Tareq Aghabi

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PROFILE

Senior Data & AI Leader with 9 years of cross-functional experience in MENA and North America driving measurable business impact across Real Estate, Supply Chain & Ops, Retail, HR, Finance, and VC. Proven track record in building and leading high-performing data teams, deploying 50+ AI and digital transformation solutions, and architecting enterprise-wide analytics ecosystems that have delivered multimillion-dirham cost savings. Specializes in executive reporting, predictive modeling, and LLM-driven insights, with hands-on expertise in generative AI, machine learning, and automation. Adept at designing end-to-end data architectures from SQL-based ETL and cloud pipelines to self-service BI. Bilingual in English and Arabic. Canadian and Jordanian national.

EDUCATION

Georgia Tech University, School of Computational Science and Engineering

Atlanta, GA

Master of Science in Analytics (MSc) | GPA: 3.91

December 2024

- Relevant Coursework: Data Science in Business, Machine Learning, ETL, Analytics Modeling, Web Development Analytics Consultant Capstone Project Access Bridge Venture Capital Fund
 - Implemented an end-to-end automation system for funding applications, using JavaScript, SQL, Sheets & Affinity CRM API.
 - Designed a machine learning classification algorithm for application evaluation and real-time applicant data visualization.

Concordia University, School of Engineering and Computer Science

Montréal, QC

Bachelor of Science in Industrial Engineering (BEng)

May 2018

Relevant Coursework: Operations Research, Stochastic Models, Simulation, Calculus, Probability & Statistics

PROFESSIONAL EXPERIENCE

Al Futtaim Group – Largest automotive, real estate & retail conglomerate in the UAE

Dubai, UAE

Senior Data Analytics & AI Manager – Acting Head of Data & Analytics – Real Estate Management March 2024 – Present

• Built and deployed a custom LLM chatbot integrated with Databricks and OpenAI API, featuring on-demand natural language

- querying, code generation, visualizations, and reporting. Enabled 5M AED in savings by replacing legacy insight platforms.
- Developed a Python-based attrition prediction model using demographic, engagement, and performance data. Achieved 90% accuracy and reduced voluntary attrition of distinguished headcount by 15% through early intervention and risk flagging.
- Created a statistical simulation engine for incentive optimization using Lean Six Sigma and normal distribution models. Aligned payouts with asset utilization and tenant performance, delivering 10M+ AED in 2024 cost savings.
- Delivered a real-time compliance dashboard by integrating GPT API with a government web scraper. Enabled mobile-based monitoring of fine payments, improving reporting accuracy by 90% and executive visibility.
- Designed AI-enabled forecasting and budgeting simulations, incorporating predictive headcount modeling and manpower planning. Enabled 15% YoY cost savings and significantly improved workforce planning in 2025.
- Built an AI-ready analytics ecosystem, including SQL-based ETL pipelines and structured datasets in Azure Data Lake.
 Integrated SAP, PeopleHub, and HR Census data via Power Automate and Databricks, reducing processing time by 40% and automating 80% of manual workflows.
- Developed and launched 15+ executive dashboards in Power BI and Tableau, embedded with dynamic KPIs and real-time business logic. Used by >55 stakeholders for strategic planning on Workforce Planning, Tatween compliance, and Nationalization, reducing decision latency by 60%.
- Automated applicant workflows by launching an AI-enhanced Application Management System, streamlining intake, routing, and internal feedback loops. Reduced manual admin time by 65% and improved stakeholder accountability.
- Championed team-wide upskilling on Power BI and Excel automations, increasing autonomous dashboard development by 65% and embedding a culture of AI-first, self-service analytics.
- Entrusted with full Head of Data & AI responsibilities, leading a regional analytics team and deploying 25+ AI-powered and digital transformation solutions across Generative AI, LLMs, automation, predictive modeling, and data architecture. Drove enterprise-wide data democratization and AI adoption across C-Suite, Real Estate, Strategy, HR, Finance, Ops, and Compliance.

Chalhoub Group – Largest luxury goods retailer and distributor in MENA

Dubai HAF

Manager - Data, AI & Automation - Supply Chain & Analytics Central Team - Senior Management
 January 2022 - March 2024
 Architected a centralized, AI-ready KPI governance and reporting infrastructure across upstream and downstream supply chains, enabling executive, management, and operational decision-making via 100+ standardized KPIs and dashboards in

- Looker. Resulted in 100% improvement in cross-departmental visibility and alignment.

 Engineered a 100TB enterprise data lake architecture using Google BigQuery and Looker, integrating sales, logistics, inventory, and worden detected. Enabled description of the product and broad levels including root.
- and vendor datasets. Enabled descriptive, diagnostic, and predictive analytics at SKU, market, and brand levels, including root cause analysis for on-shelf availability, fill rate variance, and vendor underperformance.

 Directed a term of 6 data analysis & angineers in data modeling, pipeline antimization, and intelligent dashboard dayslorment.
- Directed a team of 6 data analysts & engineers in data modeling, pipeline optimization, and intelligent dashboard development. Delivered over 150 active-use dashboards accessed by C-suite and regional leadership to monitor fulfillment, trade, vendor SLAs, returns, and e-commerce performance.
- Designed and hosted five AI-driven performance alignment offsites for senior leadership, showcasing automated KPI narratives and predictive supply chain insights. Led a dashboard competition where I delivered the top-ranked dashboard, scoring >100% on accuracy, clarity, and executive relevance.
- Reduced dashboard query costs by 55TB and improved load speed by 40% through automated LookML transformations and derived table strategies. Improved usability and platform adoption across business units.
- Governed enterprise-wide data quality and metric integrity, overseeing 350+ GitHub pull requests into LookML repositories. Ensured 100% alignment and version-controlled metrics across global reporting layers.

<u>Goodfood Market Corporation</u> – Canada-wide online grocery delivery

Montréal, QC

Senior Operations Data Analyst – Big Data Analytics Team – Supply Chain Operations

 $May\ 2020-January\ 2022$

 Advanced rapidly to a senior role within 8 months for consistently exceeding performance targets and championing a datadriven culture across operations. Owned end-to-end analytics and automation pipelines supporting Canada-wide grocery logistics and fulfillment.

- Automated the weekly onboarding process for over 1,500 SKUs into the E-commerce backend and ERP warehouse management system by configuring dynamic SKU routing logic, replenishment triggers, and storage optimization rules, reducing manual data entry time by 70% and enhancing forecast alignment.
- Developed a JavaScript-based interfacility inventory replenishment model integrated with Looker and Google Sheets. Resulted in a 50% increase in SKU availability and significantly improved fulfillment rate across distribution centers.
- Programmatically mapped and assigned over 3,000 SKU locations using SQL Server Studio queries, optimizing pick-path logic and storage zoning for high-volume items, resulting in improved warehouse efficiency and order accuracy.
- Designed and deployed 15+ automated analytics tools and dashboards tracking shipment issues, labor cost variance, and carrier performance. Delivered real-time insights that informed daily operational decisions by senior directors.
- Championed agile analytics practices, standardizing daily and weekly performance reporting. Empowered department heads with self-service tools that reduced ad hoc report requests by 40%.

United Parcel Service (UPS) - Global shipping & logistics

Montréal, QC

Industrial Engineering Specialist – Route Optimization Engineering Project Team

April 2018 – May 2020

- Drove route optimization and operational efficiency initiatives for one of the world's largest logistics providers. Led data-driven engineering projects that significantly enhanced last-mile delivery performance, process consistency, and predictive analytics visibility across the Montréal and Laval regions.
- Engineered delivery route models using proprietary optimization software and field verification data across 70+ driver groups, reducing delivery mileage by 15% and contributing to improved fuel efficiency and route accuracy.
- Analyzed and transformed route-specific logistics data using Excel VBA, producing 25+ technical reports that provided corporate-wide visibility into deployment progress and operational KPIs.
- Planned and executed over 1,800 driver/helper meetup schedules, leveraging logistics algorithms to streamline peak season capacity, achieving a net gain of 70 stops per vehicle per day and increasing delivery throughput.
- Authored a standardized Master Operating Plan for the Data Acquisition department, detailing the full package processing lifecycle. Reduced data entry errors by 25% and enhanced internal training and handover consistency.

CERTIFICATIONS

LLM Engineering, Udemy

Udemy

Professional Certificate in AI & Data Science (PCert)

July 2025

• Relevant Coursework: LLM Apps, RAG, Generative AI, Fine-tuning, Prompt Engineering, Agentic workflows, APIs

Georgia Tech University, Scheller College of Business,

Atlanta, GA

Lean Six Sigma Green Belt Certification (PCert)

April 2024

• Relevant Coursework: Lean, Six Sigma, Project Management, Process Improvement, Quality Control, Risk Analysis

International Federation of Purchasing and Supply Management IFPSM,

Dubai, UAE

Certified Advanced Supply Chain Professional (CASP)

November 2022

Relevant Coursework: Cost Analysis, Planning, Forecasting, Sourcing, Warehousing, Inventory Management, Logistics

IBM, IBM Training University

IBM

Professional Certificate in AI & Data Science (PCert)

May 2021

• Relevant Coursework: Data Science, Python, SQL, Databases, Visualization, Deep Learning, Machine Learning & AI

Harvard University, School of Engineering and Applied Sciences

HarvardX

Professional Certificate in AI & Data Science (PCert)

February 2021

Relevant Coursework: SQL, Python, R, Visualization, Probability, Wrangling, Regression, Machine Learning & AI