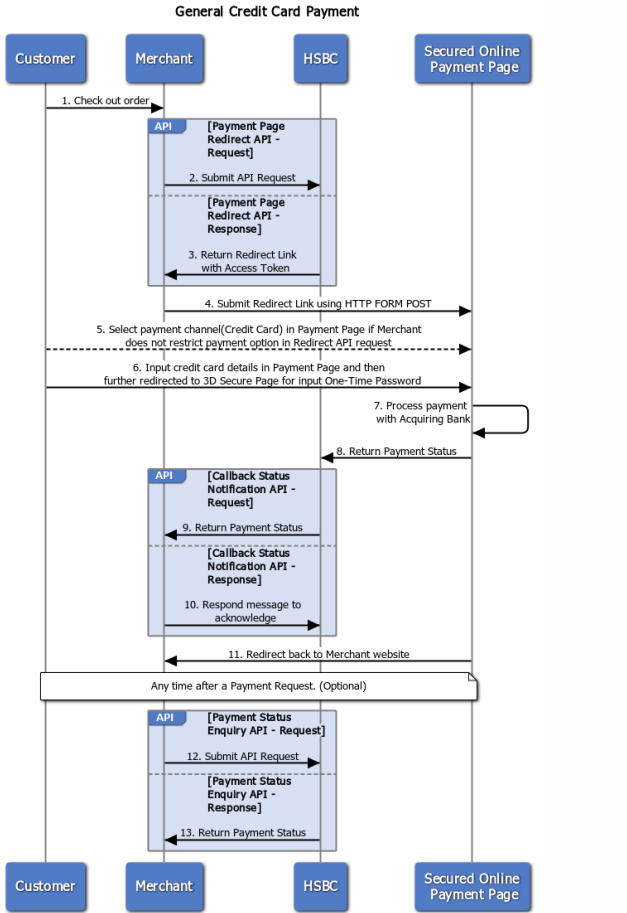


Alternative Payments (as known as 1-2-3 Payment)	API Mode
Cash payments over Convenience Stores or Kiosk <ul style="list-style-type: none">Tesco lotusBIGCPay at PostMPAYTrue MoneyCenPay by CentralBoonterm	Offline Payment (Generate Payment Code)
Cash payments over Bank Counters or ATM <ul style="list-style-type: none">The Siam Commercial BankKrung Thai BankTTB BankUnited Overseas BankBank of AyudhyaBangkok Bank PCLKasikorn Bank	Offline Payment (Generate Payment Code)

Credit Card / Debit Card Payments

Credit card transactions by a Thailand Online Merchant usually require additional security from the issuer Bank, this is called 3D Secure. The process asks the credit card holder to enter an Internet PIN, or a One Time PIN(OTP) usually sent to the Credit Card Holder's mobile phone.

API Use Case



- The Customer conducts a checkout process in merchant's website.
- The Merchant submits a [Payment Page Redirect API](#) request to HSBC.
- HSBC returns a JSON response which embeds the redirect link of the Secured Online Payment Page with an access token inside the field `redirectLink`. The redirect link is in a `HTML FORM POST` format. More details are covered in the [Payment Page Redirect API](#).
- The Merchant submits the redirect link using a `HTML FORM POST`. It redirects the Merchant website to the Secure Online Payment Page.

NOTE:
By passing the value `C` in the optional field `payment_option`, the Merchant can restrict the payment page to show only Credit Card payments.

- The Customer can select different credit / debit card brands, e-Wallet, etc (see the table in [Credit / Debit Card Payments](#)) in the Payment Gateway - providing the Merchant does not restrict it by passing a value in the API request field `payment_option`. See also the Notice in step 4 above.
- The Customer Credit Card details in the Payment Page are then redirected to a 3D Secure (3DS) Page to input a One-Time password. 3DS is optional. Please contact HSBC to enable this feature if required.
- The payment page securely connects to the bank's backend systems to process the payment.
- HSBC receives the payment status once it is updated from the backend system.
- HSBC triggers a [Callback Payment Notification API](#) and sends the payment status back to the Merchant.

NOTE:
The Merchant can define the URL to catch the Notification in request field `notifyurl` in the [Payment Page Redirect API](#)

- To acknowledge, the Merchant sends a response to the Callback API. Failure to return a correct response triggers a Notification resend mechanism.
- A redirect is sent back to merchant website once the payment process is completed in the Payment Gateway.

NOTE:
The Merchant can define the redirect back URL in request field `redirecturl` in the [Payment Page Redirect API](#).

- The Merchant can optionally submit a [Payment Status Enquiry API](#) at any time after a payment request is submitted. This is useful when the Merchant finds no acknowledge message returned after a certain period of time.
- HSBC returns the latest payment status according to the transaction reference number the Merchant provided.

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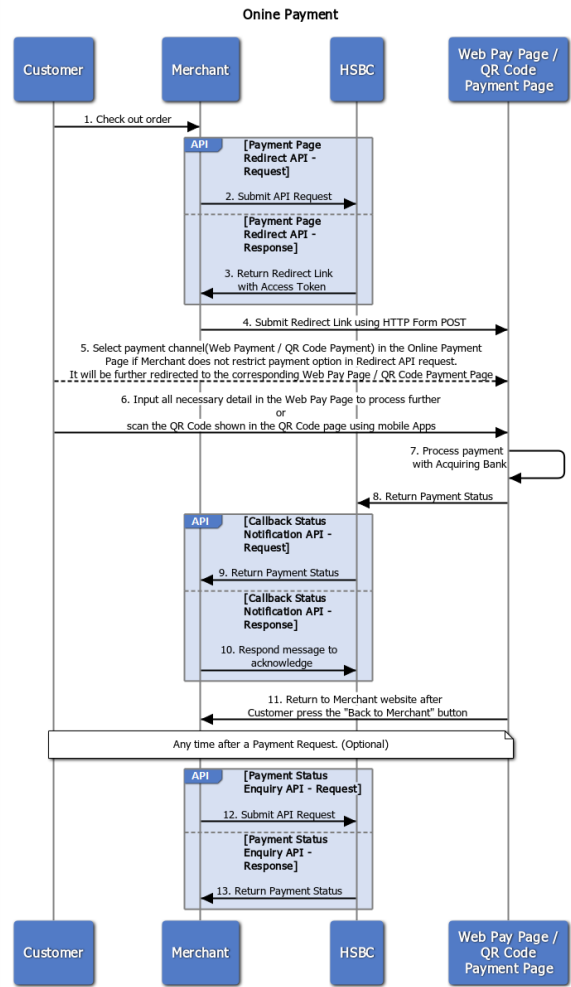
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Online Payments

Payments are processed and confirmed by either a bank or payment agent in real time, or the customer must be online to scan QR code to make a payment during a QR Code payment scenario.

API Use Case



- The Customer conducts a checkout process in merchant's website.
- The Merchant submits a [Payment Page Redirect API](#) request to HSBC.
- HSBC returns a JSON response which embeds the redirect link of the Secured Online Payment Page with an access token inside the field `redirectLink`. The redirect link is in a `HTML FORM POST` format. More details are covered in the [Payment Page Redirect API](#).
- The Merchant submits the redirect link using a `HTML FORM POST`. It redirects the Merchant website to the Secure Online Payment Page.

NOTE:
The Merchant can also restrict the payment page to show only a 1-2-3 payment option, or directly show the QR Code page by passing the corresponding value in the `payment_option` field in a Redirect API request.

- The Customer can select different payment channels - providing the Merchant does not pass a value in `payment_option` in the Redirect API request.
- The Customer inputs all necessary details into the Web Payment Page (Bank's website) or in a QR Code payment scenario, i.e the customer scans the QR Code to make a payment with their mobile App.
- The Payment is processed in the acquiring bank's backend system.
- HSBC receives the payment status as soon as it is updated at the backend system.
- HSBC triggers a [Callback Payment Notification API](#) and sends the payment status back to the Merchant.

NOTE:
The Merchant can define the URL to catch the Notification in request field `notifyURL` in the [Payment Page Redirect API](#)

- To acknowledge, the Merchant sends a response to the Callback API. Failure to return a correct response triggers a Notification resend mechanism.
- A redirect is sent back to merchant website once the payment process is completed in the Payment Gateway.

NOTE:
The Merchant can define the redirect back URL in request field `redirectURL` in the [Payment Page Redirect API](#).

- The Merchant can optionally submit a [Payment Status Enquiry API](#) at any time after a payment request is submitted. This is useful when the Merchant finds no acknowledge message returned after a certain period of time.
- HSBC returns the latest payment status according to the transaction reference number the Merchant provided.

Offline Payments

In this flow example, a Payment is pending between request and payment.

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- notifi_rqt_hpp_Obj
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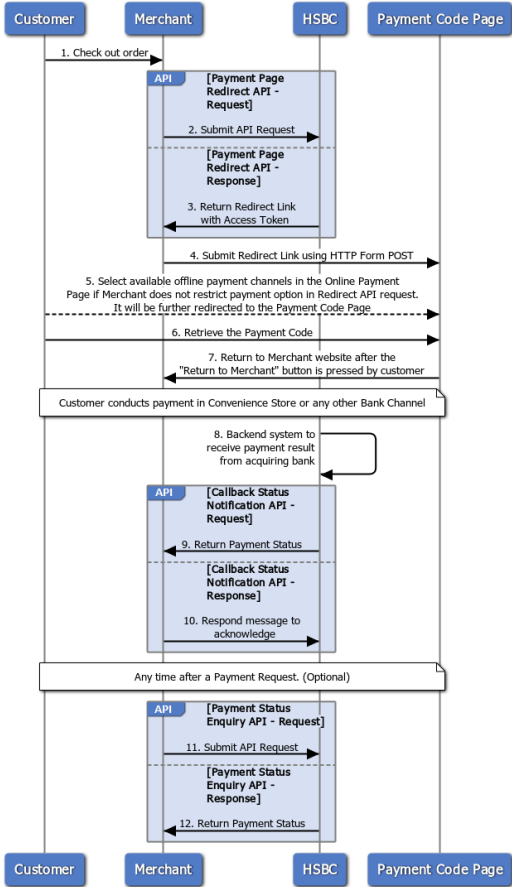
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Offline Payment



- The Customer conducts a checkout process in merchant's website.
- The Merchant submits a [Payment Page Redirect API](#) request to HSBC.
- HSBC returns a JSON response which embeds the redirect link of the Secured Online Payment Page with an access token inside the field `redirectLink`. The redirect link is in a `HTML FORM POST` format. More details are covered in the [Payment Page Redirect API](#).
- The Merchant submits the redirect link using a `HTML FORM POST`. It redirects the Merchant website to the Secure Online Payment Page.

NOTE:
The Merchant permits Customer access to the Payment Code Page by passing the corresponding Payment Option values in the request message.

- The Customer can select different payment channels - providing the Merchant does not pass a value in `payment_option` in the Redirect API request.
- The Customer gets the payment Code.
- The browser redirects back to merchant website from the Payment/QR Code page.

NOTE:
In the [Payment Page Redirect API](#), the Merchant can define the redirect back URL using the request field `redirectUrl`.

- HSBC's backend system receives the payment status as soon as the payment process is completed at the acquiring bank.
- HSBC triggers a [Callback Payment Notification API](#) and sends the payment status back to the Merchant.

NOTE:
The Merchant can define the URL to catch the Notification in request field `notifyUrl` in the [Payment Page Redirect API](#)

- The Merchant responds to the API with an acknowledge. Failure to return a proper response triggers the Notification resend mechanism.
- The Merchant can optionally submit a [Payment Status Enquiry API](#) at any time after a payment request is submitted. This is useful when the Merchant finds no acknowledge message returned after a certain period of time.
- HSBC returns the latest payment status according to the transaction reference number the Merchant provided.

Check Status Feature

The Omni collection provides features for the merchant to check the status of every payment transaction. To implement Check Status, please refer to the [Status Enquiry API](#).

Void & Refund

The Merchant can request a [Void API](#) to cancel an existing order where the payment transaction is unsettled.

The Merchant can request a [Refund API](#) to refund a settled transaction, i.e. settled on both the issuing and acquiring bank). HSBC accepts Full Refunds and multiple Partial Refunds.

Order Confirmation

Regarding the previous API use case flow, the final step is to redirect the Payment Page back to the Merchant website. The Merchant can build a dynamic Order Confirmation Page with payment details retrieved from the asynchronous [Callback Payment Notification API](#).

How to Connect

API Connectivity refers to all measures and their components that establishes connection between HSBC, the API Provider and Merchant, the API Consumer.

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------------	------------

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Definition		Components
API Authentication	HTTP BASIC Authentication	<ul style="list-style-type: none">UsernamePassword
	Locate API Gateway Policy of the corresponding user	<ul style="list-style-type: none">Client IDClient Secret
User Identification	A Merchant Profile	<ul style="list-style-type: none">Merchant IDMerchant Profile
Connection Security	HTTPS Connection (TLS 1.2) and Network Whitelisting	<ul style="list-style-type: none">SSL CertificateNetwork Whitelist
Message Security	Digital Signing and Data Encryption	<ul style="list-style-type: none">A pair of Private Key & Public Key Certificate (PKI Model)JWS Key IDJWE Key ID

API Gateway URL

You need to include this before each API endpoint to make API calls.

Production
https://cmb-api.hsbc.com.hk/gcm-mobilecoil-mcth-ea-merchantservices-prod-proxy/v1
Sandbox
https://devclustercmb.api.p2g.netd2.hsbc.com.hk/gcm-mobilecoil-mcth-ea-merchantservices-cert-proxy/v1

API Authentication

Username & Password	
Purpose	All APIs are authorized using <code>Basic Authorization</code>
Components	<ul style="list-style-type: none">UsernamePassword
Where to get it?	Delivered by HSBC via secure email during onboarding procedure
Implementation	In HTTP header: <code>Authorization: Basic [Base64-encoded Credential]</code>

Client ID & Client Secret	
Purpose	API Gateway locates the corresponding policy of the specific API consumer
Components	<ul style="list-style-type: none">Client IDClient Secret
Where to get it?	Delivered by HSBC via secure email during onboarding procedure
Implementation	In HTTP header: <code>x-hsbc-client-id: [Client ID]</code> In HTTP header: <code>x-hsbc-client-secret: [Client Secret]</code>

User Identification

Merchant Profile & Merchant ID	
Purpose	<ul style="list-style-type: none">Merchant Profile contains all necessary information from a Merchant in order to enable payment service.Merchant ID is used for Merchant identification in each API call.
Components	<ul style="list-style-type: none">Merchant ProfileMerchant ID
Where to get it?	<ul style="list-style-type: none">Set up by HSBC team after collect information from MerchantDelivered by HSBC via secure email during onboarding procedure
Implementation	<i>nil</i> In HTTP header: <code>x-hsbc-msg-encrypt-id: [Merchant ID]*[JWS ID]*[JWE ID]</code>

Connection Security

SSL Certificate & Network Whitelist	
Purpose	<ul style="list-style-type: none">Request HSBC API over HTTPS connection (TLS 1.2)Accept Callback API request over HTTPS connection (TLS 1.2)
Components	<ul style="list-style-type: none">Public SSL Certificate issued by HSBCMerchant's web server or domain whose HTTPS connection is enabledNetwork Whitelist on HSBC system
Where to get it?	<ul style="list-style-type: none">Downloaded automatically by Browsers or API Tools, if any problem found, please contact HSBC <i>nil</i> <i>nil</i>
Implementation	<i>nil</i> <i>nil</i> <ul style="list-style-type: none">Merchant's domain URL will be configured in HSBC's network whitelist by HSBC team

Message Security - Data Encryption and Signing

In addition to the Transport Layer Security, HSBC adopts additional security - Data Encryption on the message being passed across the session. This serves as a type of locked briefcase containing the data (the API message) within the HTTPS "tunnel". In other words, the communication has double protection.

! DID YOU KNOW?

Javascript Object Signing and Encryption (JOSE™), is a framework that secures information transferred between parties. To achieve this, the JOSE framework provides a collection of specifications, including JSON Web Signature (JWS™) and JSON Web Encryption (JWE™).

HSBC uses **JWS** to sign message payloads, and **JWE** to encrypt the signed message. These are created by using the **Private Key & Public Key Certificate (PKI Model)**.

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Private Key & Public Key Certificate (PKI Model)		
Purpose	<div><div><div>Digitally sign a API request message</div><div>Decrypt a API response message</div></div><div><div>Encrypt the signed API request message</div><div>Verify a signed API response message</div></div></div>	
Components	<div><div>Private Key issued by Merchant</div><div>Public Key Certificate issued by HSBC</div></div>	
Where to get it?	<div><div>Created by any Public Key Infrastructure (PKI) toolkits, such as Keytool™ and OpenSSL™. Technical detail is in here</div><div>Exchanged with HSBC with the Public Key Certificate issued by Merchant</div></div>	
Implementation	Please see the technical detail in here	

! NOTE:

Technically, an X.509 certificate can serve as a SSL Certificate as well as a Public Key Certificate for Data Encryption. However, for segregation of certificate usage, HSBC recommends that the Merchant uses a different X.509 Certificate for Data Encryption. Moreover, the Public Key Certificate does not have to be CA-signed. However, if the Merchant decides to enhance security, a CA-Signed Certificate is acceptable.

keyID of JWS™ & JWE™		
Purpose	<div><div>The unique identifier to bind Merchant's Private Key in order to create a JWS object - a signed Message Payload</div><div>The unique identifier to bind HSBC's Public Key Certificate in order to create a JWE object - an encrypted JWS object</div></div>	
Components	<div><div>keyID of JWS™</div><div>keyID of JWE™</div></div>	
Where to get it?	<div><div>Mutual agreed between Merchant and HSBC</div><div>Mutual agreed between Merchant and HSBC</div></div>	
Implementation	Define in program coding, see demo in here	

! NOTE:

For security purposes, `HSBC's Public Key Certificate` and its associated `keyID` is renewed every year and a Certificate Renewal process is triggered. More detail is covered in the section [Key Renewal](#)

How to Sign and Encrypt Outgoing Message

Every message sent to HSBC must be signed and encrypted. From the Merchant's perspective, an **Outgoing Message** means:

- the Request Message of a Service API, or
- the Respond Message of a Callback API.

To help you understand how to construct a Signed and Encrypted Message, let's take the Java program below as an example. Don't worry if you are not familiar with Java, the idea is to let you know the steps and the required components:

! NOTE:

These Java codes are for demonstration only - it's not *plug and play*.

```
private JWSEObject signMessage(String messagePayload, KeyStore ks, String keyAlias, String keyPw) throws UnrecoverableKeyException, KeyStoreException, NoSuchAlgorithmException, JOSEException {
#1 Payload payload = new Payload(messagePayload);

#2 JWSEHeader header = new JWSEHeader
    .Builder(JWSAlgorithm.RS256)
    .keyID("0001")
    .customParam("iat", Instant.now().getEpochSecond()).build();
#3 JWSEObject jwsObject = new JWSEObject(header, payload);

#4 PrivateKey privateKey = (PrivateKey) ks.getKey(keyAlias, keyPw.toCharArray());
JWSSigner signer = new RSASSASigner(privateKey);
#5 jwsObject.sign(signer);

    return jwsObject;
}
```

- Prepare your **Message Payload**, that is, the plain `json` request message.
- Create a **JWS Header** where the parameters are as follows:

```
{
  "alg": "RS256",           //Signing Algorithm is RS256
  "kid": "0001",           //Put your own Key ID value, "0001" is just an example
  "iat": "1625567913"      //Issued At - the time this request is sent, in Unix Time format
}
```

- Create a **JWS Object** by combining JWS Header and Message Payload.
- Retrieve your **Private Key** as the signer.
- Create a **Signed JWS Object** by signing it with the Private Key.

Next, **Encrypt** the Signed JWS Object:

```
private JWEObject getEncryptedJWEObject(JWSEObject jwsObject, RSAPublicKey key) throws JOSEException {
#1 Payload jwepayload = new Payload(jwsObject.serialize());

#2 JWEHeader jweheader = new JWEHeader.Builder(JWEAlgorithm.RSA_OAEP_256, EncryptionMethod.A128GCM)
#3 JWEObject jweObject = new JWEObject(jweheader, jwepayload);

#4 JWEEncrypter encrypter = new RSAEncrypter(key);
#5 jweObject.encrypt(encrypter);

    return jweObject;
}
```

- Prepare your **JWE Payload**, that is, the **Signed JWS Object**.
- Create the **JWE Header**. The algorithm used to encrypt the message body is `A128GCM` while the algorithm used to encrypt the encryption key is `RSA_OAEP_256`. **JWE keyID** is `0002`.
- Create the **JWE Object** by combining JWE Header and JWE Payload.
- Retrieve the **HSBC's Public Key** as the encrypter.
- Create the **Encrypted JWE Object** by encrypting it with HSBC's Public Key.

You are now ready to put the Encrypted JWE Object in the message body (*you may need to first **serialize** it into **String** format, depends on your program code design*) of any API call.

How to Decrypt Message and Verify Signature of an Incoming Message

Every message sent from HSBC must be decrypted and verified. From the Merchant's perspective, an **Incoming Message** means:

- the Respond Message of a Service API, or
- the Request Message of a Callback API.

Let's look into the following example to see how to decrypt a response message from HSBC:

```
private String decryptMessage(String respMsgPayload, KeyStoreFactory keyStore) throws KeyStoreException, NoSuchAlgorithmException, CertificateException, IOException, java.text.ParseException, UnrecoverableKeyException, JOSEException {
#1 JWEObject jweObject = JWEObject.parse(respMsgPayload);

#2 PrivateKey privateKey = (PrivateKey) keyStore.getPrivateKey("merchant_private_key_alias");

    JWEDecrypter decrypter = new RSADecrypter(privateKey);
#3 jweObject.decrypt(decrypter);
```

1. Submit the **POST** request to the API URL. endpoint. Any **{id}** adhered in the URL must be encrypted.
2. Put the **Basic Authorization** in HTTP header **Authorization**.
3. Put the **Client ID** in HTTP header **x-MSBC-client-id**.
4. Put the **Client Secret** in HTTP header **x-MSBC-cClient-secret**.
5. Put the **Merchant ID**, the **JWS ID** and the **JWE ID** in HTTP header **x-MSBC-msg-encrypt-id** respectively.
6. Set the **Content-Type** to JSON format.
7. The Encrypted Message Payload.

This API returns a redirect link of the Secured Online Payment Page that aims to redirect Merchant's browser to the payment page. Customer then input all other necessary information (such as Credit Card details) in that page to complete the payment.

How to do Redirection

Merchant is required to use HTTP Form POST to submit the redirect link which is presented in a `<HTML Form>` format together with an access token. Below is a sample, please be noticed any data modification inside the form is not allowed. Otherwise, the data integrity checking will block the connection from accessing the online payment page.

```
<script language="javascript">window.onload=function(){document.pay_form.submit();}</script>
<form id="pay_form" name="pay_form" action="https://demo2.2c2p.com/2C2PFrontEnd/RedirectV3/payment" method="POST">
<input type="hidden" name="version" id="version" value="7.5">
<input type="hidden" name="merchant_id" id="merchant_id" value="344764000000003">
<input type="hidden" name="currency" id="currency" value="702">
<input type="hidden" name="result_url_1" id="result_url_1" value="http://localhost/devPortal/V3_UI_Payment/RedirectV3/payment">
<input type="hidden" name="hash_value" id="hash_value" value="ea7892d6fca722e74b64897eadb5b86b3e91c3d">
<input type="hidden" name="payment_description" id="payment_description" value="1 night in Mandarin Oriental Bangkok">
<input type="hidden" name="order_id" id="order_id" value="a2894q15o385">
<input type="hidden" name="amount" id="amount" value="00000002500">
<input type="hidden" name="payment_option" id="payment_option" value="A">
</form>
```

REQUEST PARAMETERS

Authorization <div>required</div> <div>in header</div>	BASIC [Base64-encoded Credential]
x-hsbc-client-id <div>required</div> <div>in header</div>	[Client ID]
x-hsbc-client-secret <div>required</div> <div>in header</div>	[Client Secret]
x-hsbc-msg-encrypt-id <div>optional</div> <div>in header</div>	[Merchant ID]+[JWS ID]+[JWE ID]
Content-Type <div>required</div> <div>in header</div>	application/json

REQUEST BODY

paymentReqModel	<i>Data Encryption is enforced. API Schema intends to demonstrate the skeleton of the message payload only.</i>
------------------------	---

RESPONSES

200 OK <div>paymentRespModel</div>	Successful operation. <i>Data Encryption is enforced. API Schema intends to demonstrate the skeleton of the message payload only.</i>
400 Bad Request <div>commonRespObj</div>	Missing or invalid Parameters.
403 Forbidden	Authorization credentials are missing or invalid.
404 Not Found	Empty resource/resource not found.
500 Internal Server Error	The request failed due to an internal error.

Payment Status Enquiry API

POST

/payment/enquiry

DESCRIPTION

Merchant can optionally initiate payment status enquiry at any time after a payment request is submitted. This is used when Merchant wants to check payment status any time after a payment request or find no acknowledge message returned after a certain period of time. HSBC Mobile Collection will return the latest transaction status according to the transaction reference number Merchant provided.

REQUEST PARAMETERS

Authorization <div>required</div> <div>in header</div>	BASIC [Base64-encoded Credential]
x-hsbc-client-id <div>required</div> <div>in header</div>	[Client ID]
x-hsbc-client-secret <div>required</div> <div>in header</div>	[Client Secret]
x-hsbc-msg-encrypt-id <div>optional</div> <div>in header</div>	[Merchant ID]+[JWS ID]+[JWE ID]
Content-Type <div>required</div> <div>in header</div>	application/json

REQUEST BODY

enquiryReqModel	<i>Data Encryption is enforced. API Schema intends to demonstrate the skeleton of the message payload only.</i>
------------------------	---

RESPONSES

200 OK <div>enquiryRespModel</div>	Successful operation.
--	-----------------------

Request Content-Types: application/json

Request Example

```
{
  "transaction": {
    "txnRef": "0002900F064577105001"
  },
  "system": {
    "default_lang": "th",
    "redirectUrl": "https://www.example.com/returnStatusFront",
    "notifyUrl": "https://www.example.com/returnStatusBack"
  },
  "payment": {
    "country": "TH",
    "currency": "THB",
    "payment_option": [
      "CC",
      "IP",
      "123"
    ],
    "amount": 1050,
    "payment_expiry": "2018-07-10T14:10:25Z"
  },
  "merchant": {
    "merId": "JT01"
  },
  "customer": {
    "email": "customer.name@example.com"
  },
  "order": {
    "description": "1 night in Mandarin Oriental Bangkok"
  }
}
```

Response Content-Types: application/json

Response Example (200 OK)

```
{
  "api_gw": {
    "returnCode": "200",
    "returnReason": "Successful operation",
    "responseTime": "2016-11-15T10:00:00.000Z",
    "messageId": "80817674-da00-4883",
    "sentTime": "2016-11-15T10:00:00.000Z"
  },
  "response": {
    "transaction": {
      "txnRef": "0002900F064577105001"
    },
    "system": {
      "sysCode": "000000",
      "sysMsg": "Request Successful",
      "sysDateTime": "2018-01-05T15:20:45+07:00",
      "redirectLink": "<Encoded_Redirect_Submit_Form>"
    }
  }
}
```

Response Example (400 Bad Request)

```
{
  "returnCode": "400",
  "returnReason": "Return Reason Message here",
  "responseTime": "2016-11-15T10:00:00.000Z",
  "messageId": "80817674-da00-4883",
  "sentTime": "2016-11-15T10:00:00.000Z"
}
```

Request Content-Types: application/json

Request Example

```
{
  "transaction": {
    "txnRef": "0002900F064577105001"
  },
  "merchant": {
    "merId": "JT01"
  }
}
```

Response Content-Types: application/json

Response Example (200 OK)

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DISCLAIMER

Disclaimer

Data Encryption is enforced. API Schema intends to demonstrate the skeleton of the message payload only.

400 Bad Request commonRespObj	Missing or invalid Parameters.
403 Forbidden	Authorization credentials are missing or invalid.
404 Not Found	Empty resource/resource not found.
500 Internal Server Error	The request failed due to an internal error.

```
{
  "api_gw": {
    "returnCode": "200",
    "returnReason": "Successful operation",
    "responseTime": "2016-11-15T10:00:00.000Z",
    "messageId": "89817674-da00-4883",
    "sentTime": "2016-11-15T10:00:00.000Z"
  },
  "response": {
    "transaction": {
      "txnRef": "0002900F064577105001",
      "txnDateTime": "2018-01-05T15:20:45+07:00",
      "txnStatus": "Success",
      "txnSubStatus": "A"
    },
    "system": {
      "sysCode": "00",
      "sysMsg": "Success",
      "sysDateTime": "2018-01-05T15:20:45+07:00"
    },
    "payment": {
      "amount": 1050,
      "payment_scheme": "VI",
      "process_by": "VI"
    },
    "online_cc": {
      "approvalCode": "987012",
      "ccRefNo": "11815866",
      "maskedPan": "444411xxxxx1111",
      "eci": "05"
    },
    "offline": {
      "apmRefNo": "11815866",
      "paidAgent": "BBL",
      "paidChannel": "BANKCOUNTER"
    },
    "ipp": {
      "ippPeriod": 4,
      "ippInterestType": "M",
      "ippInterestRate": 0.75
    },
    "refund": [
      {
        "rfdRefNo": "RFD00000123456789",
        "rfdStatus": "RF",
        "rfdAmount": 5000,
        "rfdDateTime": "2018-12-11T14:10:25+07:00"
      },
      {
        "rfdRefNo": "RFD00000123456790",
        "rfdStatus": "RR",
        "rfdAmount": 15000,
        "rfdDateTime": "2018-12-12T14:10:25+07:00"
      }
    ]
  }
}
```

Response Example (400 Bad Request)

```
{
  "returnCode": "400",
  "returnReason": "Return Reason Message here",
  "responseTime": "2016-11-15T10:00:00.000Z",
  "messageId": "89817674-da00-4883",
  "sentTime": "2016-11-15T10:00:00.000Z"
}
```

Request Content-Types: application/json

Request Example

```
{
  "transaction": {
    "txnRef": "0002900F064577105001"
  },
  "merchant": {
    "merId": "JT01"
  }
}
```

Response Content-Types: application/json

Response Example (200 OK)

```
{
  "api_gw": {
    "messageId": "89817674-da00-4883",
    "returnCode": "200",
    "returnReason": "Successful operation",
    "sentTime": "2016-11-15T10:00:00.000Z",
    "responseTime": "2016-11-15T10:00:00.000Z"
  },
  "response": {
    "transaction": {
      "txnRef": "0002900F064577105001",
      "txnDateTime": "2020-01-01T13:00:00+07:00"
    },
    "system": {
      "sysCode": "00",
      "sysMsg": "Success"
    },
    "void": {
      "status": "V",
      "amount": 5000,
      "voidDateTime": "2018-12-12T14:10:25+07:00"
    }
  }
}
```

Response Example (400 Bad Request)

```
{
  "messageId": "89817674-da00-4883",
  "returnCode": "400",
  "returnReason": "Error Message Here",
  "sentTime": "2016-11-15T10:00:00.000Z",
  "responseTime": "2016-11-15T10:00:00.000Z"
}
```

Void API

POST /payment/void

DESCRIPTION

This API is used to void an unsettled transaction.

REQUEST PARAMETERS

Authorization	BASIC [Base64-encoded Credential]
x-hsbc-client-id	[Client ID]
x-hsbc-client-secret	[Client Secret]
x-hsbc-msg-encrypt-id	[Merchant ID]+[JWS ID]+[JWE ID]
Content-Type	application/json

REQUEST BODY

voidReqModel	Data Encryption is enforced. API Schema intends to demonstrate the skeleton of the message payload only.
--------------	--

RESPONSES

200 OK voidRespModel	Successful operation.
400 Bad Request commonRespObj	Missing or invalid Parameters.
403 Forbidden	Authorization credentials are missing or invalid.
404 Not Found	Empty resource/resource not found.
500 Internal Server Error	The request failed due to an internal error.

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DISCLAIMER

Disclaimer

Refund API

POST

/payment/refund

DESCRIPTION

This API is used to send a refund request for a previously settled transaction. It supports both full and multiple partial refund. Before requesting a new partial refund, any prior partial refund request must have been settled.

REQUEST PARAMETERS

	Authorization <div>required</div> <div>in header</div>	BASIC [Base64-encoded Credential]
	x-hsbc-client-id <div>required</div> <div>in header</div>	[Client ID]
	x-hsbc-client-secret <div>required</div> <div>in header</div>	[Client Secret]
	x-hsbc-msg-encrypt-id <div>optional</div> <div>in header</div>	[Merchant ID]+[JWS ID]+[JWE ID]
	Content-Type <div>required</div> <div>in header</div>	application/json

REQUEST BODY

refundReqModel	Data Encryption is enforced. API Schema intends to demonstrate the skeleton of the message payload only.
----------------	--

RESPONSES

200 OK refundRespModel	Successful operation. Data Encryption is enforced. API Schema intends to demonstrate the skeleton of the message payload only.
400 Bad Request commonRespObj	Missing or invalid Parameters.
403 Forbidden	Authorization credentials are missing or invalid.
404 Not Found	Empty resource/resource not found.

500 Internal Server Error	The request failed due to an internal error.
----------------------------------	--

Request Content-Types: application/json

Request Example

```
{  "transaction": {    "txnRef": "ORD-43BUL748T6",    "rfdAmount": 1050,    "currency": "THB"  },  "merchant": {    "merId": "JT01"  }}
```

Response Content-Types: application/json

Response Example (200 OK)

```
{  "apl_gw": {    "messageId": "89017674-da00-4883",    "returnCode": "200",    "returnReason": "Successful operation",    "sentTime": "2016-11-15T10:00:00.000Z",    "responseTime": "2016-11-15T10:00:00.000Z"  },  "response": {    "transaction": {      "txnRef": "0002900F064577105001",      "txnDateTime": "2020-01-01T13:00:00+07:00"    },    "system": {      "sysCode": "00",      "sysMsg": "Success"    },    "refund": {      "rfdRefNo": "RFD000000123456789",      "rfdStatus": "RF",      "rfdAmount": 0000,      "rfdDateTime": "2018-12-12T14:10:25+07:00"    }  } }
```

Response Example (400 Bad Request)

```
{  "messageId": "09017674-da00-4883",  "returnCode": "400",  "returnReason": "Error Message Here",  "sentTime": "2016-11-15T10:00:00.000Z",  "responseTime": "2016-11-15T10:00:00.000Z" }
```

Callback Payment Notification API

POST

/<Callback URL predefined by Merchant>

DESCRIPTION

Payment status will be returned to Merchant by asynchronous callback once Mobile Collection receives a payment request. After Mobile Collection payment platform completes reconciliation with bank and receives payment result, Mobile Collection will push the result back to Merchant by calling this API.

- !

Implementation
This is a Callback API. HSBC will trigger this API call and defines the interface with OpenAPI standard. Merchant is required to provide implementation.
- !

Retry Mechanism
If no success response is received, up to 4 retries will be triggered in every 2 minutes. Maximum 5 calls including the 1st attempt.
- !

Endpoint Definition
Require Merchant to provide URL endpoint and it will be pre-set at Mobile Collection backend system.
- !

Exception Handling
Merchant can submit a [Payment Status Enquiry API](#) request if found no acknowledge message returned after a certain period of time.

REQUEST PARAMETERS

Content-Type: string <div>required</div> <div>in header</div>	text/plain
---	------------

REQUEST BODY

statusRtnReqModel	Data Encryption is enforced. API Schema intends to demonstrate the skeleton of the message payload only.
-------------------	--

Request Content-Types: text/plain

Request Example

```
{  "transaction": {    "txnRef": "0002900F064577105001",    "txnDateTime": "2018-01-05T15:20:45+07:00"  },  "system": {    "sysDateTime": "2018-01-05T15:20:45+07:00",    "browser_info": "Type=Firefox28,Name=Firefox,Ver=28.0"  },  "merchant": {    "merId": "JT01"  },  "payment": {    "amount": 1050,    "currency": "THB",    "payment_status": "000",    "payment_channel": "0001",    "channel_response_code": "0002",    "channel_response_desc": "Invalid request 3DS value",    "payment_scheme": "PA",    "process_by": "VI"  },  "online_cc": {    "approvalCode": "907012",    "maskedPan": "444411xxxxxx1111",    "eci": "05"  },  }
```

RESPONSES

	200 OK	Successful operation.
	statusRtnRespModel	<i>Data Encryption is enforced. API Schema intends to demonstrate the skeleton of the message payload only.</i>

Schema Definitions

commonRespObj: object

PROPERTIES

messageId: string range: (up to 36 chars) **required**
System generated unique message ID only for HSBC internal reference use

returnCode: string range: (up to 3 chars) **required**
System Return Code

- This checking is on API Operational level, in other words, it checks upon Authorization, Connectivity and JSON Message Structure.

Possible Value	Definition
200	Successful operation
400	Bad Request (With detail message in field returnReason)
500	Internal Error. Important Notices: If any tier comes before the API Cloud Foundry is unavailable, such as the API Gateway, there will be no json respond message returned. Furthermore, the respond message of 500 will be ignored by some common HTTP libraries, in such case, the respond message body can be considered as a hint for troubleshooting during development and testing phase.

returnReason: string range: (up to 200 chars) **required**
Corresponding Text message of returnCode

Corr. Return Code	Return Message Sample	Definition
200	Successful operation	A successful API operation in terms of Authorization, Connectivity and valid JSON Message Structure. Any checking failure on Business Logic level will be still considered a successful API operation yet the Business Logic checking result will be returned in response object.
400	Client ID - Merchant ID mapping is not correct/updated!	The binding of Client ID, Merchant ID and Merchant Public Certificate is incorrect or not up-to-date.
400	object has missing required properties field name	Fail to pass JSON Field Mandatory Check.
400	instance type data type does not match any allowed primitive type	Fail to pass JSON Field Type Check.
400	string field value is too long	Fail to pass JSON Field Max Length Check
400	instance failed to match at least one required schema among no. of conditional field	Fail to pass JSON Conditional Field Check.
500	java.net.ConnectException: Connection refused: connect	Notices : Message can be varied depended on the dependent system (<i>which across the entire system pipeline</i>) which returns this message. Yet, all reasons can be concluded into Internal Error or System Unavailable.

sentTime: string range: (up to 27 chars) **required**
Time of request received by HSBC system from client, only for HSBC internal reference use

responseTime: string range: (up to 27 chars) **required**
Time of HSBC system provides response to client, only for HSBC internal reference use

paymentReqModel: object

PROPERTIES

transaction: **pay_rqt_txn_Obj** **required**

system: **pay_rqt_system_Obj** **required**

payment: **pay_rqt_payment_Obj** **required**

merchant: **pay_rqt_merchant_Obj** **required**

customer: **pay_rqt_customer_Obj** **optional**

order: **pay_rqt_order_Obj** **required**

pay_rqt_txn_Obj: object

```
{
  "offline": {
    "paidAgent": "BBL",
    "paidChannel": "BANKCOUNTER"
  },
  "ipp": {
    "ippPeriod": 4,
    "ippInterestType": "M",
    "ippInterestRate": 0.75
  }
}
```

Response Content-Types: application/json

Response Example (200 OK)

```
{
  "status": "SUCCESS"
}
```

Example

```
{
  "returnCode": "200",
  "returnReason": "Successful operation",
  "responseTime": "2016-11-15T10:00:00.000Z",
  "messageId": "B9817674-da00-4883",
  "sentTime": "2016-11-15T10:00:00.000Z"
}
```

Example

```
{
  "transaction": {
    "txnRef": "0002900F064577105001"
  },
  "system": {
    "default_lang": "th",
    "redirectUrl": "https://www.example.com/returnStatusFront",
    "notifyUrl": "https://www.example.com/returnStatusBack"
  },
  "payment": {
    "country": "TH",
    "currency": "THB",
    "payment_option": [
      "CC",
      "IPP",
      "123"
    ],
    "amount": 1050,
    "payment_expiry": "2018-07-16T14:10:25Z"
  },
  "merchant": {
    "merId": "JT01"
  },
  "customer": {
    "email": "customer.name@example.com"
  },
  "order": {
    "description": "1 night in Mandarin Oriental Bangkok"
  }
}
```

Example

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REFERENCE

Lifecycle of Cryptographic Keys

- Key Generation & Exchange
- Key Maintenance
- Key Renewal

Payment Channel Option

- System Response Code
- Credit Cards
- Cash Payment / Direct Debit

System Result Code

- Transaction Status Code
- Payment Status Code
- Payment Channel Code
- Payment Scheme
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DISCLAIMER

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PROPERTIES

txnRef: string range: (up to 20 chars) required

Unique ID referred to a specific transaction

- Required Merchant to generate a unique ID for each transaction in alphanumeric format with up to a maximum of 20 characters

pay_rqt_system_Obj: object

PROPERTIES

default_lang: string enum: [en, id, ja, my, th, vi, zh] range: (up to 2 chars) optional

To specify secure online payment page localization

Possible Value	Definition
en	English (default)
id	Bahasa Indonesia
ja	Japanese
my	Burmese
th	Thai
vi	Vietnamese
zh	Simplified Chinese

redirectUri: string ([accept Symbols](#)) range: (up to 255 chars) optional

Define Frontend return url for redirecting customer back to merchant after completing the payment

notifyUri: string ([accept Symbols](#)) range: (up to 255 chars) required

Define Backend return url for receiving payment result notification from HSBC after payment completed.

- This URL will also be used to notify merchant when offline payment (such as CASH payments) is completed.

pay_rqt_payment_Obj: object

PROPERTIES

country: string enum: [TH] range: (up to 2 chars) required

Country Code. Format: ISO alpha-2

Possible Value	Definition
TH	Thailand

currency: string enum: [THB] range: (up to 3 chars) required

Payment Currency. Format: ISO 4217 Alpha

Possible Value	Definition
THB	Thai baht

payment_option: string[] optional

Restrict to show payment methods / channels in the online Payment Page. If no value is provided, by default, all available options will be shown.

- Please refer to [Payment Channel Option](#) Section.

ITEMS

string enum: [CC, FULL, ALIPAY, LINE, PAYPAL, SSPAY, UPOP, WECHAT, 123, IPP, IMBANK, WEBPAY]

amount: integer range: $1 \leq x \leq 999999999999$ required

Payment Amount

- Format: Eliminate punctuation and sign, support 2 decimal places according to ISO 4217, e.g. ฿15000.00 = 1500000

payment_expiry: string range: (up to 20 chars) optional

To specify payment expiry date/time for APM payments (Offline Payment)

- Format: yyyy-MM-dd'T'HH:mm:ssZ
- Time zone is expected to be GMT+7 (Thailand local time)

pay_rqt_merchant_Obj: object

PROPERTIES

merId: string range: (up to 15 chars) required

Merchant ID

pay_rqt_customer_Obj: object

PROPERTIES

email: string ([accept Symbols](#)) range: (up to 150 chars) optional

Customer's email address to receive payment receipt from HSBC

pay_rqt_order_Obj: object

PROPERTIES

description: string ([accept Symbols](#)) range: (up to 255 chars) required

Payment detail description.

paymentRespModel: object

```
{
  "txnRef": "0002900f064577105801"
}
```

Example

```
{
  "default_lang": "th",
  "redirectUrl": "https://www.example.com/returnStatusFront",
  "notifyUrl": "https://www.example.com/returnStatusBack"
}
```

Example

```
{
  "country": "TH",
  "currency": "THB",
  "payment_option": [
    "CC",
    "IPP",
    "123"
  ],
  "amount": 1050,
  "payment_expiry": "2018-07-16T14:10:25Z"
}
```

Example

```
{
  "merId": "JT01"
}
```

Example

```
{
  "email": "customer.name@example.com"
}
```

Example

```
{
  "description": "1 night in Mandarin Oriental Bangkok"
}
```

Example

PROPERTIES

api_gw: commonRespObj

required

response: object

required

PROPERTIES

transaction: pay_rpn_txn_Obj

required

system: pay_rpn_system_Obj

required

pay_rpn_txn_Obj: object

PROPERTIES

txnRef: string range: (up to 20 chars)

required

Unique ID referred to a specific transaction

- Required Merchant to generate a unique ID for each transaction in alphanumeric format with up to a maximum of 20 characters

pay_rpn_system_Obj: object

PROPERTIES

sysCode: string range: (up to 6 chars)

required

System Return Code

Possible Value	Definition
000000	Request Successful
999999	Request Failed

sysMsg: string range: (up to 128 chars)

required

Corresponding Text Message of Process Return Code

sysDatetime: string range: (up to 25 chars)

required

Time of sending out this response

- Server system time. A `GMT+7` timezone information is appended to the end of the timestamp to indicate this time is a Thailand local time. Format: `yyyy-MM-ddT'T'HH:mm:ss±hh:mm`

redirectLink: string range: (up to 1024 chars)

required

Encoded Redirect Link with all form submit parameters

enquiryReqModel: object

PROPERTIES

transaction: enq_rqt_txn_Obj

required

merchant: enq_rqt_merchant_Obj

required

enq_rqt_txn_Obj: object

PROPERTIES

txnRef: string range: (up to 20 chars)

required

Unique ID referred to a specific transaction

- Required Merchant to generate a unique ID for each transaction in alphanumeric format with up to a maximum of 20 characters

enq_rqt_merchant_Obj: object

PROPERTIES

merId: string range: (up to 15 chars)

required

Merchant ID

enquiryRespModel: object

PROPERTIES

api_gw: commonRespObj

required

response: object

required

PROPERTIES

transaction: enq_rpn_txn_Obj

required

system: enq_rpn_system_Obj

required

payment: enq_rpn_payment_Obj

required

online_cc: enq_rpn_online_cc_Obj

optional

offline: enq_rpn_offline_Obj

optional

ipp: enq_rpn_ipp_Obj

optional

For Installment Payment

refund: Array< enq_rpn_refund_Obj >

optional

```
{
  "api_gw": {
    "returnCode": "200",
    "returnReason": "Successful operation",
    "responseTime": "2016-11-15T10:00:00.000Z",
    "messageId": "89817674-da00-4883",
    "sentTime": "2016-11-15T10:00:00.000Z"
  },
  "response": {
    "transaction": {
      "txnRef": "0002900F064577105001"
    },
    "system": {
      "sysCode": "000000",
      "sysMsg": "Request Successful",
      "sysDatetime": "2018-01-05T15:20:45+07:00",
      "redirectLink": "<Encoded_Redirect_Submit_Form>"
    }
  }
}
```

Example

```
{
  "txnRef": "0002900F064577105001"
}
```

Example

```
{
  "sysCode": "000000",
  "sysMsg": "Request Successful",
  "sysDatetime": "2018-01-05T15:20:45+07:00",
  "redirectLink": "<Encoded_Redirect_Submit_Form>"
}
```

Example

```
{
  "transaction": {
    "txnRef": "0002900F064577105001"
  },
  "merchant": {
    "merId": "JT01"
  }
}
```

Example

```
{
  "txnRef": "0002900F064577105001"
}
```

Example

```
{
  "merId": "JT01"
}
```

Example

```
{
  "api_gw": {
    "returnCode": "200",
    "returnReason": "Successful operation",
    "responseTime": "2016-11-15T10:00:00.000Z",
    "messageId": "89817674-da00-4883",
    "sentTime": "2016-11-15T10:00:00.000Z"
  },
  "response": {
    "transaction": {
      "txnRef": "0002900F064577105001",
      "txnDatetime": "2018-01-05T15:20:45+07:00",
      "txnStatus": "Success",
      "txnSubStatus": "A"
    },
    "system": {
      "sysCode": "00",
      "sysMsg": "Success",
      "sysDatetime": "2018-01-05T15:20:45+07:00"
    },
    "payment": {
```

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enq_rpn_txn_Obj: object

PROPERTIES

txnRef: string range: (up to 20 chars) required

Returning unique Transaction Reference No.

txnDatetime: string range: (up to 25 chars) optional

Returning the time of receiving the corresponding transaction

- Merchant system time. A GMT+7 timezone information is appended to the end of the timestamp to indicate this time is a Thailand local time. Format: yyyy-MM-dd'T'HH:mm:ss±hh:mm

txnStatus: string enum: [Success, Failed, Settled, Refunded, Voided, Pending, Closed] range: (up to 10 chars) required

Main Status of the transaction requested.

txnSubStatus: string range: (up to 3 chars) optional

Subdivided Status of the transaction requested. For reference purposes. Please see [Transaction Status Code](#) for details.

enq_rpn_system_Obj: object

PROPERTIES

sysCode: string range: (up to 3 chars) required

System Result Code

- For all possible value and definition, please refer to [System Result Code](#) section

sysMsg: string range: (up to 100 chars) required

Corresponding Text Message of System Result Code

sysDatetime: string range: (up to 25 chars) required

Time of receiving the corresponding enquiry request

- Merchant system time. A GMT+7 timezone information is appended to the end of the timestamp to indicate this time is a Thailand local time. Format: yyyy-MM-dd'T'HH:mm:ss±hh:mm

enq_rpn_payment_Obj: object

PROPERTIES

amount: integer range: 1 ≤ x ≤ 999999999999 required

Returning Payment Amount

- Format: Eliminate punctuation and sign, support 2 decimal places according to ISO 4217, e.g. ฿15000.00 = 1500000

payment_scheme: string range: (up to 2 chars) required

Payment scheme code, please see [Payment Scheme](#)

process_by: string range: (up to 2 chars) required

Payment scheme code which process the transaction, please see [Payment Scheme](#)

enq_rpn_online_cc_Obj: object

PROPERTIES

approvalCode: string range: (up to 6 chars) optional

Transaction Approval Code

Payment Channel	Definition
Online Webpay	Approval code provided by from WebPay provider
Credit Card	Approval code provided by Credit Card Host

ccRefNo: string range: (up to 30 chars) optional

Reference number

Payment Channel	Definition
Online Webpay	Trace no. for online web payment
Credit Card	Trace no. for credit card payment

maskedPan: string range: (up to 16 chars) optional

Masked Credit Card Number

Payment Channel	Definition
Online Webpay	Not in use
Credit Card	First 6 and last 4 digits of credit card number

eci: string range: (up to 2 chars) optional

ECI value

```
{
  "amount": 1050,
  "payment_scheme": "VI",
  "process_by": "VI"
},
{
  "online_cc": {
    "approvalCode": "987012",
    "ccRefNo": "11815866",
    "maskedPan": "444411xxxxx1111",
    "eci": "05"
  },
  "offline": {
    "apeRefNo": "11815866",
    "paidAgent": "BBL",
    "paidChannel": "BANKCOUNTER"
  },
  "lpp": {
    "lppPeriod": 4,
    "lppInterestType": "M",
    "lppInterestRate": 0.75
  },
  "refund": [
    {
      "rfdRefNo": "RFD00000123456789",
      "rfdStatus": "RR",
      "rfdAmount": 5000,
      "rfdDatetime": "2018-12-11T14:10:25+07:00"
    },
    {
      "rfdRefNo": "RFD00000123456790",
      "rfdStatus": "RR",
      "rfdAmount": 15000,
      "rfdDatetime": "2018-12-12T14:10:25+07:00"
    }
  ]
}
```

Example

```
{
  "txnRef": "0002900F064577105001",
  "txnDatetime": "2018-01-05T15:20:45+07:00",
  "txnStatus": "Success",
  "txnSubStatus": "A"
}
```

Example

```
{
  "sysCode": "00",
  "sysMsg": "Success",
  "sysDatetime": "2018-01-05T15:20:45+07:00"
}
```

Example

```
{
  "amount": 1050,
  "payment_scheme": "VI",
  "process_by": "VI"
}
```

Example

```
{
  "approvalCode": "987012",
  "ccRefNo": "11815866",
  "maskedPan": "444411xxxxx1111",
  "eci": "05"
}
```


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Payment Channel	Definition
Online Webpay	Not in use
Credit Card	ECI value for credit card payment, 3DSecure result code <ul style="list-style-type: none">For details please see here

enq_rpn_offline_Obj: object

PROPERTIES

apmRefNo: string range: (up to 30 chars) [optional](#)

Payment Code for offline APM payment

paidAgent: string range: (up to 30 chars) [optional](#)

Return APM agent code that customer made payment with, please see [APM Agent Code](#) for details.

paidChannel: string range: (up to 30 chars) [optional](#)

Return APM Channel Code that customer made payment with, please see [APM Channel Code](#) for details.

enq_rpn_ipp_Obj: object

PROPERTIES

ippPeriod: integer range: $1 \leq x \leq 99$ [optional](#)

IPP tenor

ippInterestType: string enum: [M, C] range: (up to 1 chars) [optional](#)

IPP Interest Type

Possible Value	Definition
M	Interest Paid by Merchant
C	Interest Paid by Customer

ippInterestRate: number (*double*) [optional](#)

IPP interest rate

enq_rpn_refund_Obj: object

PROPERTIES

rfdRefNo: string range: (up to 30 chars) [optional](#)

Refund reference number returned when refund request was completed

rfdStatus: string range: (up to 3 chars) [optional](#)

Refund status of the transaction requested, please see [Transaction Status Code](#) for details.

rfdAmount: integer range: $1 \leq x \leq 9999999999999$ [optional](#)

Returning Refund Amount

- Refund Amount should not exceed the value of total transaction amount
- Support multiple partial refund

rfdDatetime: string range: (up to 25 chars) [optional](#)

Time of sending out this request

- Server system time. A [GMT+7](#) timezone information is appended to the end of the timestamp to indicate this time is a Thailand local time. Format: `yyyy-MM-dd'T'HH:mm:sszhh:mm`

voidReqModel: object

PROPERTIES

transaction: [void_rqt_txn_Obj](#) [required](#)

merchant: [void_rqt_merchant_Obj](#) [required](#)

void_rqt_txn_Obj: object

PROPERTIES

txnRef: string range: (up to 20 chars) [required](#)

Unique ID referred to a specific transaction

- Required Merchant to generate a unique ID for each transaction in alphanumeric format with up to a maximum of 20 characters

void_rqt_merchant_Obj: object

PROPERTIES

merId: string range: (up to 15 chars) [required](#)

Merchant ID

voidRespModel: object

PROPERTIES

api_gw: [commonRespObj](#) [required](#)

response: object [required](#)

PROPERTIES

Example

```
{  "apmRefNo": "11015066",  "paidAgent": "BBL",  "paidChannel": "BANKCOUNTER"}
```

Example

```
{  "ippPeriod": 4,  "ippInterestType": "M",  "ippInterestRate": 0.75}
```

Example

```
{  "rfdRefNo": "RFD00000123456789",  "rfdStatus": "RF",  "rfdAmount": 5000,  "rfdDatetime": "2018-12-12T14:10:25+07:00"}
```

Example

```
{  "transaction": {    "txnRef": "0002900F064577105001"  },  "merchant": {    "merId": "JT01"  }}
```

Example

```
{  "txnRef": "0002900F064577105001"}
```

Example

```
{  "merId": "JT01"}
```

Example

```
{  "api_gw": {    "messageId": "89817674-da00-4883",    "returnCode": "200",    "returnReason": "RETURN_MESSAGE",  }
```

transaction: void_rpn_txn_Obj required

system: void_rpn_system_Obj required

void: void_rpn_void_Obj optional

Return if request is successful

void_rpn_txn_Obj: object

PROPERTIES

txnRef: string range: (up to 20 chars) required

Unique ID referred to a specific transaction

Required Merchant to generate a unique ID for each transaction in alphanumeric format with up to a maximum of 20 characters

txnDatetime: string required

Time of the original transaction being created

void_rpn_system_Obj: object

PROPERTIES

sysCode: string range: (up to 3 chars) required

System Return Code

For all possible value and definition, please refer to response code section

sysMsg: string range: (up to 100 chars) required

Corresponding Text Message of Process Return Code

void_rpn_void_Obj: object

PROPERTIES

status: string range: (up to 3 chars) required

Void status of the transaction requested, please see Status Code for details.

amount: integer range: 1 = x = 999999999999 required

Amount of the original transaction being voided

voidDatetime: string range: (up to 25 chars) required

Time of sending out this request

Server system time. A GMT+7 timezone information is appended to the end of the timestamp to indicate this time is a Thailand local time. Format: yyyy-MM-dd'T'HH:mm:ss+hh:mm

refundReqModel: object

PROPERTIES

transaction: refund_rqt_txn_Obj required

merchant: refund_rqt_merchant_Obj required

refund_rqt_txn_Obj: object

PROPERTIES

txnRef: string range: (up to 20 chars) required

Pass Transaction Reference that refers to one specific transaction

rfdAmount: integer range: 1 = x = 999999999999 required

Merchant provides requested Refund Amount

Refund Amount must not exceed original Payment Amount

NOTE: Do not use comma or dot. For example: Input 10000 instead of 100.00

currency: string enum: [THB] range: (up to 3 chars) required

Refund Currency (Format: ISO 4217 Alpha)

Possible Value	Definition
THB	Thai Baht

refund_rqt_merchant_Obj: object

PROPERTIES

merId: string range: (up to 15 chars) required

Merchant ID

```
{
  "sentTime": "2016-11-15T10:00:00.000Z",
  "responseTime": "2016-11-15T10:00:00.000Z"
},
{
  "response": {
    "transaction": {
      "txnRef": "0002900F064577105001",
      "txnDatetime": "2020-01-01T13:00:00+07:00"
    },
    "system": {
      "sysCode": "00",
      "sysMsg": "Success"
    },
    "void": {
      "status": "V",
      "amount": 5000,
      "voidDatetime": "2018-12-12T14:10:25+07:00"
    }
  }
}
```

Example

```
{
  "txnRef": "0002900F064577105001",
  "txnDatetime": "2020-01-01T13:00:00+07:00"
}
```

Example

```
{
  "sysCode": "00",
  "sysMsg": "Success"
}
```

Example

```
{
  "status": "V",
  "amount": 5000,
  "voidDatetime": "2018-12-12T14:10:25+07:00"
}
```

Example

```
{
  "transaction": {
    "txnRef": "ORD-43BUL74BT6",
    "rfdAmount": 1050,
    "currency": "THB"
  },
  "merchant": {
    "merId": "JT01"
  }
}
```

Example

```
{
  "txnRef": "ORD-43BUL74BT6",
  "rfdAmount": 1050,
  "currency": "THB"
}
```

Example

```
{
  "merId": "JT01"
}
```

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refundRespModel: object

PROPERTIES

api_gw: [commonRespObj](#) required

response: object required

PROPERTIES

transaction: [refund_rpn_txn_Obj](#) required

system: [refund_rpn_system_Obj](#) required

refund: [refund_rpn_refund_Obj](#) optional

Return if request is successful

refund_rpn_txn_Obj: object

PROPERTIES

txnRef: string range: (up to 20 chars) required

Unique ID referred to a specific transaction

- Required Merchant to generate a unique ID for each transaction in alphanumeric format with up to a maximum of 20 characters

txnDatetime: string required

Time of the original transaction being created

refund_rpn_system_Obj: object

PROPERTIES

sysCode: string range: (up to 3 chars) required

System Return Code

- For all possible value and definition, please refer to response code section

sysMsg: string range: (up to 100 chars) required

Corresponding Text Message of Process Return Code

refund_rpn_refund_Obj: object

PROPERTIES

rfdRefNo: string range: (up to 30 chars) required

Refund reference number returned when refund request was completed

rfdStatus: string range: (up to 3 chars) required

Refund status of the transaction requested, please see Status Code for details.

rfdAmount: integer range: 1 = x = 99999999999999999999 required

Returning Refund Amount

- Refund Amount should not exceed the value of total transaction amount
- Support multiple partial refund

rfdDatetime: string range: (up to 25 chars) required

Time of sending out this request

- Server system time. A [GMT+7](#) timezone information is appended to the end of the timestamp to indicate this time is a Thailand local time. Format: `yyyy-MM-dd'T'HH:mm:sszh:mm`

statusRtnReqModel: object

PROPERTIES

transaction: [notif_rqt_txn_Obj](#) required

system: [notif_rqt_system_Obj](#) required

merchant: [notif_rqt_merchant_Obj](#) required

payment: [notif_rqt_payment_Obj](#) required

online_cc: [notif_rqt_online_cc_Obj](#) optional

offline: [notif_rqt_offline_Obj](#) optional

ipp: [notif_rqt_ipp_Obj](#) optional

For Installment Payment

notif_rqt_txn_Obj: object

Example

```
{
  "api_gw": {
    "messageID": "80617674-da00-4883",
    "returnCode": "200",
    "returnReason": "RETURN_MESSAGE",
    "sentTime": "2016-11-15T16:00:00.000Z",
    "responseTime": "2016-11-15T16:00:00.000Z"
  },
  "response": {
    "transaction": {
      "txnRef": "0002900F064577105001",
      "txnDatetime": "2020-01-01T13:00:00+07:00"
    },
    "system": {
      "sysCode": "00",
      "sysMsg": "Success"
    },
    "refund": {
      "rfdRefNo": "RFD000000123456789",
      "rfdStatus": "RF",
      "rfdAmount": 5000,
      "rfdDatetime": "2018-12-12T14:10:25+07:00"
    }
  }
}
```

Example

```
{
  "txnRef": "0002900F064577105001",
  "txnDatetime": "2020-01-01T13:00:00+07:00"
}
```

Example

```
{
  "sysCode": "00",
  "sysMsg": "Success"
}
```

Example

```
{
  "rfdRefNo": "RFD000000123456789",
  "rfdStatus": "RF",
  "rfdAmount": 5000,
  "rfdDatetime": "2018-12-12T14:10:25+07:00"
}
```

Example

```
{
  "transaction": {
    "txnRef": "0002900F064577105001",
    "txnDatetime": "2018-01-05T15:20:45+07:00"
  },
  "system": {
    "sysDatetime": "2018-01-05T15:20:45+07:00",
    "browser_info": "Type=Firefox26,Name=Firefox,Ver=28.0"
  },
  "merchant": {
    "merId": "JT01"
  },
  "payment": {
    "amount": 1050,
    "currency": "THB",
    "payment_status": "000",
    "payment_channel": "001",
    "channel_response_code": "9062",
    "channel_response_desc": "Invalid request 3DS value",
    "payment_scheme": "PA",
    "process_by": "VI"
  },
  "online_cc": {
    "approvalCode": "987612",
    "maskedPan": "444411xxxxx1111",
    "eci": "05"
  },
  "offline": {
    "paidAgent": "BBL",
    "paidChannel": "BANKCOUNTER"
  },
  "ipp": {
    "ippPeriod": 4,
    "ippInterestType": "M",
    "ippInterestRate": 0.75
  }
}
```

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PROPERTIES

txnRef: string range: (up to 20 chars) **required**
Unique ID referred to a specific transaction

- Required Merchant to generate a unique ID for each transaction in alphanumeric format with up to a maximum of 20 characters

txnDatetime: string range: (up to 25 chars) **required**
The time of receiving the corresponding transaction

- Merchant system time. A **[GMT+7]** timezone information is appended to the end of the timestamp to indicate this time is a Thailand local time. Format: **yyyy-MM-dd'T'HH:mm:ss±hh:mm**

notif_rqt_system_Obj: object

PROPERTIES

sysDatetime: string range: (up to 25 chars) **required**
Time of sending out this request

- Server system time. A **[GMT+7]** timezone information is appended to the end of the timestamp to indicate this time is a Thailand local time. Format: **yyyy-MM-dd'T'HH:mm:ss±hh:mm**

browser_info: string range: (up to 50 chars) **optional**
Client Browser information

notif_rqt_merchant_Obj: object

PROPERTIES

merId: string range: (up to 15 chars) **required**
Merchant ID

amount: integer range: $1 \leq x \leq 99999999999$ **required**
Returning Payment Amount of the corresponding transaction

- Format: Eliminate punctuation and sign, support 2 decimal places according to ISO 4217, e.g. ฿15000.00 = 1500000

currency: string range: (up to 3 chars) **required**
Payment Currency

- Format: ISO 4217 Alpha (e.g. THB = Thai baht)

payment_status: string range: (up to 3 chars) **required**
Response code of a Generic Payment status, please see [Payment Status Code](#)

payment_channel: string range: (up to 3 chars) **conditional**
Code of a specific Payment channel which is chosen for the corresponding transaction, please see [Payment channel code](#)

notif_rqt_payment_Obj: object

PROPERTIES

amount: integer range: $1 \leq x \leq 99999999999$ **required**
Returning Payment Amount of the corresponding transaction

- Format: Eliminate punctuation and sign, support 2 decimal places according to ISO 4217, e.g. ฿15000.00 = 1500000

currency: string range: (up to 3 chars) **required**
Payment Currency

- Format: ISO 4217 Alpha (e.g. THB = Thai baht)

payment_status: string range: (up to 3 chars) **required**
Response code of a Generic Payment status, please see [Payment Status Code](#)

payment_channel: string range: (up to 3 chars) **conditional**
Code of a specific Payment channel which is chosen for the corresponding transaction, please see [Payment channel code](#)

!

Condition: `payment_status` is not `003`

channel_response_code: string range: (up to 4 chars) **required**
System Response Code, please refer to [System Response Code](#) section

channel_response_desc: string range: (up to 255 chars) **required**
Description of System Response Code

payment_scheme: string range: (up to 2 chars) **conditional**
Payment scheme code, please see [Payment Scheme](#)

!

Condition: `payment_status` is not `003`

process_by: string range: (up to 2 chars) **conditional**
Payment scheme code which process the transaction, please see [Payment Scheme](#)

!

Condition: `payment_status` is not `003`

notif_rqt_online_cc_Obj: object

PROPERTIES

approvalCode: string range: (up to 6 chars) **optional**
Transaction Approval Code

Payment Channel	Definition
Online Webpay	Approval code provided by from WebPay provider
Credit Card	Approval code provided by Credit Card Host

maskedPan: string range: (up to 16 chars) **optional**
Masked Credit Card Number

Payment Channel	Definition
Online Webpay	Not in use
Credit Card	First 6 and last 4 digits of credit card number

eci: string range: (up to 2 chars) **optional**
ECI value

Payment Channel	Definition
Online Webpay	Not in use
Credit Card	ECI value for credit card payment, 3DSecure result code <ul style="list-style-type: none">For details please see here

notif_rqt_offline_Obj: object

```
{  "txnRef": "0002900f064577105001",  "txnDatetime": "2018-01-05T15:20:45+07:00"}
```

Example

```
{  "sysDatetime": "2018-01-05T15:20:45+07:00",  "browser_info": "Type=Firefox28,Name=Firefox,Ver=28.0"}
```

Example

```
{  "merId": "JT01"}
```

Example

```
{  "amount": 1050,  "currency": "THB",  "payment_status": "000",  "payment_channel": "001",  "channel_response_code": "9062",  "channel_response_desc": "Invalid request 3DS value",  "payment_scheme": "PA",  "process_by": "VI"}
```

Example

```
{  "approvalCode": "987012",  "maskedPan": "444411xxxxxx1111",  "eci": "05"}
```

PROPERTIES

paidAgent: string range: (up to 30 chars) optional
APM Agent Code that customer made payment with, please see [APM Agent Code](#).

paidChannel: string range: (up to 30 chars) optional
APM Channel Code that customer made payment with, please see [APM Channel Code](#).

notif_rqt_ipp_Obj: object

PROPERTIES

ippPeriod: integer range: 1 ≤ x ≤ 99 optional
IPP tenor

ippInterestType: string enum: [M, C] range: (up to 1 chars) optional
IPP Interest Type

Possible Value	Definition
M	Interest Paid by Merchant
C	Interest Paid by Customer

ippInterestRate: number (*double*) optional
IPP interest rate

statusRtnRespModel: object

PROPERTIES

status: string range: (up to 30 chars) required
Return Message

Lifecycle of Cryptographic Keys

This section highlights the Lifecycle of cryptographic keys in the following stages:

- Generate keys pair (Private Key and Public Key Certificate)
- Optional:** Export CSR (*Certificate Signing Request*) and sign using a CA (*Certificate Authority*)

!

DID YOU KNOW?
In public key infrastructure (PKI) systems, a certificate signing request is a message sent from an applicant to a certificate authority in order to apply for a digital identity certificate. It usually contains the public key for which the certificate should be issued.

- Exchange Certificate with HSBC
- Certificate and Keys Maintenance
- Certificate and Keys Renewal Process

The Key Renewal Process Command line tool **Java Keytool™** is used in the demonstration. The tool can generate public key / private key pairs and store them into a Java KeyStore. The Keytool executable is distributed with the **Java SDK (or JRE)™**, so if you have an SDK installed you will also have the Keytool executable. The Merchant is free to choose any other tool to generate and manage keys, such as **OpenSSL™**.

Key Generation and Certificate Exchange with HSBC

- Create a new keys pair (Private Key and Public Key Certificate) with a new or existing Keystore.

```
keytool -genkey
        -alias merchant_key_pair
        -keyalg RSA
        -keystore merchant_keystore.jks
        -keysize 2048
        -validity 3650
        -storepass <your keystore password>
```

- genkey** - command to generate keys pair.
- alias** - define the alias name (or unique identifier) of the keys pair stored inside the keystore.
- keyalg** - key algorithm, it must be `RSA` regarding to HSBC standard. If `RSA` is taken, the default hashing algorithm will be `SHA-256`.
- keystore** - file name of the keystore. If the file already exists in your system location, the key will be created inside your existing keystore, otherwise, a new keystore with the defined name will be created.

!

DID YOU KNOW?
Keystore is a password-protected repository of keys and certificates. A file with extension `jks` means it is a Java Keystore which is originally supported and executable with Java™.

There are several keystore formats in the industry like `PKCS12` with file extension `p12` which is executable with Microsoft Windows™, merchant can always pick the one most fit their application.

- keysize** - key size, it must be `2048` regarding to HSBC standard.
- validity** - the validity period of the private key and its associated certificate. The unit is `day`, 3650 means 10 years.
- storepass** - password of the keystore.

- 1.1. Provide the `Distinguished Name` information after running the command:

```
Information required for CSR generation
-----
What is your first and last name?
[Unknown]:  MERCHANT INFO
What is the name of your organizational unit?
[Unknown]:  MERCHANT INFO
What is the name of your organization?
[Unknown]:  MERCHANT INFO
What is the name of your City or Locality?
[Unknown]:  HK
What is the name of your State or Province?
[Unknown]:  HK
What is the two-letter country code for this unit?
[Unknown]:  HK
Is CN=XXX, OU=XXX, O=XXX, L=HK, ST=HK, C=HK correct? (type "yes" or "no")
[no]:  yes

Enter key password for <merchant_key_pair>
(RETURN if same as keystore password):
Re-enter new password:
```

!

NOTE:
The Private Key password and Keystore password can be identical, however to be more secure, the Merchant should set them differently.

2. **Optional:** Export CSR and get signed with CA. This step can be skipped if the Merchant decides to work with a Self-Signed Certificate.

Example

```
{
  "paidAgent": "BBL",
  "paidChannel": "BANKCOUNTER"
}
```

Example

```
{
  "ippPeriod": 4,
  "ippInterestType": "M",
  "ippInterestRate": 0.75
}
```

Example

```
{
  "status": "SUCCESS"
}
```

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```
keytool -certreq
        -alias merchant_key_pair
        -keyalg RSA
        -file merchant_csr.csr
        -keystore merchant_keystore.jks
```

- **-certreq** - command to generate and export CSR.
- **-alias** - the name of the associated keys pair.
- **-keyalg** - key algorithm, it must be **RSA** regarding to HSBC standard.
- **-file** - file name of the CSR. This will be generated at the location where the command is run.
- **-keystore** - specify the keystore which you are working on.

2.1. Select and purchase a plan at Certificate Authority and then submit the CSR accordingly. After a signed Certificate is issued by CA, import the Certificate back to the Merchant's keystore.

```
keytool -import
        -alias merchant_signed_cert_0001
        -trustcacerts -file CA_signed_cert.p7b
        -keystore merchant_keystore.jks
```

- **-import** - command to import object into a specific keystore.
- **-alias** - define the alias name (or unique identifier) of the signed Certificate.
- **-trustcacerts -file** - specify the file name of the signed Certificate in Merchant's local file system.

!

NOTE:
PKCS#7 is one of the common formats that contains certificates and has a file extension of **.p7b** or **.p7c**. The certificate format may be varied depending on the policy of the issuing CA.

- **-keystore** - specify the keystore which you are working on.

3. Export the Certificate and send it to HSBC for key exchange.

!

DID YOU KNOW:
A Certificate or Public Key Certificate is an electronic document that contains a public key and additional information that prove the ownership and maintains integrity of the public key. It is essential for the sender to ensure the key is not altered by any chance during delivery.

```
keytool -export
        -alias merchant_key_pair
        -file merchant_cert_0001.cer
        -keystore merchant_keystore.jks
```

- **-export** - command to export object from a specific keystore.
- **-alias** - the name of the associated keys pair.

!

NOTE:
If the Merchant associates the original keys pair **merchant_key_pair**, the exported Certificate is without CA-signed, and hence, Self-Signed. However, if the Merchant associates the imported Certificate **merchant_signed_cert_0001** mentioned in step #2, the exported Certificate is CA-signed.

- **-file** - specify the file name of the Certificate where the file will be exported to Merchant's local file system.

!

NOTE:
The default Certificate file encoding is binary. HSBC accepts both binary and base64 encoding. To export a printable base64 encoding file, please attach an extra parameter **-rfc** in the command.
e.g. **-file merchant_cert_0001.crt -rfc**.

- **-keystore** - specify the keystore which you are working on.

4. Import HSBC's Certificate into the merchant's Keystore.

```
keytool -import
        -alias hsbc_cert_0002
        -file hsbc_cert_0002.cer
        -keystore merchant_keystore.jks
```

- **-import** - command to import object into a specific keystore.
- **-alias** - define the alias name of HSBC's Certificate in your keystore.
- **-file** - specify the file name of HSBC's Certificate in Merchant's local file system.
- **-keystore** - specify the keystore which you are working on.

5. **Optional:** List keystore objects. Merchant is suggested to verify that all required objects are properly maintained. 2 - 3 entries should be found in your Java Keystore: *(Entries may be varied if other key repository format is used)*

Alias name	Corresponding Object	Remark
merchant_key_pair	<ul style="list-style-type: none">• Merchant's Private Key• Merchant's Public Certificate (Self-Signed)	These two objects appear to be one entry in a JAVA Keystore. Merchant can still export them separately into two objects (files) on your local file system depending on your application design.
merchant_signed_cert_0001	<ul style="list-style-type: none">• Merchant's Public Certificate (CA-Signed)	Not exist if Merchant skips step #2
hsbc_cert_0002	<ul style="list-style-type: none">• HSBC's Public Certificate	

```
keytool -list -v -keystore merchant_keystore.jks

Keystore type: JKS
Keystore provider: SUN

Your keystore contains 3 entries

Alias name: merchant_key_pair
Creation date: Jan 1, 2020
Entry type: PrivateKeyEntry

<Other Information>
.....

Alias name: merchant_signed_cert_0001
Creation date: Jan 1, 2020
Entry type: trustedCertEntry

<Other Information>
.....

Alias name: hsbc_cert_0002
Creation date: Jan 1, 2020
Entry type: trustedCertEntry

<Other Information>
.....
```

Certificates and Keys Maintenance

Here are some recommendations to Merchant of how to properly maintain certificates and keys:

Component	Storage	Validity
-----------	---------	----------

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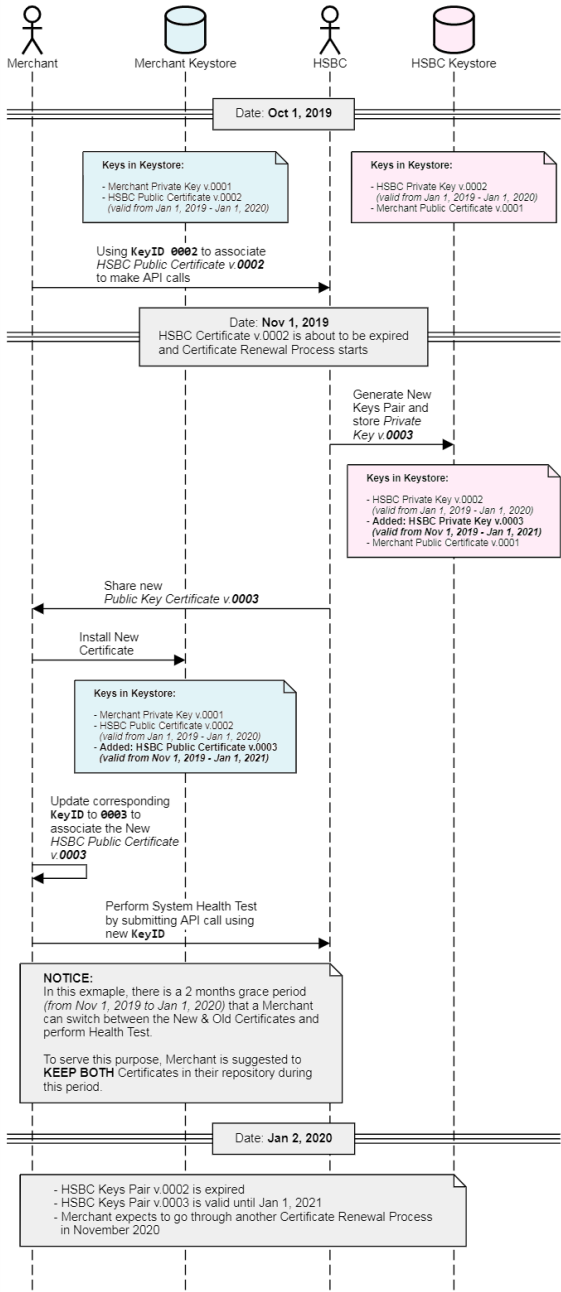
Component	Storage	Validity
Merchant's Private Key	Private Key should be maintained and handled with the most secure approach that a Merchant can apply. The most common and yet secure enough approach is: <ul style="list-style-type: none">key password - Do not save the password in plain text or hard-coded in application. Recommend to encrypt it by any Password Encryption Toolskey storage - Store inside password-protected key repository, such as <code>JKS</code> or <code>PKCS12</code> keystore. Keystore password should also be encrypted.	No restriction on the Validity Period. However, if Merchant suspects there is any chance that the key is leaked or for any other security reason, a new Private Key and its associated Public Key Certificate should be generated.
Merchant's Public Key Certificate	Since Public Key Certificate is publicly distributed, a comparative moderate secure storage approach is acceptable. Merchant can store the physical file in any system's file system or store all keys and certificates in one single key repository for a centralised key management.	For a self-signed Certificate, the same condition has been mentioned as above. However, the validity period of a CA-signed Certificate is depended on the purchase plan of the issuing CA. The most common standard is 1 to 2 years.
HSBC's Public Key Certificate	Same as the above	1 Year NOTE: Technically, the validity period is usually 1 Year plus 1 to 2 months more. The spare period is a buffer for a merchant to switch a "to-be-expired" Certificate to the new one during the Certificate Renewal Process. More technical detail will be covered in later section.

Certificates and Keys Renewal

Every Public Key Certificate has an expiration date. When either the Merchant's or HSBC's Certificate is about to expire, a key renewal process takes place. Please see the Key Renewal Process Flow below:

- !
- SOME RULES YOU SHOULD KNOW:
- Keys Repository:** This is a mock-up for demonstration purpose only.
 - Keys Name:** Using a `Key Name | KeyID` naming convention makes for a simpler demonstration. The suggested identifier of one key should be the alias name inside a key repository.
 - KeyID Value:** HSBC uses the naming convention `0001`, `0002`, `0003` ..., `n + 1`, each time the HSBC certificate is renewed, the `KeyID` value is `n + 1`.
 - KeyID Binding:** The binding between the `KeyID` and the corresponding `Keys Pair` in the merchant's system can make use of any key/value logic, such as a Database table. In our example below, `KeyID 000X` binds to `Private Key v.000X` and `Public Certificate v.000X`, etc.
 - Validity Date:** All dates are made-up for demonstration purposes only.

HSBC Public Key Certificate Renewal (Logical Flow)



Below is the technical flow showing how `Certificates`, `Alias Names` and `KeyIDs` work together during a normal process or a key renewal process:

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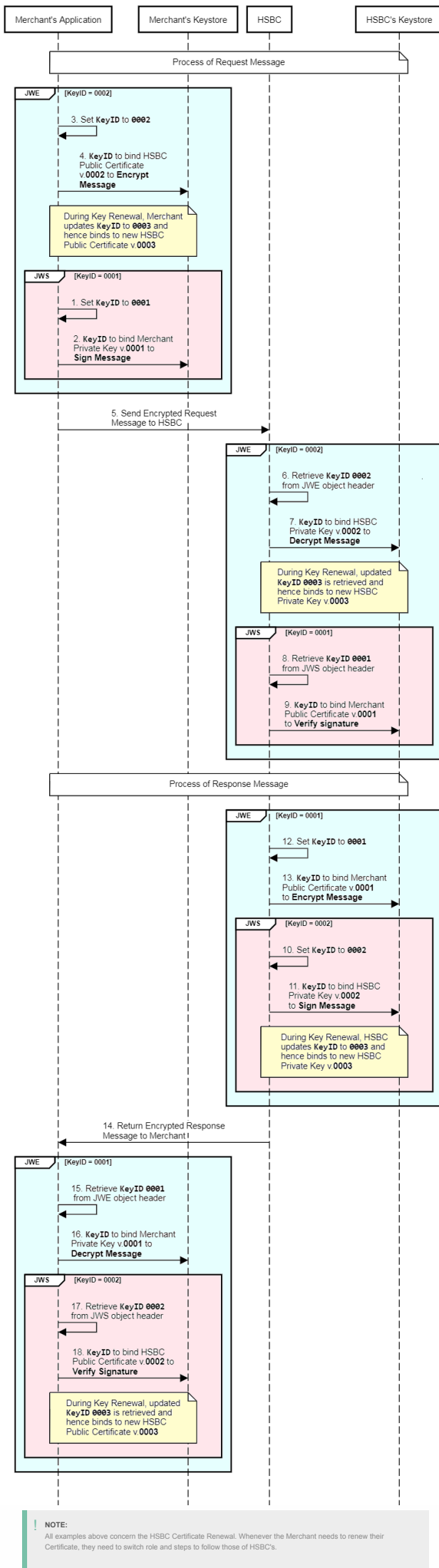
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Payment Channel Option

Possible Value	Definition
CC	Credit card payment
FULL	Full amount payment
ALIPAY	Alipay payment
LINE	LINE Pay Payment
PAYPAL	Paypal payment
SSPAY	Samsung Pay
UPOP	Unionpay payment
WECHAT	WeChat payment
123	1-2-3 (APM) payment
IPP	Installment Payment Plan
IMBANK	Internet / Mobile banking
WEBPAY	Web Pay / Direct Debit

System Response Code

Credit Cards / Debit Cards

Response Code	Definition
00	Success.
9000	Payment Failed.
9001	unrecognized version number.
9002	authentication failed.
9003	The http request must be POST method.
9004	The invalid request.
9005	missing mandatory fields or parameters.
9006	The string length of the input parameters has exceeded more than it's specified.
9007	merchant_id is not found.
9008	The currency code is invalid or incorrect.
9009	Invalid amount.
9010	invalid email format.
9011	Invalid url.
9012	The value of invoice_no is invalid.
9018	The duplicate order_id request.
9019	The current request has inconsistent parameters' value with regard to the previous request with the same order_id.
9020	Duplicate payment request. The payment has been processed before.
9021	Transaction reject: The payment is currently in process for this same transaction.
9022	transaction has expired.
9023	The credit card number can't be blank.
9024	The credit card number is invalid.
9025	The credit card expiry can't be blank.
9026	The credit card expiry date is invalid. Enter a non-expired card.
9027	The credit card expiry date is invalid. Enter a non-expired card.
9028	The credit card verification code (cvc/cvv) can't be blank.
9029	The CVV is invalid. It must be a number.
9030	The credit card holder name can't be blank.
9031	The card holder name can't be more than 50 characters.
9032	The card holder name only accept characters <code>-_., ' . A-Z a-z&</code>
9033	The issuing bank name can't be blank.
9034	The issuing bank name has unaccepted characters <code>- ~; !@#%&'*~<> {} / :</code>
9035	The issuing bank name can't be more than 50 characters.
9036	The issuing bank country can't be blank.
9037	The selected issuing bank country is invalid.
9038	Invalid merchant configuration.
9039	User 2 Factors (3D) authentication failed.
9040	The request is invalid. The payment_token is invalid.
9041	invalid transaction_id.
9042	Invalid hash value.
9043	Payment authorization failed.
9044	Invalid order id.
9050	MPI server unable to check.
9051	MPI server host error.
9052	The duplicate payment authorization request.
9054	Routing Failed.
9055	Session has been expired due to idle over time limit.
9056	Invalid promotion code value.
9057	Invalid payment option.
9058	Invalid IPP interest type.
9059	Invalid payment expiry.
9060	QuickPay does not exists.
9061	Stored card unique id or masked card number are invalid.
9062	Invalid request 3DS value.

Response Code	Definition
9063	Non-3DS transaction is not allowed.
9064	Invalid next charge date.
9065	Invalid recurring interval.
9066	Invalid recurring count.
9067	Invalid recurring amount.
9068	Invalid recurring accumulate amount.
9069	Invalid recurring flag.
9070	Invalid recurring accumulate flag.
9071	Invalid recurring order prefix.
9072	Invalid charge on date.
9073	Invalid next recurring charge date.
9074	Invalid Statement Descriptor Value.
9079	Stored card unique id is invalid.
9080	Merchant not allowed for tokenization.
9081	Merchant not allowed for tokenization without authorization.
0034	Fraud system reject.
0035	Payment failed.
0036	Payment is cancelled.
0037	Invalid merchant configuration or merchant is not registered.
0055	MPI reject.
0062	Corporate Bin Block.
0096	Bank Host not available.
0099	reserved error code.

Cash Payment / Direct Debit

Response Code	Definition
000	Success (PAID) - only for WEB PAY channel
001	Success (PENDING) - for all other channels
002	Timeout
003	Invalid message
004	Invalid profile (merchant) id
005	Duplicated invoice no
006	Invalid amount
007	Insufficient balance
008	Invalid currency code
009	Payment expired
010	Payment canceled
011	Invalid payee id
012	Invalid customer id
013	Account does not exists
014	Authentication failed
015	Success (PAID) more than transaction amount (offline) - DEPRECATED
016	Success (Paid) less than transaction amount (offline) - DEPRICATED
017	Success (Paid) expired - DEPRICATED
998	Internal error
999	System error

System Result Code

Possible Value	Definition
00	Success
01	Stored card ID cannot be found
02	Invalid Request
03	Invalid Merchant ID
04	Invalid Stored Card Unique ID
05	Invalid Customer Email
10	Missing Compulsory Values
11	Request validation failed.
12	Transaction status is not valid to perform your action.
13	Invalid hash value.
14	Invalid merchant id.
15	Invalid invoice no.
16	Requested transaction doesn't exist.
17	Request type is invalid.
18	Invalid Action Amount.
21	Void not allowed.
25	Void failed.
30	Unable to refund more than transaction amount.
31	Settlement not allowed.
32	Settlement is not required.
33	Partial settlement not allowed.
34	Settlement rejected.
35	Settlement failed.

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Possible Value	Definition
40	Refund amount is more than transaction amount.
41	Refund not allowed.
42	Refund pending.
43	Partial Refund not allowed.
44	Refund rejected.
45	Refund failed.
46	Insufficient funds to perform refund.
47	Sub Merchant refund amount is more than transaction amount.
48	Sub merchant has insufficient funds to perform refund.
96	Unable to decrypt.
97	Process is not supported.
98	Request is not available
99	Unable to complete the request.

Transaction Status Code

Possible Value	Definition
A	Approved.
AP	Approval Pending (APM).
AE	Approved after Expired (APM).
AL	Approved with less amount (APM).
AM	Approved with more amount (APM).
PF	Payment Failed.
AR	Authentication Rejected (MPI Reject).
FF	Fraud Rule Rejected.
IP	Rejected (Invalid Promotion).
ROE	Rejected (Routing Rejected).
RP	Refund Pending.
RF	Refund confirmed.
RR	Refund Rejected.
RR1	Refund Rejected – insufficient balance.
RR2	Refund Rejected – invalid bank information.
RR3	Refund Rejected – bank account mismatch.
RS	Ready for Settlement.
S	Settled
T	Credit Adjustment
V	Voided / Canceled
VP	Void Pending

Payment Status Code

Possible Value	Definition
000	Payment Successful
002	Payment Rejected
003	Payment was canceled by user

Payment Channel Code

Possible Value	Definition
001	Credit and debit cards
002	Cash payment channel
003	Direct debit
004	Others

Payment Scheme / Process By

Possible Value	Definition
AL	ALIPAY
AM	AMEX
AP	ALTERNATIVE PAYMENT
DI	DISCOVER
DN	DINNER
JC	JCB
KP	KCP
LP	LINEPAY
MA	MASTER CARD
MP	MPU
PA	PAYPAL
UP	CHINA UNION PAY

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Possible Value	Definition
VI	VISA
WC	WECHAT
EQ	QR Gateway
EVI	QR Gateway - VISA
EMA	QR Gateway - MASTER
ETQ	QR Gateway - Thai QR

APM Agent Code

Agent code	Agent name	ATM	Bank counter	iBanking	Webpay	Over the counter	Mobile banking	Kiosk
BAY	Bank of Ayudhya (Krungsri)	✓	✓	✓	✓		✓	
BBL	Bangkok Bank	✓	✓	✓	✓		✓	
KTB	Krung Thai Bank	✓	✓	✓	✓		✓	
SCB	Siam Commercial Bank	✓	✓	✓	✓		✓	
TTB	TTB Bank	✓	✓	✓	✓			
UOB	United Overseas Bank	✓	✓	✓	✓			
KBANK	Kasikorn Bank	✓	✓	✓				
CIMB	CIMB Thai Bank	✓	✓	✓				
BIGC	Big C Supercenter					✓		
MPAY	mPay Station by AIS					✓		
PAYATPOST	Pay@Post by Thailandpost					✓		
TESCO	Tesco Lotus Counter Service					✓		
TRUEMONEY	True Money Shop					✓		
CENPAY	CenPay by Central					✓		
BOONTERM	Boonterm							✓

APM Channel Code

Possible Value (Used in Status Enquiry)	Possible Value (Used in Payment Notification)	Definition
ATM	ATM	ATM Machine
ATM	ATM	Kiosk Machines
OTC	OVERTHECOUNTER	Cash Over the Counter (BANK)
OTC	OVERTHECOUNTER	Cash Over the Counter (NON-BANK)
IMB	IBANKING	Internet Banking
IMB	MOBILEBANKING	Mobile Banking
DOB	WEBPAY	Web Payment

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