                   | Rework time(sec)   | Rate Charge(Baht) | Cost(Baht)   |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <input type="checkbox"/> Return  | Q'ty (Kgs)                                   | Cost per piece(baht)   | Cost(baht)        |  | -  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <input type="checkbox"/> Scrap Connector   | Q'ty (pcs)                                   | Cost per piece(Baht)   | Cost(Baht)        |  | 0.0000   |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <input type="checkbox"/> Scrap Part  | Q'ty (pcs)                                   | Cost per piece(Baht)   | Cost(Baht)        |  | 0.00   |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <input checked="" type="checkbox"/> Other cost   | Cost of customer return part to DDK-T        |  |                   | Cost(Baht)   | 7484.27  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <b>Total Cost(Baht)</b>  |  |  |                   | <b>7,484.27</b>  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <b>Total Cost(YN)</b>  |  |  |                   | <b>25,736.83</b>   |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <b>Request Supplier:</b> <ol style="list-style-type: none"> <li>Rescreen parts : Request Identify : R</li> <li>Part new improvement : Request Identify: N</li> </ol>   |  |  |                   |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <b>Report to DDK-T Required:</b> <table style="width:100%;"> <tr> <td style="width:30%;">Initial response due date</td> <td style="width:20%; text-align: center;"><u>10 Jan 19</u></td> <td style="width:50%;">(Response within 1 working days)</td> </tr> <tr> <td>Corrective Action report due date</td> <td style="text-align: center;"><u>16 Jan 19</u></td> <td>(Response within 5 working days)</td> </tr> </table>   |  |  |                   |  |  | Initial response due date | <u>10 Jan 19</u>     | (Response within 1 working days) | Corrective Action report due date | <u>16 Jan 19</u> | (Response within 5 working days) |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| Initial response due date  | <u>10 Jan 19</u>                             | (Response within 1 working days)   |                   |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| Corrective Action report due date  | <u>16 Jan 19</u>                             | (Response within 5 working days)   |                   |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <b>Supplier Response:</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>  |  |  |                   |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <b>1. Disposition of Inventory</b> <table border="1" style="width:100%; border-collapse: collapse;"> <tr> <th style="width:20%;">Location</th> <th style="width:10%;">Q'ty</th> <th style="width:20%;">Lot No.</th> <th style="width:20%;">Dispotion</th> <th style="width:30%;">Identify</th> </tr> <tr><td>WIP/Product</td><td></td><td></td><td></td><td></td></tr> <tr><td>Warehouse</td><td></td><td></td><td></td><td></td></tr> <tr><td>In-transit</td><td></td><td></td><td></td><td></td></tr> </table>   |  |  |                   |  |  | Location                  | Q'ty                 | Lot No.                          | Dispotion                         | Identify         | WIP/Product                      |   |                  |        |  | Warehouse |  |                                   |            |                    | In-transit        |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| Location   | Q'ty   | Lot No.  | Dispotion         | Identify   |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| WIP/Product  |  |  |                   |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| Warehouse  |  |  |                   |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| In-transit   |  |  |                   |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <b>2. Risk Lot</b><br><br><b>3. Containment Action</b>   |  |  |                   |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| <div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div> <b>Reply Date</b> <u>2019/1/24</u> ,    SOP Request, Please Attach         </div> <table border="1" style="width:40%; border-collapse: collapse;"> <tr> <th colspan="2" style="text-align: center;">Supplier Signatories</th> </tr> <tr> <td style="width:30%;">Prepared</td> <td style="text-align: center;"><i>T. Matsuki</i></td> </tr> <tr> <td>Checked</td> <td style="text-align: center;"><i>T. Takehana</i></td> </tr> <tr> <td>Approved</td> <td style="text-align: center;"><i>Y. Satake</i></td> </tr> </table> </div>  |  |  |                   |  |  | Supplier Signatories      |                      | Prepared                         | <i>T. Matsuki</i>                 | Checked          | <i>T. Takehana</i>               | Approved                                | <i>Y. Satake</i> |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| Supplier Signatories   |  |  |                   |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| Prepared   | <i>T. Matsuki</i>                            |  |                   |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| Checked  | <i>T. Takehana</i>                           |  |                   |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |
| Approved   | <i>Y. Satake</i>                             |  |                   |  |  |                           |                      |                                  |                                   |                  |                                  |   |                  |        |  |           |  |                                   |            |                    |                   |            |      |                                 |            |                  |                   |            |  |                                 |            |                      |            |  |   |  |            |                      |            |  |        |                                     |            |                      |            |  |      |  |                                       |  |  |            |         |                         |  |  |  |                 |  |                       |  |  |  |                  |  |

## INITIAL REPORT

Issue No. QA-19-01-003

Claimed Date 2019/1/9

Revision No.

## 1. Background and Problem Description :

Complaint Date 2018/10/17

Invoice No. : 18DD219

Supplier Name : Suzuki

Lot ID :180227-2-C-0001,180312-2-L-0002,180314-2-J-0001,180316-2-L-0002

Supplier's Product Name :BB35C-PAA40AB3-522E-DLF

Failure (Ratio%) :100%

DDK's Product Name :

Where defect happen : Packing

| Defect Description( Customer information)  | Defect Photo |
|--|--------------|
| End customer found plating NG so effect to end customer return connector to DDK-T Q'ty 90,000 pcs. |              |

## 2. Investigate Returned Defective Sample / Defect photo :

2.1) Appearance —

Sample received date : DD / MM / YY

2.2) Dimension Detail —

2.3) Other verification Detail When I checked the defect photos, I noticed that the name of the current product is different from the name of the product.

## 3. Investigate on Supplier's Keep Sample :

3.1) Appearance —

3.2) Dimension Detail —

3.3) Other verification Detail —

## 4. Supplier's Current Process and History Record : Risk to be defect ( ) Defect Risk to flow out to customer ( )

4.1) Inspection Process Flow Inspection → Packing → Shipment

4.2) Production History record

## 5. Root Cause/Flow out Cause :

## Root Cause

Why1 : We have made a mistake in the current product slip from Sanno and Tateyama.

Why2 : The same tool for creating the current product slip

The creation tool was not divided for each product

Why3 : -number in the company

## Flow out Cause

Why1 : We shipped Tateyama made by Sanno

Why2 : Same item name as actual item

Why3 : I did not notice even if I checked it because it was the same

Why4 :

Why5 :

## Base Of judgment (The reason to show that we know the root cause)

Refer simulation report see below detailRefer production history record as above mentionedSimulation test detail

## 6. Correction(การแก้ไขเบื้องต้น) :

| No. | Action detail   | Person in-charge | Action Date |
|-----|---|------------------|-------------|
|     | We will improve the creation tool so that we can create the actual item voucher for each product number in the company. | Matsuki          | 2019/1/18   |

## 7. Corrective Action(การแก้ไขที่สาเหตุ):

| No. | Action detail  | Person in-charge | Action Date |
|-----|--|------------------|-------------|
|     | We will be the Flow out action with the Root Cause action. | Matsuki          | 2019/1/18   |

## 8. Expand the Corrective Action for Similar Process / Product(ขยายผลกับกระบวนการและผลิตภัณฑ์คล้ายคลึง) :

| No. | Action detail  | Person in-charge | Action Date |
|-----|--|------------------|-------------|
|     | We also expanded to the work specifications of other products. | Matsuki          | 2019/1/18   |

| Approved By      | Checked By         | Issued By         |
|------------------|--------------------|-------------------|
| <i>Y. Satake</i> | <i>T. Takahara</i> | <i>T. matsuki</i> |
| Date : 2019/1/24 | Date : 2019/1/24   | Date : 2019/1/24  |

Tracking lot

| Alloc.Date | Barcode#   | Comp.    | Lot/Invoice | Drawing No     | Supplier Lot    | Date Code | Issue Qty | Note                      |
|------------|------------|----------|-------------|----------------|-----------------|-----------|-----------|---------------------------|
| 02/11/18   | FIN0004088 | 21410659 | 18DD219     | G-109772 Rev.N | 180705-2-A-0003 | 50718     | 23500     |                           |
| 02/11/18   | FIN0004089 | 21410659 | 18DD219     | G-109772 Rev.N | 180416-2-N-0003 | 160418    | 34100     |                           |
| 02/11/18   | FI80014868 | 21410659 | 18DD157     | G-109772 Rev.N | 180710-2-B-0001 | 100718    | 17790     |                           |
| 02/11/18   | FIN0004091 | 21410659 | 18DD219     | G-109772 Rev.N | 180416-2-N-0003 | 160418    | 10        |                           |
| 02/11/18   | FIN0004092 | 21410659 | 18DD219     | G-1C9772 Rev.N | 180316-2-L-0002 | 160318    | 30000     | Tateyama plating(old lot) |
| 02/11/18   | FIN0004093 | 21410659 | 18DD219     | G-1C9772 Rev.N | 180314-2-J-0001 | 140318    | 28300     | Tateyama plating(old lot) |
| 02/11/18   | FIN0004094 | 21410659 | 18DD219     | G-109772 Rev.N | 171018-2-Y-0002 | 181017    | 19300     |                           |
| 02/11/18   | FIN0004095 | 21410659 | 18DD219     | G-1C9772 Rev.N | 180227-2-C-0001 | 270218    | 3000      | Tateyama plating(old lot) |
| 02/11/18   | FIN0004293 | 21410659 | 18DD219     | G-1C9772 Rev.N | 180227-2-C-0001 | 270218    | 20100     | Tateyama plating(old lot) |
| 02/11/18   | FIN0004294 | 21410659 | 18DD219     | G-1C9772 Rev.N | 180312-2-I-0002 | 120318    | 3900      | Tateyama plating(old lot) |

same I/M reel