

Mirza T. Baig

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Product Manager with over three years of experience specializing in web apps. Strong technical background with a keen eye for design. Ability to lead the ideation, technical development, and launch of features on a roadmap.

PROFESSIONAL EXPERIENCE

Product Manager, Cloud Business Unit
DXC Technology (formerly CSC)

April 2017 - Present
Los Angeles, CA

- Grew the service in Q2 from 2 to 4 customers by prioritizing automated delivery in the roadmap which decreased the time to value for the customer base from one month to one week
- Rapidly prototyped the initial MVP release with a lean team consisting of 7 engineers
- Created a feedback loop to capture feedback from the sales team, delivery team, and support team

Technical Product Owner, Cloud Business Unit
Computer Sciences Corporation (CSC)

November 2015 – May 2017
Austin, TX

- Launched a new UI/UX by evaluating the UI patterns which increased customer satisfaction by 50% and helped gain two more referenceable customers
- Simplified the Platform Service workflow from 6 to 3 steps by working with the design team, engineering team, and customer
- Facilitated the architecture discussion around reengineering the deployment of the platform to Docker Swarm hosted on AWS
- Analyzed key metrics, such as defect trends which identified which areas of technical debt to prioritize first

Application Engineer, North American Public Sector
Computer Sciences Corporation

October 2014 – October 2015
Falls Church, VA

- Recognized by the CEO for being a key member of the FAA Bid Team who won the largest public sector cloud deal (~\$109M; goo.gl/wX0IUq)
- Developed a JavaScript based solution to integrate ServiceNow and the Agility Platform which reduced the delivery lifecycle from 6 to 3 months

EDUCATION

B.S. Geographical Information Sciences

University of Maryland, College Park 2013

CERTIFICATIONS

Certified Scrum Product Owner

Dec. 2015

Amazon Web Services Associate Solution Architect

July 2015

SKILLS

- Strategic Business Planning
- User Experience
- SQL
- Requirements Gathering
- Usability Testing
- SDLC
- JavaScript/CSS/HTML
- Roadmap Management
- Amazon Web Services
- Agile/Scrum