Use Network Monitor

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Reference:

- [Collect data using Network Monitor - Windows Client Management | Microsoft Docs](#)

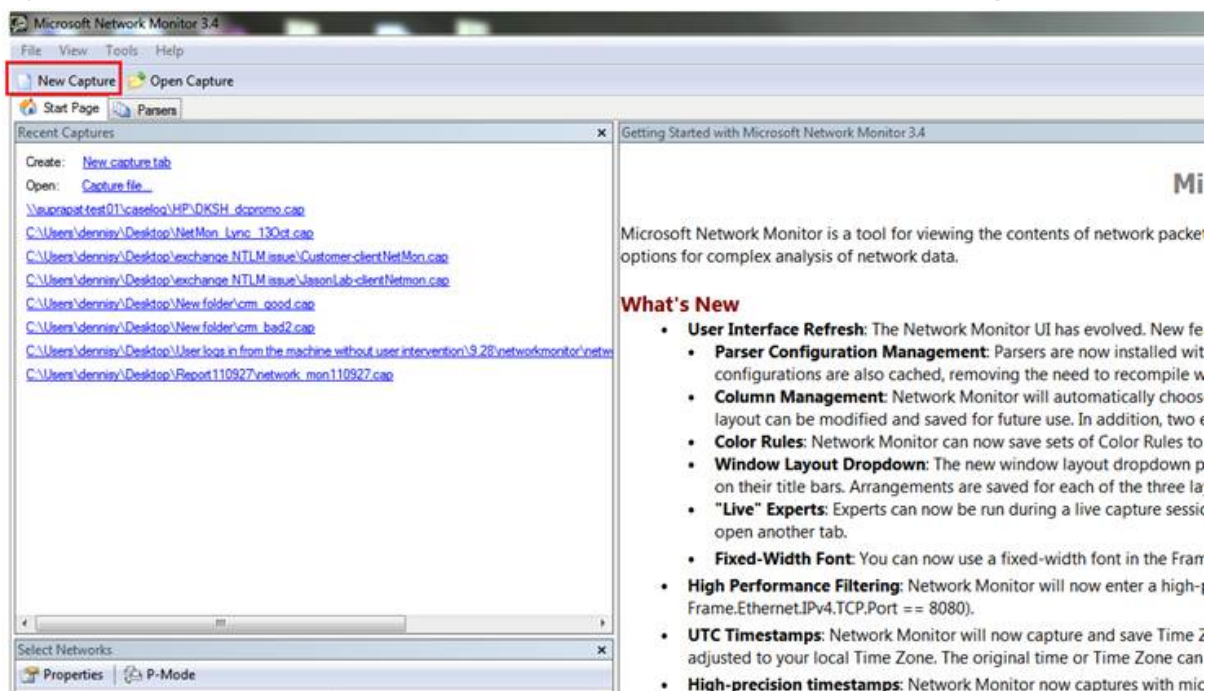Here is the steps to enable Network Monitor:

Step 1:

Install.
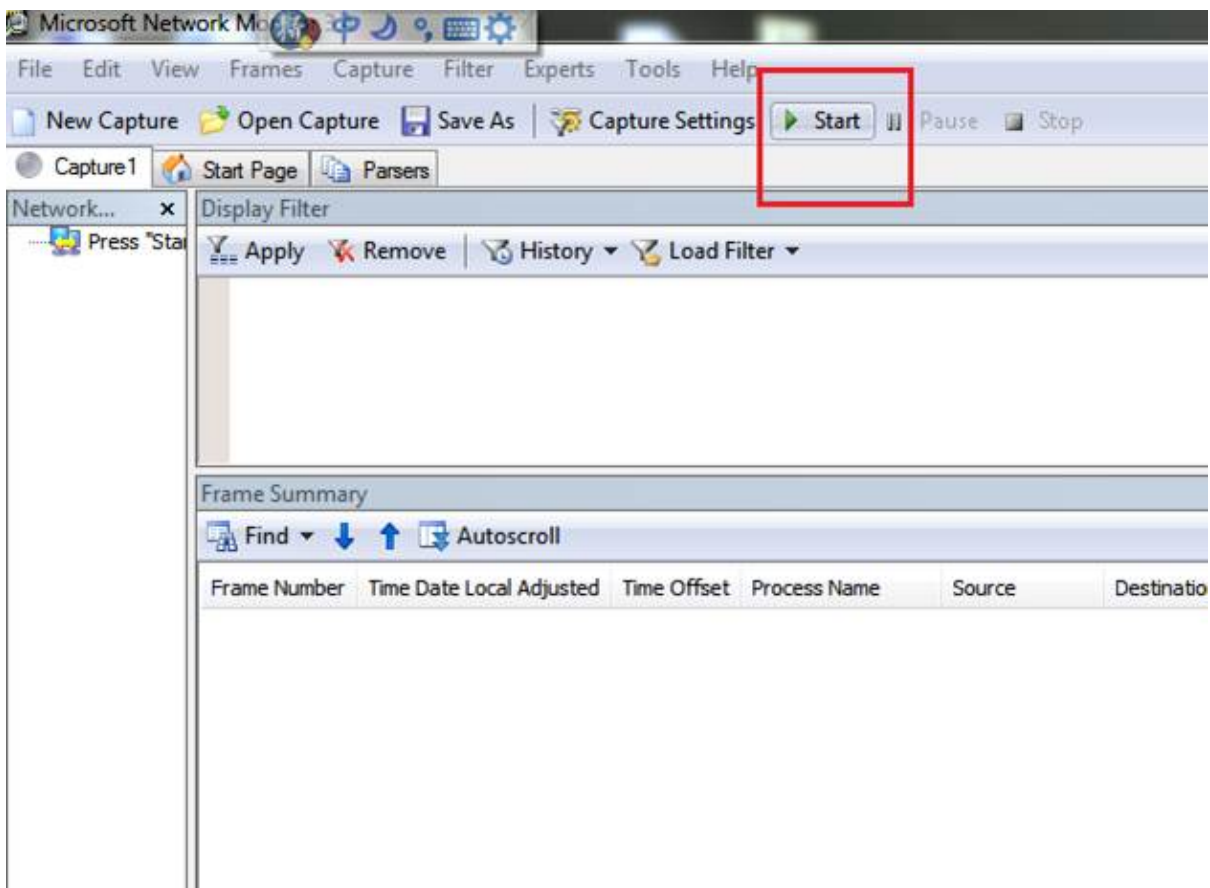More details from [Install Network Monitor 3.4](#).

Step 2:

Open the network monitor with "run as administrator" and Click on **New Capture**.
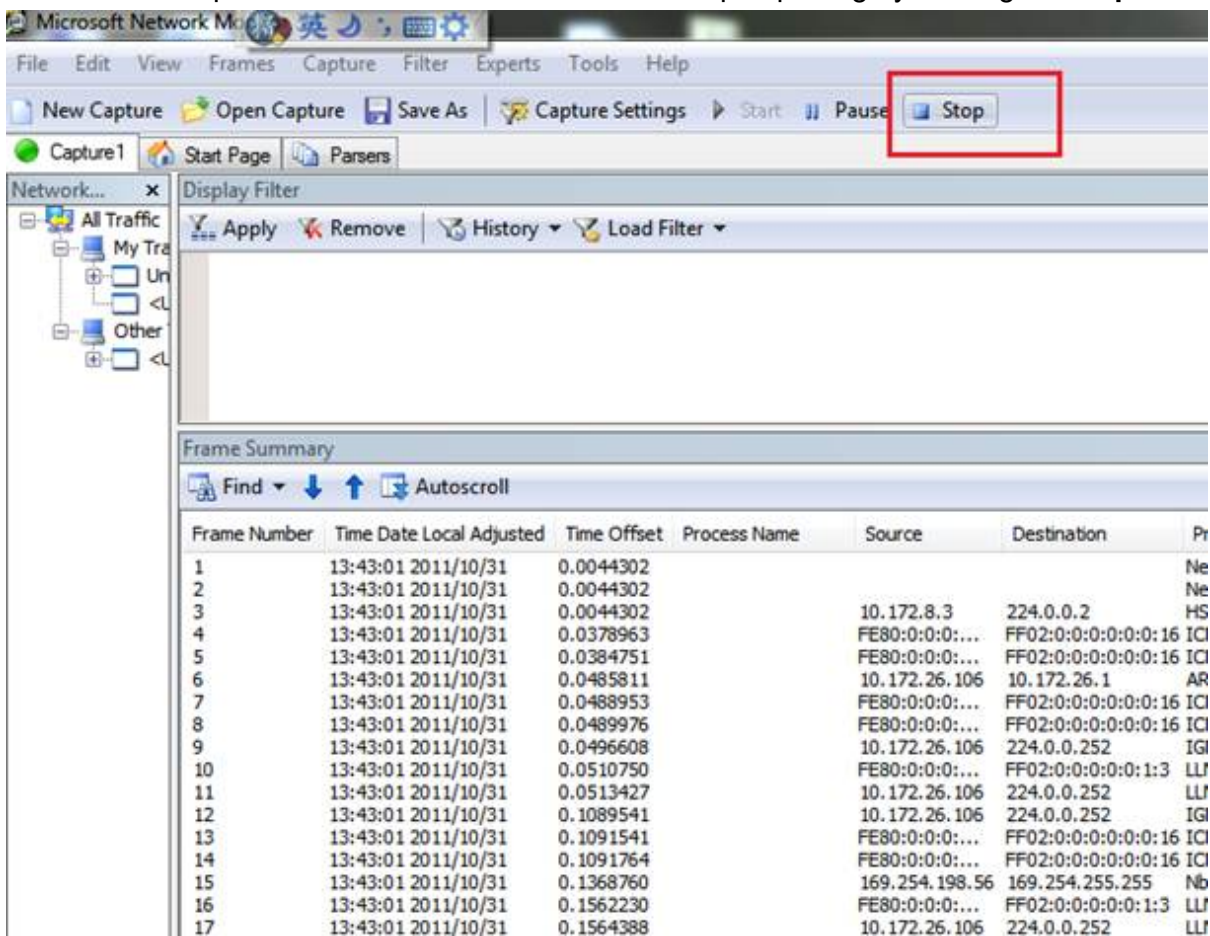

Step 3:

Click on **Start** and then network monitor will start to capture network trace.

Step 4:

Then we can reproduce the error and then we can stop capturing by clicking on **Stop.**

Step 5:

Please save the trace by using **Save as** and upload the .cap file to us.