

# TERMS AND CONDITIONS FOR HOSTS & GUESTS

Last Updated – 18 February 2026

Welcome to MOVA Platform Services ("**MOVA Platform Services**") located at [www.mova.org.in](http://www.mova.org.in) (the "**Site**") and the mobile application (the "**App**"). The Site and App (each the "**Platform**") are owned and operated by MOVA TECHNICAL SOLUTIONS PRIVATE LIMITED, a company incorporated under the Companies Act 2013, having its registered office at GSR & KKR Educational Society, Vatticherukuru (M), Vinjanampadu, Guntur, Andhra Pradesh – 522017 (also referred to as "**MOVA**", "**We**," "**Us**," or "**Our**"). All access and use of the Platform and the services thereon are governed by our general Platform terms, (the "**General Terms**"), privacy policy available at <https://www.mova.org.in/host-policy> (the "**Privacy Policy**"), fee policy ("**Fee Policy**") and service specific terms.

These Terms of Service, including specific terms and conditions applicable to the Hosts and Guests and Add-on Services (these "**Host T&Cs**") read together with the Privacy Policy, Fee Policy and other applicable policies ("**Governing Policies**"), collectively create the legally binding terms and conditions on which MOVA offers to You or the entity You represent ("**You**", "**User**" or "**Your**") the MOVA Platform Services (defined below), including Your access and use of MOVA Platform Services.

Please read each of Governing Policies carefully to ensure that You understand each provision and before using or registering on the website or accessing any material, information, or availing services through the Platform. If You do not agree to any of its terms, please do not use the Platform or avail any services through the Platform. The Governing Policies take effect when You click an "I Agree" button or checkbox presented with these terms or, if earlier, when You use any of the services offered on the Platform (the "Effective Date"). To serve You better, Our Platform is continuously evolving, and We may change or discontinue all or any part of the Platform, at any time and without notice, at Our sole discretion.

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## PRIVACY PRACTICES

We understand the importance of safeguarding Your personal information and We have formulated a Privacy Policy - <https://www.mova.org.in/host-policy> to ensure that Your personal information is sufficiently protected. We encourage You to read it to better understand how You can update and manage Your information on the Platform.

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## AMENDMENTS / MODIFICATIONS

MOVA reserves the right to change the particulars contained in the Host T&Cs from time to time and at any time. If MOVA decides to make changes to the Host T&Cs, it will post the updated version on the website and update the date specified above or communicate the same to You by other means. Any change or modification to the Host T&Cs will be effective immediately from the date of upload of the Host T&Cs on the Platform. It is pertinent that You review the Host T&Cs whenever We modify them and keep Yourself updated about the latest terms of Host T&Cs

because if You continue to use the MOVA Platform Services after We have posted modified Host T&Cs, You are indicating to Us that You agree to be bound by the modified Host T&Cs. If You don't agree to be bound by the modified terms of the Host T&Cs, then You may not use the MOVA Platform Services anymore.

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## MOVA PLATFORM SERVICES

MOVA Platform Services is a marketplace feature of the Platform more particularly facilitates peer-to-peer car sharing. MOVA assists owners of vehicles to connect with Users in temporary need of a vehicle ("**Guest**") for their personal use ("**MOVA Platform Services**"). The Platform enables individual vehicle owners (with single or less than 10 white board vehicles; referred to as "**Retail Hosts**") as well as fleet operators (with multiple black board self-drive vehicles referred to as "**Fleet Operators**") to list their vehicles on the Platform. The Retail Hosts and the Fleet Operators are collectively and commonly referred to as "**Host**" for the purpose of these Host T&Cs.

MOVA does not itself own, lease or rent such vehicles in any manner whatsoever and only provides a service connecting the Hosts to the Guests so they may enter into a Car Sharing Agreement (defined below). You understand and agree that MOVA is not a party to the Car Sharing Agreement entered into between You as the Host of the vehicle or You as the Guest of the vehicle, nor is MOVA a transportation service, agent, or insurer. MOVA has no control over the conduct of the Users of the MOVA Platform Services and disclaims all liability in this regard.

MOVA Platform Services aims to establish and provide a robust marketplace of reliable Hosts and Guests. Although MOVA Platform Services provides support for the transaction between Hosts and Guests, We do not guarantee the quality or safety of the vehicles listed on the Platform, nor can We guarantee the truth or accuracy of any listings, or whether Hosts and Guests will consummate a transaction, including the completion of any payment obligations.

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## SERVICES INFORMATION

MOVA Platform Services comprises of (a) the marketplace feature of the Platform <https://www.mova.org.in/host> that enables Hosts and Guests satisfying the applicable eligibility criteria listed below to connect with one another for peer to peer car sharing for personal use by the Guest; and (b) support/facilitation services for car sharing including, among others, assistance with execution of the Car Sharing Agreement, payment facilitation, prospective Guest diligence/KYC through the Platform or regulated and government-affiliated third-party services providers and vehicle usage/location tracking; (c) web widgets, feeds, mobile device software applications, applications for third-party web sites and services, and any other mobile or online services and/or applications owned, controlled, or offered by MOVA. Additionally MOVA also connects the Hosts and Guests with certain third-party service providers who provide certain add-on services including but not limited to vehicle cleaning/sanitization, home delivery of the vehicle, on-road assistance, etc., ("**Add-on Services**") which the Host and Guest may at their sole discretion, risk and cost choose to avail such Add-on Services from such third-party service provider. MOVA attempts to be as accurate as possible in the description of the MOVA Platform Services. However, MOVA does not warrant that the MOVA Platform Services, information, or other content of the Platform is

accurate, complete, reliable, current, or error-free. The Platform may contain typographical errors or inaccuracies and may not be complete or current.

MOVA reserves the right to rectify, modify or update information, errors, inaccuracies, subjective conclusions, interpretations, views, opinions or even human error, or omissions at any time (including after an order has been submitted) without prior notice. Please note that such errors, inaccuracies, or omissions may also relate to availability and MOVA Platform Services. The User of the MOVA Platform Services shall not hold MOVA liable for any loss or damage relating to the same.

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## **USE OF MOVA PLATFORM SERVICES**

While You may use some section/features of the Platform without registering with us, to access the MOVA Platform Services You will be required to register and create an account with us. Thereafter, only the Hosts and Guests satisfying the applicable eligibility criteria (listed below) will be able to use the services subject to the terms and conditions of these Host T&Cs.

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## **ELIGIBILITY**

The MOVA Platform Services are intended solely for Users who are 18 years or older and satisfy User specific criteria below. Any use of the MOVA Platform Services by anyone that does not meet these requirements is expressly prohibited. Any misrepresentation with regards to or circumvention of the Eligibility Criteria shall render the Host liable to termination from the Platform and further legal action as the case may be.

### **Host & Vehicle Eligibility Criteria**

- The Host must have a valid passport, Aadhaar number, GST registration certificate (if applicable) and/or other form of government issued identification document.
- The vehicle(s) proposed to be listed must either be an eligible non-transport/private personal use vehicle or should have the requisite permits, and bear the requisite license plate in compliance with the Motor Vehicles Act, 1988 (MVA) and the Rent-A-Cab Scheme, 1989 ("RAC").
- The vehicle must either be registered in the Host's name; or the Host must hold express authorization from the registered owner to list and operate the vehicle on the Platform and act as Host.
- The Vehicle(s) must have all legally required permits, tax payments, and regulatory clearances for its designated state of operation including but not limited to tax receipts for road tax and other applicable taxes.
- At the time of listing the vehicle(s) being listed should also not have any pending insurance claims and/or other on-going litigations, legal claims, insurance claims, e-challans, unpaid liabilities, or any other claims that may arise in tort or law.
- The vehicle must have a valid registration certificate issued by the relevant regional transport authority under Motor Vehicles Act, 1988 ("MVA").

- The vehicle must be less than 7 years old and should meet all legal requirements of the state of its registration and usage.
- The vehicle must comply with all local and national transport laws, including those related to emission standards, road safety, and public transportation regulations.
- The vehicle must be clean, well maintained and have the basic accessories, including safety device as per Our maintenance, component and safety standards/equipment specifications attached hereto as Annexure I.
- The vehicle must meet Our minimum insurance requirements of having Third Party Comprehensive Insurance as is mandated under Motor Vehicle Act, 1988.
- The vehicle must have fewer than 70,000 kilometers and should have never been declared a total loss.
- If the Host has opted for fitment of In-Vehicle Devices, the same must be installed and ready at the time of listing the vehicle.

### **Guest Eligibility Criteria**

- The Guest must have a valid driving license issued by appropriate authority under Government of India.
- The Guest must have a valid passport, Aadhaar number and/or other form of government issued identification document.
- The Guest must have no recent vehicle accidents in the last year, major traffic violations in the last 1 year, more than 2 recent moving violations and history of non-payment of failure to pay.
- The Guest must have a clean criminal record, including but not limited to no felony(s), no violent crime(s), theft(s), or offence related to prohibited substance(s).

Please Note: The above-mentioned documents collected for the fulfilment of the eligibility requirements are subject to KYC (Know Your Customer) verification including the Guest's live selfie and such verification must be completed before the start of the booking. We may partner with regulated and government-affiliated third-party service providers for the same (if explicitly consented to by the User). These service providers are contractually bound to handle Your data securely and only for the specified purpose.

Additionally, certain Hosts, at time of handover may request for KYC Documents in addition to the above-mentioned documents and the Guest may accordingly be required to produce such KYC Documents as may have been requested by Host for starting the trip.

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## **REGISTERING AND CREATING YOUR ACCOUNT**

To access and use the MOVA Platform Services, You shall have to open an account on the Platform with a valid email address by providing certain complete and accurate information and documentation including but not limited to Your name, date of birth, an email address and password, and other identifying information as may be necessary to open the account on the Platform. Each User may open and maintain only one account on the Platform.

Please see below an indicative list of documents that You will be required to submit as part of the registration process on the Platform. MOVA may on a need basis request submission of additional documents as well, as it may deem necessary for facilitation of MOVA Platform Services.

**For Hosts:**

- Registration Certificate
- Pollution Under Check Certificate
- Car Insurance
- Current Address Proof (Rent Agreement/Company Allotment Letter etc.)
- Valid Government ID Card (Aadhaar, Voter's ID, Passport etc.)
- PAN Card

**For Guest:**

- Valid Driver's License
- Valid Government ID Card (Aadhaar, Voter's ID, Passport etc.)
- Cancelled Cheque in name of the Host
- Current Address Proof. (Rent Agreement/Company Allotment Letter etc.)

Once You have created an account with us, You are responsible for maintaining the confidentiality of Your username, password, and other information used to register and sign into Our Platform, and You are fully responsible for all activities that occur under this username and password. Please immediately notify Us of any unauthorized use of Your account or any other breach of security by contacting Us at **host.support@nova.org.in**. If You interact with Us or with third-party service providers, You agree that all information that You provide will be accurate, complete, and current. You acknowledge that the information You provide, in any manner whatsoever, are not confidential or proprietary and does not infringe any rights of a third party.

By registering on the Platform, each applicant i.e., the Host and the Guest authorizes MOVA and MOVA reserves the right, in its sole discretion, to verify the documents submitted by such applicant through the Platform. MOVA may in its sole discretion use third-party services to verify the information You provide to Us and to obtain additional related information and corrections where applicable, and You hereby authorize MOVA to request, receive, use, and store such information in accordance with Our Privacy Policy. Further, MOVA reserves the right, at its sole discretion, to suspend or terminate the MOVA Services to any of the registered Users while their account is still active for any reason whatsoever. MOVA may provide any information necessary to the Hosts, insurance companies, or law enforcement authorities to assist in the filing of a stolen car claim, insurance claim, vehicle repossession, or legal action.

EACH HOST AND GUEST ACKNOWLEDGES AND AGREES THAT NEITHER MOVA NOR ANY OF ITS AFFILIATES WILL HAVE ANY LIABILITY TOWARDS ANY: (1) USER FOR ANY UNAUTHORIZED TRANSACTION MADE USING ANY USERNAME OR PASSWORD; (2) PERSONAL BELONGINGS WHICH IS CLAIMED BY GUEST TO BE LOST OR STOLEN ONCE THE BOOKING PERIOD ENDS; AND (3) THE UNAUTHORIZED USE OF YOUR USERNAME AND PASSWORD FOR YOUR PLATFORM ACCOUNT COULD CAUSE YOU TO INCUR LIABILITY TO BOTH MOVA AND OTHER USERS.

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## ONBOARDING VEHICLE BY THE HOST & SUBSEQUENT PROCESS:

Once the user account is created, Hosts can onboard and list their vehicle(s) on the Platform for car sharing by following the single steps available here <https://www.mova.org.in/host>.

Each such booking shall have a defined start time and end time (such period from the Start Time to the End Time being called the "**Booking Period**") and choice of Designated Location (as specified below).

Booking can be created from the Platform at least 1 hour in advance. Host shall ensure the availability of the vehicle at the Designated Location for bookings during a booking. Each Listing Period shall be for a minimum of 24 hours and a maximum period of 6 months.

**Cancellation/Rescheduling of a Listing:** Host shall have the right to cancel or reschedule a booking at any point of time. Charges, as stipulated in the Fee Policy shall be applicable on cancellation or rescheduling of a booking under certain conditions. However, in case where there are multiple cancellations in Guest booking/s due to Host/s misdemeanour or unwarranted cancellations by the Host himself, MOVA at its sole discretion, shall have the right to terminate Host from its platform and delist any/all vehicles listed on the Platform by such Host.

**Designated Location:** The vehicle shall be parked at Host's own location. The host shall ensure that the vehicle is parked in a clean, safe, and clearly identifiable location (a "**Designated Location**"). Host shall have the option of specifying up to 2 (two) Designated Locations within the city limits. Host shall provide MOVA detailed directions to the Designated Location(s) for ensuring that Guests are able to find and access the vehicle. If a Designated Location has restricted access, Host shall ensure that Guests are able to access the location for a booking to make the pickup process seamless. For instances where Host provides HD-enabled bookings, Hosts shall ensure that the vehicle is available for pickup at the designated Guest location, as specified in the booking confirmation.

For listing the vehicle, You may opt for installation of In Vehicle Devices or list vehicles without any devices. If You opt for installation, You shall allow the personnel/representatives of MOVA to visit Your premise for assessment of Your vehicle and installing the In-Vehicle Device in Your vehicle to ensure its complete safety. Upon installation / fitment of the In-vehicle Device the vehicle will be returned to the location designated by You. You hereby unconditionally agree not to tamper or remove such In-Vehicle Devices. You further agree and acknowledge that such installed In-vehicle Devices may require minor modification from time to time, and You shall provide full access of the vehicle to MOVA or any other party appointed by MOVA, for the purpose of modification of such devices. In case You remove or otherwise tamper the In-vehicle Devices, You shall be liable to pay MOVA the actual cost of such In-vehicle Device.

MOVA further reserves the right to deduct the foregoing amount from the amount to be paid by MOVA to You. Both Host and Guest acknowledge and accept that MOVA shall not be liable for any consequential damages arising due to such unauthorized removal and/or tampering of In-vehicle Device by either of the parties. For the purpose of these Host T&Cs, "In-Vehicle Devices" means and includes the various devices selected by MOVA to be installed in the vehicle for the security, safety, tracking and health monitoring of the vehicle.

Host hereby expressly consent to any consequential loss and warranty loss such as OEM "Original equipment Manufacturer" warranty that You may suffer, as a result of fitment of the In-vehicle Device in the vehicle. MOVA will compensate the Host for any consequential losses to the electrical wiring as may be included in the Electrical Warranty provided by the OEM which occurs during the period the vehicle is in use by the Guest on account of the same. Notwithstanding the foregoing MOVA will not provide any compensation upon termination of these Host T&Cs or Your account for any other reason whatsoever. Upon termination of these Host T&Cs for any reason whatsoever, MOVA will be authorised to remove In-Vehicle Device installed in the vehicle and any failure to do so due to a reason attributable to You, will result in a penalty on You as per the Fee Schedule.

Further, You acknowledge and accept that MOVA collects GPS and driver behaviour related data through the In-Vehicle Devices and that the same will be collected even when You are using it for Your personal use due to fitment of In-Vehicle Device in Your Vehicle. You hereby agree and expressly consent that MOVA shall be allowed to collect such aforementioned data until removal of the In-Vehicle Device from the Vehicle.

Once the vehicle onboarding process is complete the Vehicle will be listed on the Platform. Your Host listing page will also include information such as Your city and area detail where the vehicle is located, Your listing description, Your public profile photo, Your responsiveness in replying to Guests' queries, and any additional information You share with other Users via the Platform.

Recovery of In-Vehicle Devices: The Host acknowledges and agrees that the ownership of these In-Vehicle Devices shall vest in MOVA at all times and the Host shall be entitled to use such devices on payment of the "Platform Fee" or the "Device Management Fee" (as the case maybe) as long as the Vehicle is listed on the Platform. Host acknowledges and agrees that MOVA shall at its discretion have the right to terminate/delist Host Vehicle from the Platform. Upon termination/delisting of his/her vehicle from the Platform, the Host shall make the vehicle available for removal of the In-Vehicle Devices. In the event Host fails to adhere to the reminder/requests of MOVA and evades requests to present the car for recovery/removal of devices to MOVA, the Host hereby unequivocally authorizes and consents to MOVA and its representatives to remove such devices with/without the Host's presence upon termination/delisting of the vehicle. The Host understands and agrees that MOVA and/or its representatives may enter the vehicle, without further consent and take such steps as may be necessary for removal of these devices. Host shall not hold MOVA liable or accountable for any damages arising due to removal of such device.

By listing a vehicle, Hosts are agreeing to (i) provide true and accurate information and are representing that the information that they are providing is accurate; (ii) that the photos, contained in the listing are actual photos of the vehicle being advertised, and that they are not misrepresenting their vehicle in any way; (iii) maintain only one active listing, per vehicle, at a time; (iv) truthfully represent any claims or allegations of damage; and (v) work in good faith to resolve any disagreement with MOVA and the Guests.

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## ONLINE BOOKING

Once Your account is created on the Platform, the Guest will receive confirmation of successful creation of Guest account from MOVA. Thereafter, the verified Guests can view the vehicles listed on the Platform and send a booking request for Your vehicle via the Platform.

The Guest will be able to (i) book the trip to start at any time of the day subject to availability; and (ii) choose a start time of the trip from the next hour from the time of the booking.

Upon receipt of a booking request in relation to a vehicle, MOVA shall confirm such booking and communicate details of the final booking with the Host and the Guest through an email, text message or message via the Platform confirming such booking.

By accepting these terms relating to the online booking process, the parties hereby acknowledge and agree that (i) each of the Host and Guest accept the conditions for listing the vehicle on the MOVA Platform and use of MOVA Services. (ii) MOVA is merely a facilitator and any arrangements entered into between Host and Guest through this Platform or otherwise is solely at their own risk and expense.

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## VEHICLE OWNERSHIP

The parties, specifically the Guests understand that these Host T&Cs only grant rental/usufructuary/limited rights of use over the vehicle, and all along the absolute and unencumbered ownership of the vehicle for all intent and purposes, including for regulatory requirement under the applicable laws in India, will remain with the registered owner of the vehicle. These Host T&Cs will cover all terms of listing and availing of MOVA Platform Services and the Car Sharing Agreement (as defined under) shall cover the terms of the subsequent booking as agreed between the Host and the Guest, including Trip Protection Fee (defined below), liability for violations, theft/accident, confiscation of vehicle, insurance, issues related to the use of the vehicles, and so on. It is hereby clarified, and the Host and the Guest acknowledge that MOVA is not the owner of the vehicles listed on its Platform and is merely a facilitator as provided under these Host T&Cs.

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## CAR SHARING AGREEMENT

Upon acceptance of the booking by the Host, the Host and Guest will be required to duly enter into a Car Sharing Agreement to formally execute the terms and conditions and commercials for such booking to ensure compliance with the requirements of applicable law. **"Car Sharing Agreement"** means and includes the Agreement (where vehicle is a white-board vehicle) executed between the Retail Host and the Guest and a Self-Drive Car Rental Agreement (for vehicles black board self-drive vehicles) executed between Fleet Operator and Guest. MOVA shall assist both the Host and the Guest with the electronic execution and record keeping as a part of its MOVA Platform Services. The Guest understands and accepts that the trip cannot start unless the Car Sharing Agreement is duly executed over Our Platform.

The Host hereby acknowledges and agrees that by accepting the terms of these Host T&Cs, all Car Sharing Agreements that are executed over the Platform with any Guest for the Host's vehicle bear

the Host's express consent and such Car Sharing Agreement shall constitute a binding agreement between the Host and the Guest. The Host also acknowledges and agrees that he/she is cognizant of the terms of all such Car Sharing Agreements and the corresponding booking details that have been executed over the MOVA Platform for the particular trip. The Host shall receive a copy of the executed Car Sharing Agreement through email along with the booking details soon after the same has been executed by Guest upon the Platform.

The Car Sharing Agreement will cover all terms of the lease (for Retail Host) or rental conditions (for Fleet Operators) as agreed between the Host and the Guest (collectively the "parties") including Booking Fee, Trip Protection Fee (defined below), liability for any traffic and/or parking violations, theft/accident, confiscation of vehicle, insurance, issues related to the use of the vehicles, Guest's obligations, dispute resolution and so on. Upon execution of the Car Sharing Agreement and delivery of the Vehicle to the Guest, the Host shall constitute the demise of the vehicle to the Guest (defined as "Guest", on the terms and conditions contained therein.

By utilizing a separate Car Sharing Agreement or otherwise displaying terms relating to the lease (for Retail Host) or the car rental conditions (for Fleet Operators) as part of the online booking process, the parties hereby acknowledge and agree that (i) such separate Car Sharing Agreement is directly between the Guest and the Host; (ii) the MOVA is not party to such separate Car Sharing Agreement, (iii) Car Sharing Agreement executed, is solely at the parties' own risk and expense, (iv) nothing contained in the Car Sharing Agreement, on the Platform or these Host T&Cs is a substitute for the advice of a legal counsel and (v) the parties have been hereby advised to obtain local legal counsel to prepare, review and revise as necessary the Car Sharing Agreement to ensure compliance with applicable laws. If there is any conflict between the terms of a separate Car Sharing Agreement and these Host T&Cs, the terms of these Host T&Cs shall prevail.

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## OFFLINE ARRANGEMENTS

Any instances where the Host and the Guest enter into a similar/analogous arrangement involving the hiring/sharing/renting of the listed vehicle (by whatever name called) with an intention to circumvent the Platform, while using, attempting or intending to wrongly benefit from MOVA Platform Services or any other services on the Platform, including without limitation, the additional insurance coverage (herein any such arrangement to be referred as ("**Offline Arrangements**") shall be contravention of these Host T&Cs. Please note that such Offline Arrangements are not permitted for vehicle/s listed on the Platform. If any such offer for usage of the listed vehicle outside the Platform, is made to/by either Parties (Host or the Guest), the same should be reported to MOVA immediately. If You fail to follow these requirements, You may be subject to a range of actions, including limits on Your access to MOVA Platform Services and other services, restrictions on listings, suspension of Your account, application of Platform Fee, and recovery of Our expenses in policy monitoring and enforcement. Furthermore, Offline Arrangements are explicitly excluded from any MOVA offered insurance coverage or claims and MOVA shall in no case be held liable for any damages (direct or indirect), consequential losses, loss of profit/business as faced by Host or the Guest entering into such an arrangement.

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## VEHICLE DELIVERY

Soon after execution of the Car Sharing Agreement the Host shall:

- have the vehicle is cleaned, sanitized, and kept ready for delivery (including servicing and routine maintenance) as per Our maintenance, component, and safety standards/equipment specifications in Annexure I
- keep the vehicle Key(s), original documentation of the Vehicle, including the registration certificate, Vehicle Insurance policy, Pollution Under Control (PUC) Certificate and other mandatory documents, if any, prescribed by the relevant authorities under Applicable Laws (the "Vehicle Documentation") ready for delivery.
- ensure that the vehicle is available for Guest at the Designated Location and at the specified time. In the event that the Guest has opted for Home Delivery post the Host's confirmation to provide the same, the Host shall ensure timely delivery of the vehicle to the Designated Location.

The Guest can opt to take delivery of the vehicle, vehicle key(s), and Vehicle Documentation from the Designated location on the agreed Delivery Date or opt for Our Delivery Add-on Service for contactless doorstep vehicle delivery which has been elaborated in the below section.

#### **Home Delivery Services:**

- This add-on service as provided by third party service providers is entirely subject to optional participation of the Guest and requires explicit Host opt-in through the MOVA Host platform.
- Separately, Hosts may themselves provide home delivery services to the Guest directly without utilising services of the third party service provider. Hosts who have enabled the Home Delivery ("HD") option in their MOVA profile settings and completed the onboarding process are eligible for providing this service.
- MOVA may selectively extend HD feature to qualifying Hosts based on, prior booking history, and regional availability and this too shall be subject to the Hosts' choice.
- MOVA shall act as a facilitator among the Host, Guest, and the third party service provider in the following manner:
  - **MOVA's Role as a Facilitator** - MOVA serves as a facilitator, connecting Guests and Hosts with the third party service providers for HD bookings to enable the movement of the vehicle from the Host location to the Guest location at trip start, and vice versa at trip end.
  - Hosts must ensure the vehicle is in a ready-to-use condition and contains sufficient fuel for the delivery and return process.
- **Vehicle Handover Process** - To ensure transparency and condition traceability, a full vehicle inspection is conducted at both handover and return. This includes:
  - 360-degree photographs of the vehicle
  - Odometer and fuel level documentation

The Guest is required to initiate and end the trip via the MOVA app using an OTP provided by the Host. The OTP must only be shared after fuel and FASTag charge settlements are mutually confirmed between the Guest and Host.

- **Home Delivery Fee** - For every HD booking completed, the Host is entitled to a fixed percentage share of the HD fee paid by the Guest as a reimbursement for fueling (See Our "Host Fee Policy").
- **Support & Miscellaneous** - MOVA will provide verified and relevant details of the Host and Guest to the third party service provider prior to the trip such as location, time, and vehicle details. In case of disputes, Hosts can reach out to MOVA Support via in-app channels and MOVA will accordingly connect the Host/Guest to the respective third-party service provider for resolution.
- In the event of trip time changes or early return requests, MOVA will assist the Hosts with relevant coordination to ensure smooth turnaround.
- MOVA is not liable for losses arising from Host non-compliance, unavailability, or delayed OTP sharing.
- HD availability may vary by city, operational readiness, and host discretion.
- Any damages incurred to the vehicle during transit as part of the Home Delivery process will be governed by Damage Policy for MOVA Host Programme (the "**Damage Policy**"). For more details, please refer to Our Damage Policy.

The Guest must be present in-person to take or receive the delivery of the vehicle. The Guest must examine the vehicle before accepting its delivery and shall be deemed to have satisfied himself as to its condition and suitability for his/her purpose, and its compliance with any prescribed safety standards.

After the delivery, any fault in the car shall be dealt with in accordance with the terms of the Car Sharing Agreement.

MOVA may modify the terms/process or discontinue this add-on HD facilitation service based on the change in service terms rendered/discontinuation by the third-party service provider. Hosts will be notified of any material changes through platform communication channels.

### **Cancellation/Modification of Booking:**

**Guest-Initiated Cancellation:** If the Guest wishes to cancel or modify a booking for which the vehicle has been reserved, the Guest must do so in accordance with the timelines specified in the Fee Policy and shall take note of applicable penalties. Furthermore, if the Guest refuses and/or is unable/unwilling for any reason to accept delivery of the vehicle, the booking shall be automatically cancelled and the any Booking Fee paid in advance shall stand forfeited to compensate the Host for the costs, charges, expenses, or losses incurred by the Host arising out of such an action of the Guest, in pursuance of the Fee Policy. In case of any loss suffered by the Guest due to non-delivery, delay in delivery, failure in delivery, the Guest will not hold MOVA responsible for such loss.

**Host-Initiated Cancellations (Post-Allocation):** The Host may cancel a booking within 2 hours of Allocation Time with no penalties. Any booking cancelled post the 2-hour window, will attract a monetary penalty as set out in the Host Fee Policy. Additionally, all cancellations will attract a 1-star rating penalty, irrespective of the time elapsed since the Allocation Time. "**Allocation Time**" means the timestamp of the allocation notification sent via the Platform. MOVA may deduct applicable penalties from current or future payouts.

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## VEHICLE USAGE TERMS

The vehicle shall be driven only by the Guest and used in a prudent and careful manner solely for Guest's personal use within the territory specified in the Car Sharing Agreement ("**Permitted Territory**"), in strict compliance with the requirements of the applicable Laws of India and the conditions of the Car Sharing Agreement (the "**Permitted Use**").

Other than the Permitted Use, all other uses of the vehicle including the usages as listed in the Car Sharing Agreement (by the Guest and/or any other person(s) directly or indirectly acting through, authorised by or on behalf of the Guest), are strictly prohibited (the "**Prohibited Uses**") and shall result in immediate termination of the Car Sharing Agreement and MOVA Platform Services without any notice to the Guest. The Prohibited Uses shall more particularly be described in the Car Sharing Agreement between the Host and the Guest. Notwithstanding anything contrary to the above, Guest shall, at all times be liable to compensate Host during the Booking Period for any/all deliberate damages caused to the vehicle by Guests and/or any of his/her co-driver or any other person who was permitted to drive the vehicle by the Guest.

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## PAYMENT FACILITATION, FEES & OTHER CHARGES

### Facilitation Fee:

MOVA shall be entitled to charge the Host a fee in lieu of provision of MOVA Platform Services ("Facilitation Fee"). This Facilitation Fee shall be calculated as a certain percentage (more particularly described in the Fee policy) of the Booking Fee. The Facilitation Fee shall be deducted from the Booking Fee at the time of pay-out to Host.

### Platform Fee and Device Management Fee:

MOVA shall be entitled to charge the Host a fee of INR 590 per month in lieu of the safety and operational expense of Host's car ("Platform Fee") to certain Hosts. The Platform Fee shall be deducted from the Booking Fee at the time of pay-out to such Host.

Further, from May 2023 onwards the Hosts who have recently opted in for device installation may be charged a Device Management Fee instead of the Platform Fee amounting to INR 500 per month.

Further, at the time of booking Guest shall pay a fee for every booking ("Guest Platform Fee"/"Convenience Fee") which shall be calculated as a fraction of the Booking Fee. This fee is charged in lieu of the services provided to the Guest on MOVA Platform. The Platform Fees shall be payable by Guest in addition to the Trip Protection Fee payable at the time of booking a vehicle and is calculated as a percentage of the Booking Fee.

### Trip Protection Fee:

At the time of booking a vehicle, the Guest shall have to pay upfront a fee for insuring the vehicle at the time of the trip and ("Trip Protection Fee"). MOVA shall through insurers facilitate such protection plan from time to time on payment of such Trip Protection Fee.

### **Booking Fee:**

**For Guest:** The Guest shall be liable to pay a fee ("Booking Fee") for booking the vehicle and it shall be inclusive of the applicable taxes (if any) in force. The same is dynamic and subject to vehicle type, booking period, location etc, and shall be payable as per the terms and timelines mentioned in the Fee Policy. All such payments shall be made by the Guest over the MOVA Platform and payment to MOVA shall be considered the same as payment made directly to the Hosts by the Guests.

**For Host:** The Host shall be paid on the basis of bookings made and shall receive the Booking Fee paid by the Guest on the hourly tariff during booking period. The same shall be remitted to the Host ("Host Payable Booking Fee" as defined in Host Fee Policy), post deduction of any Host Platform Fee, Facilitation Fee, charges for any add-on services (if availed by Host), and applicable taxes (if any).

The Host may also be liable to penalties of up to 20 percent of the total Booking Fee in case of failure to serve bookings.

### **Other payments, refunds, and penalties:**

In addition to the above Booking Fee and the Trip Protection Fee, the Guest shall also be liable for the following as described in the Fee Policy:

- Add-on Charges (if availed) for services like home delivery facility.
- Charges for cancellation, rescheduling, extension of booking period, late return or returns at wrong location shall be levied as per the Fee policy.
- Charges for loss of keys, documents, unpaid tolls, traffic violation penalties.
- Cost for any damages which may include both cost of repair as well as insurance cover as per the standard rates in the Fee Policy.

The Guest acknowledges and agrees that he/she shall be liable to pay such charges on occurrence of any of the above-mentioned event/s and hereby authorizes MOVA, to set off any amounts as may be due from MOVA to the Guest against any amounts that may be payable by the Guest under these Host T&Cs, as the case may be.

The Guest also acknowledges and agrees that MOVA shall have the right to prohibit the Guest from making a subsequent booking on the Platform until all outstanding fees in the Guest's account have been paid in full.

The Guest also understands and agrees that MOVA may charge additional fees for failed payments, returned/cancelled checks. The Guest will be responsible to reimburse Us for all costs of collection, including collection agency fees, third party fees, and legal fees, and costs.

If You are a Host, You understand, acknowledge, and agree that MOVA may set the booking/reservation fee for Your vehicle as per the Fee Policy. MOVA will adjudicate the booking/reservation fee on Your behalf, which means processing the Guest's [credit/debit card], retaining the Facilitation Fees and other add-on services fee, if any, commission and remitting such funds to You as provided in this section.

MOVA reserves the right to withhold payment or charge back to Your account any amounts otherwise due to Us under these Host T&Cs, in the event of any account information is lacking or mismatched or in the event of where there has been any breach of these Host T&Cs by You, pending MOVA's reasonable investigation of such breach.

To ensure proper payment, both Guest and the Host are solely responsible for providing and maintaining accurate contact and payment information associated with Your account, which includes, without limitation, applicable tax information and MOVA shall in no case be held liable on account of any error in payments due to information wrongly provided by You.

Notwithstanding anything contained herein, it is clarified that MOVA shall in no way be responsible or liable for any direct/indirect penalties, charges, etc. levied by any tax authorities on Host and shall penalize and seek reimbursement from the Host in the event such liability is extended to MOVA due to Hosts' default.

All the Disputes with respect to any booking shall be subject to a time limitation. All such disputes/grievances should be raised within 15 days of booking completion failing which the Host and/or the Guest agree that such claims/grievances shall be assumed to be waived. On an exceptional basis, grievances relating to charges namely "Traffic Violation", "Vehicle Damage", "Inconvenience fees", "Outstanding fees" can be raised within 90 days from the time of booking completion, post which no grievances or disputes pertaining to the booking shall be entertained by MOVA.

In the event of a conflict between this Clause and terms of the Fee Policy, the terms set forth in the Fee Policy shall prevail.

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## **HOST'S OBLIGATIONS**

In connection with use of or access to the MOVA Platform Services the Host shall not, and hereby agrees that it will not, nor advocate, encourage, request, or assist any third party in activity or otherwise, to harm or threaten to harm Users of Our community, including but not limited to, (i) "stalking" or harassing any other Guest or Host of MOVA community or User of the Platform (ii) collecting or storing any personally identifiable information about any other member or associate of MOVA community, other than as specifically agreed / allowed herein (iii) engaging in physically or verbally abusive or threatening conduct; or (iv) using Our Services to transmit, distribute, post, or submit any information concerning any other person or entity, including without limitation, photographs of others without their permission, personal contact information, or credit, debit, calling card, or account numbers.

The Host is also bound to maintain car conditions and ensure continuity of his listings for agreed upon periods on Our Platform. In this regard, the Host may additionally be liable to a penalty of up to 20 percent of the total Booking Fee if he/she fails to serve the bookings. Repeated failure to serve bookings may lead to termination of Host vehicles from the MOVA Platform Services program.

Host further agrees and acknowledges that in case of any concerns including but not limited to the damages caused to the vehicle during the booking period shall only be raised by raising his/her concern via authorized ticket support process. If the Host refuses or denies following the due redressal mechanism continuously, MOVA shall at its sole discretion have the right to terminate such Host from the Platform. Further MOVA shall not be liable to entertain or make good for any

such damage or other claims unless the same is duly routed through the authorized ticket support process.

Checklists help Us ensure that all information regarding the vehicle, the trip and customer experience are captured so We can serve the Hosts and Guests better. Accordingly, Host shall be responsible for filling:

- **"Car Ready Checklist"** to be filled by Host within 12 hours of booking start time. It is advisable for the Host to do so in order to keep records of the condition of the Vehicle. It may be difficult for MOVA to ascertain and validate damages in absence of the same.
- **"Booking End Checklist"** within 12 hours of the booking end time or the start time of the next booking. If the Host fails to fill the checklist within the above stipulated timelines, then the last available information with MOVA (for e.g., from the Guest checklist) shall be deemed as final for the closure of the booking.

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## GUEST'S OBLIGATIONS

Both parties shall be responsible to ensure compliance with the provisions of their respective Car Sharing Agreement at times during the Booking Period and until the return of the vehicle to the Host in good working condition. In addition to other obligations and covenants under the Car Sharing Agreement, as regards the use of the Vehicle during the aforesaid period the Guest shall:

- at his/her expense maintain the cleanliness, condition, and appearance of the vehicle in as good an operating condition as it was on the commencement date of the Booking Period.
- use the Vehicle only for the Permitted Use in conformity with the Host's manual instructions provided as part of Vehicle Documentation, applying the same degree of care when using the vehicle as would ordinarily be exercised if it belonged to the Guest and strictly refrain from Prohibited Use of Vehicle and other requirements as laid down more particularly in the Car Sharing Agreement under the Section "Terms of Vehicle Usage".
- ensure the safekeeping and presence of the Vehicle Documentation in the vehicle. If these documents are lost or stolen, the Guest will be charged the cost of obtaining duplicates and be remitted to the Host along with all other charges for damages and Booking Fee as may be payable to the Host.

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## ACCIDENT, THEFT, TRAFFIC VIOLATION AND CONFISCATION

All instances of accident, damage, theft, traffic violations, and confiscation of or involving the vehicle during the Booking Period shall be handled by the parties in accordance with the provisions of the Car Sharing Agreement, including alleged damage or other issues. The Hosts and the Guests further agree to honestly represent any claims or allegations of damage and to work in good faith with each other to resolve any disagreement in keeping with the terms of the Car Sharing Agreement.

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## INSURANCE, TRIP PROTECTION PACKAGES & DAMAGE MANAGEMENT

**Host Vehicle Insurance:** To protect the Host vehicles against damages and theft, and in compliance with the comprehensive insurance requirements as mandated by Motor Vehicles Act, 1988, the Host shall at all times maintain a comprehensive insurance with an insurance company of its choice ("Host Vehicle Insurance").

### Damage Policy:

- For Retail Hosts, MOVA has tie-ups with third party insurance providers who assist in repair of damaged vehicles and provide coverage for total loss and theft of the vehicle. This Damage Policy however is not applicable to Fleet Operators. Fleet Operators maintain separate insurance on their fleet of vehicles. This Damage Policy however excludes claims of third-party injury/damages for Hosts.
- The Retail Host also understands and agrees that in the event that the Retail Host refuses, interferes, prevents the administration of the claim in any manner or repossesses the vehicle which is undergoing any maintenance/repair due to invocation of the Damage Policy, he/she shall forfeit any rights to claim damages from the Guest/insurance company as the case maybe. Neither MOVA nor the Guest will be liable to make good any damages in such a situation and shall stand discharged of all liabilities therein. The Retail Host understands and undertakes that he/she shall not act in a manner contrary or prejudicial to the Platform or the Guest and extend his/her full cooperation and participation at the time of any such claim being invoked under the Damage Policy.
- In case of total loss of vehicle, the Host understands and agrees to bind themselves to the depreciation level as prescribed under law or as prescribed by the relevant insurance company in line with market practice.
- The Retail Host also understands and agrees that for the events including but not limited to the below listed, the vehicle shall not be protected under the Damage Policy if:
  - The damage occurs when the vehicle is in possession of the Host and/or occurs due to deliberate/negligent acts of the Retail Host itself.
  - Any damage arising due to normal wear and tear of the vehicle or depreciation in quality or value of the vehicle as such including but not limited to self-heating, electrical arcing, or leakage etc.
  - Any specific exclusions as may be listed by the insurance company in such insurance coverage.
- MOVA shall assist the Host in filing and administering such claims for damages, theft, or loss of vehicle. Platform shall also assist the Guest in administration of claims with the Host.

### Trip Protection Plan and Trip Protection Fee:

The Guest is responsible for payment of all expenses associated with any risks and ensuing damage to the vehicle including without limitation theft, partial or total destruction etc. For each booking made, the Guests are required to select a Trip Protection Plan ("TPP") during checkout. The TPP determines the Guest's maximum liability in the event of vehicle damage during the trip. The guest may avail such TPP by paying the Trip Protection Fee ("TPF") over and above the Booking Fee. Guest acknowledges and agrees to abide by the terms and conditions pertaining to the trip protection plan/insurance, including without limitation its coverage, exclusions, and process of invocation.

The Guest, however, cannot seek the benefit of this TPP in the event of the following:

- In case the vehicle is damaged, destroyed or stolen due to the deliberate act of Guest or his/her co-driver; and
- Any damage to the vehicle due to negligence or rash driving on part of the Guest.
- The Guest was tested with alcohol in blood or breath or used drugs and or other stimulants prohibited by the law.
- The Guest used the vehicle in a manner that is in contravention of law or the traffic regulations (over speeding, driving in restricted areas or any other illegal usage for racing/commercial usage etc).
- For all other risks and liabilities, including personal injury or death and property damage of the third-party, arising with respect to the vehicle, arising out of negligence or deliberate acts of the guest or his/her co-driver.

The Guest also understands and agrees that for the above-mentioned damages/incidents as listed below are not covered under such Trip Protection Plan and the Guest will fully and personally be held liable for all costs and damages.

Both Host and the Guest acknowledge and agree that the information gathered through the Booking Start/Pick-up Checklist and the Booking End/Drop Checklist is crucial to the Trip protection process. Should the Host or the Guest fail to fill in these checklists, no claims of damage/repair etc shall be entertained or administered in absence of relevant proof collected through these checklists. The Guest shall not be allowed to contest claims from the Host/claim refunds, and the Host shall not be allowed to raise claims in absence of such fully filled in checklists. In events of technical issues preventing the filling of the checklist, the Host/Guest should immediately contact customer support for resolution.

The Guest shall not do or omit to do or be done or permit or suffer any act which might or could prejudicially vitiate or affect any such claims made by the host under the Damage Policy and shall at all times extend full cooperation so that the claims can be effectively administered.

In the event of any damage, theft, or destruction of the Vehicle during the Guest shall promptly inform the Platform and render all documentation and information including but not limited to information about the accident, assistance in filing of FIR or other relevant details as maybe necessary to invoke a claim with the company providing the Trip Protection Plan/insurance with the assistance from the Platform.

Accordingly, the Guest shall pay to the Host, the amount of loss and/or damage not paid under the Trip Protection Plan and be liable for the following:

**In case of Damage:**

- The difference, if any, between the actual amount incurred in repairing the damage to the vehicle and the amounts covered under the Trip Protection Plan wherever the Damages are arising out of Prohibited Use.

**In case of theft/total loss of the Vehicle:**

- If usage of the vehicle at the time of its theft/total loss exceeds the booking period, charge of the excess period incurred as per the rate specified in Fee Policy.
- For Retired Vehicles, trip protection compensation is not applicable and hence no payout shall be made for theft/total loss of such Retired Vehicles.
- Other cost/expense incurred by the Host for/in respect of assessment loss suffered by the vehicle and possibility of its restoration.

- Other charges, if any, remaining unpaid by the Guest under the Car Sharing Agreement.

Notwithstanding any such Trip Protection Plan/insurance/Damage Policy availed, under no circumstances shall MOVA be held liable towards the parties or a third party for any loss or damage that may be suffered by the parties or a third party, whether or not the same may be attributed to Host or Guest.

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## **VEHICLE RETURN/REPOSSESSION**

Upon the expiry of the Booking Period or earlier termination of the Car Sharing Agreement (except termination on account of theft or total destruction/loss of the vehicle), Guest must at his/her own cost return the vehicle in the almost the same order and condition, as the Vehicle was at the time of commencement of the Booking Period, except normal wear and tear, with Vehicle Documentation, vehicle's key, key fob, in-vehicle devices and other starting device in its designated position in the vehicle to the Specified Location within the period specified in the Car Sharing Agreement. The Guest is mandatorily required to fill up the Booking End/Drop Checklist for recording the car condition at the end of the trip.

This will be followed by filling of a similar Booking End/Drop Checklist by the Host as and when the Host is returned the vehicle by the Guest.

However, in case:

- The Guest returns the vehicle at a place other than the Designated Location; the Guest will be charged the cost of transportation of the vehicle from such place to the Designated Location.
- The Guest does not return the Vehicle within the specified period, Guest will be charged late return penalty specified in Our Fees Policy till such time as the vehicle is returned to the Host and also the costs, expenses, charges etc. incurred by the Host for repossession of the vehicle.
- Damage caused to the returning vehicle, other than excepted wear and tear, the Guest will be charged penalty for such damages at the rate specified in Our Fees Policy and approximate costs, expenses, charges for restoration of the vehicle to its original condition.
- Any item provided with the vehicle is lost, including without limitation its key, key fob, in-vehicle devices, other starting device to the vehicle or any component(s) of the vehicle, Vehicle Documentation is missing, the Guest will be charged with an inconvenience fee if the lost items are not returned and need to be replaced as per the Fee Policy.
- Where the actual booking period of the vehicle by the Guest exceeds the initial booking period as declared at the time of booking, the Guest shall pay the "Extension Fee" for such extended period as per the rate specified in Our Fees Policy.
- All such disputes shall be administered only by means of the information gathered through Booking Start/Pickup Checklist and the Booking End/Drop Checklist as duly filled in by both Host and the Guest. The Guest should ensure that these checklists are duly filled in to avoid any hassles and additional penalties for damages caused.

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## WARRANTIES OF THE PARTIES

### Hosts' Warranties:

Each Host represents and warrants to MOVA that:

- Host is either the legal and beneficial owner of the listed vehicle(s) or is duly authorized in writing by the registered owner of the vehicle(s) listed on the Platform.
- The vehicle/s offered for listing on the Platform is/are in sound and safe condition and free of any known faults or defects that would affect its safe operation under normal use and meet the vehicle eligibility criteria mentioned in these Host T&Cs.
- Host has the full legal right, capacity, power, and authority to enter into and execute the Car Sharing Agreement, Host T&Cs and Governing Policies, be contractually bound by and comply with all rights and obligations contracted under each of these documents.
- There is no action, investigation or other proceedings of any nature whatsoever, by any governmental authority or third party against the Host, which would restrain, prohibit or otherwise challenge the Car Sharing Agreement, any listing of the vehicle on the Platform, Host's posts on Platform and/or or a Guest's use of vehicle pursuant to the Car Sharing Agreement.

### Guests' Warranties:

Each Guest represents and warrants that:

- The Guest is above the legal driving age requirement as per rules, regulations and laws in India and has a valid driving license for the use and operation of the vehicle in accordance with requirements of applicable laws.
- The Guest has the full legal right, capacity, power, and authority to enter into and execute the Car Sharing Agreement, these Host T&Cs and the Governing Policies and be contractually bound by and comply with all rights and obligations contracted under each of these documents.
- There is no action, investigation, or other proceedings of any nature whatsoever, by any governmental authority or third party against the Guest, which would restrain, prohibit, or otherwise challenge the transaction as contemplated by the Car Sharing Agreement.

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## WARRANTIES OF MOVA

The Platform and MOVA Platform Services are provided to You "AS IS". We make no representations regarding the use of or the result of the use/deposition of the contents on the Platform in terms of their correctness, accuracy, reliability, or otherwise. MOVA shall not be liable for any loss suffered in any manner by the User as a result of depending directly or indirectly on the depiction of the content on the Platform.

You acknowledge that the Platform is provided only on the basis set out in the Governing Policies. Your uninterrupted access or use of the Platform and MOVA Platform Services on this basis may be prevented by certain factors outside Our reasonable control including, without limitation, the unavailability, inoperability or interruption of the internet or other telecommunications services or as a result of any maintenance or other service work carried out on the Platform.

MOVA shall have the right, at any time, to change or discontinue any aspect or feature of the Platform, including, but not limited to, content, hours of availability and equipment needed for access or use. Further, the Platform may discontinue disseminating any portion of information or category of information. MOVA does not accept any responsibility and will not be liable for any loss or damage whatsoever arising out of or in connection with any ability/inability to access or to use the Platform.

The postings on the Platform or on social networking sites, including the Platform's Facebook page, or any information provided over chat or e-mails exchanged with MOVA, its employees or representatives (collectively referred to as "Information") which are in furtherance of any communication made by the User with MOVA, its employees or representatives is based on the background provided by the User. While MOVA takes reasonable care to ensure that the Information is accurate, MOVA makes no representation and takes no responsibility for the accuracy, completeness, appropriateness, or usefulness of the Information. In the event any User relies on the Information provided by MOVA or its representatives/employees, he/she may do so at its own risk. Under no circumstances will MOVA, its employees, representatives or affiliates be liable for the Information or the consequences of relying on such Information.

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## USERS' INDEMNITIES

During the subsistence of the Car Sharing Agreement and/or these Host T&Cs, both parties i.e., the Hosts and the Guests shall at all times, indemnify, defend, hold harmless and keep indemnified, MOVA, its parent and affiliates and their respective directors, officers, employees, shareholders, agents, attorneys, assigns and successors-in-interest ("**MOVA Group**") against all losses, liabilities, damages, injuries, claims, demands, costs, attorney fees and other expenses arising out of or attributable to:

- any losses, costs, charges or expenses (including between attorney and Guest and costs of litigation) or outgoings which MOVA shall certify as sustained or suffered or incurred by MOVA or any member of MOVA Group as a consequence of occurrence of default under the Car Sharing Agreement, these Host T&Cs and/or the Governing Policies.
- any loss, cost, charge, claim, damage, expense or liability that MOVA or any member of MOVA Group may suffer as a result of any representation or warranty made by the parties in connection with the Car Sharing Agreement, these Host T&Cs and/or the Governing Policies being found to be materially incorrect or misleading.
- any losses, claims, damages, expenses, liability for any death, injury or damage to any person or property that MOVA or any member of MOVA Group may suffer/incure arising directly or indirectly from the listed vehicle or its use under the Car Sharing Agreement, whether caused wilfully or as a result of rash and negligent driving or any malicious act.

- any claim for breach of intellectual property rights arising in connection with the MOVA Platform Services and/or any other services provided by MOVA or any member of MOVA Group.
- liability and costs incurred by MOVA group in connection with any claim arising out of Your use of the platform or otherwise relating to the business We conduct on the platform (including, without limitation, any potential or actual communication, transaction or dispute between You and any other User or third party), any content posted by You or on Your behalf or posted by other Users of Your account to the website, any use of any tool or service provided by a third party provider, any use of a tool or service offered by Us that interacts with a third party website, including without limitation any social media site or any breach by You of these terms or the representations, warranties and covenants made by You herein, including without limitation legal fees and costs.

Each of the above indemnity is a separate and independent obligation and continues after termination of these Host T&Cs. The Users also covenant to cooperate as fully as reasonably required in the defence of any claim. Further, MOVA hereby reserves the right, at Our own expense, to assume the exclusive defence and control of any matter otherwise subject to indemnification by You and You shall not in any event settle any matter without Our written consent.

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## **TERMINATION OF HOST T&CS / MOVA PLATFORM SERVICES OR THE CAR SHARING AGREEMENT**

These Host T&Cs shall continue to apply and shall remain valid till the time the concerned party continues to use MOVA Services through its Platform or is terminated by either You or MOVA ("Term").

If You want to terminate these Host T&Cs, You may do so by (i) not accessing the Platform or the MOVA Services; or (ii) closing Your account on the Platform for all of the bookings of vehicles, as applicable, where such option is available to You, as the case may be; or (iii) discontinuing any further use of the Platform. Any such termination shall not cancel Your obligation to pay for the MOVA Services and/or any other services already obtained from Us and/the Platform or affect any liability that may have arisen under the Governing Policies.

Additionally, MOVA shall have the sole discretion to suspend or terminate these Host T&Cs and discontinue MOVA Services and/or services provided by Us (through the Platform or otherwise) by providing 30 (Thirty) days' prior notice to You. However, We may, at any time, with or without notice, suspend or terminate these Host T&Cs and MOVA Services if:

- We are required to do so by law (for example, where the provision of the MOVA Services to You is, or becomes, unlawful), or upon request by any law enforcement or other government agencies.
- The provision of the MOVA Services to You by MOVA is, in Our sole discretion, no longer commercially viable to us.
- The User fails to make any of the payments or part thereof or any other payment required to be made to MOVA hereunder and/or in respect of the MOVA Services, or any other service provided by MOVA when due and such failure continues for a period of 15 (Fifteen) calendar days after the due date of such payment.

- The User fails to perform or observe any other covenant, conditions, or agreement to be performed or observed by it under any of the Governing Policies or in any other document furnished to MOVA in connection herewith.
- Termination of the listing or the booking on account of any wrongdoing of either party and/or violation of any terms, conditions and obligations of this Host T&Cs and/or the Governing Policies.
- The vehicle is being used for a Prohibited Use, as determined by Us in Our sole discretion.
- MOVA has elected to discontinue, with or without reason, access to the Platform and/or the MOVA Services (or any part thereof).
- In the event MOVA faces any unexpected technical issues or problems that prevent the Platform, the MOVA Services, and/or any other services provided by MOVA from working.
- Any other similar unforeseen circumstances.

### **Termination of Car Sharing Agreement by the Host/Guest:**

Both the Host and the Guest may terminate the Car Sharing Agreement as per the terms of the Car Sharing Agreement.

### **Effects of Termination:**

In case of termination of these Host T&Cs or completion of a booking, in accordance with the terms hereunder and the Governing Policies:

- The Guest shall promptly and without delay return the vehicle to the Host, as per the vehicle return/repossession terms mentioned herein.
- The Guest shall pay, the outstanding Booking Fee (together with all late payment/charges thereon) and other unpaid sums/charges/costs payable by the Guest under these Host T&Cs and Governing Policies.
- The Host shall pay any outstanding amounts due payable by the Host under these Host T&Cs and Governing Policies.
- The Host shall upon termination make its vehicle available to MOVA for removal of the In-Vehicle Devices, failing which MOVA shall have the right to recover the In-Vehicle devices as per the clause mentioned above ("Recovery of In-Vehicle Devices").
- Upon the return of the vehicle, the Guest shall be repaid the advance Booking Fee if any, paid by the Guest for the unexpired period of the booking period to the Guest subject to adjustment against other outstanding payable of the Guest for the booking made by him/her.
- Upon termination of these Host T&Cs either You or MOVA, You must promptly destroy all materials downloaded or otherwise obtained from the Platform, as well as all copies of such materials, whether made under the Governing Policies or otherwise.

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## **RECOMMENDATION OF PLATFORM**

Any recommendation made to You on the Platform during the course of Your use of the Platform is purely for informational purposes and for Your convenience and does not amount to endorsement of the MOVA Platform Services by MOVA or any of its associates in any manner.

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## USER CONTENT

The information, photo, image, chat communication, text, software, data, music, sound, graphics, messages, videos or other materials transmitted, uploaded, posted, emailed or otherwise made available to Us ("**User Content**"), are entirely Your responsibility and We will not be held responsible, in any manner whatsoever, in connection to the User Content. You agree to not encourage or assist or engage others as well as Yourself in transmitting, hosting, displaying, uploading, modifying, publishing transmitting, updating, or sharing any information that:

- belongs to another person and to which the User does not have any right to;
- is grossly harmful, harassing, blasphemous defamatory, obscene, pornographic, pedophilic, libelous, invasive of another's privacy, hateful, or racially, ethnically objectionable, disparaging, relating, or encouraging money laundering or gambling, or otherwise unlawful in any manner whatever;
- harms minors in any way;
- infringes any patent, trademark, copyright, or other proprietary rights;
- violates any law for the time being in force;
- deceives or misleads the addressee about the origin of such messages or communicates any information which is grossly offensive or menacing in nature;
- impersonate another person;
- contains software viruses or any other computer codes, files or programs designed to interrupt, destroy, or limit the functionality of any computer resource; and/or
- threatens the unity, integrity, defense, security, or sovereignty of India, friendly relations with foreign states, or public order or causes incitement to the commission of any cognizable offence or prevents investigation of any offence or is insulting any other nation.

MOVA shall in no way be held responsible for examining or evaluating User Content, nor does it assume any responsibility or liability for the User Content. MOVA does not endorse or control the User Content transmitted or posted on the Platform by You and therefore, accuracy, integrity or quality of User Content is not guaranteed by MOVA. You understand that by using the Platform, You may be exposed to User Content that is offensive, indecent, or objectionable to You. Under no circumstances will MOVA be liable in any way for any User Content, including without limitation, for any errors or omissions in any User Content, or for any loss or damage of any kind incurred by You as a result of the use of any User Content transmitted, uploaded, posted, e-mailed or otherwise made available via the Platform. You hereby waive all rights to any claims against MOVA for any alleged or actual infringements of any proprietary rights, rights of privacy and publicity, moral rights, and rights of attribution in connection with User Content.

You hereby acknowledge that MOVA has the right (but not the obligation) in its sole discretion to refuse to post or remove any User Content and further reserves the right to change, condense, or delete any User Content. Without limiting the generality of the foregoing or any other provision of these Terms and Conditions, MOVA has the right to remove any User Content that violates these Terms and Conditions or is otherwise objectionable and further reserves the right to refuse service and/or terminate accounts without prior notice for any Users who violate these Terms and Conditions or infringe the rights of others.

If You wish to delete Your User Content on Our Platform, please contact Us by email at **ttk@movaa.org.in** and request You to include the following personal information in Your deletion request: first name, last name, User name/screen name (if applicable), email address associated

with Our Platform, Your reason for deleting the posting, and date(s) of posting(s) You wish to delete (if You have it). We may not be able to process Your deletion request if You are unable to provide such information to us. Please allow up to 30 (thirty) business days to process Your deletion request.

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## INTELLECTUAL PROPERTY RIGHTS

The "MOVA" name and logo and all related product and service names, design marks and slogans are the trademarks, logos, or service marks (hereinafter referred to as **"Marks"**) of MOVA TECHNICAL SOLUTIONS PRIVATE LIMITED. All other Marks provided on the Platform are the property of their respective companies. No trademark or service mark license is granted in connection with the materials contained on this Platform. Access to the Platform does not authorize anyone to use any Marks in any manner. Marks displayed on the Platform, whether registered or unregistered, of MOVA or others, are the intellectual property of their respective owners, and MOVA shall not be held liable in any manner whatsoever for any unlawful, unauthorized use of the Marks.

MOVA and its suppliers and licensors expressly reserve all the intellectual property rights in all text, programs, products, processes, technology, content, software, and other materials, which appear on the Platform, including its looks and feel. The compilation (meaning the collection, arrangement, and assembly) of the content on the Platform is the exclusive property of MOVA. Consequently, the materials on the Platform shall not be copied, reproduced, duplicated, republished, downloaded, posted, transmitted, distributed, or modified in whole or in part or in any other form whatsoever, except for Your personal, non-commercial use only.

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## DISCLAIMER OF WARRANTY AND LIMITATION OF LIABILITY

PLEASE NOTE THAT MOVA PLATFORM SERVICES ARE INTENDED TO BE USED TO FACILITATE THE SHARING OF VEHICLE BY THE HOST AND TO THE GUEST. MOVA CANNOT AND DOES NOT CONTROL THE CONTENT IN ANY LISTINGS AND THE CONDITION, LEGALITY OR SUITABILITY OF ANY VEHICLE LISTED ON THE PLATFORM. MOVA IS NOT RESPONSIBLE FOR, AND DISCLAIMS ANY AND ALL LIABILITY RELATED TO, ANY AND ALL LISTINGS, BOOKINGS AND THE VEHICLE. ANY SHARING OF THE LISTED VEHICLE UNDER THE CAR SHARING AGREEMENT OR OTHERWISE WILL BE DONE ENTIRELY AT THE GUEST'S AND HOST'S OWN RISK. MOVA SHALL ALSO NOT BE RESPONSIBLE FOR ANY TOTAL LOSS/THEFT CLAIMS UNDER TRIP PROTECTION PLAN FOR RETIRED VEHICLES.

THE PLATFORM IS PRESENTED "AS IS". NEITHER WE NOR OUR HOLDING, SUBSIDIARIES, AFFILIATES, PARTNERS, OR LICENSORS MAKE ANY REPRESENTATIONS OR WARRANTIES OF ANY KIND WHATSOEVER, EXPRESS OR IMPLIED, IN CONNECTION WITH THESE TERMS AND CONDITIONS OR THE PLATFORM OR ANY OF THE CONTENT, EXCEPT TO THE EXTENT SUCH REPRESENTATIONS AND WARRANTIES ARE NOT LEGALLY EXCLUDABLE.

YOU AGREE THAT, TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, NEITHER WE NOR OUR HOLDING, SUBSIDIARIES, AFFILIATES, PARTNERS, OR LICENSORS WILL BE RESPONSIBLE OR LIABLE (WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE) UNDER ANY CIRCUMSTANCES FOR ANY (A) INTERRUPTION OF BUSINESS; (B) ACCESS DELAYS OR ACCESS INTERRUPTIONS TO THE PLATFORM; (C) DATA NON-DELIVERY, LOSS, THEFT, MISDELIVERY, CORRUPTION, DESTRUCTION OR OTHER MODIFICATION; (D) LOSS OR DAMAGES OF ANY SORT INCURRED AS A RESULT OF DEALINGS WITH OR THE PRESENCE OF OFF-WEBSITE LINKS ON THE PLATFORM; (E) VIRUSES, SYSTEM FAILURES OR MALFUNCTIONS WHICH MAY OCCUR IN CONNECTION WITH YOUR USE OF THE PLATFORM, INCLUDING DURING HYPERLINK TO OR FROM THIRD PARTY WEBSITES; (F) ANY INACCURACIES OR OMISSIONS IN CONTENT; OR (G) EVENTS BEYOND THE REASONABLE CONTROL OF MOVA. WE MAKE NO REPRESENTATIONS OR WARRANTIES THAT DEFECTS OR ERRORS WILL BE CORRECTED.

FURTHER, TO THE FULLEST EXTENT PERMITTED BY LAW, NEITHER WE NOR OUR SUBSIDIARIES, AFFILIATES, PARTNERS, OR LICENSORS WILL BE LIABLE FOR ANY INDIRECT, SPECIAL, PUNITIVE, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND (INCLUDING LOST PROFITS) RELATED TO THE PLATFORM OR YOUR USE THEREOF REGARDLESS OF THE FORM OF ACTION WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. EXCEPT FOR CLAIMS THAT ARE COVERED UNDER THE AMBIT TRIP PROTECTION PLAN OUR MAXIMUM AGGREGATE LIABILITY FOR ANY CLAIMS WHATSOEVER, SHALL NOT EXCEED INR 10,000/-

MOVA MAKES NO CLAIM WITH RESPECT TO THE EFFICACY OF THE METHODOLOGY AND THE OUTCOME OF THE PRODUCTS AND SERVICES MAY VARY FROM USER TO USER. THE USER USES THE PRODUCT AND SERVICES AT THEIR OWN RISK.

YOU AGREE THAT NO CLAIMS OR ACTION ARISING OUT OF, OR RELATED TO, THE USE OF THE PLATFORM OR THESE TERMS AND CONDITIONS MAY BE BROUGHT BY YOU MORE THAN 1 (ONE) YEAR AFTER THE CAUSE OF ACTION RELATING TO SUCH CLAIM OR ACTION AROSE. IF YOU HAVE A DISPUTE WITH US OR ARE DISSATISFIED WITH THE PLATFORM,

TERMINATION OF YOUR USE OF THE PLATFORM IS YOUR SOLE REMEDY. WE HAVE NO OTHER OBLIGATION, LIABILITY, OR RESPONSIBILITY TO YOU.

THIS LIMITATION OF LIABILITY REFLECTS AN INFORMED, VOLUNTARY ALLOCATION BETWEEN MOVA AND THE USERS OF THE RISKS (KNOWN AND UNKNOWN) THAT MAY EXIST IN CONNECTION WITH THESE HOST T&CS AND/OR MOVA PLATFORM SERVICES AND/OR ADD-ON SERVICES AND/OR ANY OTHER SERVICES PROVIDED BY MOVA THROUGH THE PLATFORM OR OTHERWISE. THE TERMS OF THIS CLAUSE SHALL SURVIVE ANY TERMINATION OR EXPIRATION OF THESE HOST T&CS.

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## **LINKS AND THIRD-PARTY SITES**

References on the Platform to any names, marks, products, or services of third parties or hypertext links to third party sites or information are provided solely as a convenience to You. This does not in any way constitute or imply MOVA endorsement, sponsorship, or recommendation of the third party, information, product or service or any association and relationship between MOVA and those third parties.

MOVA is not responsible for the content of any third-party websites and does not make any representations regarding the content or accuracy of material on such sites. If You decide to link to any such third-party websites, You do so entirely at Your own risk. MOVA does not assume any responsibility for examining or evaluating the offerings of the off-websites pages or any other websites linked from the Platform. We shall not be responsible for the actions, content, products, or services of such pages and websites, including, without limitation, their privacy policies and terms and conditions.

You should carefully review the terms and conditions and privacy policies of all off-website pages and other websites that You visit via the Platform.

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## **GOVERNING LAW AND JURISDICTION**

These Host T&Cs shall be construed in accordance with the applicable laws of India. For proceedings arising therein the Courts at Hyderabad shall have exclusive jurisdiction.

Any dispute or difference either in interpretation or otherwise, of these Host T&Cs and/or the Governing Policies, shall be referred to an independent arbitrator who will be appointed by MOVA and his decision shall be final and binding on the parties hereto. The above arbitration shall be in accordance with the Arbitration and Conciliation Act, 1996 as amended from time to time. The seat of arbitration shall be held in Hyderabad.

Without any prejudice to particulars listed in clause above, MOVA shall have the right to seek and obtain any injunctive, provisional, or interim relief from any court of competent jurisdiction to protect its Marks or other intellectual property rights or confidential information or to preserve the status quo pending arbitration.

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## PLATFORM SECURITY

You are prohibited from violating or attempting to violate the security of the Platform, including, without limitation,

- accessing data not intended for You or logging onto a server or an account which You are not authorized to access;
- attempting to probe, scan or test the vulnerability of a system or network or to breach security or authentication measures without proper authorization;
- attempting to interfere with service to any other User, Host or network, including, without limitation, via means of submitting a virus to the Site, overloading, "flooding," "spamming," "mail bombing" or "crashing;"
- sending unsolicited email, including promotions and/or advertising of products or services; or
- forging any header or any part of the header information in any email or newsgroup posting. Violations of system or network security may result in civil or criminal liability.

MOVA is entitled to investigate occurrences that may involve such violations and may involve, and co-operate with, law enforcement authorities in prosecuting Users who are involved in such violations. You agree not to use any device, software, or routine to interfere or attempt to interfere with the proper working of the Platform or any activity being conducted on the Platform. You agree, further, not to use or attempt to use any engine, software, tool, agent or other device or mechanism (including without limitation browsers, spiders, robots, avatars, or intelligent agents) to navigate or search this Site other than the search engine and search agents available from MOVA on the Platform and other than generally available third-party web browsers.

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## SEVERABILITY

If any part of these Host T&Cs is determined to be invalid or unenforceable pursuant to applicable law including or be so held by any applicable arbitral award or court decision, but not limited to, the warranty disclaimers and liability limitations set forth above, then such unenforceability or invalidity shall not render these Host T&Cs unenforceable or invalid as a whole.

Rather the invalid or unenforceable provision will be deemed to be superseded by a valid, enforceable provision that most closely matches the intent of the original provision, and the remainder of these Host T&Cs shall continue to be in effect.

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## ENTIRE AGREEMENT

Unless otherwise specified herein, the Governing Policies constitute the entire agreement between You and MOVA with respect to the Platform and the MOVA Platform Services and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written.

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## **CORRESPONDENCE ADDRESS/ NOTICES**

Unless specifically provided otherwise, any notice or demands required to be given herein shall be given to the parties hereto in writing and by either Registered Post Acknowledged Due, e-mail or by hand delivery at the addresses as mentioned below:

**MOVA TECHNICAL SOLUTIONS PRIVATE LIMITED,**

**GSR & KKR Educational Society,**

**Vatticherukuru (M), Vinjanampadu,**

**Guntur, Andhra Pradesh – 522017**

**Email id: [host.support@movva.org.in](mailto:host.support@movva.org.in)**

**Website: [www.movva.org.in](http://www.movva.org.in)**

Communication generated by MOVA on the Users' mobile number will be deemed adequate service of notice / electronic record to the maximum extent permitted under any applicable law.

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## **WAIVER**

Our failure to require Your performance of any provision hereof shall not affect Our full right to require such performance at any time thereafter, nor shall Our waiver of a breach of any provision hereof be taken or held to be a waiver of the provision itself.

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## **ASSIGNMENT**

The Users shall not be entitled to assign (in whole or in part) these Host T&Cs or any of their rights or obligations hereunder, without prior written consent of MOVA, which may be given at MOVA's own discretion. MOVA shall have the right to assign (in whole or in part) these Host T&Cs, or obligations of MOVA. In such an event, the Users shall perform their respective obligations under or pursuant to these Host T&Cs qua such assignee.

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## **FORCE MAJEURE**

These Host T&Cs and its performance by MOVA or the Users shall be subject to force majeure. If performance of any service or obligation under the terms and conditions of the Governing Policies, including these Host T&Cs or other third parties in fulfilment of transaction (for e.g. home deliveries of vehicles, payment gateways etc.) are, prevented, restricted, delayed or interfered with by reason of labour disputes, strikes, acts of God, floods, lightning, severe weather, shortages of materials, rationing, utility or communication failures, earthquakes, war, revolution, acts of terrorism, civil commotion, acts of public enemies, blockade, pandemic, epidemic, lockdown, embargo or any law, order, proclamation, regulation, ordinance, demand or requirement having legal effect of any

government or any judicial authority or representative of any such government, or any other act whatsoever, whether similar or dissimilar to those referred to in this Clause;

And which are beyond the reasonable commercial control of MOVA or its third parties performing such services as sub-contractor to MOVA and could not have been prevented by reasonable precautions (each, a "Force Majeure Event"), then MOVA shall be excused from such performance to the extent of and during the period of such Force Majeure Event. For the avoidance of doubt, a Force Majeure Event shall exclude any event that a party could reasonably have prevented by testing, work-around, or other exercise of diligence. If the period of non-performance exceeds 60 (Sixty) days from the receipt of written notice of the Force Majeure Event, either MOVA or the User may by giving written notice terminate these Host T&Cs.

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## GENERAL

Nothing contained in these Host T&Cs and/or Governing Policies shall be construed as creating any agency, partnership, or other form of joint enterprise between MOVA and the Users.

If You have any questions regarding these Host T&Cs, please email Us at [host.support@nova.org.in](mailto:host.support@nova.org.in)

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## ANNEXURE I

### MAINTENANCE STANDARDS FOR HOST VEHICLES

Your vehicle must follow all laws and regulations for safety, condition, and operation. You should get a vehicle mechanical and safety inspection at least once a year. An inspection would include the vehicle's most critical safety items including brakes, steering parts, tires, and lights. The complete maintenance requirement list is as follows:

Sr No.	Maintenance Requirement
1.	<b>Legal Requirement:</b> <ul style="list-style-type: none"><li>• RC Copy.</li><li>• Comprehensive Insurance.</li><li>• Valid Fitness Certificate.</li><li>• Requisite Registration under the Rent-A-Cab Scheme, 1989 ("RAC").</li><li>• First-Aid Box.</li></ul>
2.	<b>Brake tests:</b> <ul style="list-style-type: none"><li>• Parking brake.</li><li>• Service brake, 3mm or more (25% of the life of the brakes or more, typically).</li></ul>
3.	<b>Exhaust system:</b>

	<ul style="list-style-type: none"> <li>• Undamaged exhaust system components/muffler.</li> <li>• No visible blue or black smoke.</li> </ul>
4.	<b>Steering and suspension:</b> <ul style="list-style-type: none"> <li>• Steering wheel and box.</li> <li>• Suspension/front end.</li> <li>• Springs.</li> <li>• Shocks.</li> <li>• Vehicle height.</li> </ul>
5.	<b>Horn:</b> <ul style="list-style-type: none"> <li>• Sound horn to test for adequate signal.</li> <li>• The horn must be securely fastened to the vehicle.</li> </ul>
6.	<b>Glazing, glass, and windshield wipers:</b> <ul style="list-style-type: none"> <li>• Windshield, no cracks; no chips in the line of sight.</li> <li>• Windshield wipers and washer in working order.</li> <li>• Windows, no cracks.</li> <li>• Tint to legal specifications.</li> </ul>
7.	<b>Engine and powertrain:</b> <ul style="list-style-type: none"> <li>• Engine, including all subcomponents.</li> <li>• Cooling system.</li> <li>• Lubrication system.</li> <li>• Electrical and electronic management systems.</li> <li>• Transmission, including clutch, torque converter, and similar components.</li> <li>• All fluids and lubricants.</li> <li>• No check engine light, warning lights, or recalls.</li> </ul>
8.	<b>Visibility and lighting devices:</b> <ul style="list-style-type: none"> <li>• Headlight aim.</li> <li>• Headlights and rear lights working, no bulbs burned out.</li> <li>• Hazard lights, directionals/stop/reverse lights, and license plate light(s).</li> <li>• Reflectors.</li> <li>• Rearview mirror.</li> <li>• Mirrors (general).</li> </ul>
9.	<b>Tyres and wheels:</b> <ul style="list-style-type: none"> <li>• 4/32" or greater tread depth (50% or higher of tread, typically).</li> <li>• Six years old or newer.</li> <li>• No cuts, gouges, bulges, or bubbles in the sidewall.</li> </ul>
10.	<b>Seat belts and airbags:</b> <ul style="list-style-type: none"> <li>• Seat Belts in all the Driver and Passenger seats intact and usable condition.</li> <li>• No airbag warning lights or recalls.</li> </ul>

	<ul style="list-style-type: none"> <li>• No safety restraint system (SRS) or occupant classification system (OCS) warning.</li> </ul>
11.	<b>Body, including all seals and panels:</b> <ul style="list-style-type: none"> <li>• No hanging body panels.</li> <li>• No damage to the floor pan, cowl panel, or structural pillars.</li> </ul>

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**MOVA TECHNICAL SOLUTIONS PRIVATE LIMITED**

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 GSR & KKR Educational Society, Vatticherukuru (M), Vinjanampadu, Guntur, Andhra Pradesh – 522017  
 Jurisdiction: Hyderabad, Telangana, India