# Varun Totakura

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## **Professional Summary**

Passionate Software/ML Engineer with over 4 years of professional experience. Developed ML/Active Learning algorithms as a Research Assistant while pursuing a Master's degree. Excellent team player and individual contributor with strong interpersonal skills, committed to achieving project objectives efficiently.

#### **Technical Skills**

- Frameworks: PyTorch, TensorFlow, Scikit-Learn, Keras, LangChain, Hugging Face
- Languages: Python, C, C++, Java, JavaScript, R, SQL
- Modules: Dask, Numpy, Pandas, PySpark, FastAPI, Ollama, OpenAI, Gemini
- MLOps: Docker, Kafka, AutoML, Azure AI
- Databases: PostgreSQL, MySQL, BigTable, MongoDB, VectorDB Chroma, Cassandra
- Clouds: ServiceNow, Google Cloud, Microsoft Azure, Amazon Web Services
- · Visualization and Reports: Matplotlib, Seaborn, Plotly, Altreyx, Qlik, Power BI, Tableau, BigQuery
- Version Control: Git, GitLab, GitHub

## **Professional Experience**

#### Machine Learning Engineer, Open Source Contributor, United States

August 2024 – Present

- Optimized AI/ML model documentation and conducted code reviews, enhancing project quality and accessibility for the open-source community.
- Contributed to cutting-edge machine learning repositories, showcasing expertise in neural networks and deep learning frameworks.
- GitHub Profile: https://github.com/varuntotakura

#### AI/ML Engineer - Graduate Research Assistant, Florida State University, Tallahassee, FL August 2022 - August 2024

- Engineered a groundbreaking hybrid AI architecture combining TCN, CNN, and GRU to analyze Alzheimer's Disease patterns, achieving a 35% performance boost through domain disparity reduction.
- Developed a state-of-the-art Active Learning Algorithm for Imperfect Oracles with LLMs, optimizing performance through parallel computing with Dask to achieve 4x speedup in model training.
- Pioneered a scalable deep learning pipeline for model correctness across prediction, processing over 300,000 records of 10 diverse datasets with high accuracy.
- Implemented an advanced NLP solution using BERT and GAN networks for precise bug localization in code, analyzing 150,000+ social media posts.

#### AI Software Developer - Systems Engineer, Tata Consultancy Services, Hyderabad, India July 2020 - September 2022

- Spearheaded the development of AI-powered chatbots using Azure Bot Service and Virtual Agent, integrating data from 9+ sources to revolutionize user interactions.
- Orchestrated seamless integrations between ServiceNow and 5 external platforms using REST, SOAP, and Email protocols in an Agile SDLC environment.
- Engineered scalable ServiceNow automations, boosting productivity by over 45% through intelligent process optimization.
- Led a high-stakes data migration project, leveraging AI-driven integrations to transfer 1.5 million records with unprecedented efficiency.
- Architected and maintained 15+ robust applications, incorporating advanced workflows, Service Portal, ACLs, and AI-enhanced scheduled jobs.
- Achieved 95% accuracy in cross-platform data synchronization, ensuring flawless information flow across multiple ServiceNow instances and external systems.
- Pioneered R&D initiatives by designing ML-driven automation solutions with AI Studio, amplifying task efficiency by an impressive 20x.
- Mentored a team of 11 as a peer leader, implementing AI-driven performance tracking strategies that increased individual productivity by 5x.

# **Research Publications**

| • | Active Learning with Imperfect Oracles using Text Data.  MetaErr: Predicting Error Patterns in Deep Neural Networks using the Meta Model Data. Analysing the behavioural patterns in elderly people suffering with Alzheimer's Disease. Master's Thesis - A Study on Deep Learning Models for Real World Applications. Prediction of Transmittable Diseases Rate in a Location Using ARIMA and GARCH. Improved Safety of Self-Driving Car using Voice Recognition through CNN. Prediction of Stock Trend for Swing Trades using Long Short-Term Memory Neural Network an Integrated Approach to Sentiment Analysis using Machine Learning Algorithms. | TACCESS - Expected 2024<br>August 2024<br>November 2021<br>October 2021<br>work Model. March 2020<br>February 2020<br>April 2020 |
|---|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|
|   | An Integrated Approach to Sentiment Analysis using Machine Learning Algorithms. Published another 5 research papers and survey papers.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | April 2020<br>2019 - 2020                                                                                                        |
|   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                  |

# **Awards and Achievements**

| Three times Star of the Month, Tata Consultancy Services.                                  | 2021 - 2022 |
|--------------------------------------------------------------------------------------------|-------------|
| • Five times On the Spot Awards, Tata Consultancy Services.                                | 2021 - 2022 |
| • Learning Achievement Award, Tata Consultancy Services.                                   | 2021 - 2022 |
| • Ranked 2nd Topper in Academics, Guru Nanak Institutions.                                 | 2018 - 2019 |
| • Peer Reviewed three research papers - ORCID ID - © https://orcid.org/0000-0002-5114-5205 | 2019 - 2024 |
| • Google Scholar - https://scholar.google.com/citations?user=ZbVUfuYAAAAJ                  | 2019 - 2024 |

# **Certifications and Trainings**

| • Completed Deep Learning Specialization taught by Andrew Ng and other instructors.          | 2020      |
|----------------------------------------------------------------------------------------------|-----------|
| • Completed altogether 10 Coursera courses on Machine Learning, Customer Analytics and more. | 2020      |
| • Ethical Hacking, IOT, and Web Development training by Imparta.                             | June 2019 |

## **Education**

### Florida State University, Tallahassee, Florida, United States

Master of Science in Computer Science (Thesis)

August 2024

#### Jawaharlal Nehru Technological University - Guru Nanak Institutions, Telangana, India

Bachelor of Technology in Computer Science & Engineering September 2020