



Meet & Greet Vehicle Inspection – Terms & Conditions

These Terms & Conditions apply to meet and greet vehicle inspection services (the “Services”) provided by *[Your Business Name]* (“we”, “us”) to the customer (“you*”). By booking our Services, you agree to these terms.

1. Scope of Services

- 1.1 We provide a *visual, non-invasive inspection* of a vehicle at an agreed location and time.
- 1.2 Inspections are limited to *externally observable conditions only* at the time of inspection.
- 1.3 The inspection is *not* a mechanical, diagnostic, roadworthiness, or safety test.

2. What the Inspection Includes

- * Exterior condition (bodywork, paint, glass, lights, tyres).
- * Visual checks of easily accessible items only.
- * Photographs and/or a brief written summary where included in your booking.

3. What the Inspection Does Not Include

- * Interior inspection or assessment.
- * Under-bonnet, engine, gearbox, electrical, or electronic inspection.
- * Hidden, latent, intermittent, or future faults.
- * Valuation, price negotiation, or legal advice.
- * MOT, safety certification, or warranty validation.

4. Customer Responsibilities

- 4.1 You must ensure the vehicle is accessible, safe to inspect, and available at the agreed time.
- 4.2 You are responsible for obtaining permission from the vehicle owner or seller.
- 4.3 Any delays or access issues may limit the inspection or result in cancellation.

5. Fees, Cancellations & Refunds

- 5.1 Fees are as agreed at booking and payable in advance unless otherwise stated.
- 5.2 Cancellations made *[X]* hours before the appointment may be refunded or rescheduled.
- 5.3 Late cancellations or no-shows may be charged in full.
- 5.4 Fees are non-refundable once the inspection has started.

6. Reports & Reliance

- 6.1 Any feedback or report is provided for your personal use only.
- 6.2 Reports reflect our opinion based on a visual inspection at a single point in time.
- 6.3 Vehicles may develop faults after inspection for which we are not responsible.

7. Limitation of Liability

- 7.1 To the maximum extent permitted by law, we are not liable for indirect or consequential loss, or for defects outside the stated scope.
- 7.2 Our total liability is limited to the fee paid for the Services.

8. Health & Safety

- 8.1 We may refuse or stop an inspection if conditions are unsafe.
- 8.2 We accept no responsibility for hazards at the inspection location.

9. Data & Intellectual Property

- 9.1 Inspection reports and photographs remain our intellectual property.
- 9.2 Personal data will be handled in accordance with applicable data protection laws.

10. Governing Law

- 10.1 These Terms & Conditions are governed by the laws of *[England & Wales / your jurisdiction]*.

Business Name: [Your Business Name]

Contact: [Email / Phone]

Effective Date: [Date]