

## Return exchange page

We currently **do not accept returns or exchanges** once an order has been delivered.

### **Why we don't offer returns**

Our products are **sourced directly from farmers** and carefully quality-checked before dispatch. To maintain **hygiene, freshness, and product integrity**, returned items cannot be restocked or resold.

### **Our Quality Promise**

- Every order is **inspected before dispatch**
- Products are **securely packed** to prevent damage
- Only **genuine, farm-sourced items** are shipped

### **Damaged or Incorrect Items**

If you receive:

- a damaged product, or
- an incorrect item

Please contact us within **24 hours of delivery** with **photos/videos** of the issue.

We will **review and provide a suitable resolution** as per our policy.

*(Resolution can be replacement / refund / store credit — you don't have to specify publicly if you want flexibility.)*

**Please review product details carefully before placing your order.**