

# Varun Totakura

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## Education

**Florida State University, Tallahassee, Florida, United States**

Master of Science in Computer Science

*August 2024*

**Jawaharlal Nehru Technological University – Guru Nanak Institutions, Telangana, India**

Bachelor of Technology in Computer Science & Engineering

*September 2020*

## Technical Skills

- Languages: Python, Go Lang, C, C++, Java, JavaScript, R
- Platforms: PyTorch, Tensorflow, Apache Kafka, Apache Airflow, Alteryx, Qlik, Power BI, Spark, Tableau, Snowflake
- Databases: MySQL, NoSQL
- Operating Systems and Clouds: Windows, Linux; ServiceNow, Google Cloud, Microsoft Azure
- Tools: Microsoft Power Automate, Google Colab, Spyder, Visual Studio, R Studio

## Professional Experience

**Systems Engineer, Tata Consultancy Services, Hyderabad, India**

*July 2020 – July 2022*

- Communicated with cross-functional teams to develop intelligent chatbots using Azure and Virtual Agent to streamline operations and enhance user interactions by fetching data from 9+ sources.
- Integrated ServiceNow with 5 types of external platforms using REST, SOAP, and Email.
- Developed scalable ServiceNow integrations by automating various processes which significantly increased the productivity time by over 45%.
- Played a key role in a migration project, used integrations and automated flows to transfer over 1.5 million records of data within a short period.
- Ensured seamless data flow across multiple ServiceNow instances, as well as between ServiceNow and external platforms facilitating efficient operations reaching about 95% accuracy.
- Collaborated in the project's R&D endeavors by designing machine learning-driven automation, resulting in solutions that enhanced task efficiency by an impressive factor of 20.
- Served as a peer leader, monitoring team performance and implementing strategies that boosted individual performance by more than 5 fold.
- Researched Power Automate, Azure, and Google Cloud and revamped ServiceNow to include a robust history for developing consistency across 11 types of integrations.

## Projects & Internships

**Graduate Research Assistant, Florida State University, Tallahassee, FL**

*August 2022 – Present*

- Analyzed the behavior of elderly individuals affected by Alzheimer's Disease and devised an innovative architecture combining TCN, CNN, and GRU in a Domain Adaptation setup which enhanced performance by 35%.
- Predicted model correctness by leveraging Deep Learning techniques and working across approximately 10 diverse datasets totaling over 300,000 records.
- Engaged in Active Learning with Imperfect Oracles, implemented in an optimized fashion by leveraging parallel computing techniques to achieve a remarkable 24-fold reduction in execution time from 8 hours to just 20 minutes.
- Designed a Natural Language Processing solution utilizing BERT for Bug Localization by processing over 150,000 text records gathered from various social media sources and identifying precise bugs within code snippets.

**Cyber Smart Intern, Hyderabad City Police, Hyderabad, India**

*September 2019 – October 2019*

- Worked on enhancing the performance of facial recognition using Google Cloud Vertex AI by improving accuracy by 1.5 times.
- Explored the nefarious world of phishing, trojans, worms, SQL injections and tried to penetrate a safe virtual environment in 7 different ways.
- Utilized ML algorithms with Python to implement a malware detection system in a Windows environment which gave about 85% accuracy.

## Software Developer Intern, Johan Brown Pvt Ltd, Hyderabad, India

October 2016 – April 2017

- Studied data analysis and visualization, wielding powerful tools like Alteryx, Qlik, and Tableau to analyze patterns in 5000+ conference paper submissions.
- Implemented a diverse range of applications in Java, and JavaScript for design adjustment in more than 1500 ePub books.
- Embraced the power of web scraping and automation using Python to automate the changes in ePub books which increased time efficiency by 15 times.

## Research Publications

- Active Learning with Imperfect Oracles using Text Data. *Expected 2024*
- Predicting Error Patterns in Deep Neural Networks using the Meta Model Data. *Expected 2024*
- Analysing the behavioural patterns in elderly people suffering with Alzheimer's Disease. *Expected 2024*
- Prediction of Transmittable Diseases Rate in a Location Using ARIMA and GARCH. *November 2021*
- Improved Safety of Self-Driving Car using Voice Recognition through CNN. *October 2021*
- Prediction of Stock Trend for Swing Trades using Long Short-Term Memory Neural Network Model. *March 2020*
- Prediction of Animal Vocal Emotions using Convolutional Neural Network. *February 2020*
- An Integrated Approach to Sentiment Analysis using Machine Learning Algorithms. *April 2020*
- Published another 5 research papers and survey papers. *2019 - 2020*

## Awards and Achievements

- Three times Star of the Month, Tata Consultancy Services. *2021 - 2022*
- Five times On the Spot Awards, Tata Consultancy Services. *2021 - 2022*
- Learning Achievement Award, Tata Consultancy Services. *2021 - 2022*
- Ranked 2nd Topper in Academics, Guru Nanak Institutions. *2019*

## Certifications and Trainings

- Completed Deep Learning Specialization taught by Andrew Ng and other instructors. *2020*
- Completed altogether 10 Coursera courses on Machine Learning, Customer Analytics and more. *2020*
- Ethical Hacking, IOT, and Web Development training by Imparta. *June 2019*