

2022.6.6 大促 - Fulfillment

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- 8 FBS 应急预案

时间线

- ✓ 促销信息 chaoyong.wu@shopee.com 2022-5-25
- ✓ 值班安排 debao.huang@shopee.com 2022-5-25
- ✓ 入口流量上限 dongpeng.wu@shopee.com 2022-5-25
- ✓ 链路流量 debao.huang@shopee.com 2022-5-25
- ✓ 单机qps上限 dongpeng.wu@shopee.com 2022-5-25
- ✓ 系统资源数 debao.huang@shopee.com chaoyong.wu@shopee.com 2022-5-25
- ✓ 前置预案 xiancheng.zhong@shopee.com 2022-6-5
- ✓ 应急预案 debao.huang@shopee.com 2022-5-25

促销信息

业务预估

- 大促封板时间：软封板，硬封板
- 大促pcu和order总量和之前的大促对比，增长系数。重点关注超过21年双12的部分。
- 大促按小时订单峰值总数和峰值时间。

6.6大促封板计划

Code Freeze Information:

Campaign	Soft Freeze (Regular Release Freeze)		Hard Freeze (Live Jenkins Lock Down)	
	Start	End	Start	End
6.6 Campaign	N/A	N/A	4 Jun (Sat) 00:00 am	7 Jun (Tue) 02:00 pm

6.6大促订单量预估

PCU	SG	MY	TH	TW	ID	VN	PH	SEA/TW	BR	MX	GO	CL	AR	LATAM	PL	ES	EU	TOTAL
Date	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun
Jun 2022 estimate	87,083	618,555	651,639	588,177	1,412,439	855,972	655,000	4,868,865	426,353	20,686	13,249	10,090	2,590	472,788	33,779	7,207	40,986	5,382,639
Compare against 5.5 2022																		
5.5 2022	52,021	278,182	503,254	338,593	923,801	683,024	453,881	3,232,756	501,951	17,375	7,530	3,987	4,781	535,624	25,996	2,665	28,661	3,797,041
vs. 5.5 2022 (Actual)	1.67x	2.22x	1.29x	1.74x	1.53x	1.25x	1.44x	1.51x	0.85x	1.19x	1.76x	2.51x	0.52x	0.88x	1.30x	2.70x	1.43x	1.42x
Compare against Q4 2021 Peak																		
Q4 2021 Peak Date	11 Nov	11 Nov	12 Dec	11 Nov	12 Dec	12 Dec	12 Dec	-	26 Nov	11 Nov	26 Nov	11 Nov	-	-	12 Dec	10 Oct	-	-
Q4 2021 Peak (Actuals)	147,782	765,175	850,386	687,136	2,886,954	1,377,573	1,302,070	8,017,076	584,314	20,018	8,541	5,147	-	618,020	7,193	3,691	10,884	8,645,980
vs. Q4 2021 Peak	0.59x	0.81x	0.77x	0.86x	0.49x	0.62x	0.50x	0.61x	0.73x	1.03x	1.55x	1.94x	-	0.77x	4.70x	1.95x	3.77x	0.62x

Orders	SG	MY	TH	TW	ID	VN	PH	SEA/TW	BR	MX	GO	CL	AR	LATAM	PL	ES	EU	TOTAL
Date	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun
Jun 2022 estimate	1,435,200	3,930,000	7,087,372	3,470,000	26,946,268	8,749,416	10,100,000	61,718,256	1,955,000	331,672	72,633	50,000	9,000	2,418,105	182,143	16,130	198,273	64,334,634
Compare against 5.5 2022																		
5.5 2022	627,716	2,900,853	6,196,477	4,017,349	16,666,713	7,318,940	8,771,879	46,499,927	8,139,364	197,569	67,930	30,315	11,397	8,446,575	164,922	14,356	179,278	56,125,780
vs. 5.5 2022 (Actual)	2.29x	1.35x	1.14x	0.86x	1.62x	1.20x	1.15x	1.33x	0.24x	1.68x	1.07x	1.65x	0.79x	0.29x	1.10x	1.12x	1.11x	1.17x
Compare against Q4 2021 Peak																		
Q4 2021 Peak Date	11 Nov	11 Nov	11 Nov	11 Nov	12 Dec	12 Dec	12 Dec	-	11 Nov	11 Nov	12 Dec	12 Dec	-	-	11 Nov	12 Dec	-	-
Q4 2021 Peak (Actuals)	2,363,522	9,475,265	14,140,605	12,144,396	43,561,290	16,045,424	23,480,800	121,211,302	9,444,580	348,404	176,725	156,324	-	10,126,033	108,187	37,437	143,624	131,480,959
vs. Q4 2021 Peak	0.61x	0.41x	0.50x	0.29x	0.62x	0.55x	0.43x	0.51x	0.21x	0.95x	0.41x	0.32x	-	0.24x	1.72x	0.43x	1.38x	0.49x

按小时单量明细数据

☒ SRE确认 chaoyong.wu@shopee.com,jiaqi.hao@shopee.com

☒ 大促组确认 debao.huang@shopee.com

值班安排

说明：需要明确值班时间、人员、地点（zoom链接）

需要高峰时间（20:00 - 02:00 08:00 - 10:00）zoom在线,其它时间保持手机畅通，关注告警信息。

发现异常及时将信息分发到对应模块值班同学（seataalk + 电话），同时电话联系leader

由于疫情原因WFH，本次大促远程值班。为解决跨部门沟通的难点问题，这里列出各产品线值班zoom和pic，需要时直接电话并进入对应zoom沟通。PIC负责组织协调处理问题，并在《fulfillment大促值班群》群汇报实时状况。

SVC值班表：https://docs.google.com/spreadsheets/d/14xkstGD722krHMU_4j7SKdEGSOZzBQzIBfDgrD8GrtY/edit#gid=1117951339

6.6大促订单量预估																			
	PCU	SG	MY	TH	TW	ID	VN	PH	SEA+TW	BR	MX	CO	CL	AR	LATAM	PL	ES	EU	TOTAL
Date		6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	6 Jun	6 Jun	-	-
Jun 2022 estimate		67,983	618,595	651,639	988,177	1,412,439	855,972	655,000	4,865,865	426,353	29,686	13,249	10,000	2,500	472,788	33,779	7,207	40,986	5,382,639
Compare against 5.5 2022																			
5.5 2022		52,021	278,182	503,254	338,593	923,801	683,024	453,881	3,232,756	501,951	17,375	7,530	3,987	4,781	935,624	25,996	2,665	28,661	3,787,641
vs. 5.5 2022 (Actual)		1.67x	2.22x	1.29x	1.74x	1.53x	1.25x	1.44x	1.51x	0.85x	1.19x	1.76x	2.51x	0.52x	0.88x	1.30x	2.70x	1.43x	1.42x
Compare against Q4 2021 Peak																			
Q4 2021 Peak Date		11 Nov	11 Nov	12 Dec	11 Nov	12 Dec	12 Dec	12 Dec	-	26 Nov	11 Nov	26 Nov	11 Nov	-	-	-	12 Dec	10 Oct	-
Q4 2021 Peak (Actuals)		147,782	765,175	850,386	687,196	2,886,954	1,377,573	1,302,070	8,017,078	584,314	20,016	8,541	5,147	-	618,020	7,193	3,691	10,884	8,645,080
vs. Q4 2021 Peak		0.59x	0.81x	0.77x	0.96x	0.49x	0.67x	0.90x	0.61x	0.73x	1.03x	0.55x	0.94x	-	0.77x	0.78x	1.85x	1.88x	0.62x

PCU		SG	MY	TH	TW	ID	VN	PH	SEA+TW	BR	MX	CO	CL	AR	LATAM	PL	ES	EU	TOTAL
Date		6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	6 Jun	6 Jun	-	-
Jun 2022 estimate		87,083	618,555	651,639	588,177	1,412,439	855,972	655,000	4,868,865	426,353	20,686	13,249	10,000	2,500	472,788	33,779	7,207	40,986	5,382,639
Compare against 5.5 2022																			
5.5 2022		52,021	278,182	503,254	338,593	923,801	683,024	453,881	3,232,756	501,951	17,375	7,530	3,967	4,781	535,624	25,996	2,665	28,661	3,797,041
vs. 5.5 2023 (Actual)		1.67x	2.22x	1.29x	1.74x	1.53x	1.29x	1.44x	1.51x	0.85x	1.19x	1.78x	2.91x	0.52x	0.88x	1.30x	2.70x	1.43x	1.42x
Compare against Q4 2021 Peak																			
Q4 2021 Peak Date		11 Nov	11 Nov	12 Dec	11 Nov	12 Dec	12 Dec	12 Dec	-	26 Nov	11 Nov	26 Nov	11 Nov	-	-	12 Dec	10 Oct	-	-
Q4 2021 Peak (Actuals)		147,782	765,175	850,386	687,136	2,886,954	1,377,573	1,302,070	8,017,076	584,314	20,018	8,541	5,147	-	618,020	7,193	3,691	10,884	8,645,980
vs. Q4 2021 Peak		0.59x	0.81x	0.77x	0.86x	0.49x	0.62x	0.50x	0.61x	0.73x	1.03x	1.55x	1.94x	-	0.77x	4.70x	1.95x	3.77x	0.62x

Orders		SG	MY	TH	TW	ID	VN	PH	SEA+TW	BR	MX	CO	CL	AR	LATAM	PL	ES	EU	TOTAL
Date		6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	6 Jun	6 Jun	-	-
Jun 2022 estimate		1,435,200	3,930,000	7,087,372	3,470,800	26,946,268	8,749,416	10,100,000	61,718,256	1,955,000	331,572	72,533	50,000	9,000	2,418,105	182,143	16,130	198,273	64,334,634
Compare against 5.5 2022																			
5.5 2022		627,716	2,900,853	6,196,477	4,017,349	16,666,713	7,318,940	8,771,879	46,499,927	8,139,364	197,569	67,930	30,315	11,397	8,446,575	164,922	14,356	179,278	55,125,780
vs. 5.5 2022 (Actual)		2.29x	1.35x	1.14x	0.88x	1.62x	1.20x	1.15x	1.33x	0.24x	1.68x	1.07x	1.65x	0.79x	0.29x	1.10x	1.12x	1.11x	1.17x
Compare against Q4 2021 Peak																			
Q4 2021 Peak Date		11 Nov	11 Nov	11 Nov	11 Nov	12 Dec	12 Dec	12 Dec	-	11 Nov	11 Nov	12 Dec	12 Dec	-	-	11 Nov	12 Dec	-	-
Q4 2021 Peak (Actuals)		2,363,522	9,475,265	14,140,005	12,144,396	43,561,290	16,045,424	23,480,890	121,211,302	9,444,580	348,404	176,725	156,324	-	10,126,033	106,187	37,437	143,624	131,480,959
vs. Q4 2021 Peak		0.61x	0.61x	0.50x	0.92x	0.67x	0.55x	0.61x	0.51x	0.21x	0.95x	0.67x	0.93x	-	0.24x	1.27x	0.43x	1.38x	0.49x

PCU		
Date		6
Jun 2022 estimate		87
Compare against 5.5 2022		
5.5 2022		52
vs. 5.5 2022 (Actual)		1.
Compare against Q4 2021 Peak		
Q4 2021 Peak Date		11
Q4 2021 Peak (Actuals)		147
vs. Q4 2021 Peak		0.
Orders		
Date		6
Jun 2022 estimate		1.43
Compare against Q4 2021		
5.5 2022		621
vs. 5.5 2022 (Actual)		2.
Compare against Q4 2021 Peak		
Q4 2021 Peak Date		11
Q4 2021 Peak (Actuals)		2,36
vs. Q4 2021 Peak		0.

- [illegible]

6.6 大促订单

PCU	
Date	
Jun 2022 estimate	
Compare against 5.5 2022	vs. 5.5 2022 (Actual)
Q4 2021 Peak Date	Compare against Q4 2021
Q4 2021 Peak (Actuals)	vs. Q4 2021 Peak

Orders	
Date	
Jun 2022 estimate	
Compare against 5.5 2022	vs. 5.5 2022 (Actual)
Q4 2021 Peak Date	Compare against Q4 2021
Q4 2021 Peak (Actuals)	vs. Q4 2021 Peak

按小时单量

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值班安排

6.6大促订单量预估						
PCU	SG	MY	TH	TW	ID	
Date	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun
Jun 2022 estimate	87,083	618,558	651,639	588,177	1,412,433	
Compare against 5.5 2022						
5.5 2022	52,021	278,182	503,254	338,593	923,801	
vs. 5.5 2022 (Actual)	1.67x	2.22x	1.29x	1.74x	1.53x	
Compare against Q4 2021 Peak						
Q4 2021 Peak Date	11 Nov	11 Nov	12 Dec	11 Nov	12 Dec	12 Dec
Q4 2021 Peak (Actuals)	147,752	785,175	850,388	687,136	2,886,95	
vs. Q4 2021 Peak	0.59x	0.81x	0.77x	0.88x	0.49x	

Orders	SG	MY	TH	TW	ID	
Date	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun
Jun 2022 estimate	1,435,200	3,930,000	7,887,372	3,470,000	26,946,26	
Compare against 5.5 2022						
5.5 2022	627,718	2,900,853	6,196,477	4,017,349	16,666,71	
vs. 5.5 2022 (Actual)	2.29x	1.35x	1.14x	0.86x	1.62x	
Compare against Q4 2021 Peak						
Q4 2021 Peak Date	11 Nov	11 Nov	11 Nov	11 Nov	12 Dec	12 Dec
Q4 2021 Peak (Actuals)	2,363,522	9,475,265	14,460,805	12,144,386	43,561,29	
vs. Q4 2021 Peak	0.61x	0.41x	0.50x	0.29x	0.62x	

按小时单量明细数据						
<input checked="" type="checkbox"/> SRE确认 chaoyong.wu@shopee.com,jiaqi.h						
<input checked="" type="checkbox"/> 大促组确认 debao.huang@shopee.com						

值班安排

说明：需要明确值班时间、人员、地点（zoom链接）

6.6大促订单量预估												
PCU	SG	MY	TH	TW	ID	VN	PH	SEA+TW	BR	MX	CO	
Date	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	6 Jun	6 Jun	6 Jun	
June 2022 estimate	87,083	616,555	651,639	588,177	1,412,439	855,972	655,000	4,868,865	426,353	29,686	13,249	
Compare against 5.5 2022												
5.5 2022	52,021	276,182	503,254	338,593	923,801	683,024	453,881	3,232,756	501,951	17,375	7,530	
vs. 5.5 2022 (Actual)	1.67x	2.22x	1.29x	1.74x	1.53x	1.25x	1.44x	1.51x	0.85x	1.19x	1.76x	
Compare against Q4 2021 Peak												
Q4 2021 Peak Date	11 Nov	11 Nov	12 Dec	11 Nov	12 Dec	12 Dec	12 Dec	-	26 Nov	11 Nov	26 Nov	
Q4 2021 Peak (Actuals)	147,782	765,175	850,386	687,136	2,886,954	1,377,573	1,302,070	8,017,076	584,314	20,018	8,541	
vs. Q4 2021 Peak	0.59x	0.81x	0.77x	0.86x	0.49x	0.62x	0.55x	0.61x	0.73x	1.63x	1.55x	

Orders	SG	MY	TH	TW	ID	VN	PH	SEA+TW	BR	MX	CO	
Date	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	6 Jun	6 Jun	6 Jun	
June 2022 estimate	1,435,200	3,930,000	7,087,372	3,470,000	26,946,268	8,749,416	10,100,000	61,718,256	1,955,000	331,572	72,533	
Compare against 5.5 2022												
5.5 2022	627,716	2,900,853	6,196,477	4,017,349	16,666,713	7,316,940	8,771,979	46,499,927	8,130,364	197,569	27,030	
vs. 5.5 2022 (Actual)	2.29x	1.35x	1.14x	0.86x	1.62x	1.20x	1.15x	1.33x	0.24x	1.68x	1.97x	
Compare against Q4 2021 Peak												
Q4 2021 Peak Date	11 Nov	11 Nov	11 Nov	11 Nov	12 Dec	12 Dec	12 Dec	-	11 Nov	11 Nov	12 Dec	
Q4 2021 Peak (Actuals)	2,363,522	9,475,265	14,140,605	12,144,396	43,561,290	16,045,424	23,480,800	121,211,302	9,444,580	348,404	176,725	
vs. Q4 2021 Peak	0.61x	0.41x	0.50x	0.29x	0.62x	0.55x	0.43x	0.51x	0.21x	0.95x	0.41x	

按小时单量明细数据

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值班安排

说明：需要明确值班时间、人员、地点（zoom链接）

需要高峰时间（ 20:00 - 02:00 08:00 - 10:00 ）zoom在线,其它时间保持手机畅通，关注告警信息

6.大促订单量预估

PCU	SG	MY	TH	TW	ID	VN	PH	SEA+TW	BR
Date	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	6 Jun
Jun 2022 estimate	87,583	618,555	651,639	588,177	1,412,439	855,972	655,000	4,868,865	426,353
Compare against 5.5 2022									
5.5 2022	52,021	278,182	503,254	338,593	923,801	683,024	453,881	3,232,756	501,951
vs. 5.5 2022 (Actual)	1.67x	2.22x	1.29x	1.74x	1.53x	1.25x	1.44x	1.51x	0.85x
Compare against Q4 2021 Peak									
Q4 2021 Peak Date	11 Nov	11 Nov	12 Dec	11 Nov	12 Dec	12 Dec	12 Dec	-	26 Nov
Q4 2021 Peak (Actuals)	147,762	765,175	850,386	687,136	2,886,954	1,377,573	1,302,070	8,017,076	584,314
vs. Q4 2021 Peak	0.59x	0.81x	0.77x	0.88x	0.49x	0.62x	0.50x	0.61x	0.73x

Orders	SG	MY	TH	TW	ID	VN	PH	SEA+TW	BR
Date	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	6 Jun
Jun 2022 estimate	1,435,290	3,930,050	7,987,372	3,470,090	26,946,268	8,749,416	10,196,090	61,718,256	1,955,050
Compare against 5.5 2022									
5.5 2022	627,716	2,900,853	6,196,477	4,017,349	16,666,713	7,318,940	8,771,879	46,499,927	8,139,364
vs. 5.5 2022 (Actual)	2.29x	1.35x	1.14x	0.86x	1.62x	1.20x	1.15x	1.33x	0.24x
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Q4 2021 Peak (Actuals)	2,363,522	9,475,265	14,140,805	12,144,396	43,561,290	16,045,424	23,480,800	121,211,302	9,444,580
vs. Q4 2021 Peak	0.61x	0.41x	0.50x	0.29x	0.62x	0.55x	0.43x	0.51x	0.21x

按小时单量明细数据

- ☒ SRE确认 chaoyong.wu@shopee.com,jiaqi.hao@shopee.com
- ☒ 大促组确认 debao.huang@shopee.com

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vs. 5.5 2022 (Actual)	1.67x	2.22x	1.29x	1.74x	1.53x	1.25x	1.44x	1.51x	0.85x	1.19x	1.76x	2.51x	0.52x	0.88x	1.30x	2.70x	1.43x	1.42x
Compare against Q4 2021 Peak																		
Q4 2021 Peak Date	11 Nov	11 Nov	12 Dec	11 Nov	12 Dec	12 Dec	12 Dec	-	26 Nov	11 Nov	26 Nov	11 Nov	-	-	-	12 Dec	10 Oct	-
Jun 2022 Peak (Actuals)	147,782	765,175	850,386	687,136	2,886,954	1,377,573	1,302,070	8,017,076	584,314	20,018	8,541	5,147	-	618,020	7,193	3,691	10,884	8,645,980
vs. Q4 2021 Peak	0.58x	0.81x	0.77x	0.86x	0.49x	0.62x	0.50x	0.61x	0.73x	1.03x	1.55x	1.94x	-	0.77x	4.70x	1.95x	3.77x	0.62x

Orders	SG	MY	TH	TW	ID	VN	PH	SEA+TW	BR	MX	CO	CL	AR	LATAM	PL	ES	EU	TOTAL
Date	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	6 Jun	6 Jun	-	-
Jun 2022 estimate	1,435,200	3,930,000	7,087,372	3,470,000	26,946,268	8,749,416	10,100,000	61,718,256	1,855,000	331,572	72,533	50,000	9,000	2,418,105	182,143	16,130	198,273	64,334,634
Compare against 5.5 2022																		
5.5 2022	627,716	2,900,853	6,196,477	4,017,349	16,666,713	7,318,940	8,771,879	46,499,927	8,139,364	197,569	27,930	30,315	11,397	8,446,575	164,922	14,356	179,278	55,125,780
vs. 5.5 2022 (Actual)	2.29x	1.35x	1.14x	0.86x	1.62x	1.20x	1.15x	1.33x	0.24x	1.68x	1.07x	1.65x	0.79x	0.29x	1.10x	1.12x	1.11x	1.17x
Compare against Q4 2021 Peak																		
Q4 2021 Peak Date	11 Nov	11 Nov	11 Nov	11 Nov	12 Dec	12 Dec	12 Dec	-	11 Nov	11 Nov	12 Dec	12 Dec	-	-	-	11 Nov	12 Dec	-
Jun 2022 Peak (Actuals)	2,363,522	9,475,265	14,140,605	12,144,396	43,561,290	16,045,424	23,480,800	121,211,302	9,444,580	348,404	176,725	156,324	-	10,126,033	106,187	37,437	143,624	131,480,999
vs. Q4 2021 Peak	0.61x	0.41x	0.50x	0.29x	0.62x	0.55x	0.43x	0.51x	0.21x	0.95x	0.41x	0.32x	-	0.24x	1.72x	0.43x	1.38x	0.49x

按小时单量明细数据

☒ SRE确认 chaoyong.wu@shopee.com,jiaqi.hao@shopee.com

☒ 大促组确认 debao.huang@shopee.com

值班安排

说明：需要明确值班时间、人员、地点（zoom链接）

需要高峰时间（ 20:00 - 02:00 08:00 - 10:00）zoom在线,其它时间保持手机畅通，关注告警信息。

6.6大促订单量预估

PCU	SG	MY	TH	TW	ID	VN	PH	SEA+TW	BR	MX	CO	CL	AR	LATAM	PL
Date	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	6 Jun
Jun 2022 estimate	87,083	618,555	651,639	588,177	1,412,439	855,972	655,000	4,868,865	426,353	20,686	13,249	10,000	2,500	472,788	33,779
Compare against 5.5 2022															
5.5 2022	52,021	278,182	603,254	338,593	923,801	683,024	453,881	3,232,756	501,951	17,375	7,530	3,967	4,761	835,634	25,996
vs. 5.5 2022 (Actuals)	1.81x	2.22x	1.29x	1.74x	1.53x	1.28x	1.44x	1.51x	0.85x	1.19x	1.76x	2.51x	0.52x	0.88x	1.36x
Compare against Q4 2021 Peak															
Q4 2021 Peak Date	11 Nov	11 Nov	12 Dec	11 Nov	12 Dec	12 Dec	12 Dec	-	26 Nov	11 Nov	26 Nov	11 Nov	-	-	12 Dec
Q4 2021 Peak (Actuals)	147,782	765,175	850,386	687,136	2,886,954	1,377,573	1,302,070	8,017,076	584,314	20,018	8,541	5,147	-	618,020	7,193
vs. Q4 2021 Peak	0.59x	0.81x	0.77x	0.86x	0.49x	0.62x	0.50x	0.61x	0.73x	1.03x	1.55x	1.94x	-	0.77x	4.70x

Orders	SG	MY	TH	TW	ID	VN	PH	SEA+TW	BR	MX	CO	CL	AR	LATAM	PL
Date	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	6 Jun
Jun 2022 estimate	1,435,300	3,930,000	7,087,372	3,470,000	26,946,268	8,749,416	16,100,000	61,718,256	1,955,000	331,572	72,533	50,000	9,000	2,418,105	182,143
Compare against 5.5 2022															
5.5 2022	627,716	2,900,853	6,196,477	4,017,349	16,666,713	7,318,940	8,771,879	46,499,927	8,139,364	197,569	27,930	30,315	11,397	8,448,575	164,922
vs. 5.5 2022 (Actuals)	2.29x	1.35x	1.14x	0.86x	1.62x	1.20x	1.15x	1.33x	0.24x	1.68x	1.97x	1.65x	0.79x	0.29x	1.10x
Compare against Q4 2021 Peak															
Q4 2021 Peak Date	11 Nov	11 Nov	11 Nov	11 Nov	12 Dec	12 Dec	12 Dec	-	11 Nov	11 Nov	12 Dec	12 Dec	-	-	11 Nov
Q4 2021 Peak (Actuals)	2,363,522	9,475,265	14,140,605	12,144,396	43,561,290	16,045,424	23,480,800	121,211,302	9,444,580	348,404	176,725	156,324	-	10,126,033	106,187
vs. Q4 2021 Peak	0.61x	0.41x	0.50x	0.29x	0.62x	0.55x	0.43x	0.51x	0.21x	0.99x	0.41x	0.32x	-	0.24x	1.72x

按小时单量明细数据

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- ☒ 大促组确认 debao.huang@shopee.com

值班安排

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发现异常及时将信息分发到对应模块值班同学（seataik + 电话），同时电话联系leader

由于疫情原因WFH，本次大促远程值班。为解决跨部门沟通的难点问题，这里列出各产品线值班zoom和pic，需要时直接电话并进入对应组织协调处理问题，并在《Fulfillment大促值班群》群汇报实时状况。

SSC值班表：<https://docs.google.com/spreadsheets/d/14xkstGD722krHMU4i7SKdEGSOZzBOzIBfDgrD8GrYV/edit#gid=1117951333>

[illegible]

6.6大促订单量预估

PCU	SG	MY	TH	TW	ID	VN	PH	SEA+TW	BR	MX	CO	CL	AR	LATAM	PL	ES	EU	TOTAL
Date	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	-
Jun 2022 estimate	87,083	618,555	651,639	588,177	1,412,439	855,972	655,000	4,868,865	426,353	20,686	13,249	10,000	2,500	472,788	33,779	7,207	40,986	5,382,639
Compare against 5.5 2022																		
5.5 2022	52,021	278,182	503,254	338,593	923,801	683,024	453,881	3,232,756	501,951	17,375	7,530	3,967	4,761	535,624	25,996	2,665	28,661	3,797,041
vs. 5.5 2022 (Actual)	1.67x	2.22x	1.29x	1.74x	1.53x	1.25x	1.44x	1.51x	0.85x	1.19x	1.76x	2.51x	0.52x	0.88x	1.30x	2.76x	1.43x	1.42x
Compare against Q4 2021 Peak																		
Q4 2021 Peak Date	11 Nov	11 Nov	12 Dec	11 Nov	12 Dec	12 Dec	12 Dec	-	26 Nov	11 Nov	26 Nov	11 Nov	-	-	12 Dec	10 Oct	-	-
Q4 2021 Peak (Actuals)	147,782	765,175	850,386	687,136	2,886,954	1,377,573	1,302,070	8,017,076	584,314	20,018	8,541	5,147	-	618,020	7,193	3,691	10,884	8,645,980
vs. Q4 2021 Peak	0.59x	0.81x	0.77x	0.86x	0.49x	0.62x	0.50x	0.61x	0.73x	1.03x	1.55x	1.94x	-	0.77x	4.70x	1.95x	3.77x	0.62x

Orders	SG	MY	TH	TW	ID	VN	PH	SEA+TW	BR	MX	CO	CL	AR	LATAM	PL	ES	EU	TOTAL
Date	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	-	-
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vs. 5.5 2022 (Actual)	2.29x	1.35x	1.14x	0.86x	1.62x	1.20x	1.15x	1.33x	0.24x	1.68x	1.97x	1.65x	0.79x	0.29x	1.16x	1.12x	1.11x	1.17x
Compare against Q4 2021 Peak																		
Q4 2021 Peak Date	11 Nov	11 Nov	11 Nov	11 Nov	12 Dec	12 Dec	12 Dec	-	11 Nov	11 Nov	12 Dec	12 Dec	-	-	11 Nov	12 Dec	-	-
Q4 2021 Peak (Actuals)	2,363,522	9,475,265	14,140,605	12,144,396	43,561,290	16,045,424	23,480,800	121,211,302	9,444,580	348,404	176,725	156,324	-	10,126,033	106,187	37,437	143,624	131,480,959
vs. Q4 2021 Peak	0.61x	0.41x	0.50x	0.29x	0.62x	0.55x	0.43x	0.51x	0.21x	0.95x	0.41x	0.32x	-	0.24x	1.72x	0.43x	1.38x	0.49x

按小时单量明细数据

☒

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☒

大促组确认 debao.huang@shopee.com

值班安排

说明：需要明确值班时间、人员、地点（zoom链接）

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由于疫情原因WFH，本次大促远程值班。为解决跨部门沟通的难点问题，这里列出各产品线值班zoom和pic，需要时直接电话并进入对应zoom沟通。PIC负责组织协调处理问题，并在《fulfillment大促值班群》群汇报实时状况。

SSC值班表：https://docs.google.com/spreadsheets/d/14xkstGD722krHMU_4j7SKdEGSOzZBQzIBfDgrD8GrtY/edit#gid=1117951339

Fulfillment通讯录&值班安排：https://docs.google.com/spreadsheets/d/1BGEzxCxX_rS0lBSLI73d6D4FQKzDqVMkFSYTrxgJlc/edit#gid=0

产品线	zoom	PIC及联系方式															
FULFILLMENT	https://sea.zoom.us/j/94808907139	<table><tr><th>产品线</th><th>PIC</th><th>联系方式</th></tr><tr><td>OMS</td><td>debao.huang</td><td>15889608995</td></tr><tr><td>ISC</td><td>yyiang.lin</td><td></td></tr><tr><td>FBS</td><td>lu.lu</td><td></td></tr><tr><td>COMMON</td><td>zhuohuang.yu</td><td></td></tr></table>	产品线	PIC	联系方式	OMS	debao.huang	15889608995	ISC	yyiang.lin		FBS	lu.lu		COMMON	zhuohuang.yu	
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WMS	https://sea.zoom.us/j/3066888283?pwd=ZWhtZTXQreEs3aWxrb0wzNUMxWUdLZz09	deqiao.ni 13750068152															
SPX	https://sea.zoom.us/j/3100095223?pwd=b29lcGliEk51aFcxSi9pOXhIUxFPdz09	lei.xie@shopee.com 13631241591															
SLS	https://sea.zoom.us/j/8220775606?pwd=bEFEWFBIMmxDXtCcGpGajFd2JhQT09	@liangming.huang 17688934053 lin.zhu@shopee.com 18600951653															

6.6大促订单量预估																																																									
<table><tr><th>PCU</th><th>SG</th><th>MY</th><th>TH</th><th>TW</th></tr><tr><td>Date</td><td>6-Jun</td><td>6-Jun</td><td>6-Jun</td><td>6-Jun</td></tr><tr><td>Jun 2022 estimate</td><td>87,083</td><td>618,555</td><td>651,639</td><td>588,171</td></tr><tr><td colspan="6">Compare against 5.5 2022</td></tr><tr><td>5.5 2022</td><td>52,021</td><td>278,182</td><td>503,254</td><td>338,561</td></tr><tr><td>vs. 5.5 2022 (Actual)</td><td>1.67x</td><td>2.22x</td><td>1.29x</td><td>1.74x</td></tr><tr><td colspan="6">Compare against Q4 2021 Peak</td></tr><tr><td>Q4 2021 Peak Date</td><td>11 Nov</td><td>11 Nov</td><td>12 Dec</td><td>11 Nov</td></tr><tr><td>Q4 2021 Peak (Actuals)</td><td>147,782</td><td>765,175</td><td>850,386</td><td>687,131</td></tr><tr><td>vs. Q4 2021 Peak</td><td>0.59x</td><td>0.81x</td><td>0.77x</td><td>0.86x</td></tr></table>						PCU	SG	MY	TH	TW	Date	6-Jun	6-Jun	6-Jun	6-Jun	Jun 2022 estimate	87,083	618,555	651,639	588,171	Compare against 5.5 2022						5.5 2022	52,021	278,182	503,254	338,561	vs. 5.5 2022 (Actual)	1.67x	2.22x	1.29x	1.74x	Compare against Q4 2021 Peak						Q4 2021 Peak Date	11 Nov	11 Nov	12 Dec	11 Nov	Q4 2021 Peak (Actuals)	147,782	765,175	850,386	687,131	vs. Q4 2021 Peak	0.59x	0.81x	0.77x	0.86x
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					值班安排																		
说明：需要明确值班时间、人员、地点（zoom）																							
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由于疫情原因WFH，本次大促远程值班。为负责组织协调处理问题，并在《fulfillment大促值班表》中更新值班同学姓名和联系方式。																							
SSC值班表：<https://docs.google.com/spreadsheets/d/1DzYtTjvXGgRnFmZlE8BwKdLkqfVtPv/edit#gid=1391109154518>																							
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	产品线	zoom		-------------	---		FULFILLMENT	https://sea.zoom.us/j/9486121109154518		WMS	https://sea.zoom.us/j/3066121109154518		SPX	https://sea.zoom.us/j/3106121109154518		SLs	https://sea.zoom.us/j/8226121109154518						
远程值班同学需要播报系统状况、播报模板：																							

6.大促订单量预估						
PCU	SQ	MV	TH	TW	ID	VN
Date	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun
Jun 2022 estimate	87,083	618,555	651,639	588,177	1,412,439	855,972
Compare against 5.5 2022						
5.5 2022	52,021	278,182	503,254	338,593	923,801	683,024
vs. 5.5 2022 (Actual)	1.67x	2.22x	1.29x	1.74x	1.53x	1.25x
Compare against Q4 2021 Peak						
Q4 2021 Peak Date	11 Nov	11 Nov	12 Dec	11 Nov	12 Dec	12 Dec
Q4 2021 Peak (Actuals)	147,782	785,175	850,386	687,136	2,886,954	1,377,573
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Orders	SQ	MV	TH	TW	ID	VN
Date	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun
Jun 2022 estimate	1,435,200	3,930,000	7,087,372	3,476,000	26,946,268	8,749,416
Compare against 5.5 2022						
5.5 2022	627,716	2,900,853	6,196,477	4,017,349	16,666,713	7,316,940
vs. 5.5 2022 (Actual)	2.29x	1.35x	1.14x	0.86x	1.62x	1.20x
Compare against Q4 2021 Peak						
Q4 2021 Peak Date	11 Nov	11 Nov	11 Nov	11 Nov	12 Dec	12 Dec
Q4 2021 Peak (Actuals)	2,363,522	9,475,265	14,140,605	12,144,396	43,561,290	16,045,424
vs. Q4 2021 Peak	0.61x	0.41x	0.50x	0.29x	0.62x	0.55x

按小时单量明细数据

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值班安排

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需要高峰时间（ 20:00 - 02:00 08:00 - 10:00 ） zoom在线，其它时段线下

发现异常及时将信息分发到对应模块值班同学（seatalk + 电话）

由于疫情原因WFH，本次大促远程值班。为解决跨部门沟通的难处，各业务线负责人需指定一名协调人负责组织协调处理问题，并在《Fulfillment大促值班群》群汇报实时情况。

SQC值班表：<https://docs.google.com/spreadsheets/d/14xkstGtYDnXvZlRmKwzjgqfLdYyBvT/edit#gid=13921109154518>

Fulfillment通讯录&值班安排：<https://docs.google.com/spreadsheets/d/14xkstGtYDnXvZlRmKwzjgqfLdYyBvT/edit#gid=13921109154518>

产品线	zoom
FULFILLMENT	https://sea.zoom.us/j/94808907139
WMS	https://sea.zoom.us/j/3066888283?pwd=ZWZlMjE0ODIyMDZkdzRlTGZlc0o0MTc0
SPX	https://sea.zoom.us/j/3100095223?pwd=b2Y0OThlbnZkdzRlTGZlc0o0MTc0
SLS	https://sea.zoom.us/j/8220775606?pwd=bEFkbnZlc0o0MTc0

远程值班同学需要播报系统状况，播报模版：

OMS 值班播放表-2022-06-06 00:05 [wenpeng.liu@shopee.com](#)

6.6大促订单量预估

PCU	SG	MY	TH	TW	ID	VN	PH	SEA+TW	BR	MX	CC
Date	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun
Jun 2022 estimate	87,083	618,555	651,639	588,177	1,412,439	855,972	655,000	4,868,865	426,353	20,686	13.2
Compare against 5.5 2022											
5.5 2022	52,021	278,182	503,254	338,593	923,801	683,024	453,881	3,232,756	501,951	17,375	7.53
vs. 5.5 2022 (Actual)	1.67x	2.22x	1.29x	1.74x	1.53x	1.25x	1.44x	1.51x	0.85x	1.19x	1.76
Compare against Q4 2021 Peak											
Q4 2021 Peak Date	11 Nov	11 Nov	12 Dec	11 Nov	12 Dec	12 Dec	12 Dec	-	28 Nov	11 Nov	28 Nov
Q4 2021 Peak (Actuals)	147,782	765,175	850,386	687,136	2,886,954	1,377,673	1,302,070	8,017,076	584,314	20,018	8.54
vs. Q4 2021 Peak	0.59x	0.81x	0.77x	0.86x	0.49x	0.62x	0.50x	0.61x	0.73x	1.03x	1.55

Orders	SG	MY	TH	TW	ID	VN	PH	SEA+TW	BR	MX	CC
Date	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun	6 Jun
Jun 2022 estimate	1,435,200	3,930,000	7,087,372	3,470,000	26,946,268	8,749,416	10,100,000	61,718,256	1,955,000	331,572	72.5
Compare against 5.5 2022											
5.5 2022	627,716	2,900,853	6,196,477	4,017,349	16,666,713	7,318,940	8,771,879	46,499,927	8,139,364	197,569	67.9
vs. 5.5 2022 (Actual)	2.29x	1.35x	1.14x	0.86x	1.62x	1.20x	1.15x	1.33x	0.24x	1.68x	1.07
Compare against Q4 2021 Peak											
Q4 2021 Peak Date	11 Nov	11 Nov	11 Nov	11 Nov	12 Dec	12 Dec	12 Dec	-	11 Nov	11 Nov	12 Dec
Q4 2021 Peak (Actuals)	2,363,522	9,475,265	14,140,605	12,144,396	43,561,290	16,045,424	23,480,800	121,211,302	9,444,580	348,404	176.7
vs. Q4 2021 Peak	0.61x	0.41x	0.50x	0.29x	0.62x	0.55x	0.43x	0.51x	0.21x	0.95x	0.41

按小时单量明细数据

☒ SRE确认 chaoyong.wu@shopee.com,jiaqi.hao@shopee.com

☒ 大促组确认 debao.huang@shopee.com

值班安排

说明：需要明确值班时间、人员、地点（zoom链接）

需要高峰时间（ 20:00 - 02:00 08:00 - 10:00 ）zoom在线, 其它时间保持手机畅通，关注告警信息

发现异常及时将信息分发到对应模块值班同学（seataalk + 电话），同时电话联系leader

由于疫情原因WFH，本次大促远程值班。为解决跨部门沟通的难点问题，这里列出各产品线值班负责人，负责协调处理问题，并在《fulfillment大促值班群》群汇报实时状况。

SSC值班表：https://docs.google.com/spreadsheets/d/14xkstGD722krHMU_4j7SKdEGSOZzBQzIb33/edit#gid=131111111

Fulfilment通讯录&值班安排：https://docs.google.com/spreadsheets/d/1BGeEZxCXx_rS0IbSLI73/edit#gid=131111111

产品线	zoom
FULFILLMENT	https://sea.zoom.us/j/94808907139
WMS	https://sea.zoom.us/j/3066888283?pwd=ZWZhZTXQreEs3aWxrb0wzNUMxWUd0bDZkdz09
SPX	https://sea.zoom.us/j/3100095223?pwd=b29lcGliek51aFcxSi9pOXhIUxFPdZ09
SLS	https://sea.zoom.us/j/8220775606?pwd=bEFWFwBIMmxDZUuCcGpGajjFd2JhQj09

远程值班同学需要播报系统状况，播报模版：

OMS 值班播放表-2022-06-06 00:05 wenpeng.liu@shopee.com

维度	业务监控					基础监控				服务监控			
市场	订单量	TN延时	履约异常单量	下游接口时延	接口失败率	cpu	内存	DB	redis	es	查询请求量	查询延时	队列堆积情况
PH													
MY													

TW													
SG													

OMS 值班播放表-2022-06-06 01:05 wenpeng.liu@shopee.com

维度	业务监控					基础监控					服务监控		
市场	订单量	TN延时	履约异常单量	下游接口时延	接口失败率	cpu	内存	DB	redis	es	查询请求量	查询延时	队列堆积情况
ID													
VN													
TH													

OMS 值班播放表-2022-06-06 11:00 @wangjinlong@shopee.com

维度	业务监控					基础监控					服务监控		
市场	订单量	TN延时	履约异常单量	下游接口时延	接口失败率	cpu	内存	DB	redis	es	查询请求量	查询延时	队列堆积情况
BR													
PH													
MY													
TW													
SG													
ID													
VN													
TH													

OMS 值班播放表-2022-06-07 00:05 xiaojun.shen@shopee.com

维度	业务监控					基础监控					服务监控		
市场	订单量	TN延时	履约异常单量	下游接口时延	接口失败率	cpu	内存	DB	redis	es	查询请求量	查询延时	队列堆积情况
PH													
MY													
TW													
SG													

OMS 值班播放表-2022-06-07 01:05 xiaojun.shen@shopee.com

维度	业务监控					基础监控					服务监控		
市场	订单量	TN延时	履约异常单量	下游接口时延	接口失败率	cpu	内存	DB	redis	es	查询请求量	查询延时	队列堆积情况
ID													
VN													
TH													

OMS 值班播放表-2022-06-07 11:00 @feilei.chen@shopee.com

维度	业务监控					基础监控					服务监控		
市场	订单量	TN延时	履约异常单量	下游接口时延	接口失败率	cpu	内存	DB	redis	es	查询请求量	查询延时	队列堆积情况
BR													
PH													
MY													
TW													
SG													
ID													
VN													
TH													

OMS系统播报

1、订单量 正常，TN延时正常，履约异常单量正常，下游接口时延，失败率正常

2、cpu 正常，内存正常，DB正常，redis正常， es 正常

3、查询请求量 正常，查询延时 正常， 队列堆积情况 正常

结论 - 正常

	6月5日 22:00 - 6月6日 2:00 zoom在线	6月6日 09:00 - 12:00 zoom在线	6月6日 19:00 - 6月7日 2:00 zoom在线	6月7日 09:00 - 12:00 zoom在线
OMS 值班内容	<div><div><input checked="" type="checkbox"/></div>22:00 值班签到</div> <div><div><input checked="" type="checkbox"/></div>22:30 前置预案 wenpeng.liu@shopee.com</div> <div><div><input checked="" type="checkbox"/></div>24:00 大促高峰(my\ph\tw\sg)</div> <div><div><input checked="" type="checkbox"/></div>00:05 系统播报(my\ph\tw\sg)</div> <div><div><input checked="" type="checkbox"/></div>01:00 大促高峰 (id\vn\th)</div> <div><div><input checked="" type="checkbox"/></div>01:05 系统播报 (id\vn\th)</div>	<div><div><input checked="" type="checkbox"/></div>09:00 值班签到</div> <div><div><input checked="" type="checkbox"/></div>10:00 发货高峰</div> <div><div><input checked="" type="checkbox"/></div>11:00 发货高峰</div> <div><div><input checked="" type="checkbox"/></div>11:00 br小高峰</div> <div><div><input checked="" type="checkbox"/></div>11:00 系统播放 所有市场</div>	<div><div><input checked="" type="checkbox"/></div>19:00 值班签到</div> <div><div><input checked="" type="checkbox"/></div>24:00 大促高峰(my\ph\tw\sg)</div> <div><div><input checked="" type="checkbox"/></div>00:05 系统播报(my\ph\tw\sg)</div> <div><div><input checked="" type="checkbox"/></div>01:00 大促高峰 (id\vn\th)</div> <div><div><input checked="" type="checkbox"/></div>01:05 系统播报 (id\vn\th)</div>	<div><div><input checked="" type="checkbox"/></div>09:00 值班签到</div> <div><div><input checked="" type="checkbox"/></div>09:00 br高峰</div> <div><div><input checked="" type="checkbox"/></div>10:00 发货高峰</div> <div><div><input checked="" type="checkbox"/></div>11:00 发货高峰</div> <div><div><input checked="" type="checkbox"/></div>11:00 系统播放 所有市场</div> <div><div><input checked="" type="checkbox"/></div>16:00 恢复前置预案 feilei.chen@shopee.com</div>
ISC 值班内容	Yiyang Lin			
FBS值班内容	@lu.lu@shopee.com			
SRE				
OMS	BE:杜炜伟、刘文鹏 FE: QA: 兰玲 产品: 大促总负责人:杜炜伟	BE: 周游、王金龙 FE: QA: 柯新坤 产品: 大促总负责人:周游	BE: 赵鑫、沈晓俊 FE: QA: 吴东鹏 产品: 大促总负责人:杜炜伟	BE: 周银、陈飞雷 FE: QA: 郝志君 产品: 大促总负责人:周游
FBS	BE: FE: QA: 产品: 大促总负责人:	BE: FE: QA: 产品: 大促总负责人:	BE: FE: QA: 产品: 大促总负责人:	BE: FE: QA: 产品: 大促总负责人:
ISC	BE: FE: QA: 产品: 大促总负责人:	BE: FE: QA: 产品: 大促总负责人:	BE: FE: QA: 产品: 大促总负责人:	BE: QA: 产品: FE: 大促总负责人:
COMMON	BE: FE: QA: 产品: 大促总负责人:	BE: FE: QA: 产品: 大促总负责人:	BE: FE: QA: 产品: 大促总负责人:	BE: FE: QA: 产品: 大促总负责人:

前置预案

OMS大促定时任务处理标准流程 有问题咨询you.zhou

OMS 值班监控

监控: OMS 监控体系

业务监控: <https://monitoring.infra.sz.shopee.io/grafana/d/AG9IE4cnz/omsye-wu-jian-kong?orgId=7&refresh=30s>

服务监控: <https://monitoring.infra.sz.shopee.io/grafana/d/wKvklI57z/omsfu-wu-jian-kong?orgId=7&refresh=30s>

基础监控: <https://monitoring.infra.sz.shopee.io/grafana/d/q54DgS57z/omsji-chu-jian-kong?orgId=7>

codis : https://monitoring.infra.sz.shopee.io/grafana/d/yw2FAYeGz/codis-cluster-stats?from=now-30m&orgId=1&to=now&var-datasource=vm-live-middleware&var-type=codis&var-group=ssc&var-project=omspareapi_id_ctl_live&var-alias=codis_ssc_omspareapi_id_ctl_live&var-interval=6h&var-pool=All&var-master=All&var-slave=All&var-redis_ips=All&var-codisproxy_ips=All&var-haproxy_ips=All&var-addr=10.131.70.40:15160

mysql : https://monitoring.infra.sz.shopee.io/grafana/d/aWcjytGk/mysql-dashboard?from=now-24h&orgId=1&to=now&refresh=10s&var-datasource=vm-mysql&var-Group=Supply%20Chain%20Group&var-group_id=groups%2F10&var-Project=oms&var-project_id=projects%2F141&var-Env=LIVE&var-CID=VN&var-mysql=All

kafka: https://monitoring.infra.sz.shopee.io/grafana/d/tMpwXZvMz/kafka?orgId=1&var-middleware_datasource=vm-live-middleware&var-cluster=kafka_ssc_ctl_live&var-topic=oms_fm_sync_live_sg&var-topic=oms_parcel_c2c_created_live_br&var-group=fm_forder_sync_sg

ES: [https://monitoring.infra.sz.shopee.io/grafana/d/HR2GEZHGz/elasticsearch?orgId=1&var-DS_PROMETHEUS=vm-live-middleware&var-cluster=ssc-swim-live&var-instance=10.131.155.171:9114&var-interval=\\$_auto_interval_interval&var-name=All](https://monitoring.infra.sz.shopee.io/grafana/d/HR2GEZHGz/elasticsearch?orgId=1&var-DS_PROMETHEUS=vm-live-middleware&var-cluster=ssc-swim-live&var-instance=10.131.155.171:9114&var-interval=$_auto_interval_interval&var-name=All)

Tidb: https://grafana-tidb-all-cluster.dba.shopee.io/d/_4RdhNm7z/ti-shopee-all-cluster-overview?orgId=1

cat: <https://cat.ssc.shopeemobile.com/cat/r/t>

卡单监控: https://ops.ssc.shopeemobile.com/dashboard/orderException?p_oms&c_oms=PL

ISC 值班监控 Yiyang Lin

FBS 值班监控 @lu.lu

OMS 容量评估

入口流量上限

说明: 需要明确产品线各市场入口接口qps。说明依据。是否依据MPL按接口维度?

大促容量评估

上下游流量预估

说明: 需要明确产品线内部链路qps, 包括内部服务、中间件。说明依据。压测链路系数不准如何解决? 链路系数是否和其它因子有关联? 比如流量越大链路系数越大?

上游流量评估

下游流量评估

单实例容量上限

说明: 需要明确产品线内部链路单实例容量上限, 包括内部服务、中间件。压测单机qps不准如何解决? 单机qps上限如何预估? 是否可以建立模型预测?

单实例容量上限

系统资源数

说明: 需要明确产品线所需资源数, 包括内部服务、中间件

需要扩容的标红色

具体见下面表格: [评估明细](#)

ISC 容量评估

FBS 容量评估

OMS 应急预案

扩容

说明：需要明确扩容标准，例如把扩容数量分几个档位，根据严重程度选择档位

大促应急预案

限流

说明：需要明确限流标准，限哪些接口，限到多少qps。最好预置配好，紧急一键操作，避免临时出错。

	操作	是否阻塞主流程
API限流配置		是

ISC 应急预案

FBS 应急预案