



DHL Freight API Farm - FAQ

- **Which technology we're using in DHL Freight API Farm?**

DHL Freight API Farm is using popular RESTful JSON/XML via classical HTTP methods which provides flexibility and quick reactions with minimum data transfers.

- **Which sort of APIs DHL Freight is offering?**

For getting your shipment orders we're providing «Booking API». For printing your shipment labels there is a «Print API» in our service offerings. In order to track your shipments we're providing «Universal Tracking API». There will be other APIs as well soon.

- **Where should I start integration channel of API?**

DHL Freight API Farm offers **Adopt & Adapt** style implementation approach in 4 main steps as DIY method:

Step#1: Reach DHL Freight API Farm test portal, register your account, create your organisation and applications then have application API keys per application

Step#2: Try our APIs and finetune its parameters with your business data and pattern, your contact in DHL Freight will check test quality together

Step#3: When you decide to use APIs in real life, perform same steps on Step#1 for DHL Freight API Farm live portal

Step#4: Embed your finetuned API queries into your ERP/SCM/TMS enterprise application

- **Where can I get DHL Freight API parameters, fields and their descriptions?**

All needs are in our DHL Freight API Farm product manual, also in sample files. If you need more, please reach your contact in DHL Freight to get our product codes, your account ID, mandatory fields, limitations etc.

- **Can I use barcode printers and laser printers for shipment labels?**

Yes, both of them possible based on Base64 output of shipment labels if accepted by your printers.