



SITI ZUBAIDAH BINTI YACOB

BACHELOR OF
INFORMATION
TECHNOLOGY (HONS.) IN
COMPUTER SYSTEM
SECURITY (BCSS)

INTERNSHIP PERIOD
26 JULY 2021 - 11TH
NOVEMBER 2021

CONTACT AT

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LANGUAGE

Malay - Native

English - Bilingual proficiency

EXPERIENCE

INTERN

Gross-Synergy Sdn Bhd | JAN 2018 - JUN 2018

- Have been guided more in detail in regards to SQL Query by the supervisor.
- Recruited and guided by the supervisor to familiarize the integration of the Point of sales system correctly.
- Trusted to assists and interact through phone calls with the customers in providing great customer supports by resolving the back-end services problem.
- Taught to analyze each core component of the problem just in one phone call from the customers which to provide concise reports that should be listed inside the CRM system.
- Trained to resolved more than 200 after-sales problems, where the reports not accurate and tally.

EDUCATION

BACHELOR OF INFORMATION TECHNOLOGY (HONS.) IN COMPUTER SYSTEM SECURITY (BCSS)

Universiti Kuala Lumpur Malaysian Institute of Information
Technology | 2018 - Present

Current CGPA: 3.45

Project: Zero Knowledge architecture in securing digital information

DIPLOMA OF ENGINEERING TECHNOLOGY IN COMPUTER AND NETWORKING (DCNET)

Universiti Kuala Lumpur Malaysian Institute of Information
Technology | 2015 - 2018

Graduated with CGPA: 3.29

Project: Devising Network Performance at MBH Medispa, Ampang

SIJIL PELAJARAN MALAYSIA (SPM)

SEKOLAH MENENGAH KEBANGSAAN TAMAN KOSAS | 2010 -
2014

Achievement: *Getting A for Sejarah, A- in Information
Technology, and A- for Bahasa Malaysia.*

SKILLS

COMPUTER SKILLS

Work majorly with Microsoft words, Microsoft PowerPoint,
Microsoft Excel.

PROGRAMMING LANGUAGE

Throughout the studying and internship, PHP, MYSQL, HTML,
CSS, C++, PYTHON, and Java has been utilized and familiarize.

CORE COURSE

- IT Governance and Ethics
- Object-Oriented Programming
- Operating System Administration
- Database Management System
- Digital Forensic
- IT Project Management
- Secure Software Development
- Software and System vulnerabilities
- Cryptography
- Information Security
- IT security and Assessment

REFERENCES

Dr Husna Sarirah binti Husin, Ts.
Supervisor
UNIKL MIIT
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sarirah@unikl.edu.my

OPERATING SYSTEM

Windows and Linux

FRAMEWORK/SOFTWARE

Conducted several projects in Angular JS, Meteor JS, MongoDB, and also Jupyter Notebook.

COMMUNITY EXPERIENCE

Community Service 3: Fundraising for daily necessities during MCO | UNIKL MIIT 2020
Committee Member

Kajian gaya hidup Orang Asli di Kampung Batu 12, Gombak | UNIKL MIIT 2020
Committee Member

Community Service 1: Program sukan lagenda dan bengkel sosmed | UNIKL MIIT 2019
Committee Member

Projek inovasi Mara: Portable sensor fan | UNIKL MIIT 2019
Participant

Technoculture Fest | UNIKL MIIT 2018
Committee Member
