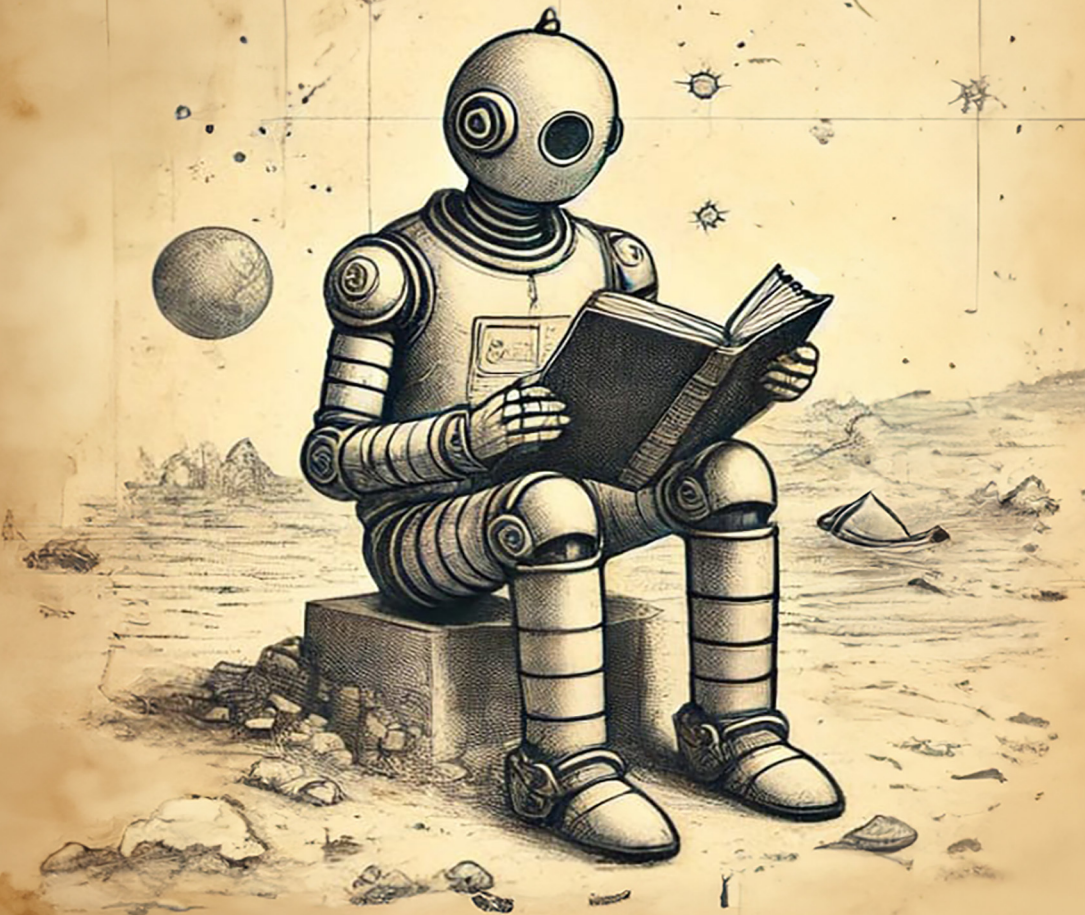


**Marcio S Galli**

# **SLOW DOWN TO START-UP**



**CONSCIOUS ENTREPRENEURSHIP  
IN THE LIGHTNING-FAST  
START-UP WORLD**

# Slow Down To Start Up

Conscious entrepreneurship and the lightning-fast startup world

Marcio S Galli

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*This book is dedicated to that other you who decides to slow down right when you feel that you know it all. For the one who calls the true entrepreneurial spirit is strong and weak.*

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# Introduction

This is a book about getting things done <sup>1</sup>. Now, and given that the title is *Slow Down to Startup*, there are two levels of discomfort that should be initially addressed. One, to the entrepreneur, the other to the startup. On the side of the entrepreneurs, it is because of the act of doing involves energy like a fire which sets the motion from motivations and aspirations, and more, but nevertheless what happens generally is perceived as the conventional opposite of things like the calmer or the slower movement. For The startup, the discomfort comes from the fact that startup aims to cause impact to the environment, into the world, our world which is now faster, or accelerated, or spinning faster anyway. To elaborate on that, we should pick a startup definition; and a good one which connects with principles aligned with this book is the one given by Paul Graham where startups means growth:

*“A startup is a company designed to grow fast. Being newly founded does not in itself make a company a startup. Nor is it necessary for a startup to work on technology, or take venture funding, or have some sort of “exit.” The only essential thing is growth. Everything*

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<sup>1</sup>The theme of getting things done have sometimes created confusion to me when I thought about innovation and impact. Because I first thought that getting things done for the sake of getting things done may be arbitrary and appears to be about a waste of resources. The view of Schumpeter helped me to be calmer, because he simplified, under the perspective that in a dynamic world of exchanges it appears a necessity for efficiency and from comparison among similar ways to get things done people pick more efficient ones. And from that creative new things solves their problems in new ways, as in 10x more efficient, this connects with the idea of creative destruction.

*else we associate with startups follows from growth.”*  
(Graham, Paul., 2012)

If I had received that quote in a hand-written letter and nothing more I would need to deal with its essential requirement, and feeling the implied discomfort which sets in, to focus on the point that “the only essential thing is growth.” And when writing back to Paul, I would start wondering: Are you saying that the startup, that grows, grows in our world, or in the environment? As in, in ways producing an impact? There are many other business doing business and producing things in the world, they seem to be growing, or accelerating. But I think that you are telling me that I should figure out, or that my startup should figure, how to grow in different way, or more intense way, than these others. I think that this is what you mean when you use the word fast, because everyone else is generally focusing on performance, so you want mine to be outstanding, to raise from the norm, and that makes me feel uncomfortable because it prompts me to think in different ways.

Anyway, and thankfully, Paul had written a great deal of reflections from the article where I took the quote from, *Startup = Growth* (2012) and other thoughts asking us to slow down or to think different, or to think through, or to be conscious or reflective, also in articles like *Do Things that Don't Scale* (2013) about a decade ago. Now if we take the discomfort aside, as in to not be distracted, and if accept the invitation, we may then consider the missing link (between the founder and the startup,) that essentially the grown only happens by the growth for the founder that goes in synchronicity with the growth of the startup. This setting also implies that we are interested in the holistic journey. In a way, we are framing a founder-entrepreneur role, that is set to be around, or not expendable <sup>2</sup>, which sets the startup entity as one to be

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<sup>2</sup>This doesn't mean that in real life you can't exit your start-up journey, or that the start-up itself can't exit, for any reason. But the frame, as an assumption, is key for our reflections and takeaways that can help us through actually any entrepreneurial journey of getting things done.

around and which evolves and grows and impacts the world, not expendable.

This initial framing aligns with other considerations that reflects about the dynamics between founders and their startups growing in the world. One in particular is brought by the Blitzscaling framework, brought by Chris Yeh and Reid Hoffman, which considers the challenges of growth by breaking down by stages - family, tribe, village, city and nation. With that structure, again, they're essentially inviting us into the discussion, and reflection, about what it takes to support that holistic journey of growth. As an example, from the Blitzscaling lecture 18 (2015), Brian Chesky from Airbnb (who is a founder that survived through the stages,) characterized the learning challenges - through the stages - as being different from the experience of continuous learning, as in developing skills. For Brian, it's like being required to learn a new sport. We'll come back to Brian's thoughts in further chapters but, for now, if I had to draw what he is saying, I would draw an egg, the larva, the pupa, and the adult, the butterfly.

That is quite a challenging situation, we know. For some of us, can be a reason for an intervention, or a sort of slap on the wrist. This is so because this brief picture invite us to see through a window, to consider that the evolution of the startup is tied to the evolution of the founder, and the team. That all is connected and growth happens in synchronicity.

But that isn't the main reason why I am here. The reason that we are here is because of a debit which we may not be able to solve by usual channels. This debit is a situation that we put ourselves in, by the world that may have changed the nature of getting things done. This debit is given in the face of an abundance of solutions which support us, given by the richer ecosystem of entrepreneurship, in the face of the networked and digitally connected platforms - if I had to put our situation in a nutshell.

Let us consider what has changed in the world of entrepreneurs,



how the situation became a complication, which will help us to see our binding agreement of this reflective journey.

## **The entrepreneurial function**

If we set our time machine to November 10, 1876, we would witness emperor of Brazil, Dom Pedro II, turning on the massive steam engine at the inauguration of the centennial exhibition of the United States' independence in Pennsylvania, Philadelphia. This milestone symbolizes the onset of new era, when the people's clock became faster by likely their attention span shorter. That engine, the Corliss Centennial Engine, became the icon of the exhibition. Standing 14 meters tall and boasting a power of 1400 horse-power, it was responsible for powering the entire exhibition setup, which encompassed more than 200 buildings spread over 5 km in length. (Wikipedia, 2019)

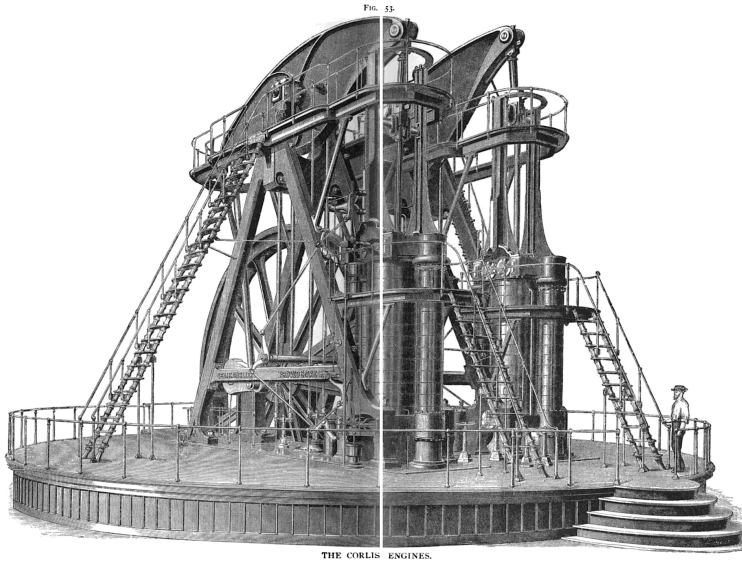


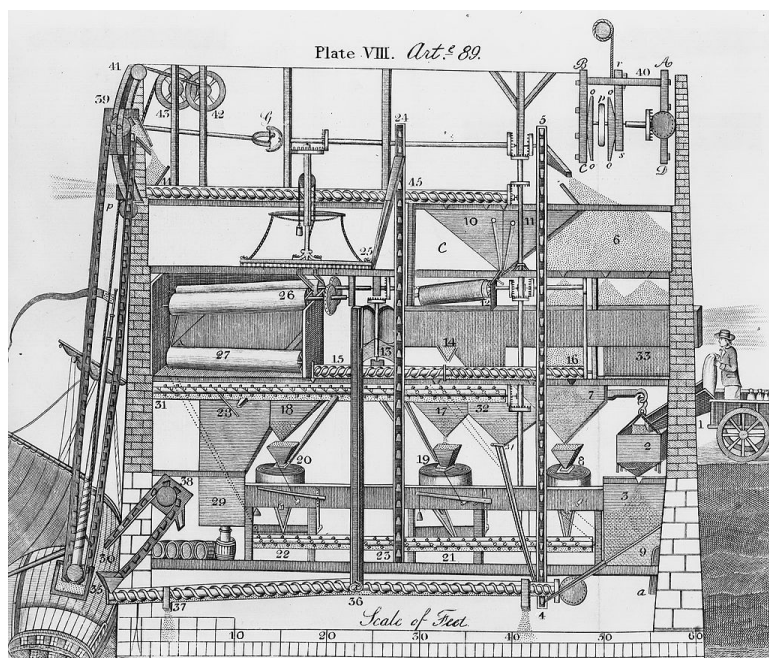
Illustration of the Corliss Engine, public domain.

According to historian Maury Klein (2008), the exhibition showcased all the modern wonders of the mechanization of the industrial revolution: machines that prepared molds for printing machines, sewing machines, telegraph devices, locomotives, automatic saws, belt presses, winches, scales, excavators, drilling machines, giant sugarcane mills, cotton presses, stone-crushing machines, diamond drills, stone cutters, various tools, agricultural equipment, carriages, tile and brick-making machines, bookbinding machines, paper-making machines, cardboard, machines for making threads, cables, screws, car wheels, train wheels, and so much more. Machines. I know, it might seem too much to name 26 examples - that is antiquated.

Let me start again, now using our modern-days hot numbers. Think of 200 buildings. Now picture a 45 feet steam engine in comparison with a 10-feet basketball rim. And picture emperor Dom Pedro II who were 6-feet tall like a basketball player. Now since Dom Pedro wasn't into sports, and interested in technological advancements,

try to imagine his work to be able to reach out to the buildings through the 3.1 extension of the exhibition. Or we can think of the 10 million visitors who had the chance to see that experience, to be amused by the size and potential impact. These solutions, much of it materialized as mechanical solutions, were fruits of human work and collaboration which produced destruction to a prior economic order, giving birth to new economic models.

Now, let us zoom in and look at an isolated entrepreneurial movement which had impacted the world; to consider the rise of the flour mill industry in U.S. in contrast with the work of American inventor Oliver Evans. We will go back 100 years. Evan's automatic mill was an innovation. It eliminated numerous hours of manual work and reduced the risk of contamination. The design of his mill system was promoted as able to be operated by just one person, put the grain here, pick flour there. Evans affected the economic dynamics and people's needs. His design, materialized through mill systems in US, improved the distribution of the higher quality flour to people, improved the conditions to stock the product with quality, and impacted in cheaper prices. Those are some of the considerations for consumers.



Oliver Evans' automatic mill, which is in the public domain, was made by James Poupard and documented in the work titled "The Young Mill-Wright & Miller's Guide."

On the side of the evolving industry, many implementors had used Evan's designs and had created their mills. This wasn't good news for Oliver so for good or bad he actually didn't see the whole industry that followed influenced by his designs. In a way we can see Evans as one busy with the invention side. He had patents, as an example U.S. patent number 3 was granted to him, and he wanted to be involved although back in the days patent battles were already a hell. But from the view of the entrepreneurial function, from the holistic movement of getting things done, his ideas flourished. It supported the general growth movement for the whole flour milling industry. Evans spun the world, minimally the flour milling world, in high-pressure ways. His work set a new order

which supported the death of an existing order <sup>3</sup>.

From a holistic view, considering ideas and inventions, and materialization, and the movements towards the market which followed, we can see a characterization of a getting things done function which changed the world. Although Oliver Evans didn't see the world spinning in front of his eyes, how his involvement with the entrepreneurial function had supported the process known as *Creative Destruction* <sup>4</sup>. He had, though, used this imagination and work, as history shows, gave to the world his designs and materializations.

## Can the environment influence?

Fast forward and back to the future, into these startup days, and considering the growth lenses from Paul Graham and the Blitzscaling crew, different than Evans we are being called to get involved with the whole holistic function. From far, I like to see through Reid Hoffman's wide view - the challenge is about the one who jumps off a cliff and is tries to assemble an airplane on the way down <sup>5</sup>. Switching to Brian's (butterfly) goggles, I see the one who jumps off a cliff, assembles an airplane on the way down, and if she does it, she must learn how to fly, and if she does it, to figure out where to go. In other words, we are more involved, like in a movie, not a book, quite challenging to see through.

Now, here's where things start to get more complicated for us because the abundance of solutions, as in building blocks, are not

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<sup>3</sup>Oliver had lived from 1755 and 1819, and the United States declared independence in 1776 when Oliver were 21. "The Young Mill-Wright and Miller's Guide" came about in 1795, when he was 40, so he was set to promote it. These were pre-civil war days of increasing industrialization.

<sup>4</sup>Creative Destruction is a concept proposed by economist Joseph Schumpeter that describes the transformative process accompanying radical innovation. According to Schumpeter, successful business innovations lead to the destruction of old economic arrangements and the creation of new ones. This can cause significant disruptions, but it is a necessary and vital force for long-term economic development.

<sup>5</sup>Reid is known for characterizing the challenging situation of a founder who runs a startup, where essentially "you throw yourself off a cliff and you assemble an airplane on the way down" (Hoffman & Casnocha, 2013).

only applicable as tools for one part, like the inventive or the inventor's moment. In fact, these building blocks are a given and support us throughout the whole process. In other words, and we are too celebrating the good news, we have tools for trying to come up with the idea, tools for validating what we do with the environment, tools for deciding, tools for growing, for all the stages. And we know too that all these things comes with good intentions. To point an intent, the Blitzscaling movement does not ask us to be the first to grow, to conquer, it asks us to be the one who lasts. Yet, and going back to the debit, all these tools can be used, or misused; and we can be busy, and miss the view of purpose.

Exactly because the very methods of innovating by using methods are both applicable in the startup space and the corporate space because they compete in the end of the day, this situation may then help us to set and prompt a question before us. In other words, does the environment given by data or knowledge and tools and methods for deciding causes pressures or influence our movement of getting things done in somewhat controlled ways or induced decision-making ways? as in in ways clouding our views? Or to not to be involved, or to be less involved anyway, with breaking the rules of the environment? And furthermore, to be involved in what appears to be "breaking the rules" of the environment but doing so in synergistic ways given by the very rich environment? To support this, we may consider a thought from Maslow in *Toward the Psychology of Being*:

*"The danger that I see is the resurgence, in new and more sophisticated forms, of the old identification of psychological health with adjustment, adjustment to reality, adjustment to society, adjustment to other people. That is, the authentic or healthy person may be defined not in his own right, not in his autonomy, not by his own intra-psychic and non-environmental laws, not as different from the environment, independent of it or opposed to it, but rather in environment-centered terms,*

*e.g., of ability to master the environment, to be capable, adequate, effective, competent in relation to it, to do a good job, to perceive it well, to be in good relations to it, to be successful in its terms. To say it in another way, the job-analysis, the requirements of the task, should not be the major criterion of worth or health of the individual. There is not only an orientation to the outer but also to the inner. An extra-psychic centering point cannot be used for the theoretical task of defining the healthy psyche.” (Maslow, Abraham., 2011, p.168)*

Maslow’s consideration, potential worries from early 1960s, can be a prompt. It prompts us to wonder how our rich world solutions define us and define entrepreneurship, as in, indeed, perhaps sophisticated forms. We may wonder, if our rich environment which gives us so many building blocks through all the stages, can cause an influence to our movement, in terms of what we do, how we do, and even why we do. Or, could this new environment take our attention away in ways that we get to be overly busy dealing with the building blocks to a point of distracting from what matters? This point of view is not only a worth reflection but actually it is a characterization to our journey in this book. In other words, we are here to reflect about the well-being of the founder - tied to the well-being of the startup tied to the well-being of the business in the future - and to be thoughtful about our behaviors and our growth and defensive movements given the dynamics of our rich environment.

## We have the data

Let us start with data. The former CEO of Intel, Andy Grove, in *Arguing with Data*, warned <sup>6</sup> readers that large companies are indoctrinated by contemporary management, suggesting that people entered into a thiking where they should argue their debates with data right in hand. In alignment with Andy's observations and reflections, Jeff Bezos, the CEO of Amazon, is known for his concern helping management in general to be aware and conscious that people lie with data and that they don't do so because of necessary evil of intention, but in part to please audiences <sup>7</sup>, which may be inferred and it's clearly observed that it's part of a phenomenon where we're essentially being both controllers or controlled by the very presence of data.

If an objection din't cross your mind, I'll throw the stone and say to "hold your horses! are you telling me that more data and more information, as in passively available, does worse than no information at all and managing with guesses?" Maybe yes, maybe no. No, because they recognize data. Yes because they point that we are arguing with emotions. Certainly there's no evil in passive data and knowledge available. But we are considering that there's something in us, from our willingness to use it and to engage with it, that might actually take us into that space of confusion - one which we may not even see as in when we become followers of a passive-aggressive movement. In *Technology, Management, and Society*, Peter Drucker has contextualized a situation where information abundance does impact effective communication, which he highlights defining it as

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<sup>6</sup>In Andy Grove's book, *Only the Paranoid Survive*, the quoted phrase in English reads, "Contemporary management doctrine suggests that you should approach any debate and argument with data in hand. It's good advice. All too often, people substitute opinions for facts and emotions for analysis." The warning applies to what he termed a "Strategic Inflection Point," situations so adverse and unexpected that they befuddle companies. Intel survived crises of this magnitude and later also became a leading player. In these situations, the anticipatory data can be misleading.

<sup>7</sup>In a further chapter we will get back to this case, but if for reference check Greylock. (2017, June 20). The Job of a CFO at a Scaling Company with Sarah Friar and Jason Child | The Scaleup Offsite 2017 [Video]. YouTube. <https://www.youtube.com/watch?v=UgVab3NeP-k>



the kind of communication where the receiver actually understands and collaborates, as opposed to passive acceptance of the message:

*“More and better information does not solve the communication problem, nor does it bridge the communication gap. On the contrary, the more information the greater is the need for functioning and effective communication becomes. The more information available, in other words, the greater is the communications gap likely to be. The more impersonal and formal the information process in the first place, the more will it depend on prior agreement on meaning and application, that is, on communications. In the second place, the more effective the information process, the more impersonal and formal will it become, the more will it separate human beings and thereby require separate, but also much greater, efforts, to re-establish the human relationships, the relationship of communication. It may be said that the effectiveness of the information process will depend increasingly on our ability to communicate, and that, in the absence of effective communication - that is, in the present situation - the information revolution cannot really produce information. All it can produce is data.”*  
(Drucker, 2011, p. 15)

Peter Drucker were preparing us to creating consciousness in the face of an actual rise of elements which appears as information and the intrinsic disconnect from context; or as he pointed, impersonal or formal. This should prompt us to consider our ability to operate by decisions tied with the environment; and in special to reflect about the tools and systems that we have created throughout these years, tools for dealing with data, for pulling data, for querying data, for analyzing data, or dispatching data. Now, Peter and Andy had certainly seen and tasted a bit of that world but I don't think they experienced the whole enchilada. For now, it's been a while that

we are acquainted with tools for dealing with data, like the tools to pull data or tools to dispatch data. And because data is valued, or that we value things through data, these tools become valuable by induction; like a shovel that is seen as value because it is known for its potential efficiency to dig, as in to find gold if we dig in history. Similarly, why to send an individual email if one can send a million at once? Why to pull and pick data by hand if one can deal with millions of records? Thus, comparatively, there's certainly pain or latent need for these tools given that the others, like the competition, might be using them for doing it. From that it comes too a need for seeking assistance to access and use these things. Thus, in order to understand its meaning before decisions, we go to the experts, the people that know how to use these tools, which are certainly, generally, people that are passionate about technologies and tools. In other words, there's a programmer, or an expert in data, or an engineer who calculates quickly by operating a special kind of calculator. He or she who knows how to manipulate, thus they become important, and then in a way gatekeepers for tools. Moreover, they are incentivized and seen as valuable by the simple fact they manipulate the data. On an extreme point of view, we incentivize them to get busy with these tools and skills, also because these tools are being developed very fast and they gotta keep up to it, mostly up to date with the latest tools or trends. And with that, they might be less involved in looking from above, or to bother to check the contrarian view, or to consider the view of purpose, or to see things from perspective. In other words, not that they're comfortable with tools, but they're busy with looking at the tools methods of using and its evolution. Certainly, their tools are not arbitrary. Thus, in a way or another, these tools will always get better even if many of them are getting there by trial and error. This circles back to a possibility of an induced movement by communication where characterized perceptions of experts add value to support decisions, which may in fact reduce people as becoming tools themselves. That our tools, and systems, brought to us efficiency in terms of manipulating data, we know. Moreover

that the abundance of these building blocks can be quite meaningful in the right moment in time, as in that under the abundance it is possible to find good data that becomes good reasons for the narratives of decision-making in the collaborative environment-based communication. In other words, data captivate us because they may be so well ready in the right context and time. By induction, we follow, as we know that the right data in the right time supports a good narrative - we have seen it working. Thus, when the stars align, we may be teased to decide.

## **We can learn**

Now, by this brief observation of the abundance we can surely be very busy in a world which invites us to do it by getting things done, first. Nevertheless, this world of execution - yet unfair to call it a land of confusion - is known as one where management of the entrepreneurial consists of evaluating these movements, by internal or external interactions, against achieving the goals. This is why, and again, we should be thankful for our intrinsic human trait, our ability to learn. But more than that, to celebrate that learning how to learn is actually what sets in as a challenge. And which can be the actual escape hat from the potential traps of us falling into that inducement movement in a space that may at times seem to be to not bring about an actual ground approaching us. It may be unfair to say that that fall can sometimes look like an infinite space where we can warp. But certainly there are some observable elements that we can take our focus away and burn too many resources into that movement. And moreover, to impact the well-being of ourselves in ways that can cause an inability to reconcile the growth of all the entities we have considered.

In this context, learning, we consider how the world of work, or the corporate world, has improved, and is evolving in terms of ways where learning is carried over by the machine. Considering the spending in training in comparison with other execution in-

vestments. In the 2018, in a summit entitled *The Future of Talent - Transcending Work*, (Global Silicon Valley, 2018) Rob Biederman, the then CEO of Catalant Technologies, highlighted an intriguing aspect of corporate spending priorities, pointing that a large company which likely the audience were shareholders, allocates less budget per employee on training than his own startup spends on avocados. That view can certainly show part of the problem, although we cannot infer that learning equals to training since the the other, the side of execution, isn't about an execution that doesn't care about innovation or doesn't care about learning. That is not the case, the world has revolved there too. As an example, we should consider the many processes and that businesses are essentially using to innovate, certainly pushed by many factors such as the competitive forces which in more richer ways innovates with higher dynamics with users or customers, minimally. Along with that, we can clearly observe the many methods, positioned as building blocks to solve aspirational goals and innovate, to set the context we can think of the reach of methods like design thinking or lean methods into the corporate world <sup>8</sup>. In other words, our businesses welcome innovation, they want to innovate, while they do so by creating a normal work routine which certainly carry ties with the control organization that is in need to organize and attempt to execute all of that as normal work. It may be unfair to say that corporations are trying to innovate by doing business as usual, or to think that the creative brain of corporations are somewhat controlled, not to say mechanized or automated. On the other hand, if it were possible, corporations would seriously consider to automate it. If that is a problem, or not, for some organizations, we might take that aside for now and come back to how this circles back to us.

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<sup>8</sup>Both Steve Blank and Eric Ries, founders or fathers of the Lean Startup Movement, have accepted or embraced, in part, the challenge of or the requests of the corporate world that also wanted to innovate likely in the face of being out-competed by users themselves (by their startups.) An example, we may observe the demand for *The Start-up Way* (for corporations) from the *The Lean Start-up*.

## **We can decide**

Now that the grown-up world is interconnected with the young (and hopeful inventive world) we know, so let us go back to our situation and wonder if that data and knowledge and information and tools are essentially in fact entering the space of entrepreneurs and their startup situations. And moreover, more than that and beyond the benefits of that which are widely addressed by now, to wonder if decision-making is actually induced by methods and the implications of using them. In this context, we may be going again the father of the lean movement, and some observations from Steve Blank, one in particular which he addressed as a fundamental issue with startups since 2014. His vision, which connects with fundamental motivations to the whole movement, was that entrepreneurs think that their startups are smaller versions of large companies. Since then, Steve kept alert, and conscious, about that problem of a phenomenon. He kept on, reminding them, that startups are not smaller versions of large companies. He kept reminding them that they essentially are in the discovery phase. Discovery phase, that is one take away and it's clear from the beginnings. By now, a decade later, the lean movement has matured and is widely used by founders, and teams and startups, and also by corporations trying to innovate. We have a great deal of conversations, and reflections, about the potential uses and misuses of these methods. And certainly interesting considerations of the phenomenon from widespread use and the potentiality of the controller who - perhaps by the urge to get things done - enters the space of using these methods in ways aligned with the considerations from Andy Grove - of people arguing with data - and the reflections from Jeff Bezos' concern about people using data to please, which we may too consider the extreme of lying with data, although without intent. In fact, within the realm of lean, this is observable and discussed by these fathers of lean, such as the extreme which can be seen as founders talking about using lean but not using, as in procrastinating with lean, or being enamored with the process,

and there are other ways to see that, but in general shows the pattern of founders involved in missing the view of purpose <sup>9</sup>.

## And we are not alone

To reflect on these possibilities we need to address characterizations of the entrepreneur's start, the implied aspirational intent for something new, and how they move by using the environment characterized by the wider and richer ecosystem. Specifically to the situation of founders, we must recognize that founders start from a lonely place. This idea was expressed a decade ago in *Founder Depression* (2014) by Sam Altman who is today widely known as the CEO of OpenAI:

*“Founders end up with a lot of weight on their shoulders—their employees and their families, their customers, their investors, etc. Founders usually feel a responsibility to make everyone happy, even though interests are often opposed. And it’s lonely in a way that’s difficult to explain, even with a cofounder (one of the things that works about organizations like Y Combinator is that you have a peer group you can lean on for support).”*  
(Altman, Sam., 2014)

There are other characterizations of that idea. One in particular, again given by Brian Chesk from that Blitzscaling lecture 18, tell us that “all these really good ideas or big ideas often sound like stupid ideas,” and that we should not worry about anyone stealing our ideas because “if it’s any good, everyone will dismiss it.” Again, alone.

Now, as we picture this lonely birthplace, or birth space, we shall then consider a welcoming setting where they can exercise, or

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<sup>9</sup>Eric Ries, the renowned author of *The Lean Start-Up* and *The Start-up Way* carries his concern with the situation when the view of purpose is lost even in organizations that can use the lean methods professionally.

execute, their function. This is now a richer environment which can be thought of an incubation ecosystem. In other words, founders are more generally using the same methods given by the richer ecosystem characterized social interactions of supporting networks. Therefore, we may have baby founders, trying to come out, by interacting or iterating with an outter world of entities, like practitioners, advisors, experts, and you name it. Furthermore, they see other founders doing the same. in other words, and to be fair, these characterizations of the rich startup ecosystem, or a social space of incubation, gives us warmth and it's involving. This is so because they care, because they're not indifferent. In other words, we're not alone. When I look at the situation, I see that this rich incubation system give us superpowers, but I also see that no superpower is as powerful as being able to rise into the world by not being alone.

But then again, more than the tools and methods and that welcoming space, I see something new, that they narratives are better, are evolving, or involving. Their stories are coherent to my ears. So then again, back to our challenges, it's still quite challenging because we are challenged to be aware by the day and by the hour, about our movements through this space, or through these networks. If I go back and remix Reid's scene, I see now a space and that same one who jumps off a cliff but now on her way down finds lots of things in the air like hammers and shovels and voices and hearts and claps and white boards and avocados, and other interesting that didn't exist back in the days of the Industrial Revolution. Like platforms. This different thing don't seem to be falling along. I see a carrier, fully equipped. I see a nice road, waiting for me, to land my start up ship, waiting for me to take off. But we know, there's a truth in there, and it's coherently given by so many of them platforms which are actually real. Comee one, they are really our ways to take off. So that's how the abundant world looks for founders which may be unfair to say that it's enchanting, or evil, but it is fair to consider that it's complex and can be confusing because we're going to feel embraced. By so many

options, now with amazing narratives, with coherence, and actually in fact very good reasons for using for deciding.

## **Where we are going we don't need roads**

Now, we come up with some characterizations of consequences but just to structure a problem, in two levels, the potential extreme of us being trapped and too involved - like data, tools and methods and hugs or parties - influencing our decisions, as in taking us to close gaps no matter what gaps, seeking validation for the sake of validation, or valuing methods that can validate, or an extreme as a way to keep the equilibrium that we are advancing, thus inducing us into becoming a specialist as in a specialized generalist. This extreme by the superpowers may set one to feel as certainly powerful, or becoming powerful, and with that powerfully dangerous. But on the other level we may see an actual intermediary situation, perhaps more realistic, where we can be too involved in using our energy, our creative energy by navigating the space by trial and error, certainly supported by the efficiency of this medium, but to the point it may could us to overfocus, or to take our attention away, such as from the view of perspective or purpose, which can take us to become movers by learning in retrospect, such as by post-mortem analysis, if not using methods for analysis that may not even characterize some of the fundamental ideas of post-mortem which involves releasing what you know. As we move on into reflections in this direction, I invite us to pause briefly to provoke ourselves with another question: Would it be the case that a way of doing entrepreneurship - as in business as usual - may affect our intrinsic element of entrepreneurship, or the founder, or of an artist, our ability to see through? Or, with the lenses from Blitzscaling, are we engaged with learning how to learn? And aware that our ways to learn how to learn could be just learning as in a directed movement?

As we proceed, the three parts that follows brings about some



situation, complications, and considerations to bring about our reflections, as an opportunity to think through about who we are when we enter this journey. ourselves, about our own movements; thus to recover characterizations from the entrepreneurial spirit to support us to go against normal craziness of work <sup>10</sup>, minimally, or call it the frenetic or the fast-paced ways, which indeed might be to some extent connected with us not facing, honestly, the reality, and the scary situation which may set us to be defensive - such as defensively doing it as in performing. Running the risk of committing a fault in the world of writers and quoting back part of the quote I just quoted before, I ask us to think again about an idea, to consider the psychology of the founder who indeed has to listen to the outer but should never give up listening to the inner too:

*“There is not only an orientation to the outer but also to the inner. An extra-psychic centering point cannot be used for the theoretical task of defining the healthy psyche.”* (Maslow, Abraham., 2011, p.168)

In part one, through *Urgency of the Self*, to support our conscious attitude for the road ahead, the road of growth of the startup which we assume that can only be achieved by self growth under the tenet that we are not expendable, that we value our beings and that who we are as entrepreneurs matches who we are as human beings - that everyone is an entrepreneur and that the role developed by entrepreneurship is not an identity that is used for a business which is separated from us as a whole. We look at who we are, we value who we are, so that we can respect ourselves through the navigation that may set us into traps, into a disconnect. Through this part we go from key elements of who we are and straightly

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<sup>10</sup>Fried and Hansson are the founders of Basecamp, a well-known company from Silicon Valley, in “It Doesn’t Have to Be Crazy at Work,” argue that it is necessary to work against the industry’s toxic instincts and norms that avoids the possibility of managing a company calmly. The expression “It’s crazy at work” is used by them to describe a work environment where pressure, such as excessive working hours, and consequences like anxiety, are the norm; and they reject this idea in favor of a calmer and more balanced work environment.

reflecting about our situation in the middle of the environment, through the inclination for running, through the journey of impact. Above all, we check on ourselves rather than to look for the external. Although the startup journey can't be controlled, our invest relies in observations and reflections about us doing it in ways that are less frustrating, less confusing, less arbitrary, and more fruitful, minimally in terms of the being conscious about our best selves which is key for the road ahead.

Through the second part, *Urgency of the Team*, we extent our reflections to improve the health of the team dynamics as it improve its collaboration. We start by considering how the urgent rises from execution and the challenging space this creates for keep the conscious view of purpose, such as how we start to fail with our entrepreneurial characterizations and entrepreneurship well-being causing the entrepreneurial function to lag behind, or be obfuscated by the movement of progress. We give special consideration for the dynamics that are given by applicability of lean movements and how teams generally think they are advancing but actually building up a great level of disconnection from their purpose. We wrap this part by valuing communication not as a communication serving the purpose of goals, like a tool, but a view for communication that serves for the growing the team in the first place.

We complete the book through *Urgency in the system*, considering general elements that affects teams organization-wide ways. We recognize that the growth up and productive state of an organization demands a goal system that needs to be efficient. To that, we ask of our goal management efforts to being flexible, to be conscious, to be honest. As a final reflection, we will consider the beautiful and powerful world of narratives that involves celebrating how we get to do amazing things quick - such as to pull effort from humans - but too why to never do it without being conscious and aware of the dynamics of how our narrative systems influences control in ways we are not aware - given by voices through platforms, networks, systems, tools, technologies - by its

own inherently powerful characterizations if we assume ourselves as Homom narrans.

Going back to what this book is about, and to characterize our covenant in the fact of the debit, the situation that we found ourselves into. We know, as entrepreneurs or founders, that we are hungry for the breakfast. And we know too that the situation that we are in is an all-you-can-eat buffet, or a hypermarket of solutions. And we know how we feel, empowered, to pick things we need and as well to consider the things we don't need. The real debit is that these things are real, are hot, and interesting, are the actual building blocks we have and are proven. And we know that they can appear as the right things, at the right moment. We know how it feels to data or tools are there, in the face of our outstanding needs, prompting us to react, to engage, to decide. This situation becomes alarming for us when we can't separate, can't see the hook. But it is there, inside, a hook that take us to miss growing when growing is needed, a hook that set us to sometimes be procrastinating without knowing it. A hook which set us to not see when we are procrastinating wearing the shirt of entrepreneurial action which trick us that we are actually getting things done. This situation invite us to rescue our self friend, the conscious being, not a translator, an interpreter. For that, we need courage, to use time, to balance our views, to give us permission to work in what matters beyond what appears to be what matters. It takes courage to engage in an exercise to evaluate productivity, to evaluate learning. It takes permission to see through, through new goggles, to see through the usual channels, what appears to be the right way. And it takes self-respect because the true function of entrepreneurship recognizes the need to release our know-it-all war suite, one which is camouflaged and difficult to see from our honest and beautiful eyes. As we open ourselves from that shell, this work set us to embrace our well-being; for us inexperienced founders, sure, but mainly for us experienced founders, or leaders, and anyone else who are cares about them. So let us do it, not in

just do it ways. Let us engage with this theme, as part of our work time.