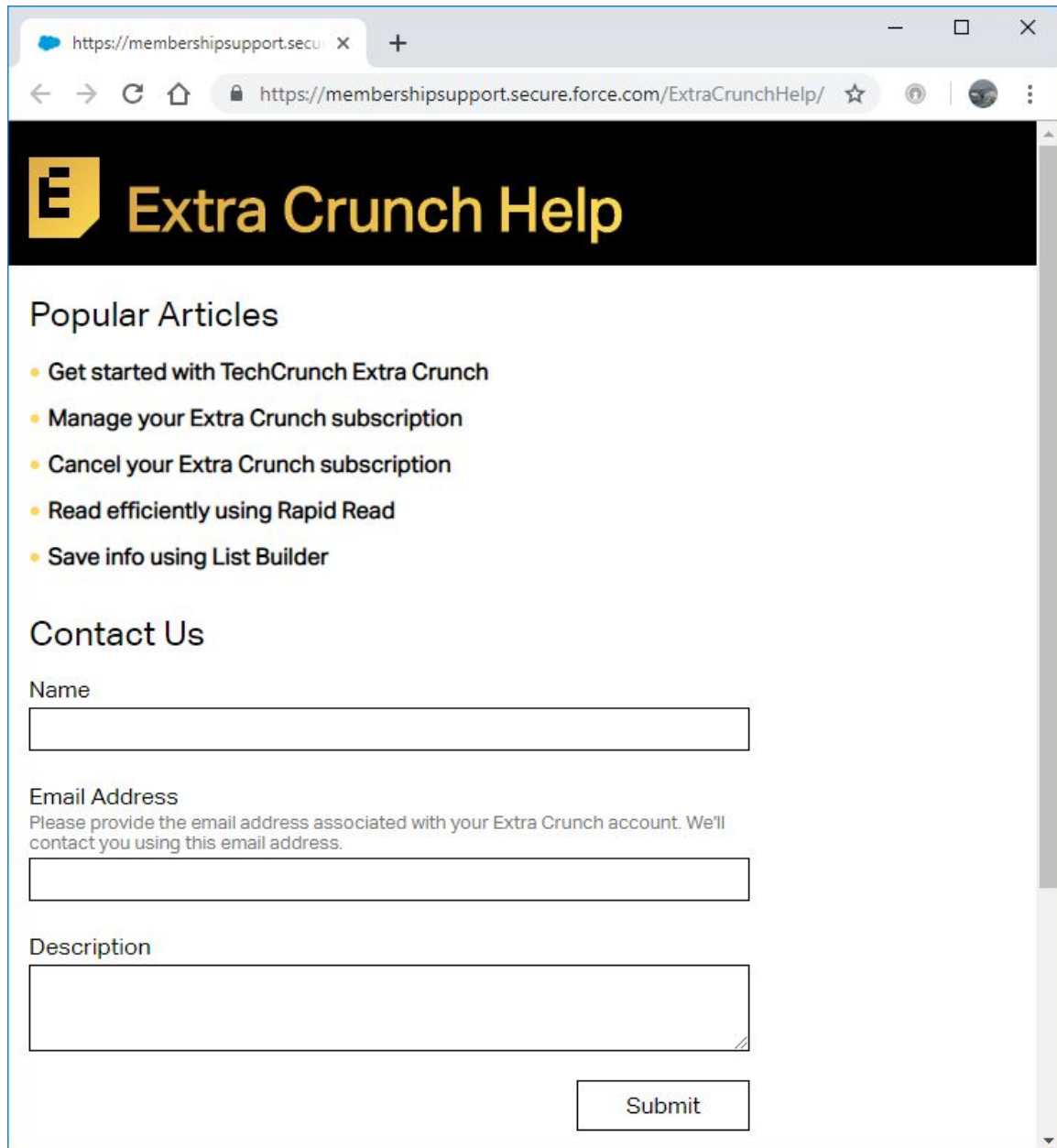


TechCrunch Extra Crunch

As of 3/11/2019

[Product landing page](#)

A screenshot of a web browser displaying the TechCrunch Extra Crunch Help page. The browser's address bar shows the URL "https://membershipsupport.secure.force.com/ExtraCrunchHelp/". The page has a black header with a yellow "E" logo and the text "Extra Crunch Help" in yellow. Below the header, there is a section titled "Popular Articles" with a list of five items: "Get started with TechCrunch Extra Crunch", "Manage your Extra Crunch subscription", "Cancel your Extra Crunch subscription", "Read efficiently using Rapid Read", and "Save info using List Builder". Below this is a "Contact Us" section with three input fields: "Name", "Email Address", and "Description". The "Email Address" field has a note: "Please provide the email address associated with your Extra Crunch account. We'll contact you using this email address." A "Submit" button is located at the bottom right of the form.

https://membershipsupport.secure.force.com/ExtraCrunchHelp/

Extra Crunch Help

Popular Articles

- Get started with TechCrunch Extra Crunch
- Manage your Extra Crunch subscription
- Cancel your Extra Crunch subscription
- Read efficiently using Rapid Read
- Save info using List Builder

Contact Us

Name

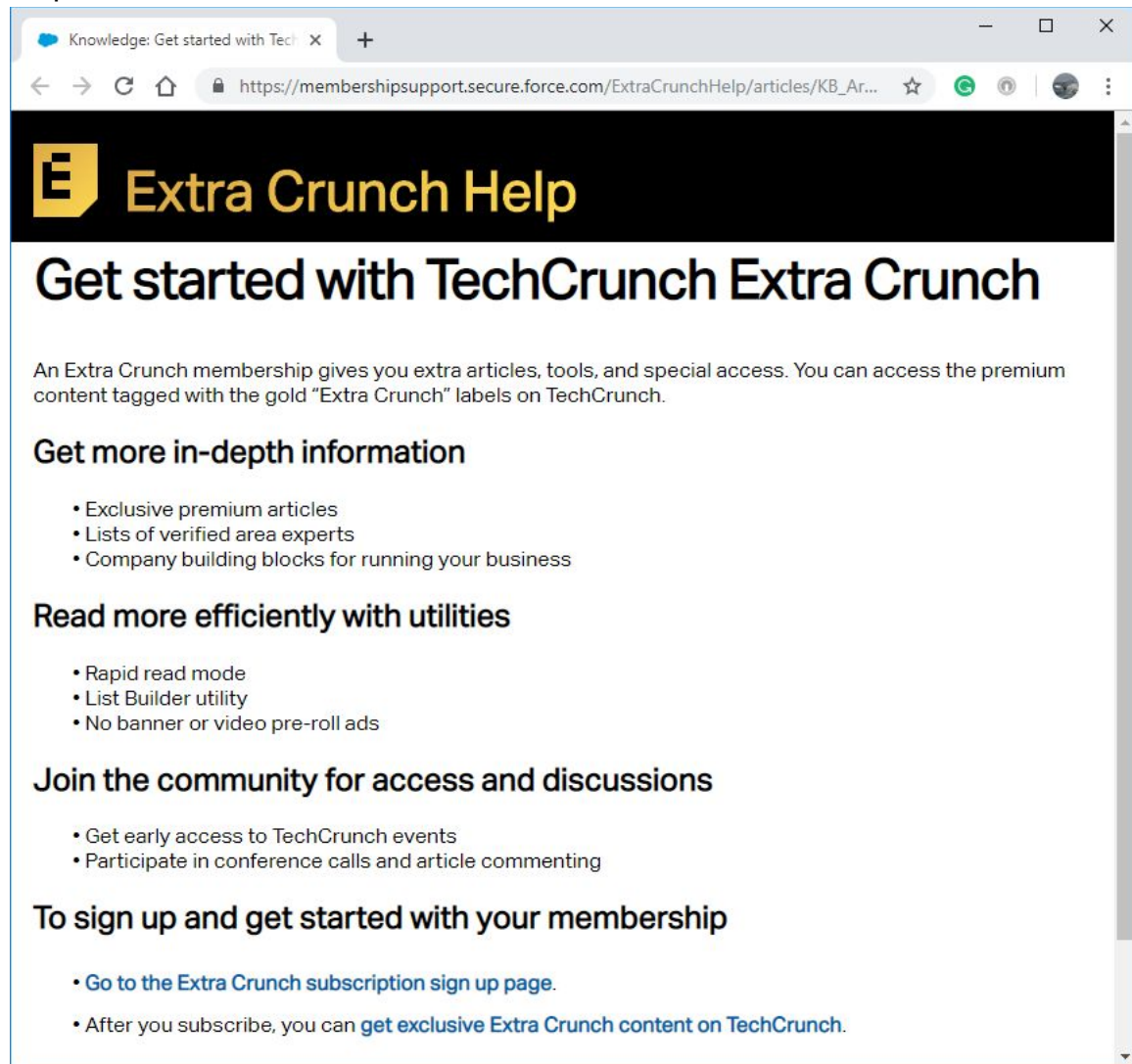
Email Address

Please provide the email address associated with your Extra Crunch account. We'll contact you using this email address.

Description

Submit

Help article window



The screenshot shows a web browser window with a single tab titled 'Knowledge: Get started with TechCrunch'. The address bar displays the URL 'https://membershipsupport.secure.force.com/ExtraCrunchHelp/articles/KB_Ar...'. The page features a black header with the 'Extra Crunch Help' logo in yellow. The main content area has a large heading 'Get started with TechCrunch Extra Crunch' followed by a paragraph explaining the membership benefits. Below this, there are four sections, each with a heading and a bulleted list of features or benefits.

Extra Crunch Help

Get started with TechCrunch Extra Crunch

An Extra Crunch membership gives you extra articles, tools, and special access. You can access the premium content tagged with the gold "Extra Crunch" labels on TechCrunch.

Get more in-depth information

- Exclusive premium articles
- Lists of verified area experts
- Company building blocks for running your business

Read more efficiently with utilities

- Rapid read mode
- List Builder utility
- No banner or video pre-roll ads

Join the community for access and discussions

- Get early access to TechCrunch events
- Participate in conference calls and article commenting

To sign up and get started with your membership

- [Go to the Extra Crunch subscription sign up page.](#)
- After you subscribe, you can [get exclusive Extra Crunch content on TechCrunch.](#)

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Manage your Extra Crunch subscription

If you want to view or change your Extra Crunch subscription, go to the Account Details page in TechCrunch. You can see your subscription info and edit your credit card or PayPal payment methods.


View subscription status

1. Sign in to TechCrunch.
2. If necessary, click the **Menu icon** .
3. Click **My Account** on the TechCrunch navigation menu.
4. Under Subscription, click **EXPIRED** to see your expired subscriptions.
5. Click **ACTIVE** to see your current subscriptions.


Update your payment details

1. Sign in to TechCrunch.
2. If necessary, click the **Menu icon** .
3. Click **My Account** on the TechCrunch navigation menu.
4. Click **Payment Details**.
5. Click **Add card** or the **Edit icon**  to add or update payment info.
6. If you want to use PayPal, use the **Add card** drop-down menu.

Change your payment method


1. Sign in to TechCrunch.
2. If necessary, click the **Menu icon** .
3. Click **My Account** on the TechCrunch navigation menu.
4. Under Subscription, click **Manage** | select **Update renewal payment method** for your subscription.

View your subscription history

1. Sign in to TechCrunch.
2. If necessary, click the **Menu icon** .
3. Click **My Account** on the TechCrunch navigation menu.
4. Click **Billing History**.

Cancel your Extra Crunch subscription

If you find you're not using your Extra Crunch subscription, you can cancel it at any time. When you cancel your subscription, your credit card will no longer be automatically charged. Your subscription remains in effect until it expires.

1. Sign in to TechCrunch.
2. If necessary, click the **Menu icon** .
3. Click **My Account** on the TechCrunch navigation menu.
4. Under Subscription, click the **CANCEL SUBSCRIPTION** toggle button.



If you change your mind - Come back and click the toggle button and accept the terms of service again.

Save info using List Builder

If you [get an Extra Crunch subscription](#), you can use the List Builder utility to save and organize lists of articles, along with people and companies from Crunchbase. You can find and bookmark people and companies tagged with an ⓘ in TechCrunch articles.

Create a new list

1. Log in to TechCrunch.com in your web browser.
2. If necessary, click the **Menu icon** ☰.
3. Click **My Lists**.
4. Click **Add New List**.
5. Type a list title and press **Enter**.

Add a TechCrunch article to a list

1. Open a TechCrunch article.
2. Click the **Save icon** 💾.
3. Select one or more lists.

Add a Crunchbase company or person to a list

In TechCrunch articles, some people or companies are tagged with an Information icon ⓘ that links to their Crunchbase card.

1. Open a TechCrunch article.
2. Click the **Information icon** ⓘ for a person or company.
3. Click the **Save icon** 💾.
4. Select one or more lists.