

Return exchange page

We currently **do not accept returns or exchanges** once an order has been delivered.

Why we don't offer returns

Our products are **sourced directly from farmers** and carefully quality-checked before dispatch.

To maintain **hygiene, freshness, and product integrity**, returned items cannot be restocked or resold.

Our Quality Promise

- Every order is **inspected before dispatch**
- Products are **securely packed** to prevent damage
- Only **genuine, farm-sourced items** are shipped

Damaged or Incorrect Items

If you receive:

- a damaged product, or
- an incorrect item

Please contact us within **24 hours of delivery** with **photos/videos** of the issue.

We will **review and provide a suitable resolution** as per our policy.

(Resolution can be replacement / refund / store credit — you don't have to specify publicly if you want flexibility.)

Please review product details carefully before placing your order.