Chatbot for Alice Run3 simulation/analysis tasks

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What is the project about?

- Want to develop a chatbot with knowledge about the ALICE O2 software framework.
- It should be able to use the existing documentation in order to answer basic questions and provide user support.
- Available as a Mattermost user @askalicebeta
- It can help with reading documentation and reduce the load on experts.
- Based on a minimal prototype system.

Why not use ChatGPT?

- Generally pretrained on public web data but not specialized.
- It has a **knowledge cutoff point** and gets updated only ~ once a year.
- Does not know about our private repositories.
- Not open-source and expensive.

Retrieval augmented generation (RAG)

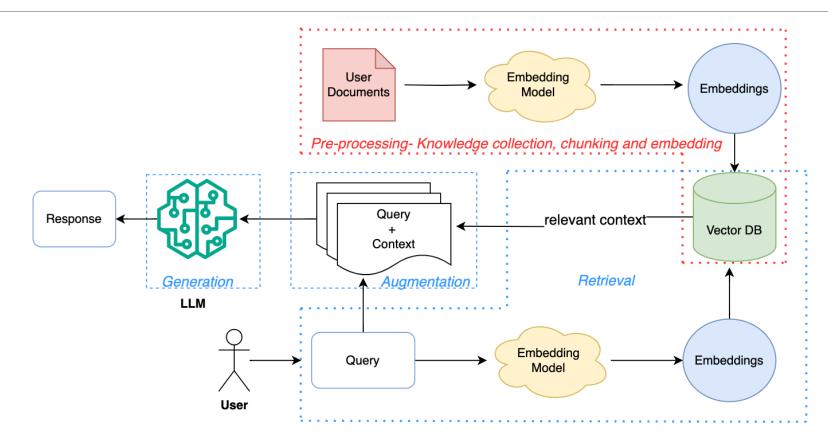
- A technique to adapt any generative large language model (LLM) to our knowledge base without retraining it.
- It can be updated daily or even on documentation change.
- Cheap in terms of computing and works well for O(1000) documents.
- Required components:
 - 1. Documents
 - 2. Vector database
 - 3. Text embedding and reranking models
 - 4. LLM
 - 5. User interface







RAG: Architecture



Building LLM applications using RAG - by Sagar Gandhi

Knowledge base

CHATBOT DATA

- GitHub scraper for simulation, data processing and analysis framework repositories
- Parsed presentation PDFs
- Transcribed talks from experts
- Total of ~ 400 documents = 3500 chunks

OTHER

- Collected real user questions from O2 simulation Mattermost channel
- Evaluation dataset of 35 expert questionanswer pairs

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LLM setup

Popular models are available for free on HuggingFace.



- Named something like: <user>/<model>-<size>:<quantization>
- For example, unsloth/gpt-oss-20b-GGUF:Q8_0
- Served in a containerized environment on AMD MI100 GPUs with 32 GB of VRAM.
- Enough to run **medium-sized (20 to 30 B parameter) models**. For reference, DeepSeek-R1 uses 700B and ChatGPT-4 is speculated to be 1T+.
- UI and OpenAI compatible API hosted at http://pc-alice-ph01:809X/ for each model.

RAG evaluation

- To select the best performing models and database retrieval parameters.
- Used the 35 expert labeled question-answer pairs.
- For example: "How do you create and use event pools?"
 - 1. Choose a text similarity metric
 - 2. Prompt the chatbot to generate an answer
 - 3. Calculate similarity between the generated and correct answer
 - 4. Calculate mean of similarity scores across all questions
- But the problem is that LLMs are not deterministic!

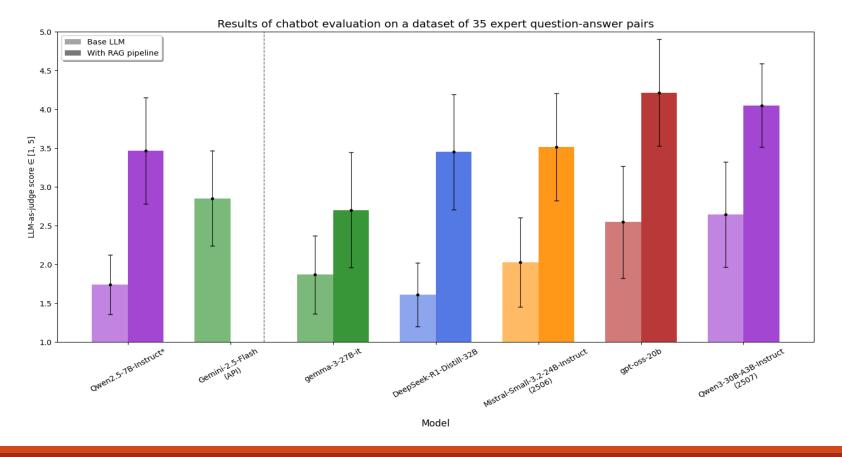
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RAG evaluation

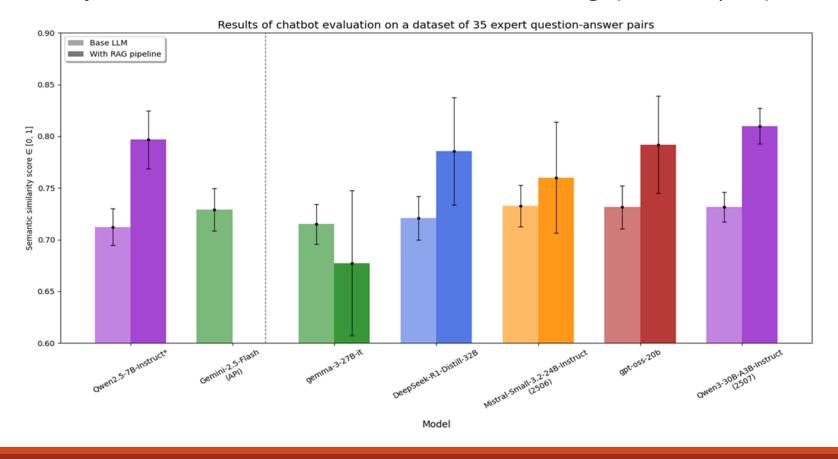
- To select the best performing models and database retrieval parameters.
- Used the 35 expert labeled question-answer pairs.
- For example: "How do you create and use event pools?"
 - 1. Choose a text similarity metric
 - 2. Choose a sample size (N = 5)
 - 3. Prompt the chatbot to generate an answer N times
 - 4. Calculate similarity between the generated and correct answer N times
 - 5. Calculate mean and std of similarity scores across all generated answers
 - 6. Calculate mean and std of similarity scores across all questions
- We can plot the sample standard deviations as error bars.

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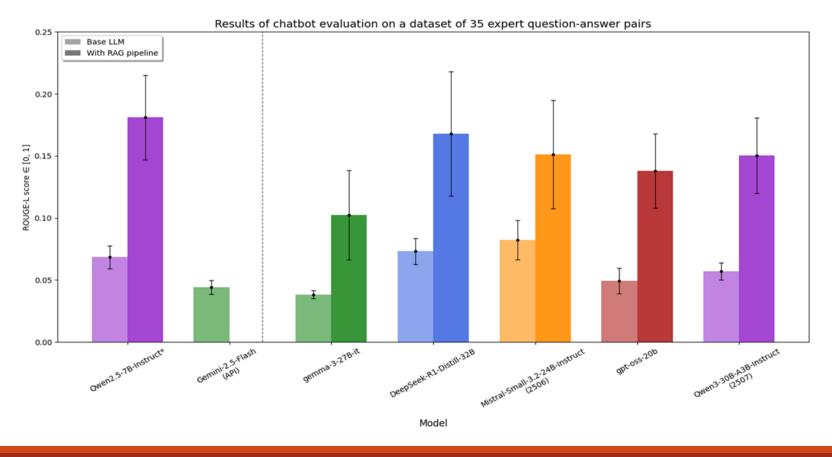
LLM-as-judge score: Ask another LLM to grade the generated answer against the correct one



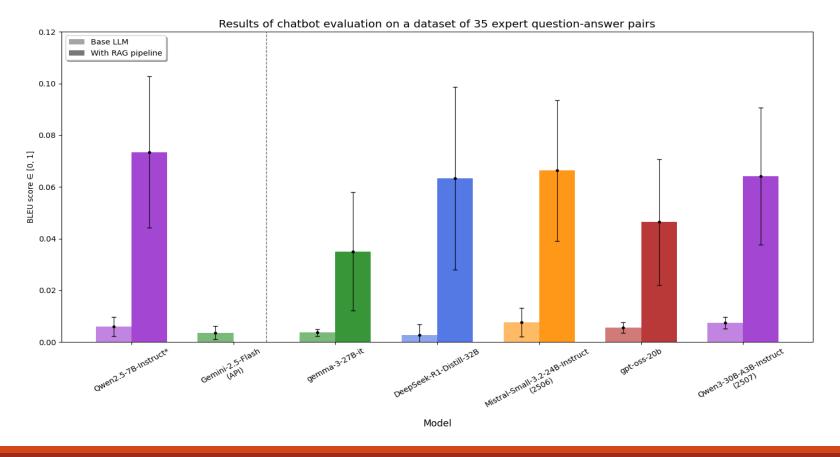
Semantic similarity score: Cosine distance between answer embeddings (∈ vector space)



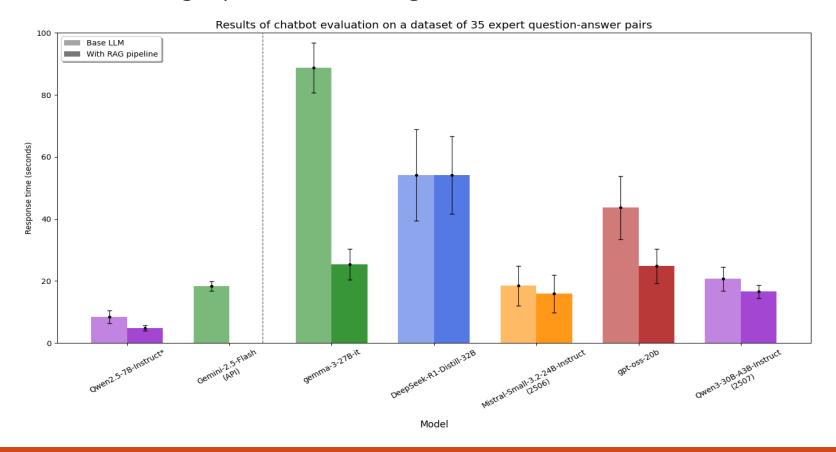
ROUGE-L score: Recall based longest sequence overlap between the generated and correct answer



BLEU score: Precision based n-gram overlap between the generated and correct answer

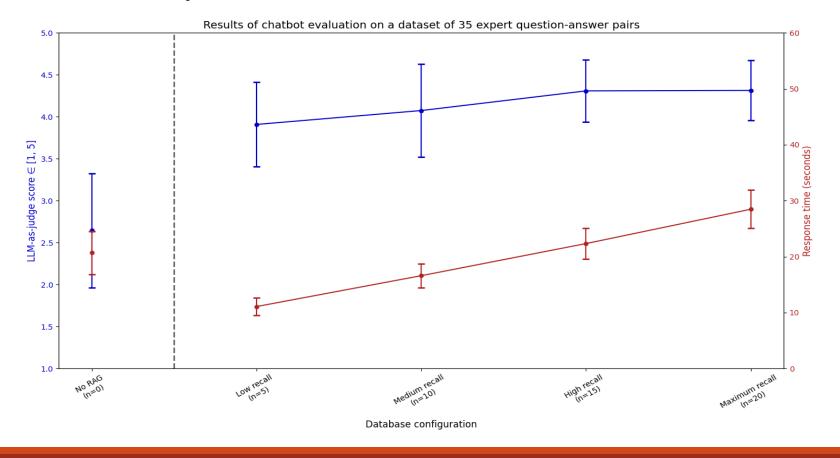


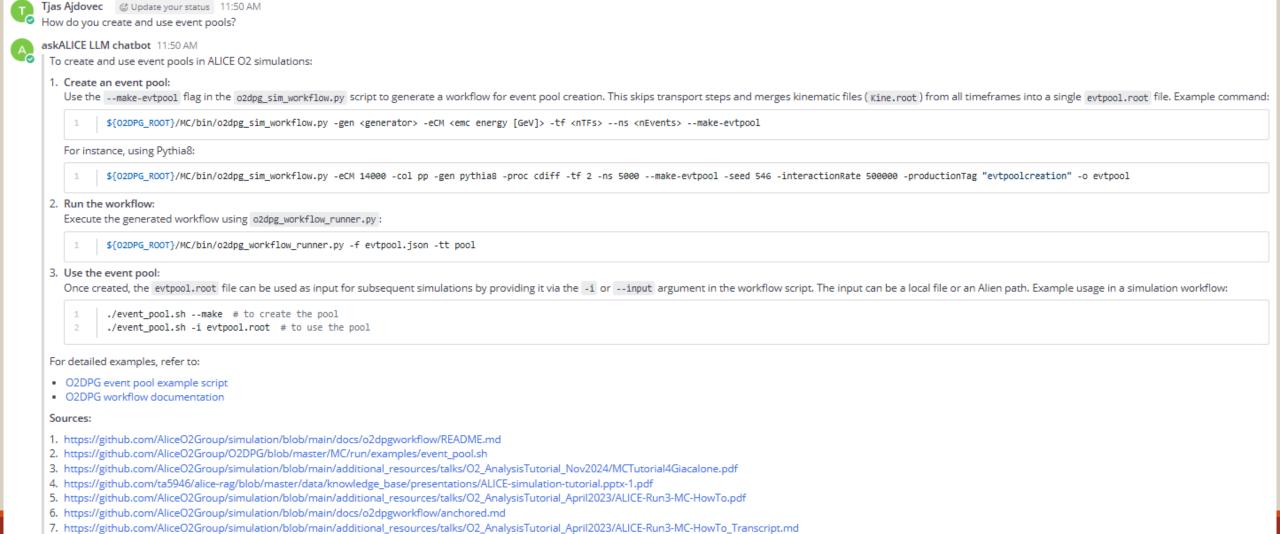
Response time: From sending a question to receiving the answer



Database configuration comparison

Response time scales linearly with the number of most relevant documents to retrieve.





This response used Qwen3-30B-A3B-Instruct-2507 model and a medium recall database.

Help us improve the askALICE chatbot by providing your feedback - React to this message with d_{i} if the answer was helpful or 👎 if it was not.

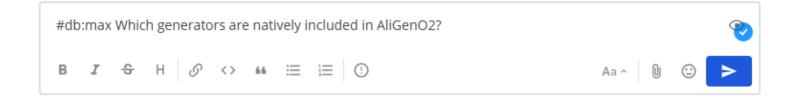
Example #1: How to create and use event pools?

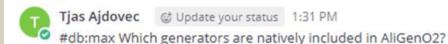
Note that threads are treated as conversations.

Chatbot configuration

- By default, it uses the best performing LLM Qwen3-30B-A3B-Instruct and a medium recall database configuration.
- This can be changed by providing user flags like: #param:value

Parameter	Description	Values	Default
model	Which LLM to use for the response.	<pre>gpt , qwen , mistral , gemma , deepseek</pre>	Qwen
db	How many documents to retrieve from the vector database (recall).	low, med, high,	Medium







askALICE LLM chatbot 1:31 PM

The generators natively included in AliGenO2 are:

- pythia8 (the default generator for ALICE Run3, with pre-configured options for pp and PbPb collisions)
- pythia8pp (pre-configured Pythia8 for proton-proton collisions)
- pythia8hi (pre-configured Pythia8 for heavy-ion collisions)
- boxgen (a simple mono-PDG particle generator that produces particles with uniform distributions in p, η, and φ)
- extkin02 (used to read external kinematics files, e.g., generated in a previous simulation step)
- hepmc (reads events from HepMC files)

These generators can be directly specified using the -g option in o2-sim.

For more information, see:

https://github.com/AliceO2Group/simulation/blob/main/docs/generators/generatorso2.md

Sources:

- 1. https://github.com/AliceO2Group/simulation/blob/main/additional_resources/talks/O2_AnalysisTutorial_Nov2024/MCTutorial4Giacalone.pdf
- 2. https://github.com/ta5946/alice-rag/blob/master/data/knowledge_base/presentations/ALICE-simulation-tutorial.pptx-1.pdf
- 3. https://github.com/AliceO2Group/simulation/blob/main/additional_resources/talks/O2_AnalysisTutorial_April2023/ALICE-Run3-MC-HowTo.pdf
- 4. https://github.com/AliceO2Group/simulation/blob/main/docs/generators/generatorso2.md
- 5. https://github.com/ta5946/alice-rag/blob/master/data/knowledge_base/presentations/MC_Tutorials.pdf
- 6. https://github.com/AliceO2Group/AliceO2/blob/dev/run/SimExamples/AliRoot_AMPT/README.md
- 7. https://github.com/AliceO2Group/simulation/blob/main/additional_resources/talks/O2_AnalysisTutorial_April2023/ALICE-Run3-MC-HowTo_Transcript.md
- 8. https://github.com/AliceO2Group/AliceO2/blob/dev/run/SimExamples/AliRoot_Hijing/run.sh
- 9. https://github.com/AliceO2Group/AliceO2/blob/dev/run/SimExamples/AliRoot_Hijing/README.md
- 10. https://github.com/AliceO2Group/simulation/blob/main/docs/generators/generatorscustom.md

This response used Qwen3-30B-A3B-Instruct-2507 model and a maximum recall database.

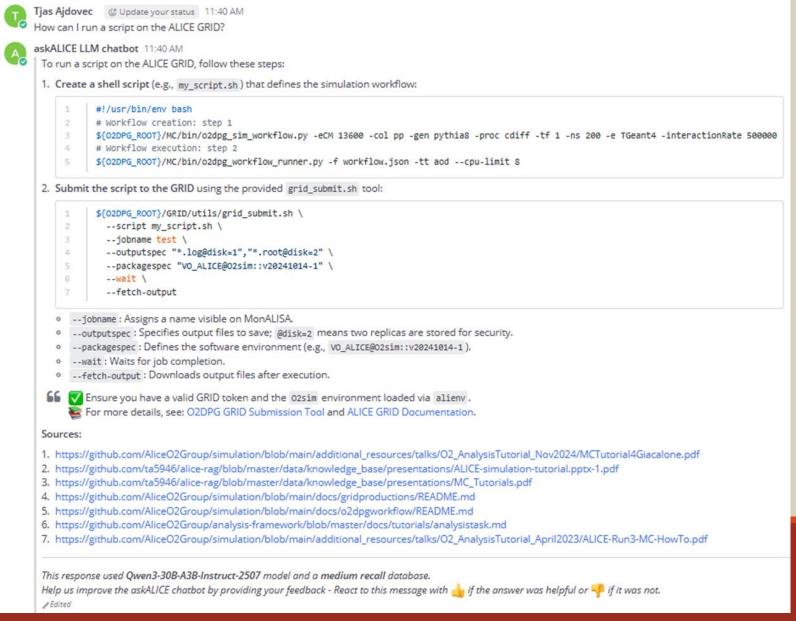
Help us improve the askALICE chatbot by providing your feedback - React to this message with different fit was not.

PEdited

Example #2: Which generators are included in AliGenO2?



Example #3: How to access MC tracks given a label?

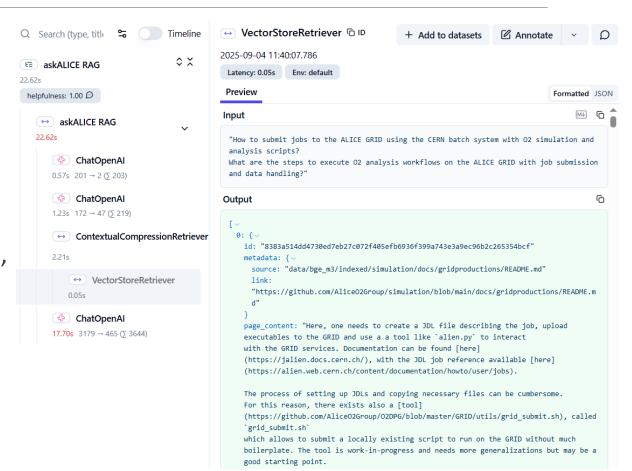


Example #4: How to run a script on ALICE GRID?

Call tracing



- RAG consists of multiple steps:
 - 1. Question classification
 - 2. Search query generation
 - Initial document retrieval
 - 4. Document reranking
 - 5. Answer generation
- **Each chatbot call is stored** with the used LLM, database configuration, response time (and user feedback).
- UI hosted at http://pc-alice-ph01:3000/
- This is valuable for error, performance analysis and creating new datasets.



Key findings

- **Even a smaller (7B) LLM can handle a simple RAG application** and outperform state-of-the-art API models.
- RAG prompt engineering can reduce hallucinations and latency.
- Scaling up the models showed a moderate performance improvement.
- Multiple data sources can be stored in a single vector database.
- RAG reaches its limit at a certain number of documents to retrieve (top n).
- A capable LLM judge ≠ good conversationalist.
- Generating artificial training data is not trivial.

What comes next?

- Try out the chatbot and leave a feedback.
- Write more documentation and let everyone contribute, even if it is not exact.
- Continuously update the RAG database with GitHub actions.
- Regularly evaluate new open-source models for improvements.
- Can extend the chatbot to related use cases:
 - 1. Analyze output files
 - 2. Monitor Mattermost channels (O2 simulation)
 - 3. Expert support for shifters / on-callers
- Or try to automate and improve the chatbot with larger LLMs and agentic AI.

Questions?

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