



<div style="display: flex; justify-content: space-between; align-items: center;"> <div style="text-align: left;"> <b>DDK(THAILAND) Ltd.</b> </div> <div style="text-align: center;"> <h2 style="margin: 0;">INITIAL REPORT</h2> </div> </div>	<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td style="padding: 2px;">Issue No.</td> <td style="padding: 2px;">QA-18-12-006</td> </tr> <tr> <td style="padding: 2px;">Claimed Date</td> <td style="padding: 2px;">20/12/2018</td> </tr> <tr> <td style="padding: 2px;">Revision No.</td> <td style="padding: 2px;"></td> </tr> </table>	Issue No.	QA-18-12-006	Claimed Date	20/12/2018	Revision No.	
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**1. Background and Problem Description :**

Complaint Date : 20/Dec/'18	Invoice No. :18DD200
Supplier Name :SUZUKI CO.,LTD.	Lot ID :180920-5-R-0002
Supplier 's Product Name :APB-PAAAB1-501E-DLF	Failure (Ratio%) :100%
DDK 's Product Name :APB-PAAAB1-501E-DLF	Where defect happen :Insert mold process

Defect Description( Customer information)	Defect Photo
Packing NG (Winding abnormality)	

**2. Investigate Returned Defective Sample / Defect photo :**

2.1) Appearance    Packing NG (Winding abnormality) was able to check with the photograph. Sample received date : DD / MM / YY

2.2) Dimension Detail

2.3) Other verification Detail

**3. Investigate on Supplier's Keep Sample :**

3.1) Appearance    -

3.2) Dimension Detail    -

3.3) Other verification Detail    -

**4. Supplier's Current Process and History Record :**

Risk to be defect (                      )
Defect Risk to flow out to customer (                      )

4.1) Inspection Process Flow                      • Process inspection by reel unit → Inspection of shipment by the lot unit.

4.2) Production History record                      • There was no change point.

**5. Root Cause/Flow out Cause :**

Root Cause	Flow out Cause
<b>Why1 :</b> Packing NG (Winding abnormality) occurred.	<b>Why1 :</b> Packing NG (Winding abnormality) flowed out.
<b>Why2 :</b> The degree of opening of the opening of the reel was not uniform.	<b>Why2 :</b> Because there was no abnormality report
<b>Why3 :</b> This is because the mounting of the reel guide for making the opening of the reel opening uniform is incorrect.	<b>Why3 :</b> Because the worker judged it as non-defective
<b>Why4 :</b> It is because there is no procedure manual.	<b>Why4 :</b> Because the criterion on winding abnormality was not clear.
<b>Why5 :</b> _____	<b>Why5 :</b> _____

**Base Of judgment (The reason to show that we know the root cause)**

Refer simulation report see below detail
Refer production history record as above mentioned

Simulation test detail

**6. Correction(การแก้ไขเบื้องต้น) :**

No.	Action detail	Person in-charge	Action Date
1	We prepare and educate one point procedure manual for winding and reel guide.	Ishizaka	25/01/19

**7. Corrective Action(การแก้ไขที่สาเหตุ):**

No.	Action detail	Person in-charge	Action Date
1	We clarify the judgment criteria of winding abnormality.	Ishizaka	18/01/19

**8. Expand the Corrective Action for Similar Process / Product(ขยายผลกับกระบวนการและผลิตภัณฑ์ที่คล้ายคลึง) :**

No.	Action detail	Person in-charge	Action Date
1	I expand the Corrective Action for Similar Product.	Ishizaka	25/01/19

Approved By	Checked By	Issued By
Date : 23/01/19	Date : 23/01/19	Date : 23/01/19