# Szu-Fang Wang

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Portfolio szufangwang.com

#### **Education**

# MS in Human-Computer Interaction

Northeastern University | Boston, MA | Sep 2018 - expected Mar 2020

# **BBA** in Computer Science and Information Management

Soochow University | Taipei, Taiwan | Sep 2011 - Jun 2015

# **Work Experience**

# User Experience Design & Web Developer Intern

SelectEd | Providence, RI | April 2019 - Aug 2019

- Doubled the company's income by designing and developing the company's official platform.
- Translated designs and wireframes to build a functional website by using bootstrap.
- Boosted follow rate more than 56% by utilized Adobe XD for rapid prototyping and optimized user flow and interface design.

# **Software Engineer**

MtM+ Technology Corps | Taipei, Taiwan | Jul 2015 - Aug 2018

- Launched company's mobile applications on Google Play from experience to development.
- Collaborated with project managers and engineers to transform business requirements and user research results into real-world applications.
- Decreased average operating cost more than 50% by creating visualization dashboards to monitor data in IoT devices for smart factories on Power BI.
- Proactively solved company's inefficient presenting problem by designing and developing a new application, increasing company's revenue by 20%.
- Established and developed company's API as a portal for company's IoT sensors to ensure their high performance.

# Software Engineer Intern

LLD Technology Corps | Taipei, Taiwan | Jan 2015 - Jun 2015

- Designed data structures and data flow to improve data storage and management for a staff card system.
- Formed the architecture, modules, interfaces, and database to operationalize a parking payment system.
- Partnered with engineers to define and deliver new features, test new concepts and assist with final implementation.
- Supported multiple projects simultaneously while meeting tight deadlines.

# **Academic Projects**

#### Cambodia Center of Human Rights (Team Lead), 2019

Coordinated the team to redesign and to develop a new official website for Cambodia Center of Human Rights from competitor analysis to frontend development.

# True Ticket (UX design Lead), 2018

Helped True Ticket, a ticket-selling platform, to design a user-friendly mobile application from users' needs and perspectives.

# iOrder (Team Lead), 2014

Chaired the team to win the prize in one of the biggest competitions in Taiwan. Including interface design, frontend application and backend system, I orchestrated the team to brainstorm, prototype, and develop a multi-function system for customers and restaurants.

#### **Skills**

# Design

Visual Design Interaction Design Sketch Wireframe Prototype User Persona User Journey Map Card Sorting User Research **Usability Test** A/B Test

Information Architecture

#### Tools

Sketch InVision Balsamiq Adobe XD Adobe Photoshop Bootstrap Power BI Android Studio GitHub

# Programming

HTML+CSS JavaScript Java C# SQL Python

# Knowledge

Human Interaction Data Analytics Artificial Intelligence Android Development AWS Cloud Architecting E-commerce Digital Marketing System Design Internet of Things

# Honors

# 1st Place, 2019

Northeastern CPS in Informatics Graduate **Project Competition** 

# Excellence Award, 2014

International ICT Innovative Services