

## Tyler Norman

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Full-Stack development portfolio: <https://github.com/t-norm?tab=repositories>

## Professional Experience

**Lexington Law Firm:** Team Lead Manager, Quality Assurance, CLT & Retention  
May 2021

April 2016 -

- \* Managed multiple teams of 20+ individuals as a team lead
- \* Experience as a QA analyst, agent of client retention, and client services

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**Progrexion Marketing:** Marketing Lead - Online Chat

May 2021 - August 2021

- \* Managed online chat platforms for Lex and CR
- \* Directly worked with web developers and PR to promote brand awareness

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**Goldman Sachs:** Helpdesk Technician

August 2021 - Present

- \* Resolved technical issues from account lockouts to troubleshooting

## Education

**The University of Utah**

Graduated: Winter 2022

Salt Lake City, Utah

Full-Stack Development Bootcamp

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**Salt Lake Community College**

Graduated: Spring 2014

Salt Lake City, Utah

AS in General Studies

Completed with 3.7 GPA

Over \$13,000 in merit-based scholarships

Advanced anatomy - cadaver lab

## Additional Skills

Full-Stack development portfolio: <https://github.com/t-norm?tab=repositories>

Proficiency in Microsoft Suite programs - PowerPoint, Word, Excel, etc.

Proficiency in two Adobe Suite programs - Photoshop and Illustrator