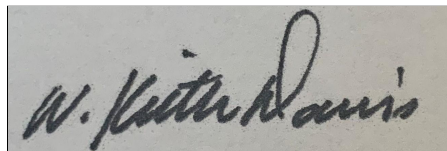# Criterion F: Feedback from client

Client Evaluation:

Feedback was given on the product through a questionnaire-driven interview which Keith Davis

completed on February 12th, 2022 at 3:47 pm.

<u>Question</u>	<u>Response</u>
With the product, have you been able to reduce the amount of time it takes to manipulate data compared to manually inputting it yourself?	Yes, the product you gave me is able to aggregate the data much faster than my previous methods. Manually inputting it just took too much time, but this program makes combining spreadsheet data very simple.
Have you encountered any issues where data you did not want was manipulated and displayed?	Only in the sense that the program aggregates all apportionment types for every state, which is what it was designed to do. Some values are extraneous for certain states so they were just unnecessary calculations though.
Have you encountered any issues with the product displaying data in a format you did not select?	No, the program has only been displayed in the correct format out of the two available.
Have you found any mathematical errors with the product?	I have not, I double-checked the calculations the first few times I used it, but I did not find any mathematical errors with the program.
Are you satisfied with how the developmental process was handled?	Yes, you were very thorough in your questioning and tried to understand the exact demands of my profession to create the product. You also reached out frequently and kept me up to date on the progress and asked questions if needed.
What features would you like to see added to the product in the future?	In the future, I think specializing each state's tax laws by only having the apportionment types that each state actually uses would be helpful in eliminating values I don't need. Also, having the ability to save presets of selection options that I use frequently would further save me time.

<u>Client Signature:</u>