Dawid Szymanski

Full Stack Developer

1997-03-18

Ŷ Warsaw

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I am a graduate of Uxbridge College majoring in Computing and Systems Development. In the last few months, I have spent most of my free time learning programming, both Front and Back-End. I am looking for an opportunity to start working in the programming industry.

Skills

- -Good understanding of .NET Framework (C#, C++, Windows Forms).
- -Good understanding of Web Development (HTML, CSS, JavaScript, JSON).
- -Good understanding of SQL databases.
- -Basic knowledge of jQuery and Bootstrap.
- -Ability to use GitHub for version control.
- -Effective verbal and written communication in Polish and English.
- -Great computer skills, mastered MS Office.
- -Good problem-solving skills.
- -Fast assimilation of new information.
- -Ability to work in a team.
- -Basic understanding of Project Management.
- -Ability to work under pressure.
- -Cat. B driving license.

⊖ Education

2015-10 - 2017-07 Computing and Systems Development, BTEC Level 5 HnD

Uxbridge College, Uxbridge, United Kingdom

Grade: Distinction

- -Using project management skills to develop a demo version of a game using Agile methodology and Unreal Engine.
- -Creating models and 3D animations, including texturing.
- -C++ programming to create simple games and programs.
- -Ability to use GitHub in individual and group work.
- -Data structures and various algorithms for data storage.
- -Knowledge of Quality Management Systems in order to implement norms and standards.



2022-06 - present

Complaint Intake Specialist

Zimmer Biomet Polska Sp. z o.o., Warsaw, Poland

- -Processing of received complaints using ETQ system and according to established procedures.
- -Mail communication with complaint reporters in order to receive missing information regarding the events and product returns.
- -Working together with other departments in order to solve various problems regarding complaints.
- -Studying details about products used in surgeries to have better understanding of the complaints.
- -Using databases such as SAP and Windchill to find more information regarding products.

2021-05 - 2022-05

Export and Sales Specialist / Master Planner

Classic Sofa Sp. z o.o., Lidzbark, Poland

- -Daily work in the Saturn Golden Gate system.
- -Customer service in English and Polish.
- -Production planning for individual production departments.
- -Close cooperation with the supply and production departments in order to accurately plan production and the dates of loading for finished products.
- -Preparation of shipment documents and control of loading process.
- -Creating numerous financial and production statements in the form of Excel tables.
- -Offering products to new potential customers.

2020-05 - 2021-07

Export Specialist

SE-DA Sp. z o.o., Lidzbark, Poland

- -Mail and telephone contact with international clients.
- -Regular cooperation with the production department to clarify problems related to orders.
- -Using MS Excel to enter received orders into tables used in the company and creating new tables for the development of the company.

2018-10 - 2019-11

Customer Service Manager

Ladbrokes, Slough, United Kingdom

- -Regular contact with customers in English and offering help related to responsible gambling.
- -Taking care of the store in terms of presentation and marketing.
- -Correct handling of cash according to established rules by the company.
- -Make sure that minors are not allowed to gamble using Think 21 policy.
- -Operation of the company's computer system.

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Languages

English - Proficient

Polish - Proficient



Hobbies and Interests

IT, sports, cars, playing the guitar