# Solace PubSub+ Distributed Tracing suing self-managed OTEL Collector with Jaeger, Dynatrace, New Relic and DataDog



Demo 101 for dummies, experts and everyone in between



#### **Table of Contents**

1	Puri	oose	3
_	-		
	1.1	Application chain	
	1.2	Reference	3
2	Setu	ıp	3
	2.1	Prerequisites	3
	2.2	Configuration	3
	2.3	Configure Broker	5
	2.4	Jaeger	14
	2.5	OTEL collector	15
3	Test	ing the application chain	17
	3.1	Solace SDKPerf	17
	3.2	Installation	17
4	Resi	ılts	20
	4.1	PMOTEL	20
	4.2	Jaeger	20
	4.3	Dynatrace	22
	4.4	New Relic	29
	4.5	DataDog	34
	4.6	Splunk	36
5	Resi	ources	36

# 1 Purpose

Describe how to get OpenTelemetry (OTEL) traces from a simple application chain to Jaeger and/or other observability Cloud solutions using standard self-managed versions of OTEL collector and Jaeger.

#### 1.1 Application chain

Solace SDKPerf *publisher* – Solace Broker *topic* – Solace Broker *queue1* and *queue2* – Solace SDKPerf *consumer* 

#### 1.2 Reference

Solace PubSub+ Distributed Tracing is an additional option for Solace PubSub+ brokers. This demo is based on work from my colleague Daniel Brunold (<a href="https://github.com/dabgmx">https://github.com/dabgmx</a>, also well-known for his work on the Solace Prometheus Exporter, see

https://github.com/solacecommunity/solace-prometheus-exporter)

For this demo Daniel got some good inspiration from the Solace Codelabs 'Getting Started with Solace Distributed Tracing and Context Propagation' at <a href="https://codelabs.solace.dev/codelabs/dt-otel/">https://codelabs.solace.dev/codelabs/dt-otel/</a>

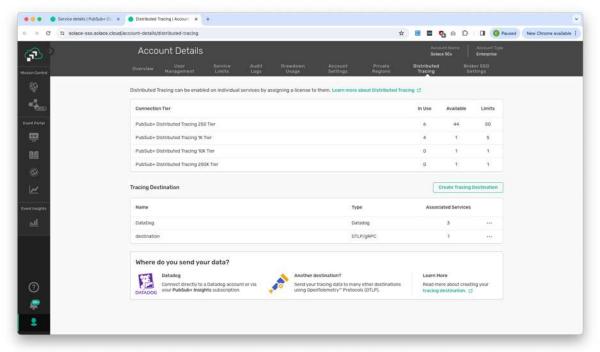
# 2 Setup

### 2.1 Prerequisites

A Solace broker running in the PubSub+ Cloud platform or self-managed.

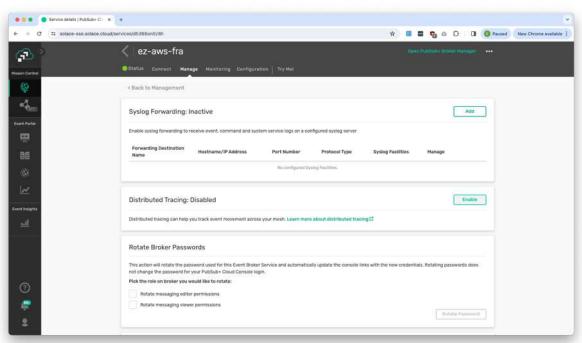
#### 2.2 Configuration

For Solace PubSub+ Cloud brokers Distributed Tracing can be enabled on individual services by assigning a license to them. This license is available for multiple Connection Tiers.

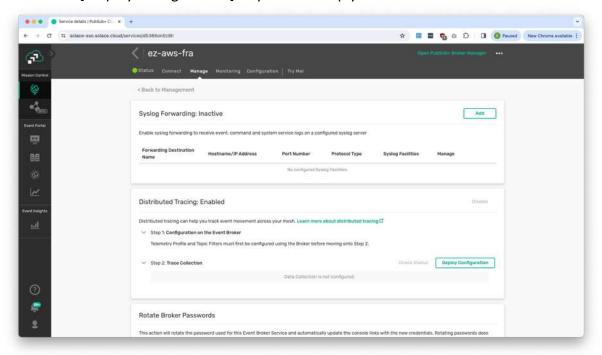


In this demo you will enable Distributed Tracing but you will not use the [Deploy Configuration] option to deploy a managed OTEL collector as you will use a self managed OTEL collector with local Jaeger and optional other destinations.

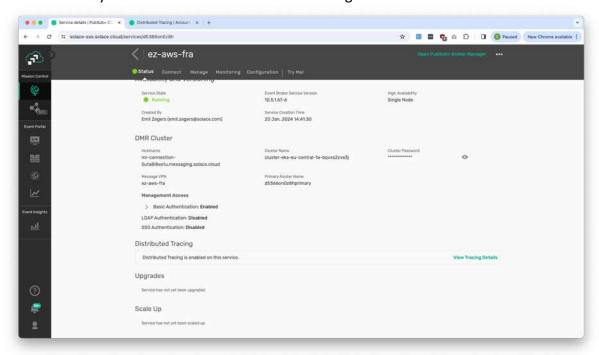
In Mission Control go to Cluster Manager and select the service where you want to use Distributed Tracing. In the service overview click Manage then Advanced Options. In the Distributed Tracing section click [ Enable ]



Do not click [ Deploy Configuration ] as you will setup your own OTEL collector in this demo.

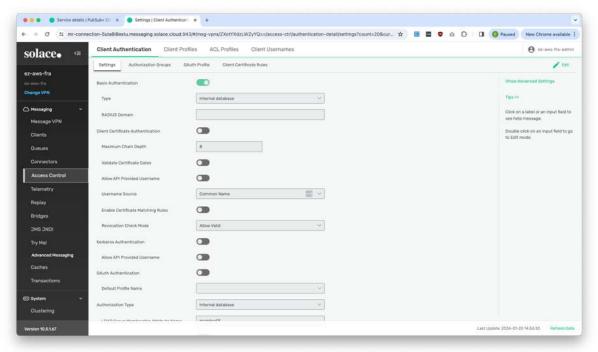


When enabled you'll find a section Distributed Tracing in the Status overview.

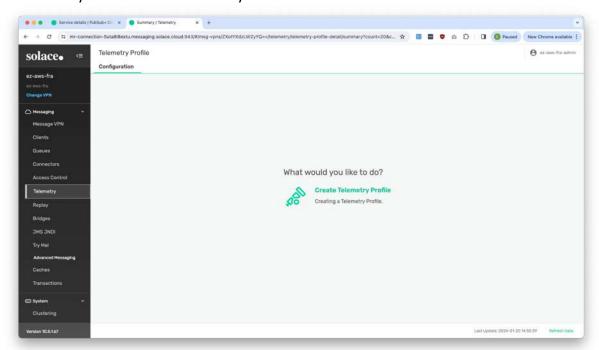


# 2.3 Configure Broker

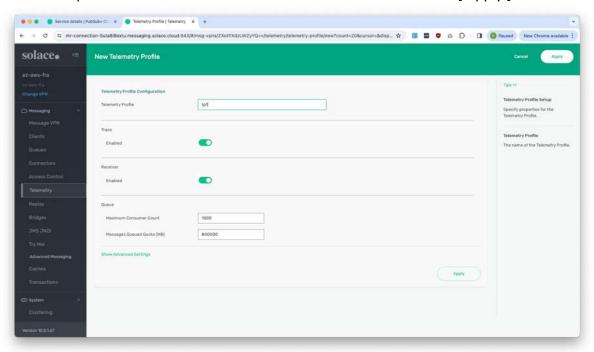
Open PubSub+ Broker Manager and verify under Access Control that Basic Authentication is enabled and set to Type Internal database.



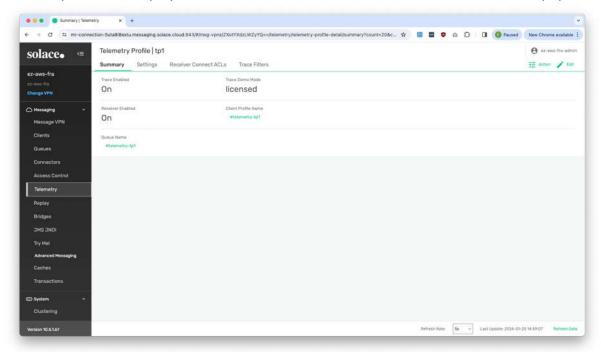
At Telemetry click Create a Telemetry Profile.



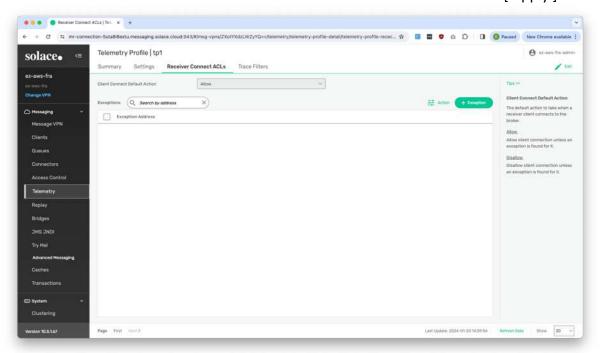
Use name "tp1" and check if Trace and Receiver are enabled then click [ Apply ]

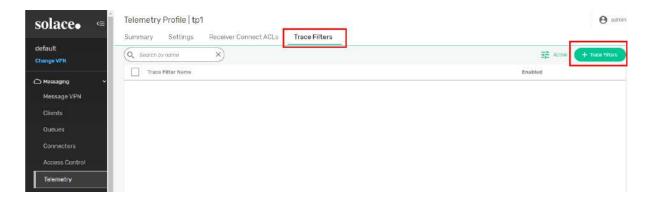


## Telemetry Profile is displayed with Client Profile Name and Queue Name #telemetry-tp1

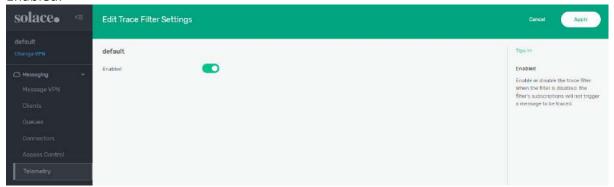


# Click Edit at Receiver Connect ACLs to switch from Disallow to Allow and click [ Apply ]

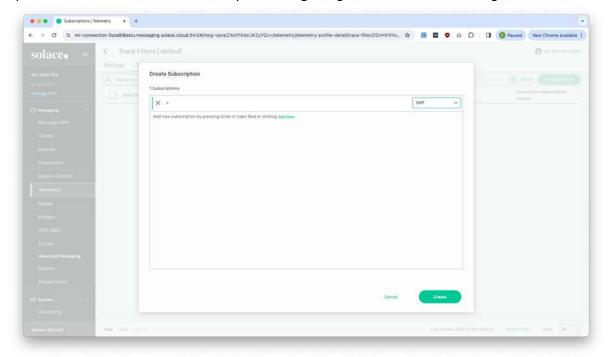


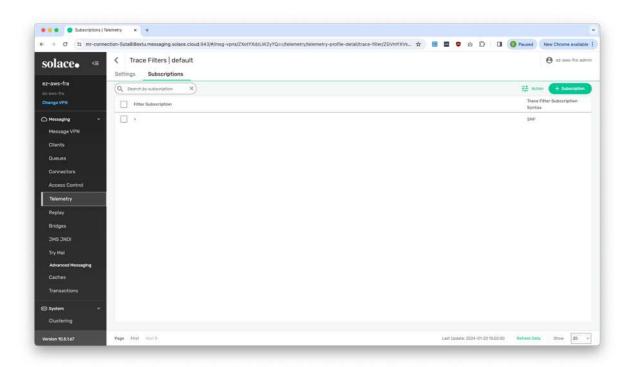


At Trace Filters click [ + Trace Filters ] to add a filter with name "default" and set it to Enabled.

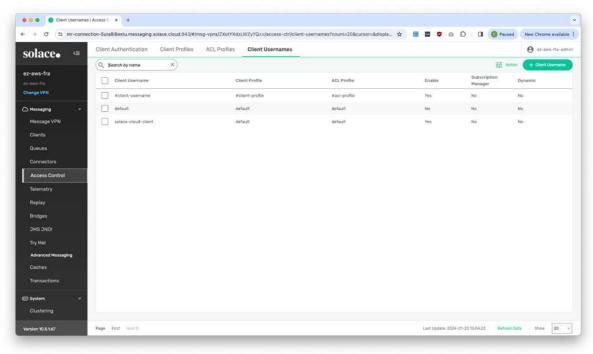


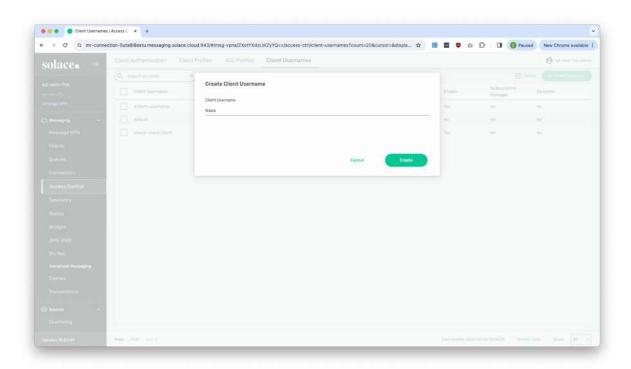
Open this filter and create a subscription using the greater than wildcard sign ">"

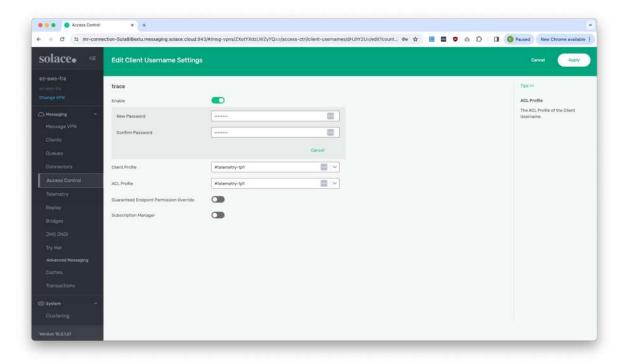




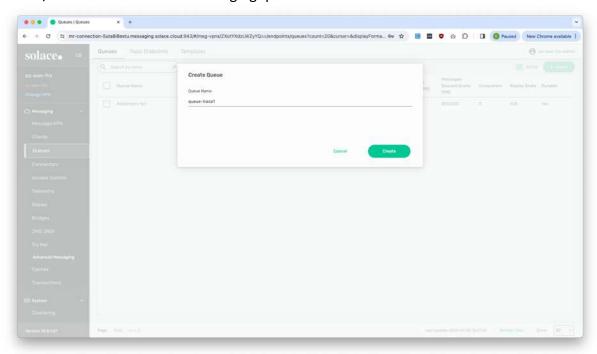
At Access Control go to Client Usernames and click [ + Client Username ] to create a client username "trace" with password "trace123" and "#telemetry-tp1" profiles:

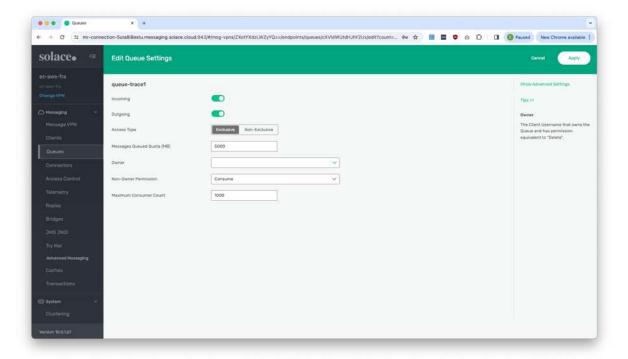


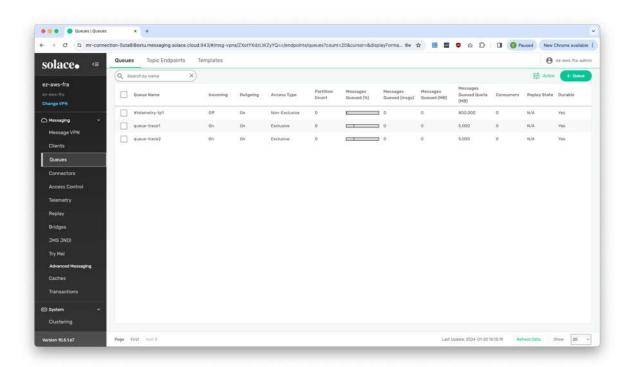


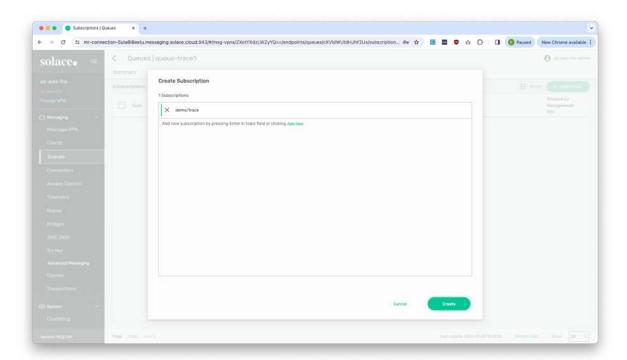


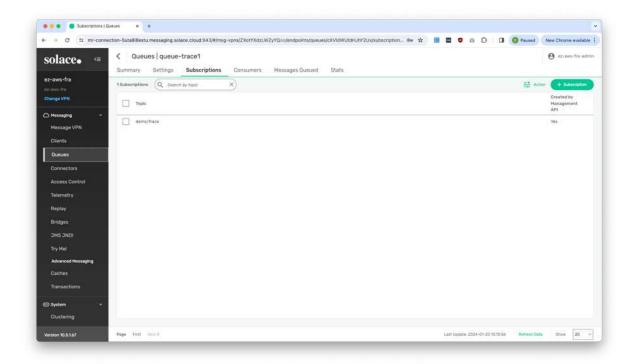
Create two or more queues (queue-trace1, queue-trace2, ...) with subscription "demo/trace". These are the messaging queues.











Configuration of the broker is now done.

## 2.4 Jaeger

Download Jaeger from here: https://www.jaegertracing.io/download/

Examplefor for MacOS: jaeger-1.53.0-darwin-amd64.tar.gz

#### Installation

```
mkdir -p ~/jaeger
cd ~/jaeger
tar xzvf <your download directory>/jaeger-1.53.0-darwin-amd64.tar.gz
```

#### Gives output like:

```
x jaeger-1.53.0-darwin-amd64/
x jaeger-1.53.0-darwin-amd64/example-hotrod
...
x jaeger-1.53.0-darwin-amd64/jaeger-ingester
x jaeger-1.53.0-darwin-amd64/jaeger-query
```

Remove extended attributes from extracted files to avoid MacOS popup warnings on downloaded (executable) files, assuming you are allowed to administer the Mac you are working on:

```
xattr -rc '~/jaeger'
```

If necessary, add sudo.

#### Start

```
cd ~/jaeger/jaeger-1.53.0-darwin-amd64/
./jaeger-all-in-one
# Or detached:
#nohup ./jaeger-all-in-one > /dev/null 2>&1 &
```

To stop kill the process with Control-C.

## 2.5 OTEL collector

#### Download from here:

https://github.com/open-telemetry/opentelemetry-collector-releases/releases/

Example for MacOS ARM: otelcol-contrib\_0.92.0\_darwin\_arm64.tar.gz

#### Installation

mkdir -p ~/otelcol/otelcol-contrib\_0.92.0 cd ~/otelcol/otelcol-contrib\_0.92.0 tar xzvf <your download directory>/otelcol-contrib\_0.92.0\_darwin\_arm64.tar.gz

#### Gives output like:

x LICENSE

x README.md

x otelcol-contrib

## Prepare config files here:

cd ~/otelcol

Ping for IP address (what is preferred method to obtain -static- IP address?):

ping mr-connection-5uta8l8extu.messaging.solace.cloud

Added a custom hostname ez-dt.messaging.solace.cloud

Example for one broker: otel-collector-config-single.yaml: <TODO: add yaml>

When working with multiple brokers define additional receivers and include in service/receivers:

```
receivers:
solace/broker1:
 broker: [1.2.3.4:5671]
 max unacknowledged: 500
 auth:
  sasl_plain:
   username: trace
   password: trace123
 queue: queue://#telemetry-tp1
  insecure: false
  insecure_skip_verify: true
solace/broker2:
 broker: [4.3.2.1:5671]
 max unacknowledged: 500
 auth:
  sasl_plain:
   username: trace
   password: trace123
 queue: queue://#telemetry-tp1
 tls:
   insecure: false
   insecure_skip_verify: true
service:
telemetry:
 logs:
   level: "debug"
pipelines:
   receivers: [solace/broker1, solace/broker2]
   processors: [batch]
   exporters: [logging, otlp/jaeger]
```

To get rid of other Apple messages like "can't be opened because Apple cannot check it for malicious software.", assuming you are allowed to administer the Mac you are working on:

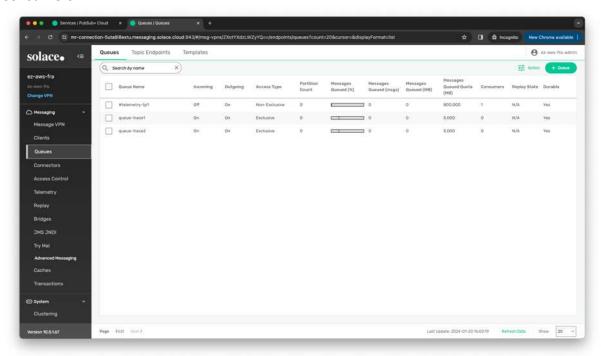
```
sudo spctl --master-disable
```

#### Start

```
cd ~/otelcol/otelcol-contrib_0.92.0
./otelcol-contrib --config=../otel-collector-config-single.yaml
# Or detached:
#nohup ./otelcol-contrib --config=../otel-collector-config-single.yaml > /dev/null 2>&1 &
```

To stop kill the process with Control-C.

In the Broker verify that the Telemetry queue #telemetry-tp1 has a (1) consumer at Consumers:



# 3 Testing the application chain

#### 3.1 Solace SDKPerf

In this demo you will use Solace SDKPerf, a general purpose testing tool with support for OpenTelemetry. You can find information about SDKPerf at

https://docs.solace.com/API/SDKPerf/SDKPerf.htm and downloads at https://solace.com/downloads/?fwp downloads types=other

On MacOS you can for example use the Java version: sdkperf-jcsmp-8.4.14.10.zip or sdkperf-mqtt-8.4.15.5.zip

#### 3.2 Installation

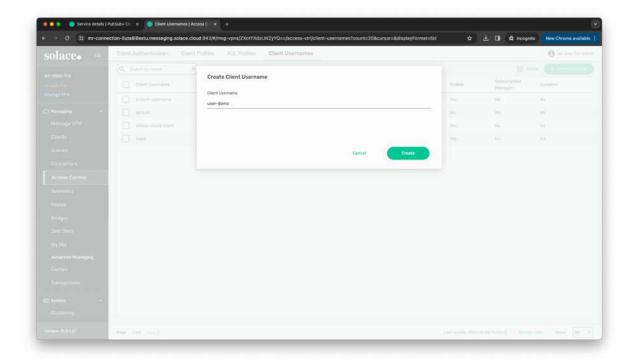
mkdir -p ~/sdkperf cd ~/sdkperf tar xzvf <your download directory>/sdkperf-jcsmp-8.4.14.10.zip tar xzvf <your download directory>/sdkperf-mqtt-8.4.15.5.zip

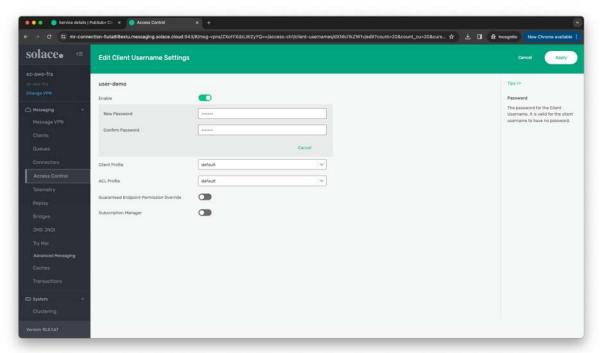
#### Gives output like:

```
x sdkperf-jcsmp-8.4.14.10/
x sdkperf-jcsmp-8.4.14.10/lib/
...
x sdkperf-jcsmp-8.4.14.10/sdkperf_java.bat
x sdkperf-jcsmp-8.4.14.10/sdkperf_java.sh
```

And similar for the MQTT version

In Broker Manager > Messaging > Acces Control > Client Usernames create user user-demo with password default.





# Publish a message and receive it from 2 queues:

cd ~/sdkperf/sdkperf-jcsmp-8.4.14.10

Using Distributed Tracing from/to SDKPerf

https://solace.community/discussion/1633/distributed-tracing-context-propagation

With default user solace-cloud-client and initial auto-generated hostname

Can add -md flag to dump message, or -tmd to dump trace message (sort of works does drop an error)

./sdkperf\_java.sh -cip=tcps://mr-connection-5uta8l8extu.messaging.solace.cloud:55443 -cu=solace-cloud-client@ez-aws-fra -cp=deun1l905ashrflooldf1qhrfg -ptl='demo/trace' -sql='queue-trace1,queue-trace2' -mt=persistent -mn=1 -mr=1 -msa=32768 -q -tcc -tcrc -tecip="http://localhost:4317"

#### Run repeatedly every 10 seconds

while true; do ./sdkperf\_java.sh -cip=tcps://mr-connection-5uta8l8extu.messaging.solace.cloud:55443 - cu=solace-cloud-client@ez-aws-fra -cp=deun1l905ashrflooldf1qhrfg -ptl='demo/trace' -sql='queue-trace1,queue-trace2' -mt=persistent -mn=1 -mr=1 -msa=32768 -q -tcc -tcrc -tecip="http://localhost:4317"; sleep 10; done

With default user solace-cloud-client and initial auto-generated hostname

 $./sdkperf\_java.sh - cip=tcps://mr-connection-5uta8l8extu.messaging.solace.cloud:55443 - cu=solace-cloud-client@ez-aws-fra - cp=deun1l905ashrflooldf1qhrfg - ptl='demo/trace' - sql='queue-trace1, queue-trace2' - mt=persistent - mn=1 - mr=1 - ms=32768 - q$ 

With default user solace-cloud-client and additional created hostname

./sdkperf\_java.sh -cip=tcps://ez-dt.messaging.solace.cloud:55443 -cu=solace-cloud-client@ez-aws-fra -cp=deun1l905ashrflooldf1qhrfg -ptl='demo/trace' -sql='queue-trace1,queue-trace2' -mt=persistent -mn=1 -mr=1 -msa=32768 -q

With default user solace-cloud-client and IP address (Dynamic? Going round between 18.159.178.64, 18.153.239.155, ... How to find these, and/or create static?)

./sdkperf\_java.sh -cip=tcps://18.159.178.64:55443 -cu=solace-cloud-client@ez-aws-fra -cp=deun1l905ashrflooldf1qhrfg -ptl='demo/trace' -sql='queue-trace1,queue-trace2' -mt=persistent -mn=1 - mr=1 -msa=32768 -q

With created user user-demo

./sdkperf\_java.sh -cip=tcps://mr-connection-5uta8l8extu.messaging.solace.cloud:55443 -cu=user-demo@ez-aws-fra -cp=default -ptl='demo/trace' -sql='queue-trace1,queue-trace2' -mt=persistent -mn=1 -mr=1 - msa=32768 -q

#### For MQTT

./sdkperf\_mqtt.sh -cip=ssl://ez-dt.messaging.solace.cloud:8883 -cu=solace-cloud-client@ez-aws-fra -cp=deun1l905ashrflooldf1qhrfg -ptl='demo/trace' -sql='queue-trace1,queue-trace2' -mpq=1 -msq=1 -mr=1 -mr=1 -msa=32768 -q -tcc -tcrc -tecip="http://localhost:4317"

#### MQTT5

./sdkperf\_mqtt5.sh -cip=ssl://ez-dt.messaging.solace.cloud:8883 -cu=solace-cloud-client@ez-aws-fra -cp=deun1l905ashrflooldf1qhrfg -ptl='demo/trace' -sql='queue-trace3' -mpq=1 -msq=1 -mr=1 -mr=1 -msa=32768 -q -tcc -tcrc -tecip="http://localhost:4317"

https://docs.solace.com/API/SDKPerf/Command-Line-Options.htm https://docs.solace.com/API/SDKPerf/Example-Commands.htm

# 4 Results

#### 4.1 PMOTEL

Poor Man's OTEL endpoint, a Python script that processes POST requests from otel collector exporter with metrics in protobuf, (gzipped) JSON or something else and just displays the data received. See myhttpserver.py script, and relevant configuration in otel collector yaml file.

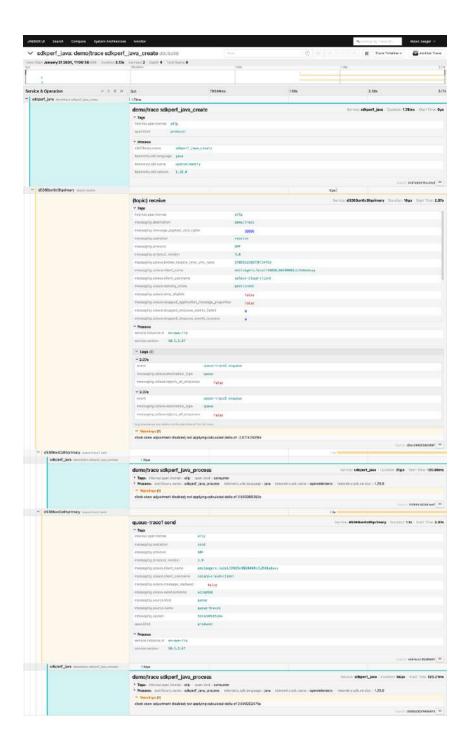
# Example configuration for JSON:

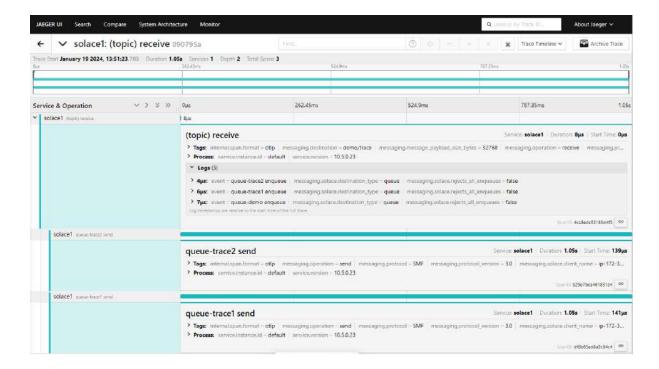
otlphttp/jsontest:
 endpoint: "http://localhost:3317/"
 compression: "none"
 encoding: "json"
 tls:
 insecure: true
 headers:
 Content-Type: "application/json"



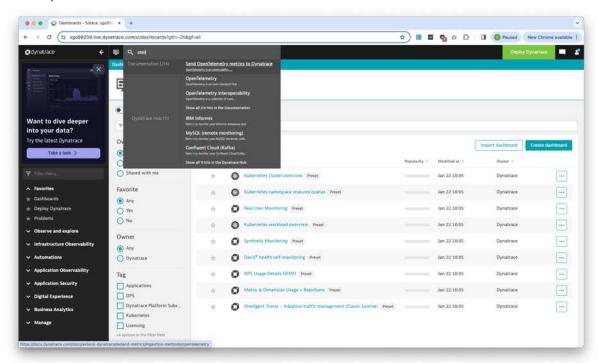
## 4.2 Jaeger

Navigate to <a href="http://localhost:16686">http://localhost:16686</a> to access the Jaeger UI (server status info at <a href="http://0.0.0.0:14269/">http://0.0.0.0:14269/</a>, see <a href="https://www.jaegertracing.io/docs/1.53/deployment/">https://www.jaegertracing.io/docs/1.53/deployment/</a> for more info).

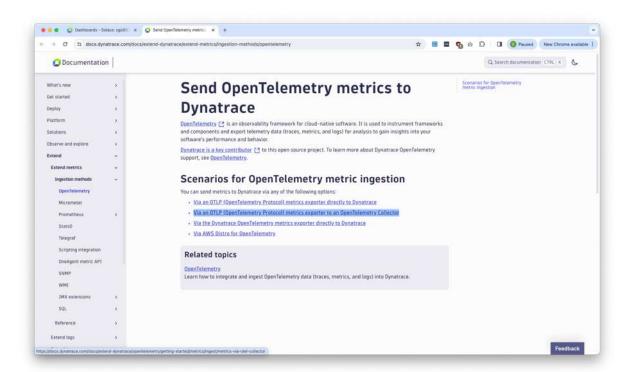




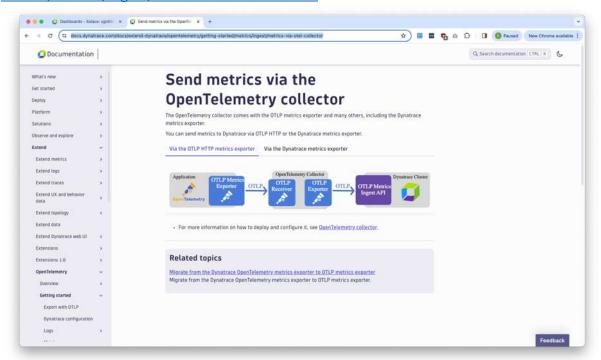
#### 4.3 Dynatrace



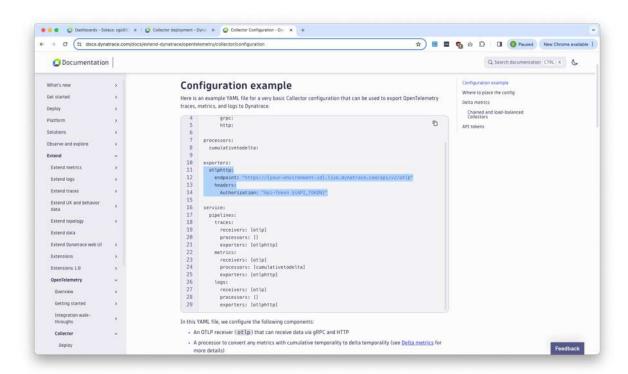
https://docs.dynatrace.com/docs/extend-dynatrace/extend-metrics/ingestion-methods/opentelemetry

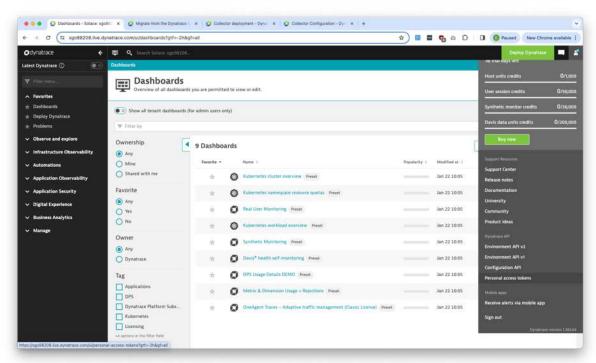


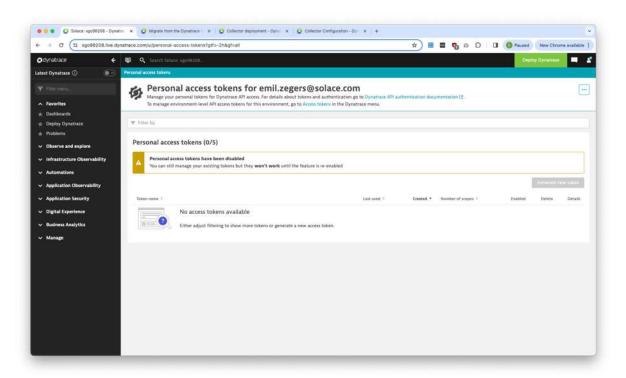
https://docs.dynatrace.com/docs/extend-dynatrace/opentelemetry/gettingstarted/metrics/ingest/metrics-via-otel-collector

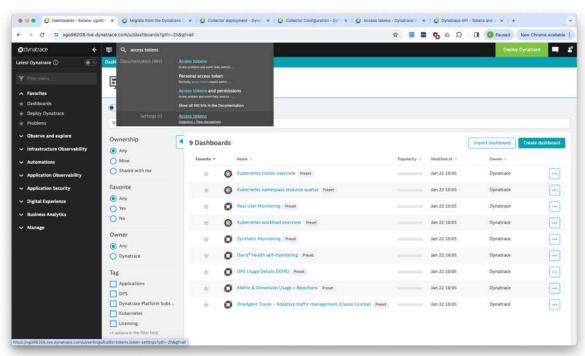


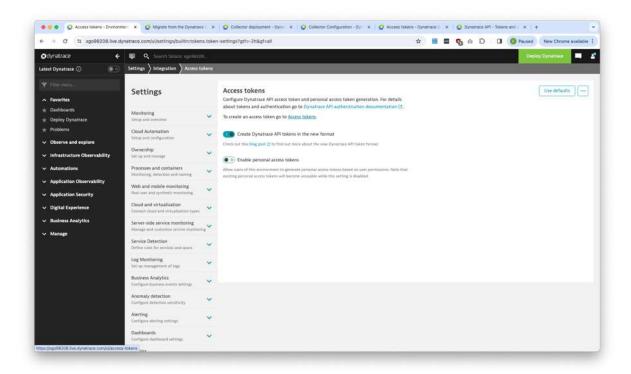
https://docs.dynatrace.com/docs/extend-dynatrace/opentelemetry/collector#example-configuration

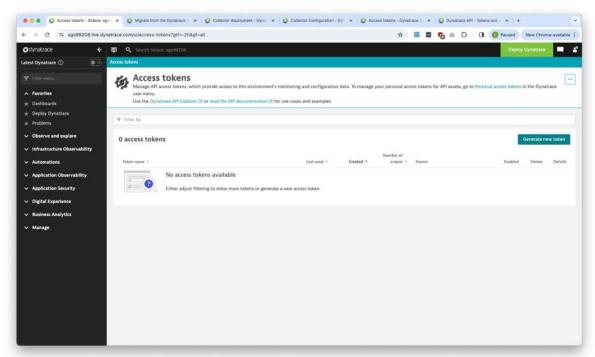






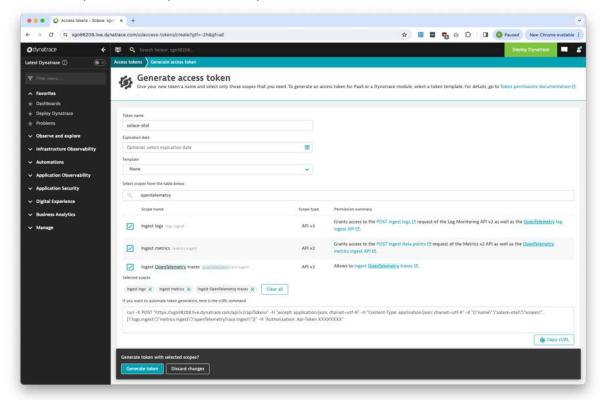




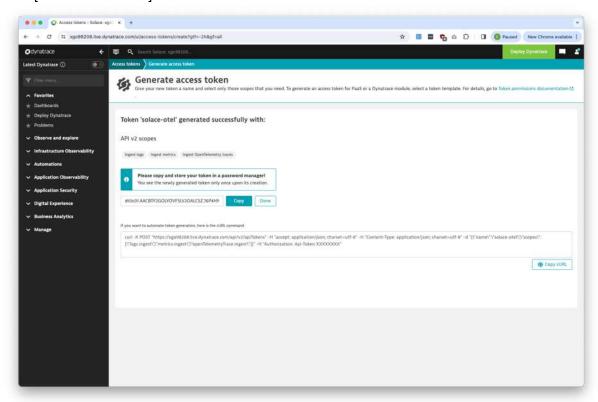


Token name: solace-otel

## Search for OpenTelemetry and add Scopes

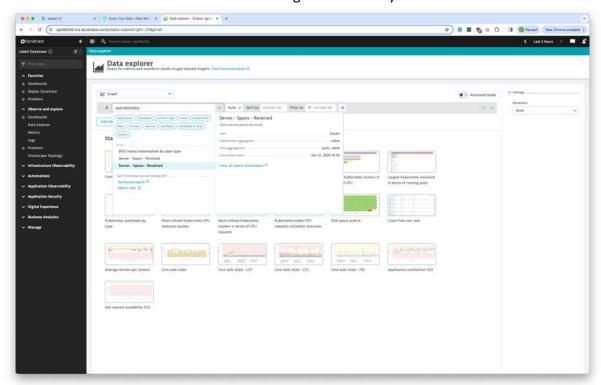


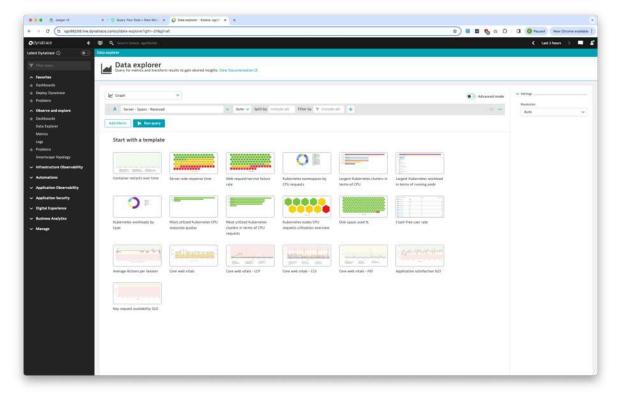
# Click [Generate token]



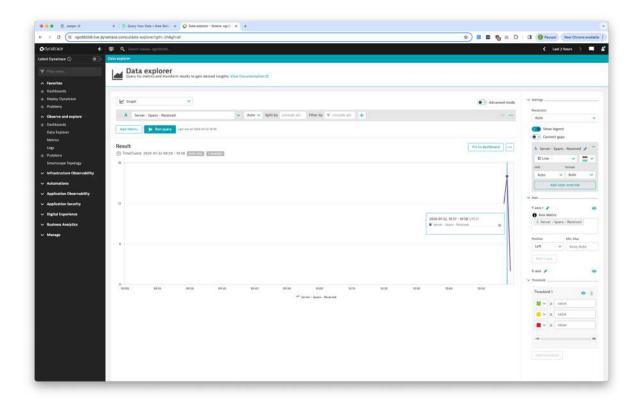
Copy token and add to yaml.

Now send some events with SDKPerf resulting in traces in Dynatrace.

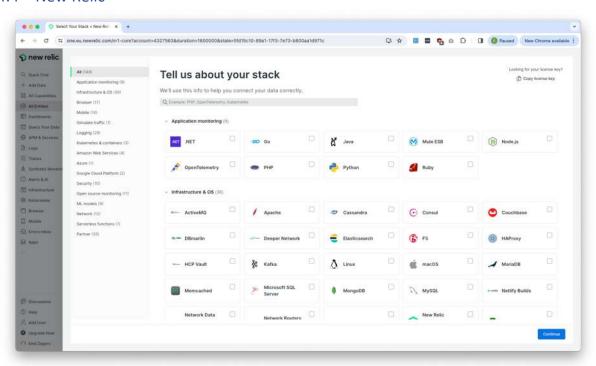


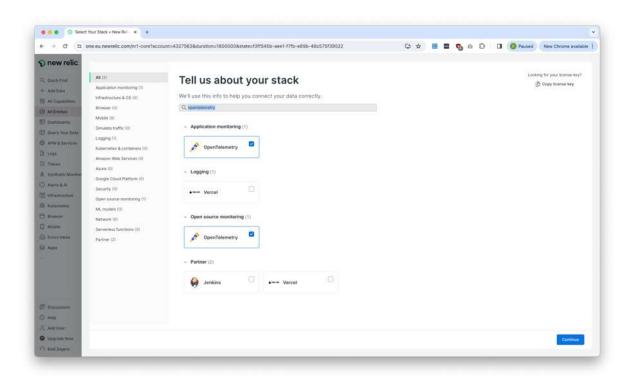


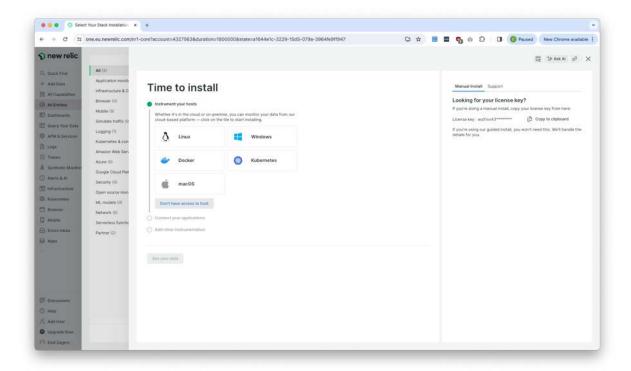
Click [ Run query ]

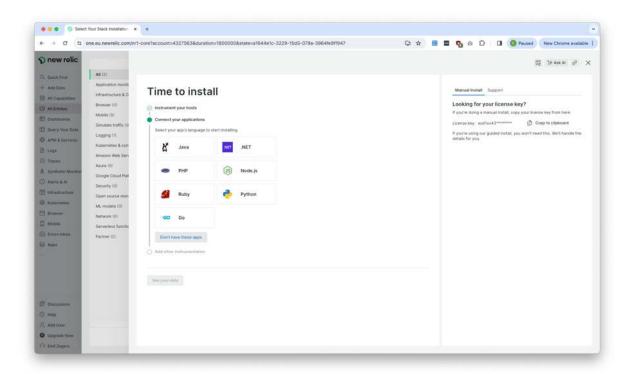


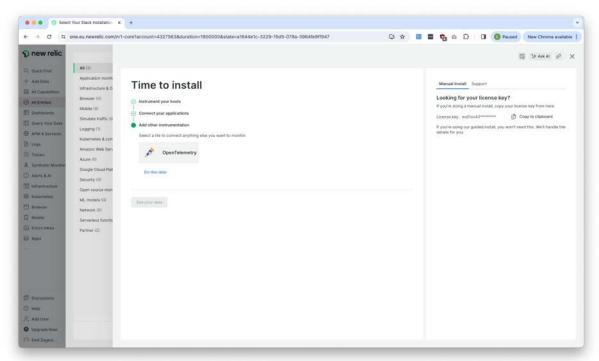
#### 4.4 New Relic



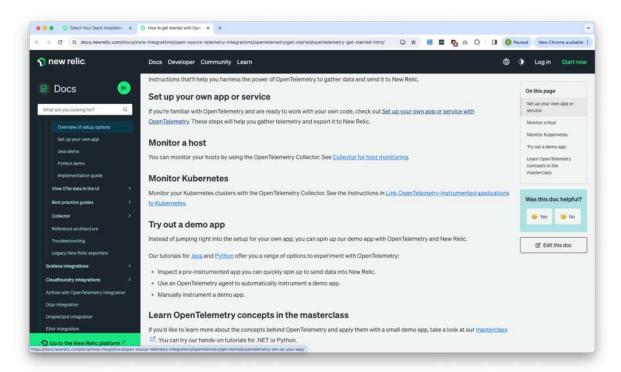




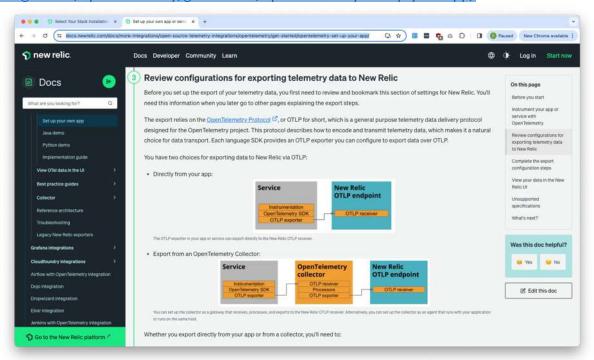




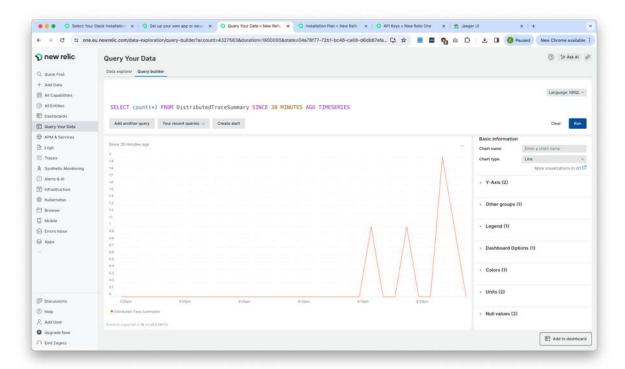
https://docs.newrelic.com/docs/more-integrations/open-source-telemetry-integrations/opentelemetry/get-started/opentelemetry-get-started-intro/



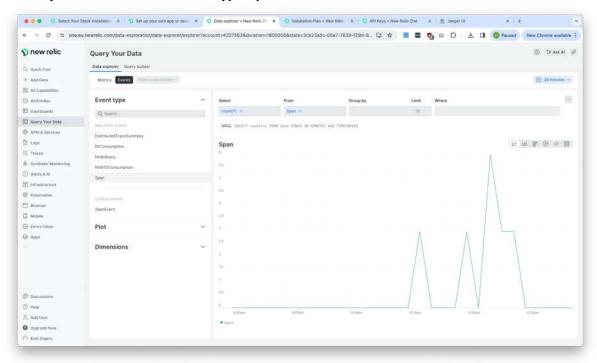
https://docs.newrelic.com/docs/more-integrations/open-source-telemetry-integrations/opentelemetry/get-started/opentelemetry-set-up-your-app/

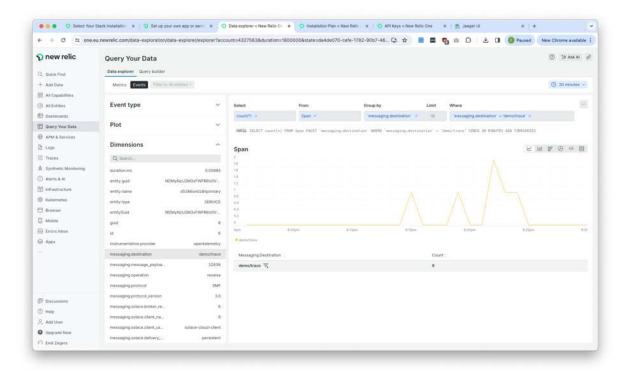


See yaml example at <a href="https://docs.newrelic.com/docs/more-integrations/open-source-telemetry-integrations/opentelemetry/collector/opentelemetry-collector-basic/">https://docs.newrelic.com/docs/more-integrations/open-source-telemetry-integrations/open-source-telemetry-integrations/opentelemetry/collector/opentelemetry-collector-basic/</a>



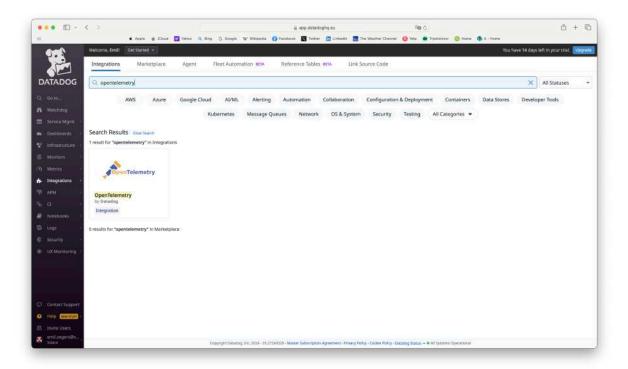
## In Query Your Data select Event Type Span

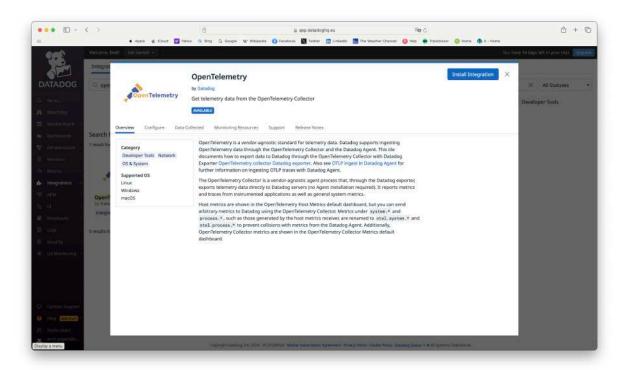


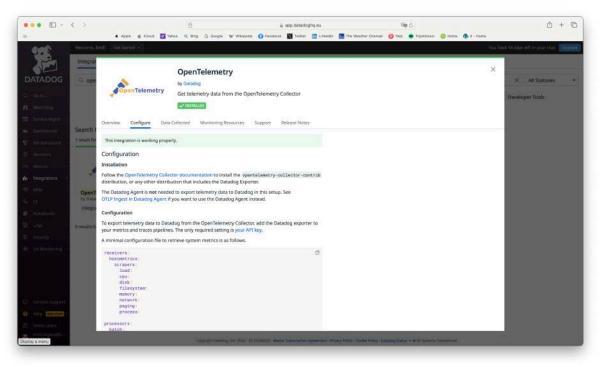


## 4.5 DataDog

NOTE: no time yet to add... Keep an eye on updates.







exporters:
 datadog:
 api:

key: "<Your API key goes here>"

service:
 pipelines:
 metrics:

receivers: [hostmetrics]
processors: [batch]
exporters: [datadog]

#### 4.6 Splunk

NOTE: no time yet to add... Keep an eye on updates.

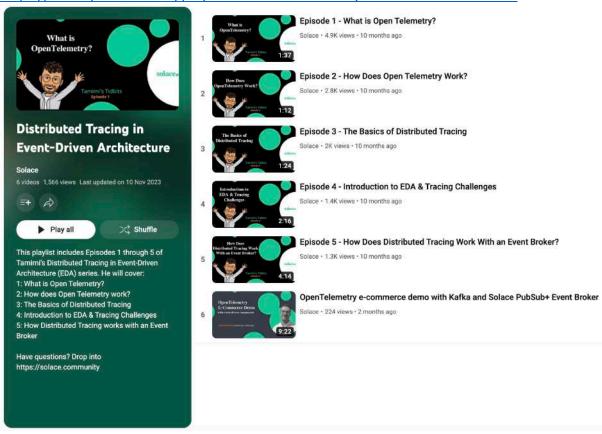
TODO: need for enterprise cloud package with Splunk?

## 5 Resources

## https://github.com/taatuut/clear-agnostic

The repo also contains this document and the deck on Distributed Tracing used at the Solace Connect user group in Amsterdam on January 25<sup>th</sup>, 2024 <a href="https://solace.com/event/solace-connect-user-group-benelux-2024/">https://solace.com/event/solace-connect-user-group-benelux-2024/</a>

https://www.youtube.com/playlist?list=PLY1Ks8JEfJR7jWm3aafht9cou2oleB Ef



OpenTelemetry e-commerce demo with Kafka and Solace PubSub+ Event Broker https://www.youtube.com/watch?v=RIHQGVS5KNM