



SITI ZUBAIDAH BINTI YACOB

BACHELOR OF
INFORMATION
TECHNOLOGY (HONS.) IN
COMPUTER SYSTEM
SECURITY (BCSS)

CONTACT AT

EMAIL

ssitizubaidahyacob@gmail.com

PHONE

011-10101297

LINKEDIN

www.linkedin.com/in/siti-zubaidah-yacob

PORTFOLIO

<https://szy10.github.io/PORTFOLIO/>

LANGUAGE

Malay - Native

English - Bilingual proficiency

EXPERIENCE

INTERN

Gross-Synergy Sdn Bhd | JAN 2018 - JUN 2018

- Have been guided more in detail in regards to SQL Query by the supervisor.
- Recruited and guided by the supervisor to familiarize the integration of the Point of sales system correctly.
- Trusted to assists and interact through phone calls with the customers in providing great customer supports by resolving the back-end services problem.
- Taught to analyze each core component of the problem just in one phone call from the customers which to provide concise reports that should be listed inside the CRM system.
- Trained to resolved more than 200 after-sales problems, where the reports not accurate and tally.

KidoCode | JULY 2021 - PRESENT (26th NOVEMBER 2021)

- Assigned to teach students ranging from 5-15 years old, regarding code and maths.
- The programming language that was trained by the trainers is major in python, CSS, HTML.
- Trusted to become one of the testers, as they were currently developing their new website/portal and also mobile games.
- Guided to make my own online portfolio and choose the specialization, which is web development and cyber security.

EDUCATION

BACHELOR OF INFORMATION TECHNOLOGY (HONS.) IN COMPUTER SYSTEM SECURITY (BCSS)

Universiti Kuala Lumpur Malaysian Institute of Information Technology | 2018 - Present

Current CGPA: 3.45

Project: Zero Knowledge architecture in securing digital information

DIPLOMA OF ENGINEERING TECHNOLOGY IN COMPUTER AND NETWORKING (DCNET)

Universiti Kuala Lumpur Malaysian Institute of Information Technology | 2015 - 2018

Graduated with CGPA: 3.29

Project: Devising Network Performance at MBH Medispa, Ampang

CORE COURSES

- IT Governance and Ethics
- Object-Oriented Programming
- Operating System Administration
- Database Management System
- Digital Forensic
- IT Project Management
- Secure Software Development
- Software and System vulnerabilities
- Cryptography
- Information Security
- IT security and Assessment

REFERENCES

Dr Husna Sarirah binti Husin,Ts.
Supervisor
UNIKL MIIT
+6013-7515014
sarirah@unikl.edu.my

SIJIL PELAJARAN MALAYSIA (SPM)

SEKOLAH MENENGAH KEBANGSAAN TAMAN KOSAS | 2010 - 2014

Achievement: *Getting A for Sejarah, A- in Information Technology, and A- for Bahasa Malaysia.*

SKILLS

COMPUTER SKILLS

Work majorly with Microsoft words, Microsoft PowerPoint, Microsoft Excel.

PROGRAMMING LANGUAGE

Throughout the studying and internship, PHP, MYSQL, HTML, CSS, C++, PYTHON, and Java has been utilized and familiarize.

OPERATING SYSTEM

Windows and Linux

FRAMEWORK/SOFTWARE

Conducted several projects in Angular JS, Meteor JS, MongoDB, and also Jupyter Notebook.

COMMUNITY EXPERIENCE

Community Service 3: Fundraising for daily necessities during MCO | UNIKL MIIT 2020
Committee Member

Kajian gaya hidup Orang Asli di Kampung Batu 12, Gombak | UNIKL MIIT 2020
Committee Member

Community Service 1: Program sukan lagenda dan bengkel sosmed | UNIKL MIIT 2019
Committee Member

Projek inovasi Mara: Portable sensor fan | UNIKL MIIT 2019
Participant

Technoculture Fest | UNIKL MIIT 2018
Committee Member
