# **Dawid Szymański**

#### Full Stack Developer

1997-03-18

P Lidzbark

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I am a graduate of Uxbridge College majoring in Computing and Systems Development. In the last 1,5 years, I have spent a lot of my free time learning programming, both Front-End and Back-End. I am looking for an opportunity to start working in the programming industry.

## **多 Skills**

- -Good understanding of Web Development (HTML, CSS, JavaScript, Node.js, Express.js, React.js, JSON),
- -Good understanding of .NET Framework (C#, C++, Windows Forms),
- -Good understanding of SQL (MySQL) and Mongoose (MongoDB) databases,
- -Basic knowledge of jQuery and Bootstrap,
- -Ability to use GitHub for version control,
- -Effective verbal and written communication in Polish and English,
- -Great computer skills, mastered MS Office,
- -Good problem-solving skills,
- -Fast assimilation of new information,
- -Ability to work in a team,
- -Basic understanding of Project Management,
- -Ability to work under pressure,
- -Cat. B driving license.

## **⋒** Education

#### 2015-10 - 2017-07

#### Computing and Systems Development, BTEC Level 5 HnD

Uxbridge College, Uxbridge, United Kingdom

Grade: Distinction

- -Using project management skills to develop a demo version of a game using Agile methodology and Unreal Engine.
- -Creating models and 3D animations, including texturing,
- -C++ programming to create simple games and programs,
- -Ability to use GitHub in individual and group work,
- -Data structures and various algorithms for data storage,
- -Knowledge of Quality Management Systems in order to implement norms and standards.

#### 2022-06 - 2024-02

#### **Complaint Intake Specialist**

Zimmer Biomet Polska Sp. z o.o., Warsaw, Poland

- -Processing of received complaints using ETQ system and according to established procedures,
- -Mail communication with complaint reporters in order to receive missing information regarding the events and product returns,
- -Working together with other departments in order to solve various problems regarding complaints,
- -Studying details about products used in surgeries to have better understanding of the complaints,
- -Using databases such as SAP and Windchill to find more information regarding products.

#### 2021-05 - 2022-05

#### **Export and Sales Specialist / Master Planner**

Classic Sofa Sp. z o.o., Lidzbark, Poland

- -Daily work in the Saturn Golden Gate system,
- -Customer service in English and Polish,
- -Production planning for individual production departments,
- -Close cooperation with the supply and production departments in order to accurately plan production and the dates of loading for finished products,
- -Preparation of shipment documents and control of loading process,
- -Creating numerous financial and production statements in the form of Excel tables,
- -Offering products to new potential customers.

#### 2020-05 - 2021-05

#### **Export Specialist**

SE-DA Sp. z o.o., Lidzbark, Poland

- -Mail and telephone contact with international clients,
- -Regular cooperation with the production department to clarify problems related to orders,
- -Using MS Excel to enter received orders into tables used in the company and creating new tables for the development of the company.

#### 2018-10 - 2019-11

#### **Customer Service Manager**

Ladbrokes, Slough, United Kingdom

- -Regular contact with customers in English and offering help related to responsible gambling,
- -Taking care of the store in terms of presentation and marketing,
- -Correct handling of cash according to established rules by the company,
- -Make sure that minors are not allowed to gamble using Think 21 policy,
- -Operation of the company's computer system.

### A

#### Languages

English - Proficient

Polish - Proficient

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#### **Hobbies and Interests**

IT, sports, cars, playing the guitar