

Tyler Hoffman, Software Engineer

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LINKS

[LinkedIn/Tyler-Hoffman](#), [GitHub/t-hoffman](#), [t-hoffman.com](#)

PROFILE

Exceptionally motivated, goal-oriented, experienced developer, with an aspiration to embark on a career in software engineering. At 12 years old before frameworks & libraries my fascination for programming emerged and subsequently developed into self-taught full-stack development skills beneficial when becoming a freelancer for 3 years creating custom projects and systems for clients. My passion for achieving solutions to complex issues began at an early age and has evolved and grown since. Skilled in object-oriented programming, front-end design, customer service and independent learning.

EMPLOYMENT HISTORY

Jul 2016 — Present

Claims Adjuster, Progressive Insurance

Los Angeles

- Investigate and determine customer liability and policy coverage making highly accurate decisions in saving the company an average of 20% of claims costs sharing with other entities.
- Supervised and trained 50% of new representatives in LA in 2019 cutting company costs by ensuring accurate total loss payments in our high volume LA metro area.
- Heavy workload management of 75-100 claims daily making imperative claim decisions to assist customers and protect company assets.
- Maintained 5-star customer service ratings for 90% of all customer surveys and continually improved accuracy with less than 5% of files with marks in claim reviews.

Served as nationwide ambassador for LGBTQ+ resource group, organizing and presenting for meetings of more than 50 attendees.

Feb 2016 — Jul 2016

Claims/Administrator, Mutual of Omaha Insurance Co

- Organized and maintained roughly 20 detailed medical forms per hour to ensure the clients file was updated and accurate.
- Communicated with doctor offices and customers regarding claims information to ensure all bills noted for accurate payments.

2004 — 2007

Full Stack Web Developer, Freelancer

- Developed dynamic web applications for 3 consistent returning clients consisting of custom content management and user authentication systems, search engines, and graphic design.
- Adobe Photoshop used to create a custom user interface.
- PHP and MySQL used for programming the back-end and slight use of JavaScript, AJAX and XML to manipulate the DOM.

EDUCATION

2022 — 2023

Software Engineering Immersive, General Assembly

Completed 420 hours of expert-led instruction in HTML, CSS, JavaScript, Python, React, and hands-on learning of full-stack development fundamentals and the industry's most in-demand technologies.

2009 — 2013

Bachelor of Arts, University of Iowa

Iowa City

Sociology

2011 — 2013

Certificate, University of Iowa Tippie College of Business

Iowa City

Entrepreneurial Management / Business Administration

SKILLS

HTML/CSS

React.js

JavaScript

Git

PHP

Python

MySQL

Flask

Mongoose

PostgreSQL

Express.js

APIs

PROJECTS

Feb 2023

Project 4: "Tweeter"

Reverse engineered Twitter using a ReactJS, Python and Flask stack and a PostgreSQL database. Finished in 7 day time frame.

- Custom CSS used to replicate the front end at Twitter.
- Users can sign up, sign in, sign out with full authentication to create tweets, comments and message other users.
- Full CRUD capabilities, user settings page can edit account information.
- <https://tweeter.thoffman.me>

Jan 2023

Project 3: "abnb"

Reverse engineered web application of Airbnb using a MERN stack with MongoDB. Finished in the 7 day time frame.

- Implemented and coded the main features: landing & listing page.
- Designed the user experience from scratch using HTML/CSS and some Bootstrap elements, ReactJS front-end, Mongoose/ExpressJS back end.
- Full CRUD capabilities as the user can add, edit and delete listings.
- <https://abnb.thoffman.me>

Dec 2022

Project 2: "Foodie"

Web program that lets you compare Yelp and TripAdvisor with info pulled from multiple endpoints within the Yelp API and TripAdvisor APIs with a ReactJS front end finished in the 7 day time frame.

- Developed an app to compare the reviews and ratings using web API data from the two top sites in the field: Yelp and TripAdvisor so the user can compare.
- Used HTML, CSS, JavaScript to pull data from multiple endpoints for the user to view in a pleasing user interface.
- <https://foodie.thoffman.me>

Nov 2022

Project 1: "Checkers"

Responsive front end game using vanilla JavaScript, HTML and CSS finished in the 7 day time frame.

- Prepared an aesthetically pleasing, neutral game of checkers using JavaScript DOM manipulation.
- Game has no flaws and includes King checker piece function, which no other student has been able to achieve in prior cohorts.
- <https://checkers.thoffman.me>

REFERENCES

References available upon request