

PRIVACY POLICY

We are **DRN, s.r.o.**, a limited liability company incorporated under the laws of the Czech republic with its registered office at Antala Staška 2027/79, Krč, 140 00 Prague, the Czech Republic, Company Identification Number: 087 86 364, registered in the Commercial Register maintained by the Municipal Court in Prague, file no. C 325273 (the “**Company**” or “**we**”).

Your privacy is important to us. It is our policy to respect your privacy regarding any information and personal data we may collect from you via our **contact form**.

This Privacy Policy explains how we collect, use, process, disclose and secure information and personal data we obtain from you. It also tells you about your rights and choices with respect to your information, and how you can contact us if you have any questions or concerns.

1. Who is the Controller of your personal data?

The controller is generally a person who determines the purposes and decides how personal data will be processed.

The Company is the controller of personal data. You can contact us by email on address info@drn.cz.

2. How we collect personal data?

We obtain your personal data directly from you. Mostly from filled in forms, mutual communication or closed contracts.

3. What personal data are we processing?

Contact and personal information

We may process your basic identification data which serve us to your identification (name and surname). We may also process your telephone number and/or e-mail address. We also process the content of our mutual communication.

4. Legal basis and purposes for processing of personal data

We will process your personal data lawfully, fairly and in a transparent manner. We collect and process information about you only where we have legal basis for doing so.

This legal basis depends on the services you use and how you use them, meaning we collect and use your information only where you give us consent to do so for a specific purpose (for example, you might consent to us sending you our commercial communications).

We don't keep your personal data for longer than is necessary. While we retain this data, we will protect it within commercially acceptable means to prevent loss and theft, as well as unauthorized access, disclosure, copying, use or modification. That said, we advise that no method of electronic transmission or storage is 100% secure and cannot guarantee absolute data security.

5. How long are we processing your personal data?

Personal data will be processed and stored for the period of 3 years, in case you do not unsubscribe (for instance by sending an e-mail or via the link in the commercial communications).

If you granted us consent with your personal data processing, you are entitled to withdraw it anytime. Even after the lapse of the period for which you have agreed to the processing of your personal data or in the case of withdrawal of consent, we are not obliged to erase all your personal data; we may retain those that can be retained based on our legitimate interest or by law. If you withdraw your consent, it shall be without prejudice to the lawfulness of the processing of personal data before that withdrawal.

6. Your rights and controlling your personal data

We make sure the processing of all personal data is done properly and safely. You can exercise the rights guaranteed to you in this section at the data controller by e-mail.

You have the following rights besides the rights we already mentioned in this Privacy Policy:

- right to be informed about processing of your personal data and the right to access the data;
- you may choose to restrict the collection or use of your personal information by contacting us using the contact above;
- you have the right to obtain from us the erasure of personal data and if some personal data are no longer necessary in relation to the purposes for which they were collected, we erase these automatically (to be forgotten);
- if you believe that any information we hold about you is inaccurate, out of date, incomplete, irrelevant or misleading, please contact us;
- right to notification of data breach.

Complaints

If you believe that we have breached a relevant data protection law and wish to make a complaint, please contact us using the details above and provide us with full details of the alleged breach. We will promptly investigate your complaint and respond to you, in writing, setting out the outcome of our investigation and the steps we will take to deal with your complaint.

You also have the right to contact The Office for Personal Data Protection.

7. Changes to this policy

At our discretion, we may change our Privacy Policy to reflect current acceptable practices. We will take reasonable steps to let users know about changes via our website. Your continued use of this site after any changes to this Privacy Policy will be regarded as acceptance of our practices around privacy and personal data.

If we make a significant change to this Privacy Policy, for example changing a lawful basis on which we process your personal information, we will ask you to re-consent to the amended Privacy Policy.

This policy is effective as of 1.5.2021.