

# Dawid Szymański

Full Stack Developer


 1997-03-18

 Lidzbark

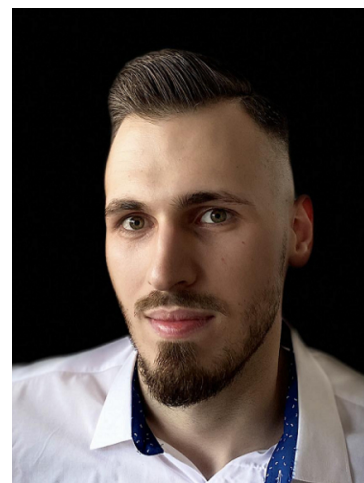
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I am a graduate of Uxbridge College majoring in Computing and Systems Development. In the last 1,5 years, I have spent a lot of my free time learning programming, both Front-End and Back-End. I am looking for an opportunity to start working in the programming industry.

## Skills

- Good understanding of Web Development (HTML, CSS, JavaScript, Node.js, Express.js, React.js, JSON),
- Good understanding of .NET Framework (C#, C++, Windows Forms),
- Good understanding of SQL (MySQL) and Mongoose (MongoDB) databases,
- Basic knowledge of jQuery and Bootstrap,
- Ability to use GitHub for version control,
- Effective verbal and written communication in Polish and English,
- Great computer skills, mastered MS Office,
- Good problem-solving skills,
- Fast assimilation of new information,
- Ability to work in a team,
- Basic understanding of Project Management,
- Ability to work under pressure,
- Cat. B driving license.

## Education

2015-10 - 2017-07

### Computing and Systems Development, BTEC Level 5 HnD

*Uxbridge College, Uxbridge, United Kingdom*

Grade: Distinction

- Using project management skills to develop a demo version of a game using Agile methodology and Unreal Engine,
- Creating models and 3D animations, including texturing,
- C++ programming to create simple games and programs,
- Ability to use GitHub in individual and group work,
- Data structures and various algorithms for data storage,
- Knowledge of Quality Management Systems in order to implement norms and standards.

## Work History

2022-06 - 2024-02

### Complaint Intake Specialist

*Zimmer Biomet Polska Sp. z o.o., Warsaw, Poland*

- Processing of received complaints using ETQ system and according to established procedures,
- Mail communication with complaint reporters in order to receive missing information regarding the events and product returns,
- Working together with other departments in order to solve various problems regarding complaints,
- Studying details about products used in surgeries to have better understanding of the complaints,
- Using databases such as SAP and Windchill to find more information regarding products.

2021-05 - 2022-05

### Export and Sales Specialist / Master Planner

*Classic Sofa Sp. z o.o., Lidzbark, Poland*

- Daily work in the Saturn Golden Gate system,
- Customer service in English and Polish,
- Close cooperation with the supply and production departments in order to accurately plan production and the dates of loading for finished products,
- Preparation of shipment documents and control of loading process,
- Creating numerous financial and production statements in the form of Excel tables,
- Offering products to new potential customers.

2020-05 - 2021-05

### Export Specialist

*SE-DA Sp. z o.o., Lidzbark, Poland*

- Mail and telephone contact with international clients,
- Regular cooperation with the production department to clarify problems related to orders,
- Using MS Excel to enter received orders into tables used in the company and creating new tables for the development of the company.

2018-10 - 2019-11

### Customer Service Manager

*Ladbrokes, Slough, United Kingdom*

- Regular contact with customers in English and offering help related to responsible gambling,
- Taking care of the store in terms of presentation and marketing,
- Correct handling of cash according to established rules by the company,
- Make sure that minors are not allowed to gamble using Think 21 policy,
- Operation of the company's computer system.

## Languages

English - Proficient

Polish - Proficient

## Hobbies and Interests

IT, sports, cars, playing the guitar